

Medi-Cal Dental Los Angeles Stakeholder Meeting

May 20, 2021 10 a.m. – Noon



Agenda

- Welcome and Introductions
- Medi-Cal Dental Program Updates
 - Dental Transformation Initiative (DTI)
 - Proposition 56
 - Budget Updates
- Dental Fee-for-Service (FFS) Updates
- Dental Managed Care (DMC) Updates
- Stakeholder Inquiries
- Open Forum



Welcome and Introductions

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Dental Transformation Initiative (DTI)

- DHCS received federal approval from Centers for Medicare and Medicaid Services to extend the Medi-Cal 2020 Section 1115 waiver demonstration for one year through December 31, 2021.
- Extension includes DTI Domains 1, 2, and 3 and no expenditure authority from Designated State Health Programs for the additional year.
- DTI will continue through December 31, 2021.



- The latest payment of \$33.5 million was released on February 2, 2021, which brings the total payment to \$247.6 million.
- Of the \$33.5 million, \$11.1 million was paid to Los Angeles County providers.
- As of April 2021, 257 safety net clinics (SNC) are participating in Domain 1.
- Of the 257 SNCs participating in Domain 1, 42 are in Los Angeles County.



- As of April 2021, Domain 2 has paid approximately \$159.4 million.
- Los Angeles County received approximately 33 percent of the payments.
- As of April 2021, 3,295 rendering providers have received an incentive payment for Domain 2. This reflects a growth of 1 percent in providers since March 2021.
- Los Angeles County accounts for roughly 35 percent of the current Domain 2 participating population at 1,278 rendering providers.



- The latest payment of \$83.9 million was released in July 2020, bringing the total to \$119.1 million.
- As of April 2021, 123 SNCs are participating in Domain 3.

 The next Domain 3 payment is scheduled for June 2021, which will include the second payment for Program Year (PY) 4 (2019) and the first payment for PY5 (2020).



As of April 2021, Domain 4 has issued a total of \$103.9 million.

 As of December 31, 2020, all 13 Local Dental Pilot Projects have concluded operations and are in the administrative closeout phase. All remaining invoices and deliverables have been received and are being processed.



Proposition 56 Supplemental Payments

FY 2019-20

- As of March 31, 2021, FFS payments were \$370 million and DMC payments were \$26 million.
- Paid \$125 million to LA County FFS providers.
- Paid \$11 million to LA County DMC providers.

FY 2020-21

- As of March 31, 2021, FFS payments were \$280 million and DMC payments were \$16 million.
- Paid \$91 million to LA County FFS providers.
- Paid \$6 million to LA County DMC providers.



Proposition 56 Loan Repayment

 In January 2021, CalHealthCares announced the application period opening for the third cohort; it closed on February 26, 2021.

 CalHealthCares is currently evaluating the applications received from dental providers.

 Awardees will be announced on June 2, 2021. They will be notified via email.



Budget Updates

- Per the Governor's 2021-22 Budget:
 - CalAIM dental initiatives will be effective on January 1, 2022.
 - Preventive services
 - Caries Risk Assessment and silver diamine fluoride (SDF)
 - Continuity of Care
 - Proposition 56 supplemental payments will not sunset June 30, 2022.
 - Health Plan of San Mateo dental integration program, effective January 1, 2022 through December 31, 2027.
 - Proposal to restore FFS in Sacramento and Los Angeles counties, effective January 1, 2022.



Dental Fee-For-Service Updates

- 2021 Provider and Member Outreach Plan
- Member Outreach
- Provider Outreach
- Provider Website Application Overview
- Questions





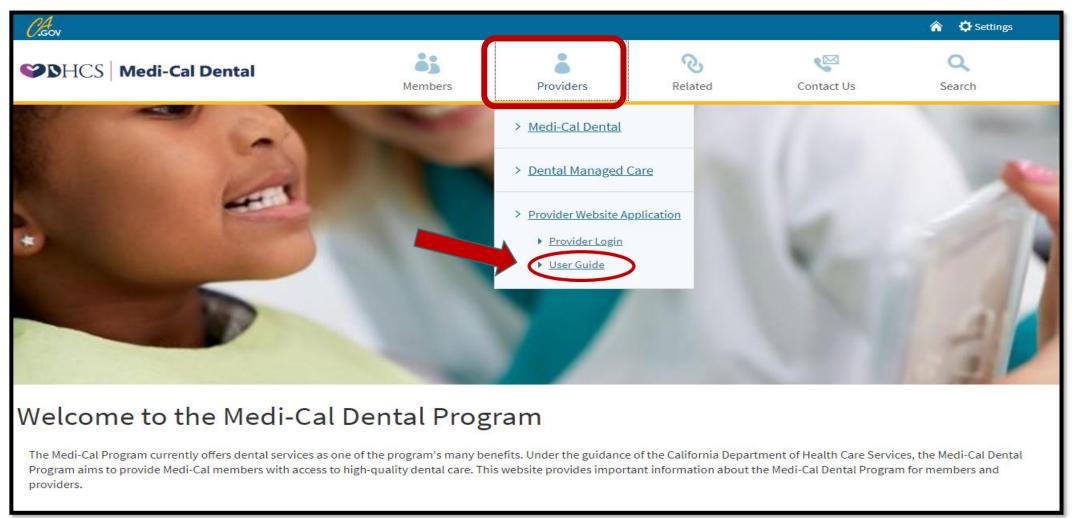


Medi-Cal Dental Member History

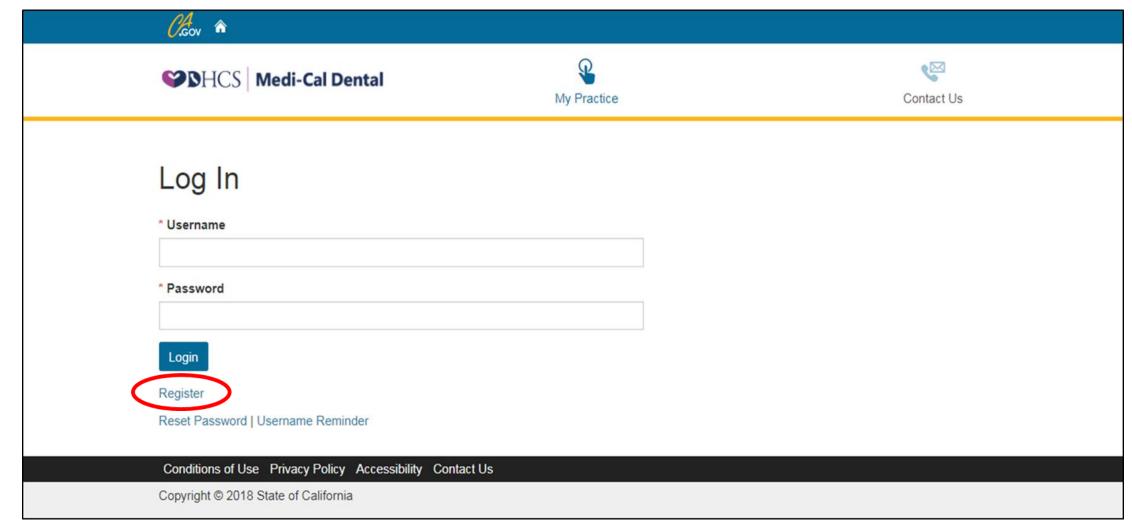
- The enhanced "Provider Website Application" now allows a provider to track the last two years of a member's dental history.
- The following slides provide an overview of the process to search for Member History on the Provider Website Application.
 - TIP: The online user guide includes step-by-step details on all functions of the website application, including Member History.



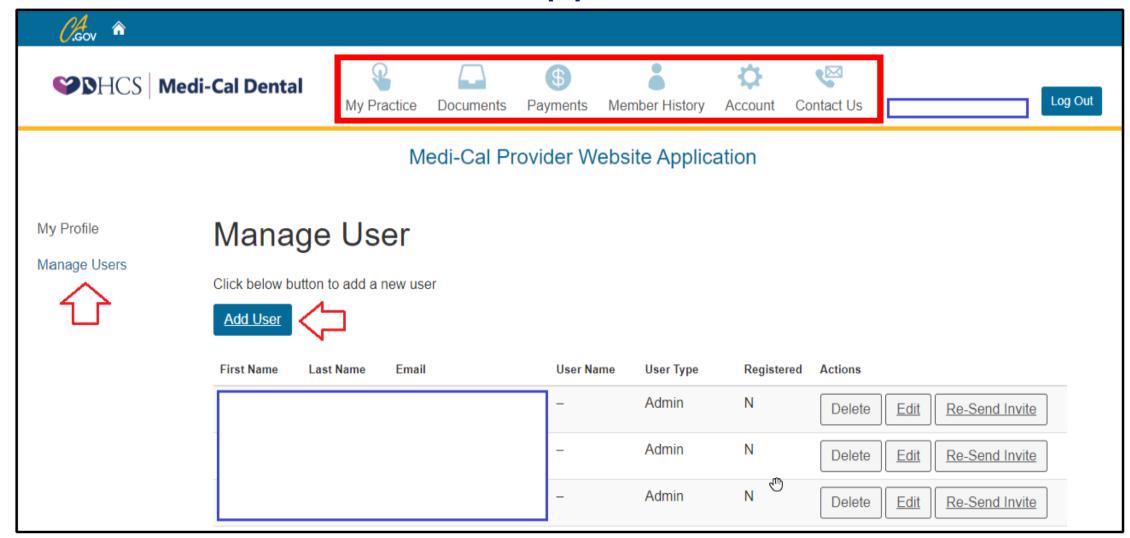
The Medi-Cal Dental Provider Website Application www.dental.dhcs.ca.gov





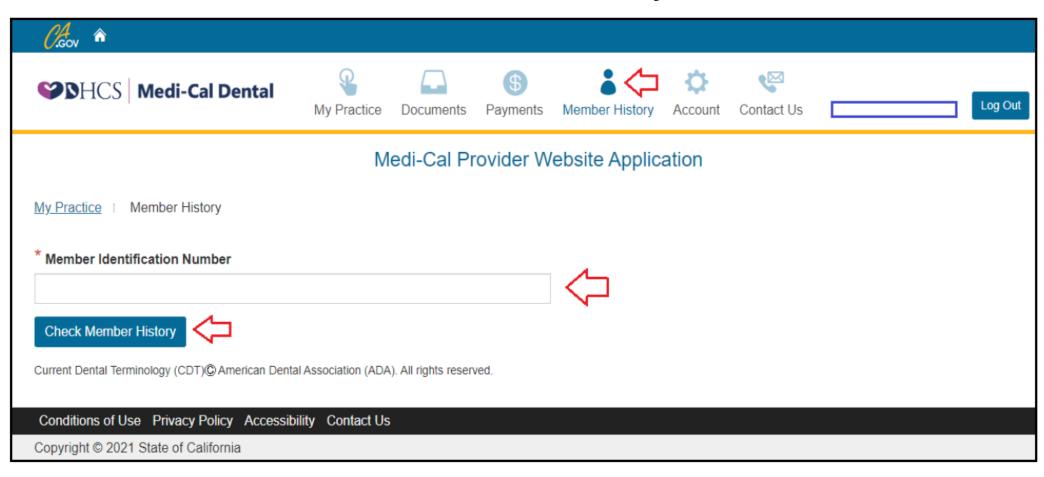






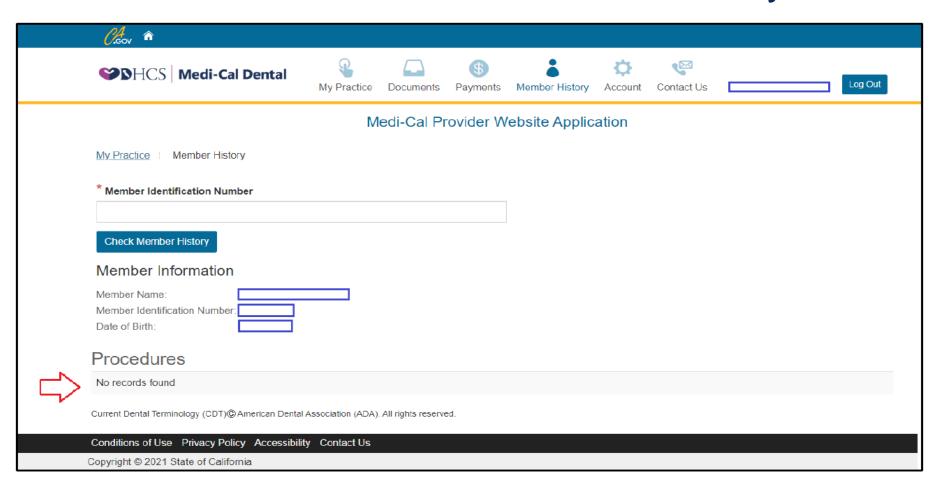


Member History





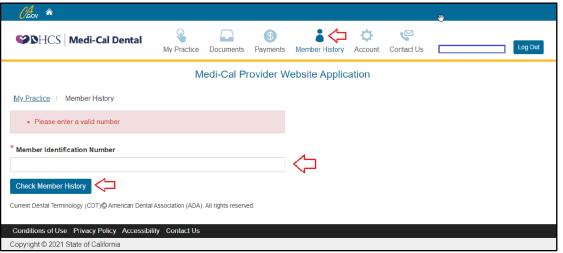
Member Has No Previous History



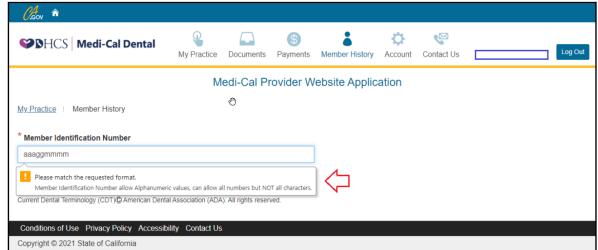


Member Identification Number

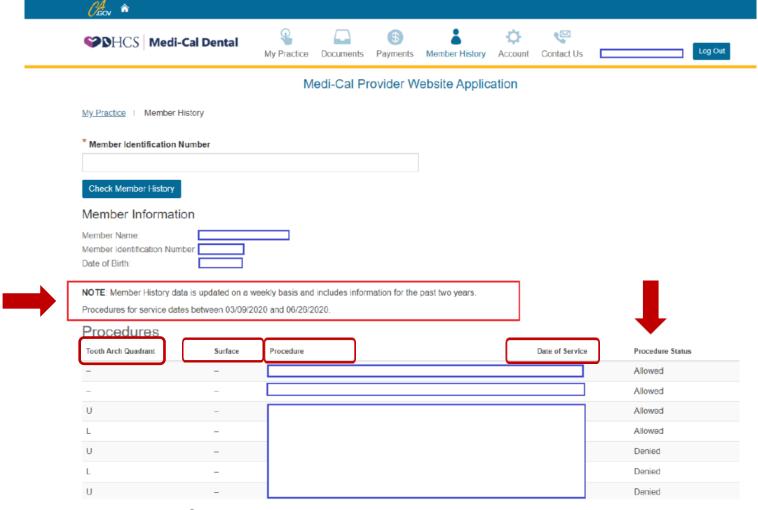
Invalid Member Identification Number



Member Identification Number in a Wrong Format









Statistics and FAQs

- New tool launched in April 2021
 - Member History has been accessed more than 66,000 times.
 - Visitors spend an average time of two minutes on the page.
- Frequently Asked Questions
 - Question: Can I see all of the patient's history for the past two years or just for time in my office?
 - **Answer:** Yes, you can see all billed patient history for the past two years.
 - Question: Can I see the patient's last dental prophylaxis so I can be sure if it was paid/not paid?
 - **Answer:** Yes, as long as the services have been billed to the Med-Cal program. The history is updated every Sunday.

For additional help, a provider user guide is available at www.dental.dhcs.ca.gov.



Dental Managed Care Updates

- Member Outreach
- Provider Outreach
- Questions



Stakeholder Inquiries

- Portal for Members
- Smile, CA Landing Page
- Integrated Voice Response System



Open Forum

Questions or comments?

You may also email dental@dhcs.ca.gov at any time with questions or comments. Please do not share personal information in your email inquiries.



Thank you for participating!

The next Medi-Cal Dental Los Angeles Stakeholder Meeting will be held on November 18, 2021.