



May 4, 2017

TO: Department of Health Care Services
Whole Person Care Pilot

FROM: Rene G. Santiago
Deputy County Executive and Director, SCVHHS

RE: Whole Person Care Second Round Application: Change
Memo

Santa Clara Valley Health and Hospital System (SCVHHS) is pleased to submit a second round application for expansion of services for the Whole Person Care (WPC) Pilot. A high-level overview of the expansion application changes are included below:

Addition of Restoration Center Sobering Station Fee-For-Service activity

SCVHHS proposes an additional service to address the high prevalence of substance use disorders among SCVHHS' High Utilizers of Multiple Systems (HUMS) population, which is the target of the WPC pilot. Start-up costs in PY 2 – Ltd and Fee-For-Services (FFS) in PY 2 – Ltd through PY 5 are requested to develop and implement the Sobering Station. The Sobering Station will be a part of a future Restoration Center comprised of Medi-Cal funded behavioral and urgent care services. The Sobering Station funding request will only pay for non-Medi-Cal billable services that provide an alternative to avoidable and expensive use of Emergency Departments, jails or Emergency Medical Services. The 20 spaces in the Sobering Station will provide peer and recovery coaches for outreach and engagement with a van to accompany clients to the station for services and who will support participants in recuperative and sobriety services in this safe, short-term environment. Ultimately, the Sobering Station provides the space and opportunity for linkage of care to additional services, such as enrollment in an appropriate WPC care coordination bundle of services. Once fully implemented, an anticipated 14,600 encounters for service are anticipated each program year at a rate of \$246.12 per encounter.

Addition of Nursing Home Transitions, Diversions and Care Coordination Per Member Per Month bundles of services

SCVHHS proposes an additional set of services to better serve long term care (LTC) residents or acute hospital patients who could live independently in alternative community settings, or those in the community at risk of being institutionalized, by providing appropriate medical and social services supports through the WPC pilot. Start-up costs in PY 2 – Ltd and PMPM Bundle Payments in PY 2 – Ltd through PY 5 are requested to develop and implement the Nursing Home Transitions, Diversions and Care Coordination sets of services. The program is divided into the following three levels of care coordination and services to support a step-down approach:

1) High intensity case management and tenancy support services bundle where participants may be enrolled an average of three months and up to six months. Once fully implemented, 90 unduplicated participants are expected to be served each year at a PMPM of \$2,076.70.

2) Once the participant has stabilized and is established in an appropriate community living situation, they will graduate to a mid-level case management set of services for up to six months or they may also engage in this program beginning in this level if they are at-risk of institutionalization. Once fully implemented, 110 unduplicated participants are expected to be served each year at a PMPM of \$1,363.54;

3) As the participant stabilizes and their needs shift to more supportive services, they can be enrolled in a rehabilitation and supportive (concurrently with or separately from mid-level case management) set of services for up to nine months. Once fully implemented, 110 unduplicated participants are expected to be served each year at a PMPM of \$137.19.

Expansion Budget Request

PY 1 = \$0

PY 2 – Ltd = \$3,496,652

PY 3= \$6,993,304

PY 4= \$6,993,304

PY 5= \$6,993,304

Total expansion request = \$24,476,564

Substantive Modifications Table

Whole Person Care Secondary Application Modifications

Modification	Explanation	Document Name	Section	Page Number*
Inclusion of The Health Trust as a Participating Entity and on the Executive Committee	The Health Trust is a local community based organization that have provided a letter of participation/support. The Health Trust is integral to the planning and decision making of the Nursing Home Transitions, Diversions Program’s bundles of services.	SCVHHS WPC 05042017 FINAL with letters	1.2 and 2.2	12 and 56
Inclusion of description of Nursing Home Transitions and Diversions Program	Inclusion of a paragraph and flow chart visual that describes the addition of the Nursing Home Transitions and Diversions Program and the three tiers of service as part of the requested expansion services.	SCVHHS WPC 05042017 FINAL with letters	2.1	54-55

Modification	Explanation	Document Name	Section	Page Number*
Inclusion of additional data on target population	Provides additional data point on the high utilizers over 55 to establish their increased risk and need for long term supportive services.	SCVHHS WPC 05042017 FINAL with letters	2.3	60
Inclusion of description of the Sobering Station service	Inclusion of a row in Table 2. Service Array that describes the addition of the Sobering Station, one of the requested expansion services.	SCVHHS WPC 05042017 FINAL with letters	3.1	62
Inclusion of language on avoiding duplication of Drug Medi-Cal services	Provides clarification that the new Sobering Station services will not include Medi-Cal billable services.	SCVHHS WPC 05042017 FINAL with letters	3.1	65
Revisions and Renaming of Table 3. WPC Bundled Programs	With the addition of the Nursing Home Transitions, Diversions and Care Coordination sets of services, this table has been revised to reflect the expansion of slots and services in Mid-Term and Rehabilitation and Peer Support as well as adding Nursing Home Transitions, Diversions and High Intensity Care Coordination services. Describes all proposed bundled programs in one table.	SCVHHS WPC 05042017 FINAL with letters	3.1	66-69
Inclusion of components of Nursing Home Transitions, Diversions and Care Coordination Program in Table 3. WPC Bundled Programs	Provides more detail on the Nursing Home Transitions, Diversions and Care Coordination program to describe the model, the logic and goals, capacity, eligibility requirements, care coordinator ratio and average duration of services. Includes citation for the model in footnote.	SCVHHS WPC 05042017 FINAL with letters	3.1	68-69
Clarification on Concurrent Enrollment in Care Coordination	Clarified that enrollment in the Nursing Home Transitions High Intensity Care Coordination excludes participants from concurrent enrollment in any other bundled services, but allows participant movement between bundles, as needed.	SCVHHS WPC 05042017 FINAL with letters	3.1	70
Budget Summary revised	The Budget Summary is revised to include expansion activities and total budget changes each program year.	SCVHHS WPC 05042017 FINAL with letters	5.5B	94-96

Modification	Explanation	Document Name	Section	Page Number*
Addition of Budget Narrative and budget detail for Sobering Station infrastructure costs	Provides detailed explanation for the funds requested as part of the Delivery Infrastructure to start up the Sobering Station expansion service.	SCVHHS WPC 05042017 FINAL with letters	5.5.B.7	118-124
Addition of Budget Narrative and budget detail for Nursing Home Transitions, Diversions and Care Coordination sets of services start up costs	Provides detailed explanation for the funds requested as part of the Delivery Infrastructure to start up the Nursing Home Transitions program expansion services. Includes a flow diagram visual of the tiers of services.	SCVHHS WPC 05042017 FINAL with letters	5.5.B.8	125-127
Addition of Deliverables 17a. and 18a.	Deliverables 17a. and 18a. included to provide deliverables required for the start up of the Sobering Station and Nursing Home Transitions, Diversions and Care Coordination Program.	SCVHHS WPC 05042017 FINAL with letters	5.5.B	128-130
Addition of Budget Narrative and budget detail and deliverable 17b. for Sobering Station Fee For Service costs	Provides detailed explanation for the funds requested as part of the FFS services to implement the Sobering Station service. Summarizes the Sobering Station deliverable amounts by year.	SCVHHS WPC 05042017 FINAL with letters	5.5.D.3	137-143
Revised description of Bundled PMPM services, including updated table	Includes information about the Nursing Home Transitions program expansion bundles of services and increased members months.	SCVHHS WPC 05042017 FINAL with letters	5.5.E	143-145
Revised the Budget Narrative and budget detail for Mid Term Care Coordination PMPM costs to include the addition of slots of the Nursing Home Transition services	Provides detailed explanation for the funds requested as part of a PMPM Bundles to implement the Nursing Home Transitions services for Mid Term Care Coordination (a fifth team) as the second tier of bundled care as part of program expansion service.	SCVHHS WPC 05042017 FINAL with letters	5.5.E.1.b	150-153
Revised the Budget Narrative and budget detail for Rehabilitation and Peer Support PMPM costs to include the addition of slots of the Nursing Home Transition services	Provides detailed explanation for the funds requested as part of a PMPM Bundles to implement the Nursing Home Transitions services for Rehabilitation and Peer Support as the third tier of bundled care as part of program expansion service.	SCVHHS WPC 05042017 FINAL with letters	5.5.E.1.d	157-160

Modification	Explanation	Document Name	Section	Page Number*
Addition of Budget Narrative and budget detail for Nursing Home Transitions High Intensity Care Coordination PMPM costs and services	Provides detailed explanation for the funds requested as part of the PMPM Bundles to add and implement the Nursing Home Transitions High Intensity Care Coordination service as part of program expansion service.	SCVHHS WPC 05042017 FINAL with letters	5.5.E.1.e	160-164
Revision of PMPM Bundles of Services Summary table	Deleted previous version of PMPM Bundles of Services Summary table and replaced with an updated table that includes the Nursing Home Transitions, Diversions and Care Coordination bundles.	SCVHHS WPC 05042017 FINAL with letters	5.5.E	165-166
Revised table for Deliverables 6b and 9	Revised the annual deliverable amounts in deliverables 6b and 9 to reflect the additional member months for service bundles in Mid-Term Care Management and Rehabilitation and Peer Support as part of the Nursing Home Transitions program of services.	SCVHHS WPC 05042017 FINAL with letters	5.5.E	166
Addition of Deliverable 18b.	Summarizes the Nursing Home Transitions High Intensity Care Coordination, deliverable 18b, with amounts by year.	SCVHHS WPC 05042017 FINAL with letters	5.5.E	167
Revision of Deliverables Summary Table	Deleted previous version of Deliverables Summary table and replaced with an updated table that includes Deliverables 17a., 17b., 18a., 18b., which reflect the Sobering Station start up and FFS, the Nursing Home Transitions, Diversions and Care Coordination start up and High Intensity PMPM bundle, and revises the deliverables amounts for 6b and 9.	SCVHHS WPC 05042017 FINAL with letters	5.5.H	172-174
Revised Budget Summary and Top Sheet to include expanded services	Total funds requested now reflect the expansion request. Each PY's budget allocation subtotals and categories are updated.	WPC Budget Summary SCVHHS_app 3 050417	Summary	2nd tab

Modification	Explanation	Document Name	Section	Page Number*
Additions in the Delivery Infrastructure, Fee For Service and PMPM Bundle sections	Includes the addition of the Restoration Center start up and initial FFS implementation, Nursing Home Transitions program start up initial PMPM implementation of bundles, which are detailed in the budget narrative	WPC Budget Summary SCVHHS_app 3 050417	PY 2	3rd tab
Additions in the FFS Services and PMPM Bundle sections	Includes the addition of the Restoration Center FFS, Nursing Home Transitions program PMPM bundles of services, which are detailed in the budget narrative	WPC Budget Summary SCVHHS_app 3 050417	PY 3, PY 4, PY 5	4th, 5th, 6th tabs

*Please note that page numbers reflect the inclusion of Letters of Participation (see PDF version of complete application) and page numbers may have also been impacted by expansion additions.

We look forward to responding to any questions from DHCS regarding our second round expansion application. Please direct any questions to Debra Halladay, Director of the Office of Systems Transformation, debra.halladay@hhs.sccgov.org (408) 885-6717.