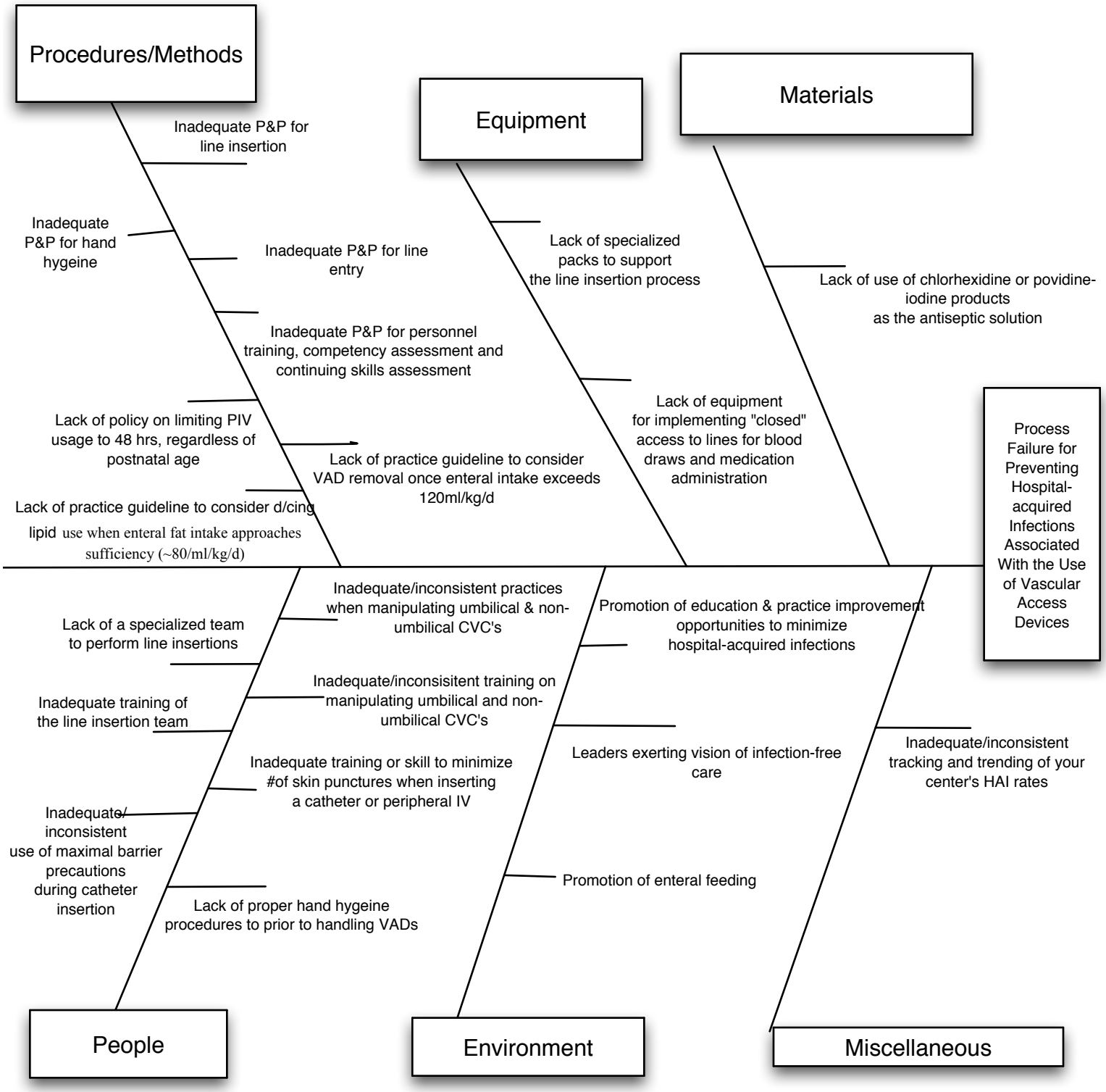Fishbone Diagram
Process Failure for Prevention of Hospital-Acquired Infection