

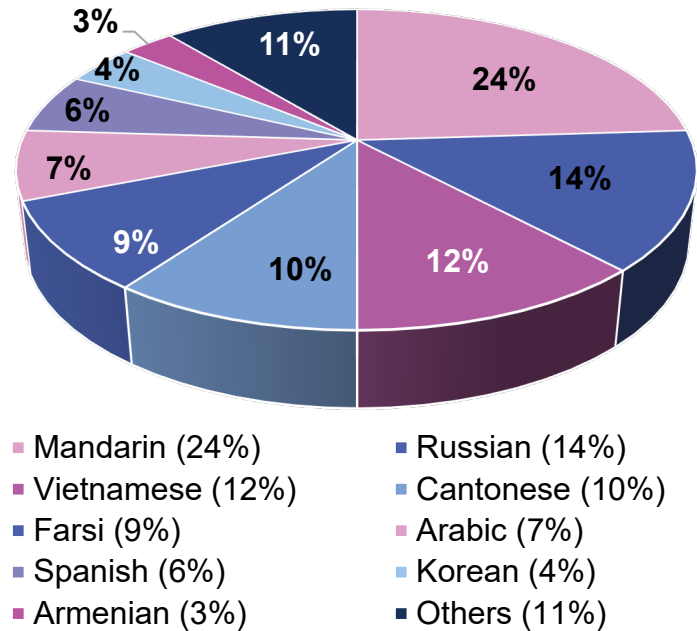


# Medi-Cal Dental Services Division Los Angeles County Fact Sheet (November 2022)

## Language Line Service (LLS) Call Volume

**115,121** - member calls received from July 2022 to September 2022 in the fee-for-service (FFS) delivery system.

- 95,364 (82.8%) English calls
- 19,757 (17.2%) Spanish calls were handled in house by the dental Administrative Services Organization
- 2,524 LLS calls
  - 41 languages requested
  - 89% of LLS calls are comprised of nine languages as shown in the pie chart
  - 11% are comprised of other languages



### Statewide Provider Enrollment

Delivery System	SNCs <sup>1</sup>	Offices <sup>2</sup>	Rendering <sup>2</sup>	Active Rendering <sup>3</sup>
FFS	539	6,031	12,682	10,089
DMC	138	1,159	2,115	1,696

### Los Angeles Provider Enrollment

Delivery System	SNCs <sup>1</sup>	Offices <sup>2</sup>	Rendering <sup>2</sup>	Active Rendering <sup>3</sup>
FFS	118	2,246	4,057	3,987
DMC	103	975	1,779	1,363

**Data Source:** DHCS provider data as of August 2022, excluding the Health Plan of San Mateo. Duplication may exist in rendering providers and safety net clinics (SNC) between the FFS and dental managed care (DMC) delivery systems.

1. SNCs in DMC are based on the enrollment reports from plans; SNCs in FFS are based on claims received within the last two years.
2. Network data based on enrollment reported by the dental Administrative Services Organization (ASO) and DMC plans.
3. Active rendering providers are based on claims with at least one service within the last two years.

### Dental FFS Case Management

New Case Count	Open	Closed
26	22	4

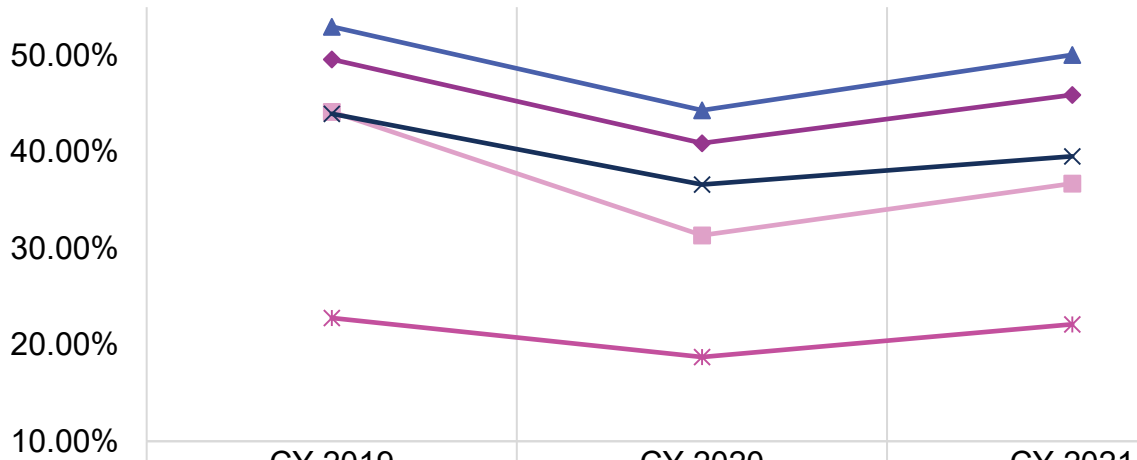
**Reporting Period:** July 2022 to September 2022 from all counties.



# Medi-Cal Dental Services Division Los Angeles County Fact Sheet (November 2022)

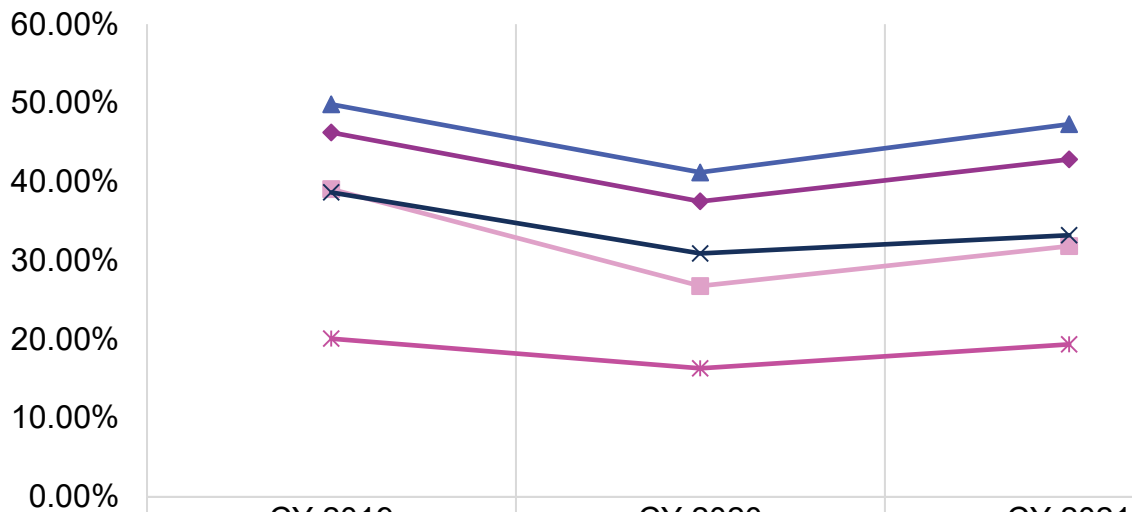
## Utilization in Ages 0-20

### Annual Dental Visits



	CY 2019	CY 2020	CY 2021
Statewide	49.59%	40.90%	45.91%
LA PHP	44.16%	31.35%	36.73%
LA FFS	52.98%	44.31%	50.05%
SAC GMC	43.95%	36.61%	39.53%
SAC FFS	22.78%	18.73%	22.14%

### Preventive Services

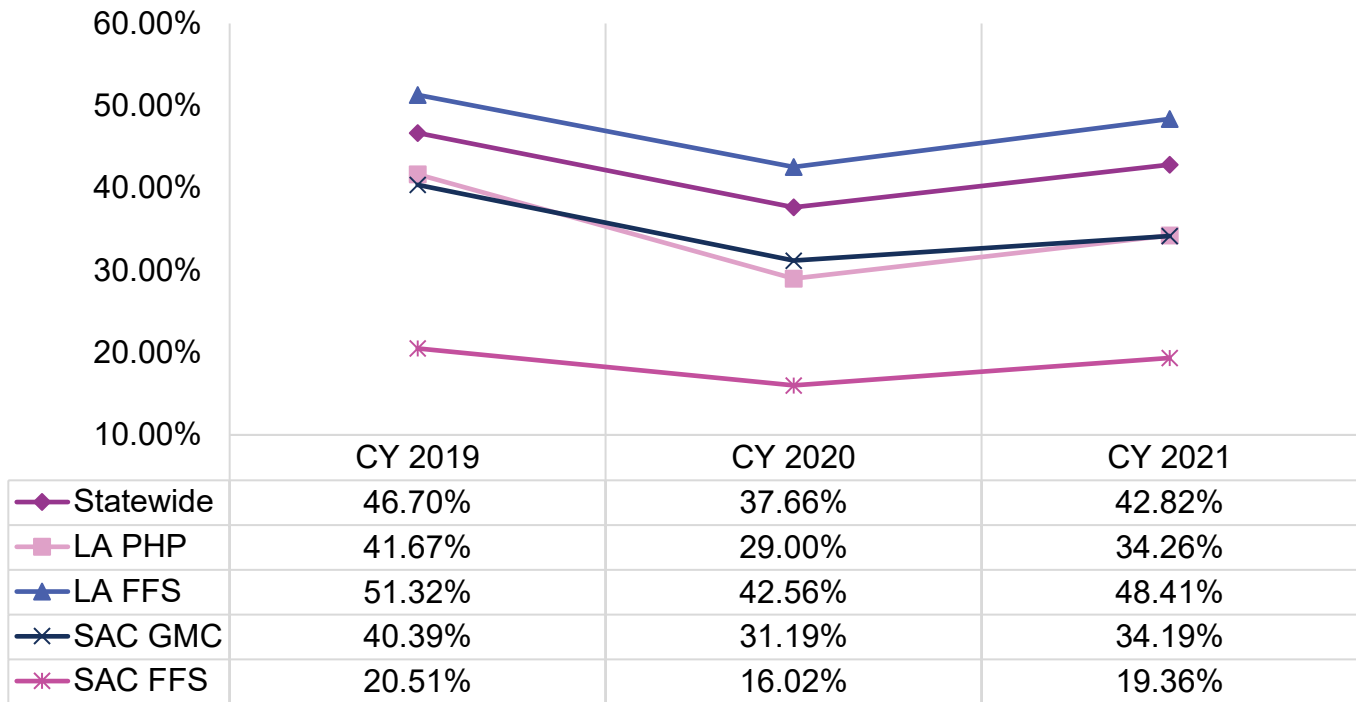


	CY 2019	CY 2020	CY 2021
Statewide	46.25%	37.50%	42.84%
LA PHP	39.05%	26.77%	31.85%
LA FFS	49.82%	41.19%	47.32%
SAC GMC	38.64%	30.90%	33.22%
SAC FFS	20.08%	16.32%	19.36%

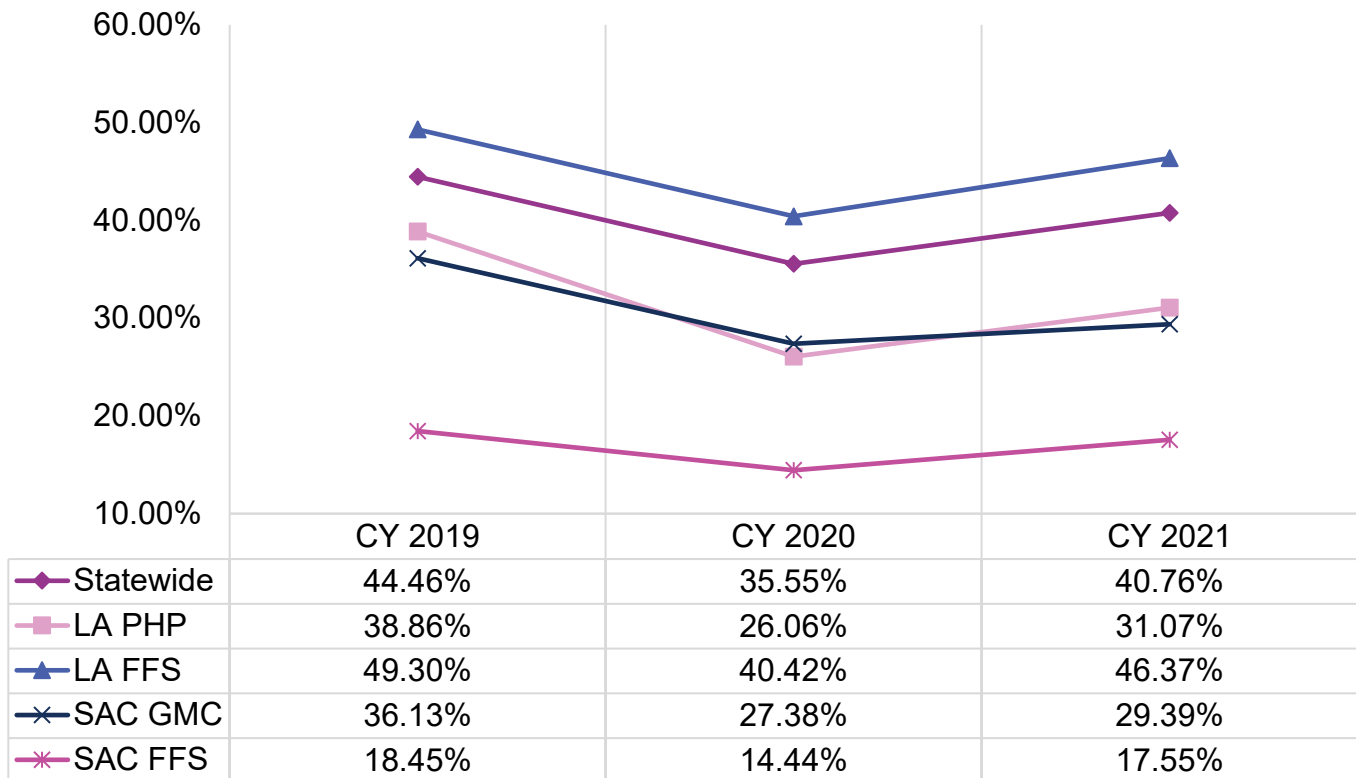


# Medi-Cal Dental Services Division Los Angeles County Fact Sheet (November 2022)

## Diagnostic Services

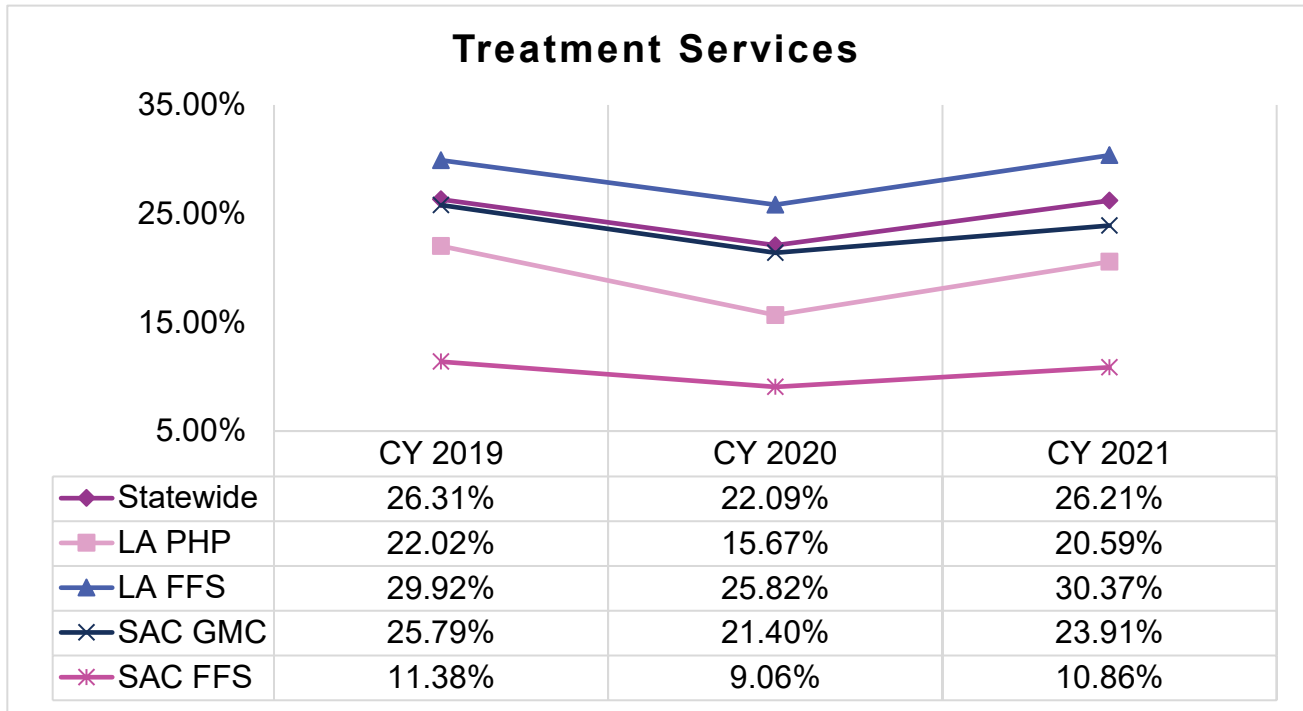


## Exams





# Medi-Cal Dental Services Division Los Angeles County Fact Sheet (November 2022)



**Data Source:** DHCS Data Warehouse, including SNC encounters as of August 2022. Please refer to the [High Level](#), [FFS](#), and [DMC](#) performance measures on the Medi-Cal Dental website for definitions and denominators for CY 2019 - CY 2021.

### Statewide Top Procedure Counts\*: Ages 0-20 in CY 2021

Procedure	CDT	FFS	DMC	Total
Diagnostic	D0230 <sup>p</sup>	8,243,822	257,121	8,500,943
Diagnostic	D0120 <sup>p</sup>	1,926,544	105,354	2,031,898
Diagnostic	D0350 <sup>p</sup>	1,103,581	15,172	1,118,753
Diagnostic	D0272 <sup>p</sup>	1,059,487	31,819	1,091,306
Diagnostic	D0220 <sup>p</sup>	691,783	103,180	794,963
Preventive	D1120 <sup>d</sup>	2,648,814	118,866	2,767,680
Preventive	D1208 <sup>d</sup>	1,820,947	54,276	1,875,223
Preventive	D1351 <sup>d</sup>	1,515,003	85,963	1,600,966
Preventive	D1206 <sup>d</sup>	768,307	75,756	844,063
Preventive	D1310 <sup>d</sup>	671,339	51,224	722,563
Treatment	D9993 <sup>d</sup>	671,406	31,963	703,369
Treatment	D2392 <sup>p</sup>	577,996	39,450	617,446
Treatment	D7140 <sup>p</sup>	543,282	23,518	566,800
Treatment	D2930 <sup>p</sup>	507,412	17,225	524,637
Treatment	D2150 <sup>p</sup>	460,359	8,746	469,105
Orthodontic	D8670 <sup>p</sup>	79,286	14,789	94,075
Orthodontic	D8680 <sup>p</sup>	13,992	928	14,920
Orthodontic	D8080 <sup>p</sup>	10,121	1,000	11,121
Orthodontic	D8660	0	2,059	2,059
Orthodontic	D8210	11	1,100	1,111

**d – [Dental Transformation Initiative \(DTI\)](#):** The DTI represented a critical mechanism to improve dental health for Medi-Cal members ages 0-20.

**p – [Proposition 56](#):** Under Proposition 56, a specified portion of tobacco tax revenue is allocated to DHCS to use as the nonfederal share of health care expenditures in accordance with the annual state budget process.



# Medi-Cal Dental Services Division Los Angeles County Fact Sheet (November 2022)

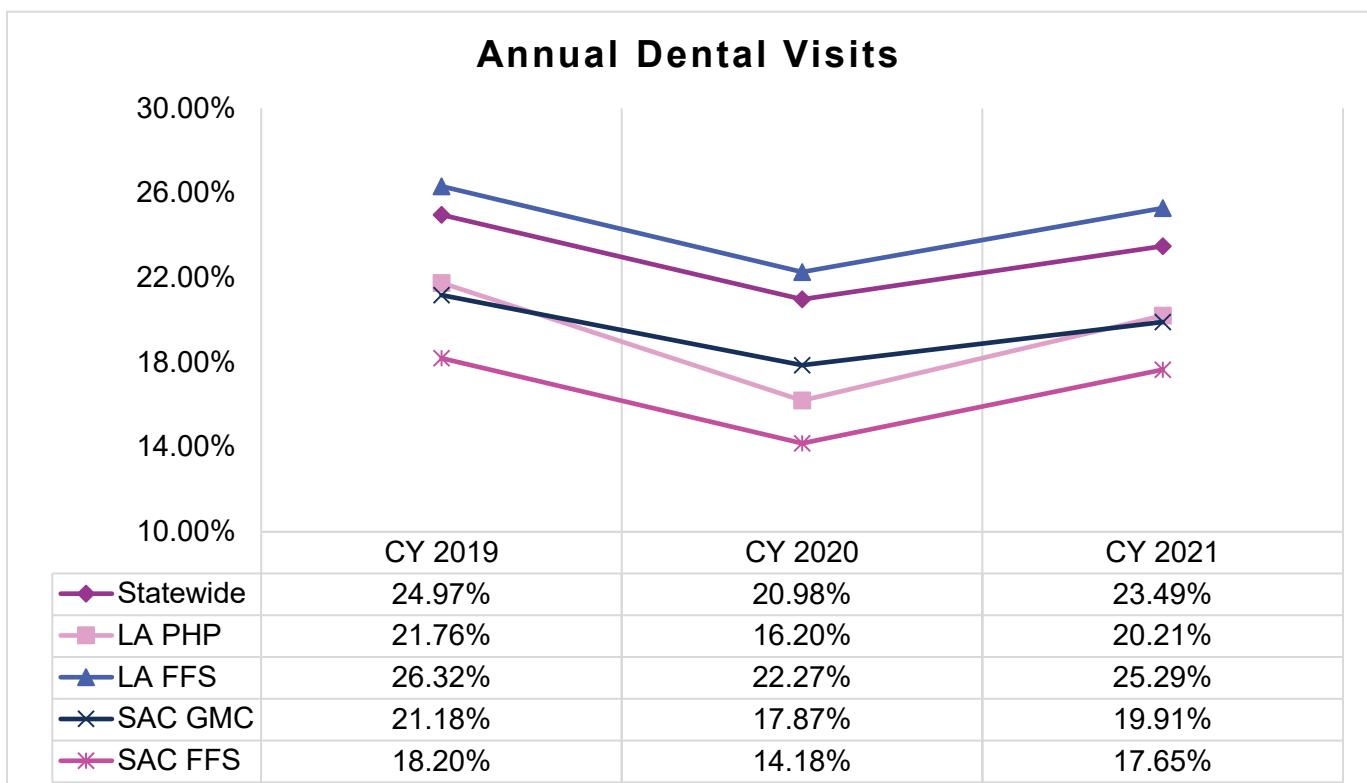
## LA County Top Procedure Counts: Ages 0-20 in CY 2021

Procedure	CDT	FFS	DMC	Total
Diagnostic	D0230 <sup>P</sup>	2,598,633	66,218	2,664,851
Diagnostic	D0120 <sup>P</sup>	629,962	36,279	666,241
Diagnostic	D0272 <sup>P</sup>	355,622	12,298	367,920
Diagnostic	D0350 <sup>P</sup>	252,978	4,106	257,084
Diagnostic	D0220 <sup>P</sup>	228,031	27,670	255,701
Preventive	D1120 <sup>d</sup>	839,456	37,923	877,379
Preventive	D1208 <sup>d</sup>	572,382	19,702	592,084
Preventive	D1351 <sup>d</sup>	501,215	31,358	532,573
Preventive	D1206 <sup>d</sup>	248,994	23,355	272,349
Preventive	D1310 <sup>d</sup>	227,146	10,078	237,224
Treatment	D9993 <sup>d</sup>	227,152	8,159	235,311
Treatment	D2150 <sup>P</sup>	187,744	4,004	191,748
Treatment	D7140 <sup>P</sup>	173,544	5,558	179,102
Treatment	D2392 <sup>P</sup>	150,667	12,118	162,785
Treatment	D9230	128,490	2,129	130,619
Orthodontic	D8670 <sup>P</sup>	24,616	2,749	27,365
Orthodontic	D8680 <sup>P</sup>	4,445	241	4,686
Orthodontic	D8080 <sup>P</sup>	3,096	284	3,380
Orthodontic	D8210	*	**	412
Orthodontic	D8692	229	0	229

**Source:** DHCS Data Warehouse queried on October 20, 2022. CY 2021 data are preliminary and subject to change. Procedure counts from FFS and DMC, including SNC encounters.

\* Cells suppressed for numbers less than 11.  
\*\* Suppressed for complementary cells.

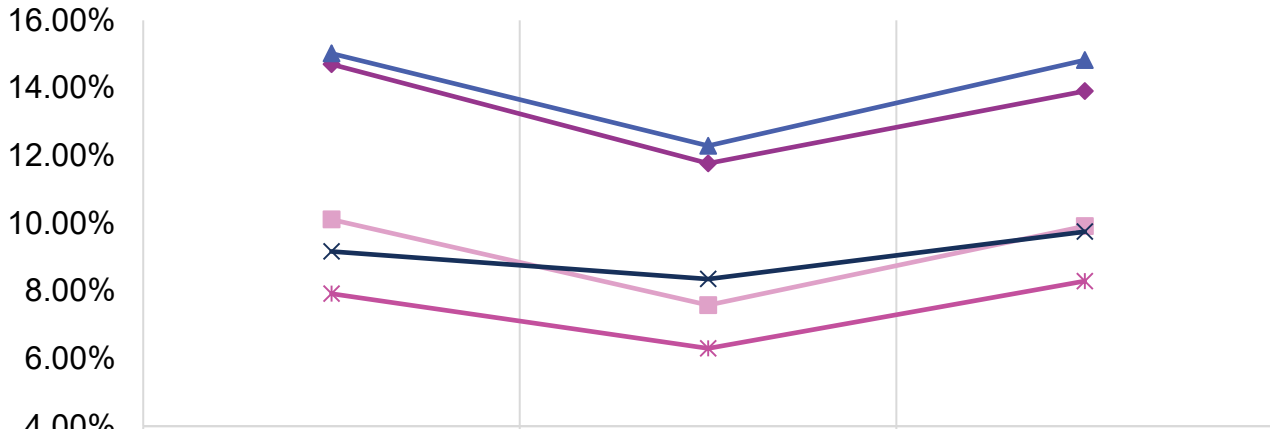
## Utilization in Ages 21+





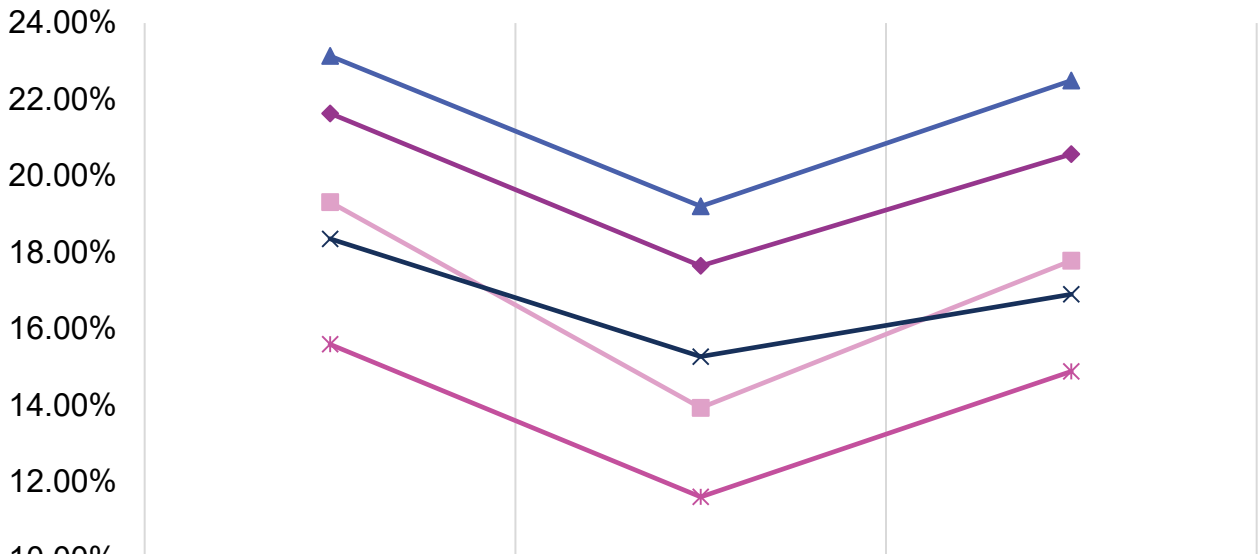
# Medi-Cal Dental Services Division Los Angeles County Fact Sheet (November 2022)

## Preventive Services



	CY 2019	CY 2020	CY 2021
◆ Statewide	14.70%	11.77%	13.91%
■ LA PHP	10.11%	7.58%	9.91%
▲ LA FFS	15.02%	12.29%	14.82%
× SAC GMC	9.17%	8.35%	9.75%
* SAC FFS	7.92%	6.30%	8.29%

## Diagnostic Services

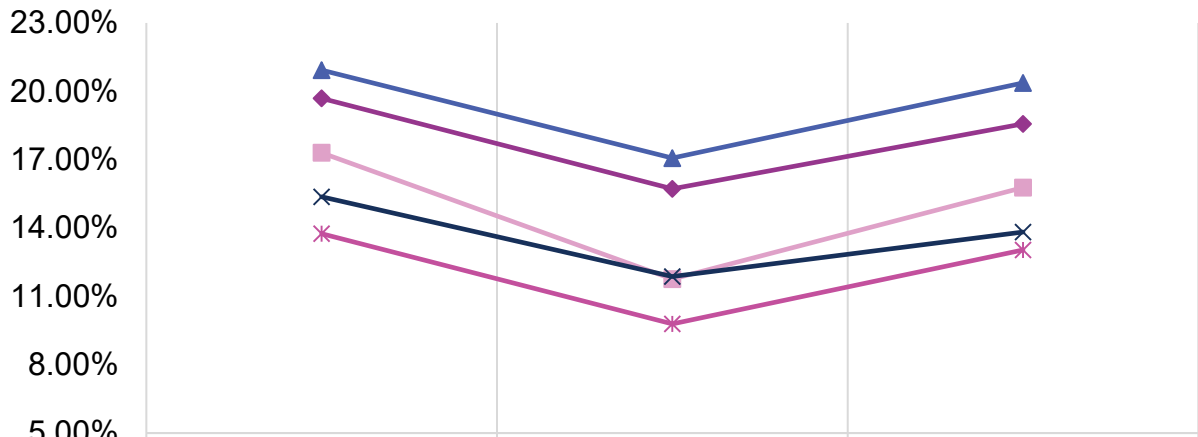


	CY 2019	CY 2020	CY 2021
◆ Statewide	21.64%	17.65%	20.57%
■ LA PHP	19.32%	13.94%	17.79%
▲ LA FFS	23.14%	19.21%	22.50%
× SAC GMC	18.36%	15.28%	16.91%
* SAC FFS	15.60%	11.61%	14.89%



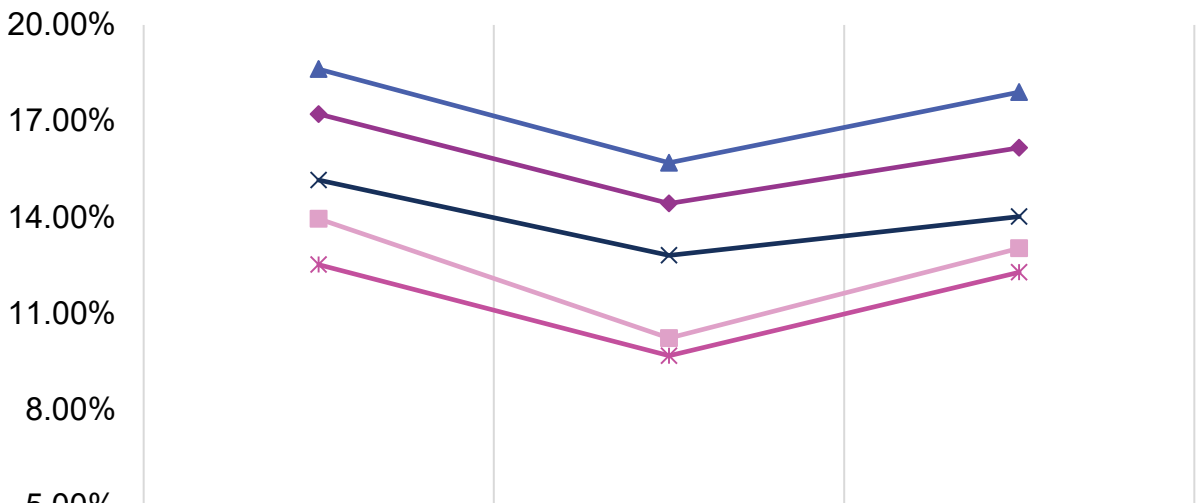
# Medi-Cal Dental Services Division Los Angeles County Fact Sheet (November 2022)

## Exams



	CY 2019	CY 2020	CY 2021
Statewide	19.69%	15.72%	18.57%
LA PHP	17.30%	11.76%	15.78%
LA FFS	20.93%	17.07%	20.37%
SAC GMC	15.37%	11.87%	13.83%
SAC FFS	13.75%	9.79%	13.03%

## Treatment Services



	CY 2019	CY 2020	CY 2021
Statewide	17.22%	14.43%	16.17%
LA PHP	13.95%	10.23%	13.03%
LA FFS	18.62%	15.70%	17.90%
SAC GMC	15.16%	12.81%	14.02%
SAC FFS	12.52%	9.68%	12.28%

**Data Source:** DHCS Data Warehouse, including SNC encounters as of August 2022. Please refer to the [High Level](#), [FFS](#), and [DMC](#) performance measures on the Medi-Cal Dental website for definitions and denominators for CY 2019 - CY 2021.



# Medi-Cal Dental Services Division Los Angeles County Fact Sheet (November 2022)

## Statewide Top Procedure Counts: Ages 21+ in CY 2021

Procedure	CDT	FFS	DMC	Total
Diagnostic	D0230 <sup>P</sup>	2,535,148	94,953	2,630,101
Diagnostic	D0150 <sup>P</sup>	781,530	67,424	848,954
Diagnostic	D0210 <sup>P</sup>	554,769	45,573	600,342
Diagnostic	D0350 <sup>P</sup>	455,056	15,432	470,488
Diagnostic	D0120 <sup>P</sup>	415,926	36,032	451,958
Preventive	D1110 <sup>P</sup>	711,255	43,836	755,091
Preventive	D1208 <sup>P</sup>	374,415	13,213	387,628
Preventive	Z0120	254,597	352	254,949
Preventive	Z0121	156,831	283	157,114
Preventive	K036	62,492	137	62,629
Treatment	D4341 <sup>a</sup>	519,488	49,665	569,153
Treatment	D7210 <sup>P</sup>	480,843	39,085	519,928
Treatment	D9430 <sup>P</sup>	406,222	33,157	439,379
Treatment	D2392 <sup>P</sup>	322,561	26,946	349,507
Treatment	D2391 <sup>P</sup>	302,490	23,258	325,748
Orthodontic	D8670 <sup>P</sup>	55	1,047	1,102
Orthodontic	D8210	0	217	217
Orthodontic	D8680 <sup>P</sup>	64	131	195
Orthodontic	D8999	14	57	71
Orthodontic	D8080 <sup>P</sup>	*	**	51

### **a – Adult Dental Restoration:**

Senate Bill 97 (Chapter 52, Statutes of 2017), effective January 1, 2018, fully restored optional dental benefits for Medi-Cal members 21 years of age and older who were not restored in May 2014.

**p – Proposition 56:** Under Proposition 56, a specified portion of tobacco tax revenue is allocated to DHCS to use as the nonfederal share of health care expenditures in accordance with the annual state budget process.

## LA County Top Procedure Counts: Ages 21+ in CY 2021

Procedure	CDT	FFS	DMC	Total
Diagnostic	D0230 <sup>P</sup>	999,246	45,078	1,044,324
Diagnostic	D0150 <sup>P</sup>	240,909	32,761	273,670
Diagnostic	D0210 <sup>P</sup>	163,923	23,220	187,143
Diagnostic	D0120 <sup>P</sup>	152,994	19,123	172,117
Diagnostic	D0220 <sup>P</sup>	129,297	25,733	155,030
Preventive	D1110 <sup>P</sup>	234,275	20,761	255,036
Preventive	D1208 <sup>P</sup>	118,533	6,928	125,461
Preventive	D1206 <sup>P</sup>	68,020	5,840	73,860
Preventive	Z0120	47,388	210	47,598
Preventive	Z0121	27,096	103	27,199
Treatment	D4341 <sup>a</sup>	192,457	29,889	222,346
Treatment	D7210 <sup>P</sup>	139,479	15,771	155,250
Treatment	D9430 <sup>P</sup>	128,770	12,811	141,581
Treatment	D2392 <sup>P</sup>	100,996	10,095	111,091
Treatment	D2391 <sup>P</sup>	94,128	8,694	102,822
Orthodontic	D8670 <sup>P</sup>	14	393	407
Orthodontic	D8210	0	78	78
Orthodontic	D8680 <sup>P</sup>	26	47	73
Orthodontic	D8999	*	**	34
Orthodontic	D8080 <sup>P</sup>	0	28	28

**Source:** DHCS Data Warehouse queried on October 20, 2022. CY 2021 data is preliminary and may change. Procedure counts from FFS and DMC, including SNC encounters.  
\* Cells suppressed for numbers less than 11.  
\*\* Suppressed for complementary cells.