



Medi-Cal Dental Los Angeles Stakeholder Meeting

May 20, 2021

10 a.m. – Noon



Agenda

- Welcome and Introductions
- Medi-Cal Dental Program Updates
 - Dental Transformation Initiative (DTI)
 - Proposition 56
 - Budget Updates
- Dental Fee-for-Service (FFS) Updates
- Dental Managed Care (DMC) Updates
- Stakeholder Inquiries
- Open Forum



Welcome and Introductions

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Dental Transformation Initiative (DTI)

- DHCS received federal approval from Centers for Medicare and Medicaid Services to extend the Medi-Cal 2020 Section 1115 waiver demonstration for one year through December 31, 2021.
- Extension includes DTI Domains 1, 2, and 3 and no expenditure authority from Designated State Health Programs for the additional year.
- DTI will continue through December 31, 2021.



DTI Domain 1

- The latest payment of \$33.5 million was released on February 2, 2021, which brings the total payment to \$247.6 million.
- Of the \$33.5 million, \$11.1 million was paid to Los Angeles County providers.
- As of April 2021, 257 safety net clinics (SNC) are participating in Domain 1.
- Of the 257 SNCs participating in Domain 1, 42 are in Los Angeles County.



DTI Domain 2

- As of April 2021, Domain 2 has paid approximately \$159.4 million.
- Los Angeles County received approximately 33 percent of the payments.
- As of April 2021, 3,295 rendering providers have received an incentive payment for Domain 2. This reflects a growth of 1 percent in providers since March 2021.
- Los Angeles County accounts for roughly 35 percent of the current Domain 2 participating population at 1,278 rendering providers.



DTI Domain 3

- The latest payment of \$83.9 million was released in July 2020, bringing the total to \$119.1 million.
- As of April 2021, 123 SNCs are participating in Domain 3.
- The next Domain 3 payment is scheduled for June 2021, which will include the second payment for Program Year (PY) 4 (2019) and the first payment for PY5 (2020).



DTI Domain 4

- As of April 2021, Domain 4 has issued a total of \$103.9 million.
- As of December 31, 2020, all 13 Local Dental Pilot Projects have concluded operations and are in the administrative closeout phase. All remaining invoices and deliverables have been received and are being processed.



Proposition 56

Supplemental Payments

FY 2019-20

- As of March 31, 2021, FFS payments were \$370 million and DMC payments were \$26 million.
- Paid \$125 million to LA County FFS providers.
- Paid \$11 million to LA County DMC providers.

FY 2020-21

- As of March 31, 2021, FFS payments were \$280 million and DMC payments were \$16 million.
- Paid \$91 million to LA County FFS providers.
- Paid \$6 million to LA County DMC providers.



Proposition 56

Loan Repayment

- In January 2021, CalHealthCares announced the application period opening for the third cohort; it closed on February 26, 2021.
- CalHealthCares is currently evaluating the applications received from dental providers.
- Awardees will be announced on June 2, 2021. They will be notified via email.



Budget Updates

- Per the Governor's 2021-22 Budget:
 - CalAIM dental initiatives will be effective on January 1, 2022.
 - Preventive services
 - Caries Risk Assessment and silver diamine fluoride (SDF)
 - Continuity of Care
 - Proposition 56 supplemental payments will not sunset June 30, 2022.
 - Health Plan of San Mateo dental integration program, effective January 1, 2022 through December 31, 2027.
 - Proposal to restore FFS in Sacramento and Los Angeles counties, effective January 1, 2022.



Dental Fee-For-Service Updates

- [2021 Provider and Member Outreach Plan](#)
- Member Outreach
- Provider Outreach
- Provider Website Application Overview
- Questions



The Medi-Cal Dental Provider Website Application



The Medi-Cal Dental Provider Website Application

Medi-Cal Dental Member History

- The enhanced “Provider Website Application” now allows a provider to track the last two years of a member’s dental history.
- **The following slides provide an overview of the process to search for Member History on the Provider Website Application.**
 - TIP: The online user guide includes step-by-step details on all functions of the website application, including Member History.



The Medi-Cal Dental Provider Website Application

www.dental.dhcs.ca.gov

The screenshot shows the top navigation bar of the Medi-Cal Dental Provider Website Application. The bar includes the CA.GOV logo, the DHCS Medi-Cal Dental logo, and navigation icons for Members, Providers, Related, Contact Us, and Search. The 'Providers' icon is highlighted with a red box. A dropdown menu is open under 'Providers', listing 'Medi-Cal Dental', 'Dental Managed Care', 'Provider Website Application', 'Provider Login', and 'User Guide'. The 'User Guide' option is circled in red, and a red arrow points to it from the left. Below the navigation bar is a large image of a young girl smiling, with a dental professional in a white coat visible in the background. Below the image is the heading 'Welcome to the Medi-Cal Dental Program' and a paragraph of introductory text.

CA.GOV

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Members Providers Related Contact Us Search

- > [Medi-Cal Dental](#)
- > [Dental Managed Care](#)
- > [Provider Website Application](#)
 - ▶ [Provider Login](#)
 - ▶ [User Guide](#)

Welcome to the Medi-Cal Dental Program

The Medi-Cal Program currently offers dental services as one of the program's many benefits. Under the guidance of the California Department of Health Care Services, the Medi-Cal Dental Program aims to provide Medi-Cal members with access to high-quality dental care. This website provides important information about the Medi-Cal Dental Program for members and providers.



The Medi-Cal Dental Provider Website Application

A screenshot of the Medi-Cal Dental Provider Website Application login page. The page has a blue header with the CA.GOV logo and a home icon. Below the header, the DHCS logo and 'Medi-Cal Dental' text are on the left, and 'My Practice' and 'Contact Us' links with icons are on the right. The main content area is white and contains a 'Log In' section. It has two input fields: '* Username' and '* Password'. Below these fields are two buttons: 'Login' and 'Register'. The 'Register' button is circled in red. At the bottom of the login section are links for 'Reset Password' and 'Username Reminder'. The footer contains links for 'Conditions of Use', 'Privacy Policy', 'Accessibility', and 'Contact Us', and a copyright notice for 2018 State of California.

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My Practice

Contact Us

Log In

* Username

* Password

Login

Register

[Reset Password](#) | [Username Reminder](#)

[Conditions of Use](#) [Privacy Policy](#) [Accessibility](#) [Contact Us](#)

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The Medi-Cal Dental Provider Website Application

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My Practice Documents Payments Member History Account Contact Us

Log Out

Medi-Cal Provider Website Application

My Profile

Manage Users

Manage User

Click below button to add a new user

[Add User](#)

First Name	Last Name	Email	User Name	User Type	Registered	Actions
			-	Admin	N	Delete Edit Re-Send Invite
			-	Admin	N	Delete Edit Re-Send Invite
			-	Admin	N	Delete Edit Re-Send Invite



The Medi-Cal Dental Provider Website Application

Member History

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My Practice Documents Payments **Member History** Account Contact Us Log Out

Medi-Cal Provider Website Application

[My Practice](#) > Member History

* Member Identification Number

Check Member History

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The Medi-Cal Dental Provider Website Application

Member Has No Previous History

The screenshot displays the Medi-Cal Dental Provider Website Application interface. At the top, there is a navigation bar with the CA.GOV logo and a home icon. Below this, the DHCS Medi-Cal Dental logo is visible, followed by a series of icons and links: My Practice, Documents, Payments, Member History, Account, and Contact Us. A search bar and a Log Out button are also present. The main content area is titled "Medi-Cal Provider Website Application" and includes a breadcrumb trail for "My Practice" and "Member History". A form section titled "* Member Identification Number" contains an input field and a "Check Member History" button. Below this is the "Member Information" section with fields for Member Name, Member Identification Number, and Date of Birth. The "Procedures" section, highlighted by a red arrow, shows "No records found". At the bottom, there is a footer with links for Conditions of Use, Privacy Policy, Accessibility, and Contact Us, along with a copyright notice for the State of California.



The Medi-Cal Dental Provider Website Application

Member Identification Number

Invalid Member Identification Number

The screenshot shows the Medi-Cal Provider Website Application interface. At the top, there is a navigation bar with the DHCS logo and the text "Medi-Cal Dental". Below the navigation bar, there are several menu items: "My Practice", "Documents", "Payments", "Member History", "Account", and "Contact Us". A "Log Out" button is also present. The main content area is titled "Medi-Cal Provider Website Application". Underneath, there is a breadcrumb trail: "My Practice" | "Member History". A red error message is displayed: "Please enter a valid number". Below this, there is a form field labeled "* Member Identification Number" with a red arrow pointing to it. A "Check Member History" button is located below the form field, also with a red arrow pointing to it. At the bottom of the page, there is a footer with the text "Current Dental Terminology (CDT) © American Dental Association (ADA). All rights reserved." and a copyright notice: "Copyright © 2021 State of California".

Member Identification Number in a Wrong Format

The screenshot shows the Medi-Cal Provider Website Application interface. At the top, there is a navigation bar with the DHCS logo and the text "Medi-Cal Dental". Below the navigation bar, there are several menu items: "My Practice", "Documents", "Payments", "Member History", "Account", and "Contact Us". A "Log Out" button is also present. The main content area is titled "Medi-Cal Provider Website Application". Underneath, there is a breadcrumb trail: "My Practice" | "Member History". A form field labeled "* Member Identification Number" contains the text "aaaggmmm". A red error message is displayed below the form field: "Please match the requested format. Member Identification Number allow Alphanumeric values, can allow all numbers but NOT all characters." A red arrow points to the error message. At the bottom of the page, there is a footer with the text "Current Dental Terminology (CDT) © American Dental Association (ADA). All rights reserved." and a copyright notice: "Copyright © 2021 State of California".



The Medi-Cal Dental Provider Website Application

CA GCV

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My Practice Documents Payments Member History Account Contact Us

Log Out

Medi-Cal Provider Website Application

[My Practice](#) | Member History

* Member Identification Number

Check Member History

Member Information

Member Name:

Member Identification Number:

Date of Birth:

NOTE: Member History data is updated on a weekly basis and includes information for the past two years.
Procedures for service dates between 03/09/2020 and 06/26/2020.

Procedures

Tooth Arch Quadrant	Surface	Procedure	Date of Service	Procedure Status
-	-	<input type="text"/>	<input type="text"/>	Allowed
-	-	<input type="text"/>	<input type="text"/>	Allowed
U	-	<input type="text"/>	<input type="text"/>	Allowed
L	-		<input type="text"/>	Allowed
U	-		<input type="text"/>	Denied
L	-		<input type="text"/>	Denied
U	-		<input type="text"/>	Denied

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The Medi-Cal Dental Provider Website Application

Statistics and FAQs

- **New tool launched in April 2021**
 - Member History has been accessed more than 66,000 times.
 - Visitors spend an average time of two minutes on the page.
- **Frequently Asked Questions**
 - **Question:** Can I see all of the patient's history for the past two years or just for time in my office?
Answer: Yes, you can see all billed patient history for the past two years.
 - **Question:** Can I see the patient's last dental prophylaxis so I can be sure if it was paid/not paid?
Answer: Yes, as long as the services have been billed to the Med-Cal program. The history is updated every Sunday.

For additional help, a provider user guide is available at www.dental.dhcs.ca.gov.



Dental Managed Care Updates

- Member Outreach
- Provider Outreach
- Questions



Stakeholder Inquiries

- Portal for Members
- *Smile, CA* Landing Page
- Integrated Voice Response System



Open Forum

Questions or comments?

You may also email dental@dhcs.ca.gov at any time with questions or comments. Please do not share personal information in your email inquiries.



Thank you for participating!

The next Medi-Cal Dental Los Angeles Stakeholder Meeting will be held on November 18, 2021.