

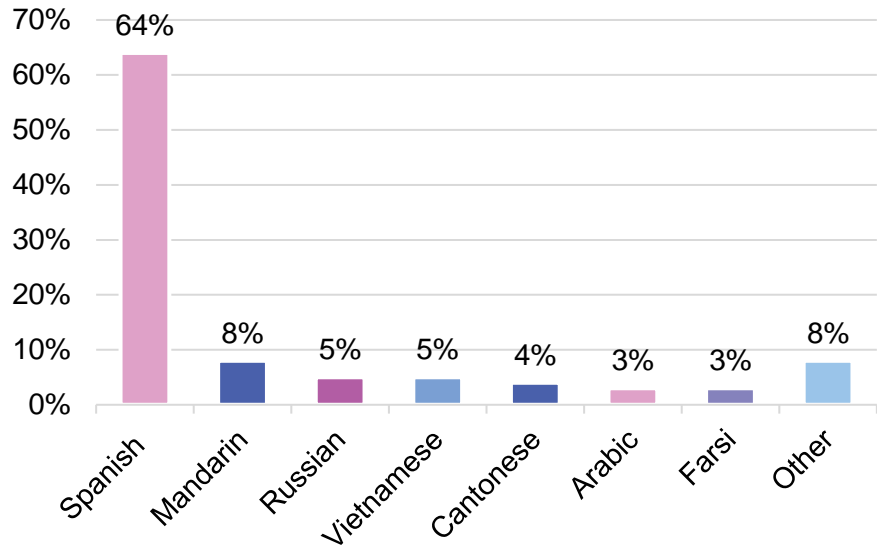


Medi-Cal Dental Services Division Los Angeles County Fact Sheet (November 2021)

Statewide Language Line Service (LLS) Call Volume

212,748 Member Calls received from July 2021 to September 2021 in the Fee-for-Service (FFS) and Dental Managed Care (DMC) delivery systems.

- 14,732 Spanish Calls were handled in-house by the dental Administrative Services Organization in FFS
- 13,219 LLS calls
 - 10,128 (76.6%) FFS calls
 - 3,091 (23.4%) DMC calls
 - 59 languages requested
 - 92% of the LLS are comprised of the 7 languages in the chart
 - 8% are comprised of various other languages.



Statewide Provider Enrollment

Delivery System	Billing Dental Offices	Rendering Providers Network	Active Rendering Providers
FFS	5,936	12,186	8,086
DMC	1,055	1,790	1,318

Los Angeles Provider Enrollment

Delivery System	Billing Dental Offices	Rendering Providers Network	Active Rendering Providers
FFS	2,211	3,630*	4,031
PHP	868	1,437	1,181

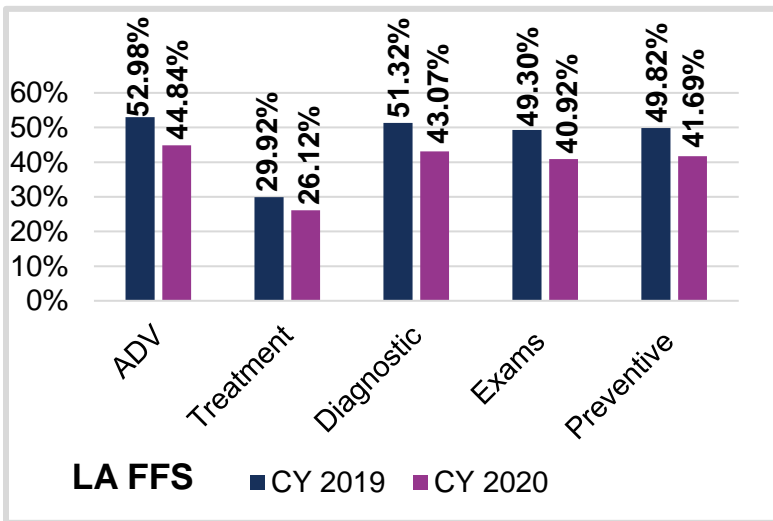
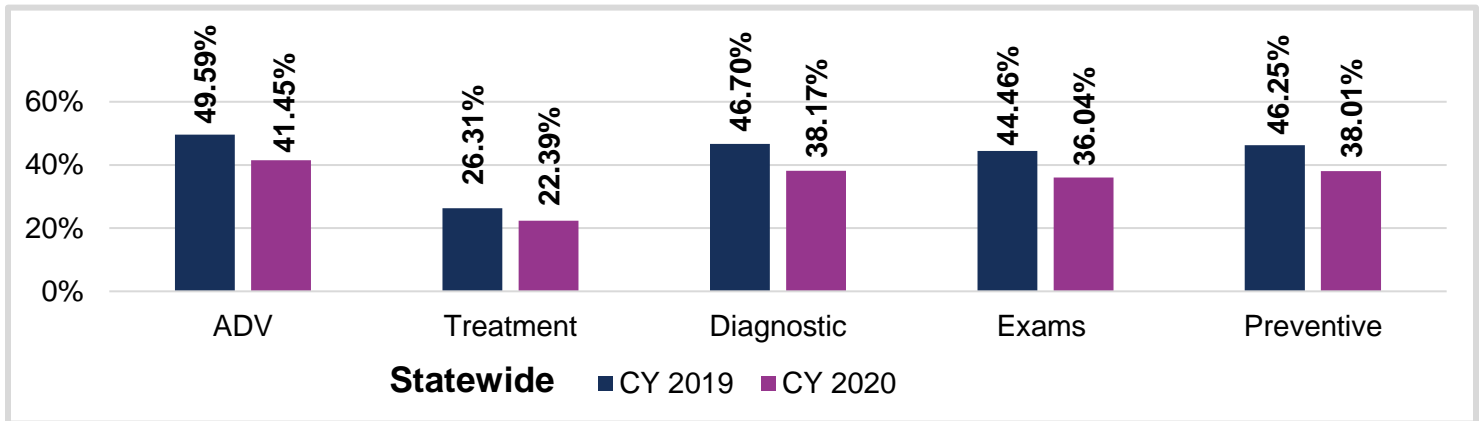
Source: DHCS dental provider data as of September 2021 excludes safety net clinics (SNC). Billing dental offices and rendering providers are based on enrollment reports and active rendering providers are based on claims of at least one service within the last two years. * Based on network data of FFS rendering providers with addresses in LA county.

Case Management

Delivery System	Apr-Jun	July-Sept
FFS	29	24

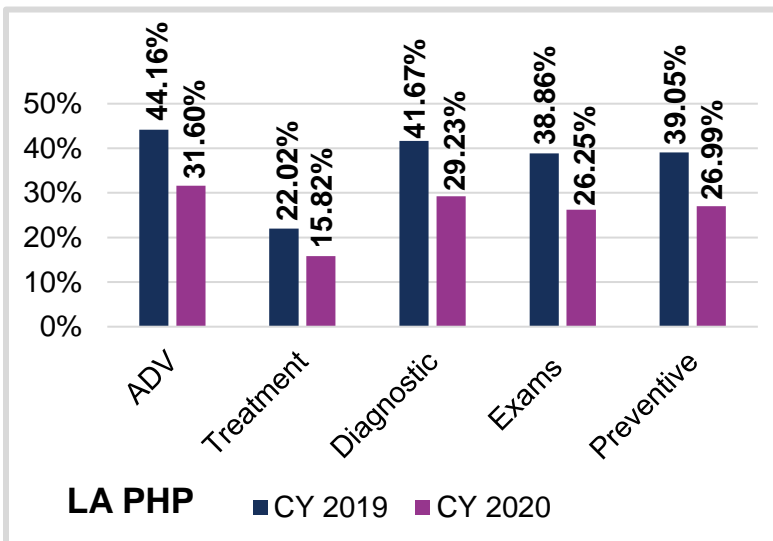
Reporting Period: July 2021 to September 2021 from all counties.

Utilization in Ages 0-20



Source: DHCS Data Warehouse as of September 2021 and includes SNC encounters.

CY 2020 data is preliminary and may change as DHCS receives more claims through CY 2021 for CY 2020 dates of service. Please refer to the [High Level](#), [FFS](#) and [DMC](#) performance measures on the Medi-Cal Dental website for definitions and denominators for CY 2019 and CY 2020.



Statewide Top Procedure Counts*: Ages 0-20 in CY 2020

Procedure	CDT	FFS	DMC	Total
Diagnostic	D0230 ^P	6,261,531	189,659	6,451,190
Diagnostic	D0120 ^P	1,481,960	86,365	1,568,325
Diagnostic	D0272 ^P	861,014	27,749	888,763
Diagnostic	D0350 ^P	729,748	17,054	746,802
Diagnostic	D0220 ^P	532,258	82,299	614,557
Preventive	D1120 ^d	2,014,392	95,656	2,110,048
Preventive	D1208 ^d	1,450,448	49,461	1,499,909
Preventive	D1351 ^d	1,191,313	64,354	1,255,667
Preventive	D1206 ^d	516,151	53,379	569,530
Preventive	D1310 ^d	466,975	46,947	513,922
Treatment	D9993 ^P	467,042	27,313	494,355
Treatment	D7140 ^P	429,150	19,916	449,066
Treatment	D2392 ^P	387,133	27,111	414,244
Treatment	D2930 ^P	390,212	15,739	405,951
Treatment	D2150 ^P	392,767	8,599	401,366
Orthodontic	D8670 ^P	74,154	14,113	88,267
Orthodontic	D8680 ^P	11,307	800	12,107
Orthodontic	D8080 ^P	7,278	663	7,941
Orthodontic	D8692	1,046	32	1,078
Orthodontic	D8660	0	827	827

d – Dental Transformation Initiative (DTI): Within the Medi-Cal 2020 Waiver, the DTI represents a critical mechanism to improve dental health for Medi-Cal members aged 0-20 by focusing on high-value care, improved access, and utilization of performance measures to drive delivery system reform.

p – Proposition 56: The California Healthcare, Research and Prevention Tobacco Tax Act (Proposition 56) increases the excise tax rate on cigarettes and electronic cigarettes, effective April 1, 2017, and other tobacco products effective July 1, 2017. Under Prop. 56, a specified portion of the tobacco tax revenue is allocated to DHCS for use as the nonfederal share of health care expenditures in accordance with the annual state budget process.

Los Angeles County Top Procedure Counts: Ages 0-20 in CY 2020

Procedure	CDT	FFS	DMC	Total
Diagnostic	D0230 ^P	2,123,122	47,213	2,170,335
Diagnostic	D0120 ^P	495,505	31,352	526,857
Diagnostic	D0272 ^P	307,087	11,257	318,344
Diagnostic	D0220 ^P	182,908	20,534	203,442
Diagnostic	D0350 ^P	187,242	3,947	191,189
Preventive	D1120 ^d	664,068	32,360	696,428
Preventive	D1208 ^d	487,442	15,935	503,377
Preventive	D1351 ^d	423,834	23,125	446,959
Preventive	D1206 ^d	160,520	19,183	179,703
Preventive	D1310 ^d	162,548	8,886	171,434
Treatment	D9993 ^P	162,564	7,277	169,841
Treatment	D2150 ^P	156,973	3,656	160,629
Treatment	D7140 ^P	142,408	4,380	146,788
Treatment	D2392 ^P	109,785	7,471	117,256
Treatment	D2140 ^P	103,210	1,811	105,021
Orthodontic	D8670 ^P	23,292	3,281	26,573
Orthodontic	D8680 ^P	3,653	203	3,856
Orthodontic	D8080 ^P	2,282	198	2,480
Orthodontic	D8692	***	**	377
Orthodontic	D8210	**	***	235

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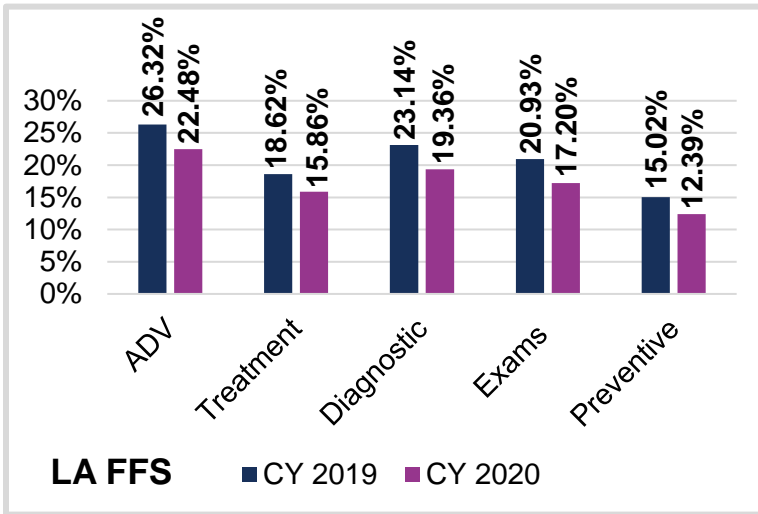
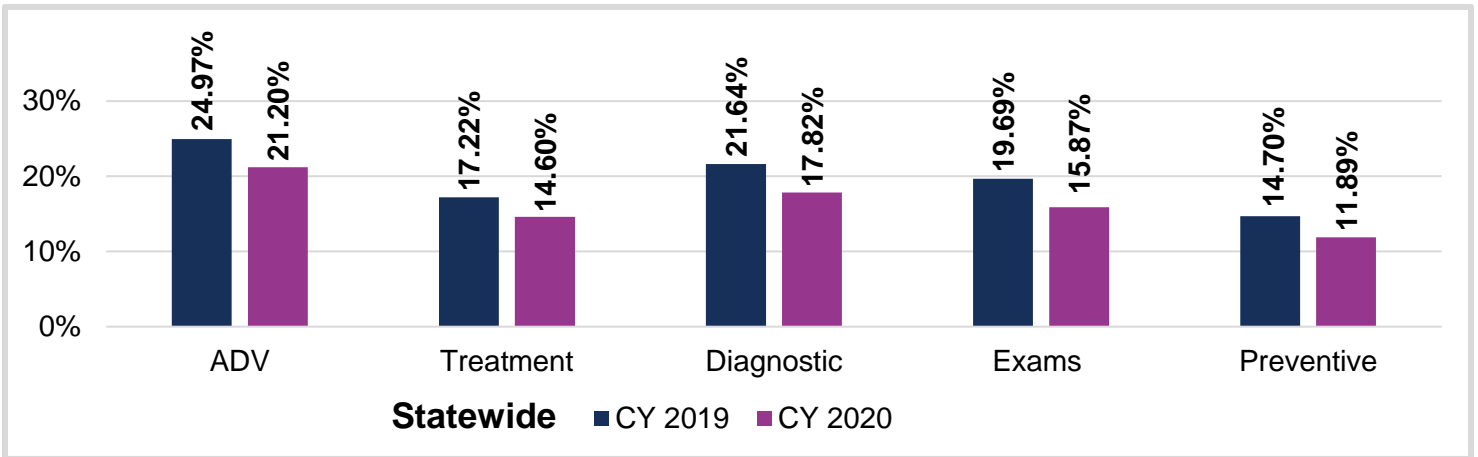
Source: DHCS Data Warehouse queried on 10/20/2021. CY 2020 data is preliminary and may change as DHCS receives more claims through CY 2021 for CY 2020 dates of service.

* FFS & DMC, not including SNCs

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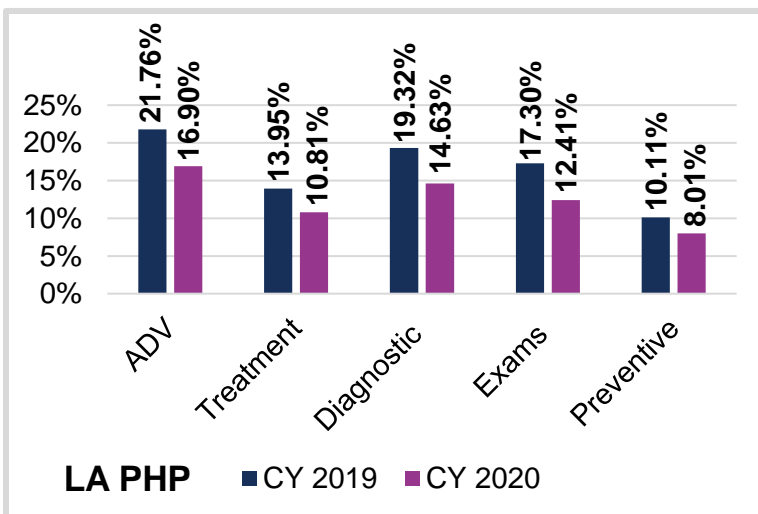
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Utilization in Ages 21+



Source: DHCS Data Warehouse as of September 2021 and includes SNC encounters.

CY 2020 data is preliminary and may change as DHCS receives more claims through CY 2021 for CY 2020 dates of service. Please refer to the [High Level, FFS](#) and [DMC](#) performance measures on the Medi-Cal Dental website for definitions and denominators for CY 2019 and CY 2020.



Statewide Top Procedure Counts*: Ages 21+ in CY 2020

Procedure	CDT	FFS	DMC	Total
Diagnostic	D0230 ^P	1,819,847	60,885	1,880,732
Diagnostic	D0150 ^P	560,010	44,530	604,540
Diagnostic	D0210 ^P	389,978	31,389	421,367
Diagnostic	D0120 ^P	305,500	25,233	330,733
Diagnostic	D0220 ^P	277,704	49,021	326,725
Preventive	D1110 ^P	499,045	28,230	527,275
Preventive	D1208 ^P	265,354	8,516	273,870
Preventive	D1206 ^P	130,046	9,356	139,402
Preventive	D1999	569	18,415	18,984
Preventive	D1330	0	11,314	11,314
Treatment	D7210 ^P	387,368	29,657	417,025
Treatment	D4341 ^a	287,666	28,500	316,166
Treatment	D9430 ^P	280,049	26,961	307,010
Treatment	D7140 ^P	226,751	13,201	239,952
Treatment	D2392 ^P	205,307	16,161	221,468
Orthodontic	D8670 ^P	31	835	866
Orthodontic	D8680 ^P	42	92	134
Orthodontic	D8210	0	118	118
Orthodontic	D8999	***	****	40
Orthodontic	D8080 ^P	***	****	28

a – Adult Dental Restoration:

Senate Bill 97 (Chapter 52, Statutes of 2017), effective January 1, 2018, fully restored optional dental benefits for Med-Cal members age 21 and over that were not restored in May 2014.

p – Proposition 56: The California Healthcare, Research and Prevention Tobacco Tax Act (Proposition 56) increased the excise tax rate on cigarettes and electronic cigarettes, effective April 1, 2017, and other tobacco products effective July 1, 2017. Under Proposition-56, a specified portion of tobacco tax revenue is allocated to DHCS to use as the nonfederal share of health care expenditures in accordance with the annual state budget process.

Los Angeles County Top Procedure Counts: Ages 21+ in CY 2020

Procedure	CDT	FFS	DMC	Total
Diagnostic	D0230 ^P	749,360	30,295	779,655
Diagnostic	D0150 ^P	186,423	21,490	207,913
Diagnostic	D0210 ^P	128,319	15,565	143,884
Diagnostic	D0120 ^P	116,176	13,920	130,096
Diagnostic	D0220 ^P	106,017	19,003	125,020
Preventive	D1110 ^P	175,522	12,913	188,435
Preventive	D1208 ^P	91,622	4,125	95,747
Preventive	D1206 ^P	44,729	2,192	46,921
Preventive	D1999	199	7,720	7,919
Preventive	D1330	0**	6,834	6,834
Treatment	D4341 ^a	121,721	17,127	138,848
Treatment	D7210 ^P	115,597	12,598	128,195
Treatment	D9430 ^P	92,382	9,766	102,148
Treatment	D2392 ^P	72,288	5,935	78,223
Treatment	D2391 ^P	67,865	4,650	72,515
Orthodontic	D8670 ^P	14	319	333
Orthodontic	D8210	0	46	46
Orthodontic	D8680 ^P	12	28	40
Orthodontic	D8999	0	15	15
Orthodontic	D8080 ^P	0	13	13

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Source: DHCS Data Warehouse queried on October 20, 2021. CY 2020 data is preliminary and may change as more claims are received. *FFS & DMC, not including SNC. **Not billable. *** Cells suppressed for numbers less than 11
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