



# Medi-Cal Dental Los Angeles Stakeholder Meeting

November 17, 2022  
10 a.m. – 12 p.m.



**Medi-Cal Dental Services Division (MDSD)  
Department of Health Care Services (DHCS)**

# Agenda

## Medi-Cal Dental Program Updates

- Dental Managed Care (DMC) Extension
- Fiscal Intermediary-Dental Business Operations (FI-DBO) Procurement
- Dental Transformation Initiative (DTI)
- California Advancing and Innovating Medi-Cal (CalAIM)
- 1915b Waiver Monitoring Requirements
- Proposition 56
- Provider Application and Validation for Enrollment (PAVE)
- Teledentistry
- Fact Sheet

## Outreach

- Dental Fee-for-Service (FFS)
- DMC

## Stakeholder Topics

## Public Health Emergency (PHE) Unwinding

## Open Forum

The image shows the California State Capitol building in Sacramento, California, during the "blue hour" of dusk. The building's white neoclassical facade is illuminated from within, and its large central dome is a prominent feature. The sky is a mix of deep blue and soft pinkish-purple. In the foreground, there are palm trees and a well-manicured lawn.

# Medi-Cal Dental Program Updates

- » DMC Extension
- » FI-DBO Procurement

# Medi-Cal DTI



Thank you for participating in the DTI.



DTI concluded on December 31, 2021.



Remaining payments

[Provider Bulletin Vol 38 No 25](#)

# CalAIM Dental



Two pay-for-performance (P4P) initiatives

Increase preventive services utilization.  
Establish and maintain continuity of care through a dental home.



Two new statewide dental benefits

Caries Risk Assessment (CRA) bundled with nutritional counseling for ages 0-6.  
Silver Diamine Fluoride (SDF) for young children and specified high-risk and institutional populations.

Source: <https://www.dhcs.ca.gov/services/Pages/DHCS-CalAIM-Dental.aspx>

# 1915b Waiver Monitoring Requirements

- Data to evaluate the utilization between FFS and DMC in the following metrics:
  - Annual Dental Visits
  - Use of Preventive Services
  - Use of Sealants
  - Medi-Cal Dental Reports
- Data necessary to monitor health outcomes and quality metrics at the local and aggregate level
- Data necessary to monitor appeals and grievances for beneficiaries
- CalAIM 1915(b) Waiver Special Terms and Conditions

Source: CalAIM Waiver Control #CA 17.R10

# Proposition 56

## Supplemental Payments

*as of September 30, 2022*

### Fiscal Year 2021-22

- » \$502.9 million total
- » \$473.3 million FFS
  - » LA \$151 million
- » \$29.6 million DMC
  - » LA \$12.6 million

### Fiscal Year 2022-23

- » \$14 million total
- » \$12.6 million FFS
  - » LA \$4 million
- » \$1.4 million DMC
  - » LA \$0.5 million





# Proposition 56 Loan Repayment

## » **FY 2021-2022 Cohort 4**

- » Awardees were notified by email on July 1, 2022
- » 64.9 M in student loans funded for physicians and dentists

## » **FY 2022-2023 Cohort 5**

- » Application cycle opens January 18, 2023 - March 3, 2023
- » **Dentists have received:**
  - » Cohort 1: \$10.1 M
  - » Cohort 2: \$9.7 M
  - » Cohort 3: \$10.5 M



Source: <https://www.phcdocs.org/Programs/CalHealthCares>



# PAVE



Simplifies and accelerates the enrollment process.



Features secure login, document uploading, electronic signature, application progress tracking, intuitive guidance, social collaboration, and more.



Effective October 31 providers must use the PAVE portal to complete and submit applications, report changes to current enrollment, and respond to DHCS initiated requests for revalidation.



Refer to Provider Bulletin [Volume 38, Number 34](#).



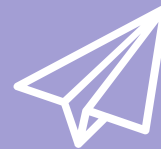
# Teledentistry



Modality for the provision of select dental services, which can be rendered via asynchronous store-and-forward and synchronous real-time encounter.



DHCS is requesting feedback from stakeholders on ways to improve Teledentistry.



Send feedback to [dental@dhcs.ca.gov](mailto:dental@dhcs.ca.gov).

# Los Angeles Stakeholder Fact Sheet

A decorative graphic consisting of several overlapping, wavy, horizontal bands in various shades of purple, ranging from a deep magenta to a light lavender. The bands flow across the width of the slide, creating a sense of movement and depth.

**Siqi Chen**  
**Staff Services Manager I**  
**Research and Analytics Unit**  
**MDSD**

# FFS Provider and Member Outreach

- Member Updates
- Provider Updates
- Case Management Updates
- *Smile, CA* Updates



# DMC Provider and Member Outreach



# Stakeholder Topics

The slide features a decorative graphic consisting of several overlapping, wavy, horizontal bands in various shades of purple, ranging from a deep magenta to a light lavender. These bands flow across the middle of the slide, creating a sense of movement and depth.

**When the PHE ends, millions of Medi-Cal members (beneficiaries) may lose their coverage.**

**Top Goal of DHCS:** Minimize member burden and promote continuity of coverage for our members.

**How you can help:**

- Become a **DHCS Coverage Ambassador**
- Download the Outreach Toolkit on the [DHCS Coverage Ambassador webpage](#)
- [Join the DHCS Coverage Ambassador mailing list](#) to receive updated toolkits as they become available

# Public Health Emergency (PHE) Unwinding



# DHCS PHE Unwind Communications Strategy

1

## **Phase One: Encourage members to update contact information**

- **Already launched.**
- Multi-channel communication campaign to encourage members to update contact information with county offices.
- Flyers in provider/clinic offices, social media, call scripts, and website banners.

2

## **Phase Two: Watch for renewal packets in the mail. Remember to update your contact information.**

- **Launch 60 days prior to end of COVID-19 PHE.**
- Remind members to watch for renewal packets in the mail and to update their contact information with their county office, if they have not done so yet.

# Open Forum

Questions or comments?

You may also email [dental@dhcs.ca.gov](mailto:dental@dhcs.ca.gov) with questions or comments. Please do not share personal information in your email inquiries.





The next Medi-Cal Dental Los Angeles Stakeholder meeting will be held on May 18, 2023.