



# Medi-Cal Dental Statewide Stakeholder Meeting

August 18, 2022  
10 a.m. – 12 p.m.



**Medi-Cal Dental Services Division (MDSD)  
Department of Health Care Services (DHCS)**

# Welcome Adrianna Alcalá-Beshara, JD, MBA Division Chief, MDSD

Previously served as Deputy Director (DD) of Legislative and Regulatory Affairs, and DD of the Licensing Division at the California Gambling Control Commission (CGCC).

Prior to working at the CGCC, Ms. Alcalá-Beshara was MDSD's Assistant Division Chief from 2015 to 2017.

# Agenda

## Medi-Cal Dental Program Updates

- Budget Updates
- Dental Transformation Initiative (DTI)
- California Advancing and Innovating Medi-Cal (CalAIM)
- 1915b Waiver Monitoring Requirements
- Proposition 56
- Fact Sheet

## Outreach

- Dental Fee-for-Service (FFS)
- Dental Managed Care (DMC)

## Stakeholder Topics

## Public Health Emergency (PHE) Unwinding

## Open Forum

The background of the slide is a photograph of the California State Capitol building in Sacramento, California, taken at dusk. The building is illuminated with warm lights, and the sky is a mix of purple, pink, and blue. The building features a prominent dome and classical architectural elements like columns and a pediment.

# Budget Updates

- » Medi-Cal Dental Policy - Evidence-Based Practices
- » DMC Extension
- » Fiscal Intermediary-  
Dental Business  
Operations Procurement

# Medi-Cal DTI



Thank you for participating in the DTI.



DTI concluded on December 31, 2021.



Remaining payments

# CalAIM Dental



Two pay-for-performance (P4P) initiatives

Increase preventive services utilization.  
Establish and maintain continuity of care through a dental home.



Two new statewide dental benefits

Caries Risk Assessment (CRA) bundled with nutritional counseling for ages 0-6.  
Silver Diamine Fluoride (SDF) for young children and specified high-risk and institutional populations.

# 1915b Waiver Monitoring Requirements

- Data to evaluate the utilization between FFS and DMC in the following metrics:
  - Annual Dental Visits
  - Use of Preventive Services
  - Use of Sealants
  - Medi-Cal Dental Reports
- Data necessary to monitor health outcomes and quality metrics at the local and aggregate level
- Data necessary to monitor appeals and grievances for beneficiaries
- California Advancing & Innovating Medi-Cal (CalAIM) 1915(b) Waiver Special Terms and Conditions

Source: CalAIM Waiver Control #CA 17.R10



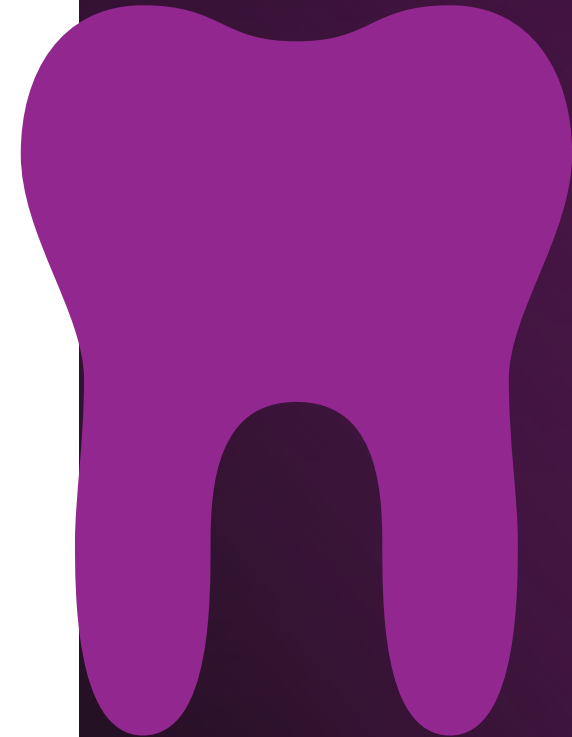
# Proposition 56 Supplemental Payments *as of June 30, 2022*

## **Fiscal Year 2020-21**

- » \$451.1 million total
- » \$426.5 million FFS
- » \$24.6 million DMC

## **Fiscal Year 2021-22**

- » \$477.1 million total
- » \$448.7 million FFS
- » \$28.4 million DMC



# Statewide Stakeholder Fact Sheet

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**Siqi Chen**  
**Staff Services Manager I**  
**Research and Analytics Unit**  
**MDSD**

# FFS Provider and Member Outreach

- Member Updates
- Provider Updates
- Case Management Updates
- *Smile, CA* Updates



# DMC Provider and Member Outreach



# Stakeholder Topics

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**When the PHE ends, millions of Medi-Cal members (beneficiaries) may lose their coverage.**

**Top Goal of DHCS:** Minimize member burden and promote continuity of coverage for our members.

**How you can help:**

- Become a **DHCS Coverage Ambassador**
- Download the Outreach Toolkit on the [DHCS Coverage Ambassador webpage](#)
- [Join the DHCS Coverage Ambassador mailing list](#) to receive updated toolkits as they become available

# Public Health Emergency (PHE) Unwinding

# DHCS PHE Unwind Communications Strategy

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## Phase One: Encourage members to update contact information

- **Already launched.**
- Multi-channel communication campaign to encourage members to update contact information with county offices.
- Flyers in provider/clinic offices, social media, call scripts, and website banners.

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## Phase Two: Watch for renewal packets in the mail. Remember to update your contact information.

- **Launch 60 days prior to end of COVID-19 PHE.**
- Remind members to watch for renewal packets in the mail and to update their contact information with their county office, if they have not done so yet.

# Open Forum

Questions or comments?

You may also email  
[dental@dhcs.ca.gov](mailto:dental@dhcs.ca.gov) with  
questions or comments. Please  
do not share personal  
information in your email  
inquiries.







The next Medi-Cal Dental Statewide Stakeholder meeting will be held on February 16, 2023.