



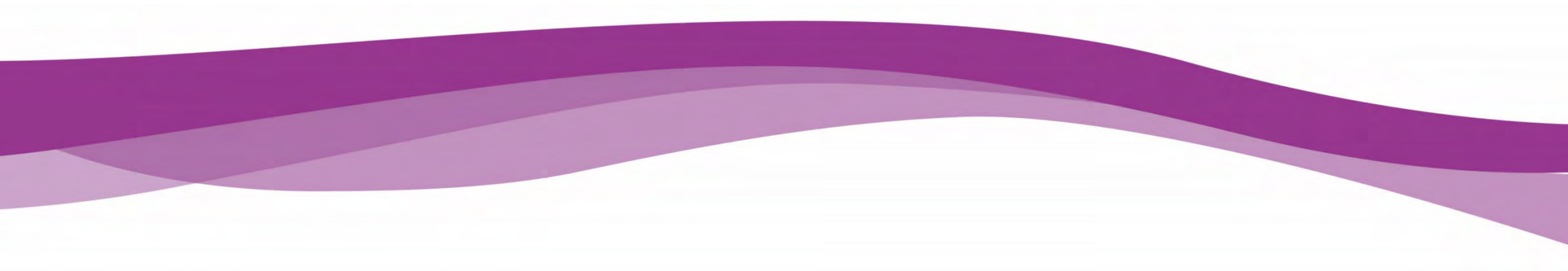
Stakeholder Update Webinar

Coordinated Care Initiative

Agenda

- | | |
|---------------|--|
| 12:00 – 12:05 | Welcome and Introductions |
| 12:05 – 12:25 | DHCS Policy Updates: January 2023 Enrollment Changes and Stakeholder Q&A |
| 12:25 – 12:30 | September Cal MediConnect (CMC) Dashboard and Stakeholder Q&A |
| 12:30 – 12:45 | San Diego County COVID-19 Vaccination Campaign and Stakeholder Q&A |
| 12:45 – 12:50 | Update: Centers for Medicare & Medicaid Services (CMS) 2022-23 Flu Shot Campaign |
| 12:55 – 1:00 | Upcoming DHCS Stakeholder Workgroups and Webinars |
| 1:00 | Close |

Summary: January 2023 Enrollment Changes



Medi-Medi Plans and Cal MediConnect Transition

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Key Policy Reminders

- » Beneficiary enrollment in Medicare Advantage, including a Dual Eligible Special Needs Plan (D-SNP), is voluntary.
- » Medicare beneficiaries may remain in Medicare Fee-for-Service (Original Medicare) and do not need to take any action to remain in Medicare Fee-for-Service.
- » Medicare Medi-Cal Plans, or Medi-Medi Plans, combine Medicare and Medi-Cal benefits into one plan. Available in Los Angeles, Orange, Riverside, San Bernardino, San Diego, San Mateo, and Santa Clara counties.
- » Cal MediConnect members will automatically be enrolled in the Medi-Medi plan affiliated with their Cal MediConnect plan – **no action needed by the beneficiary.**

Medi-Medi Plans: Opportunities and Benefits

- » Similar to Cal MediConnect approach – high consumer satisfaction
- » Simplified Care Coordination to help members access services
- » Integrated Member Materials
- » Supplemental Benefits, Community Supports, Enhanced Care Management
- » Benefit Coordination
 - » Unified plan benefit package integrating covered Medi-Cal and Medicare benefits
 - » Coordinated benefit administration
 - » Unified process/policy for authorizing Durable Medical Equipment (DME)
 - » Enable plan-level integrated appeals
- » Integrated Beneficiary and Provider Communications

2023 Cal MediConnect Transition

- » On **January 1, 2023**, beneficiaries in CMC plans (113,000) will be **automatically** transitioned into Medi-Medi plans operated by the same parent company as the CMC plan.
 - » There will be **no gap in coverage**.
 - » Provider networks should be **substantially similar**.
 - » Continuity of care provisions.
- » Health plans are communicating with members about these changes and sent initial notices by September 30, 2022.

D-SNP Look-Alike Plan Transition

The bottom half of the slide features a decorative graphic consisting of several overlapping, wavy, horizontal bands in various shades of purple, ranging from a deep magenta to a lighter lavender. These bands create a sense of movement and depth, extending across the entire width of the slide.

Overview: D-SNP Look-Alike Plans

- » D-SNP “look-alike” plans are MA plans marketed to dually eligible beneficiaries but not required to provide care coordination with Medi-Cal benefits, integrated care, or joint enrollment.
- » Look-alike plans are MA plans with 80% or more of members eligible for Medi-Cal, meaning they mostly serve dual eligible beneficiaries.
- » Look-alike plans do not meet D-SNP integration requirements.
- » Enrollment in look-alike plans increased in CCI counties in recent years, due to plan marketing efforts and limits on D-SNP enrollment in those counties.

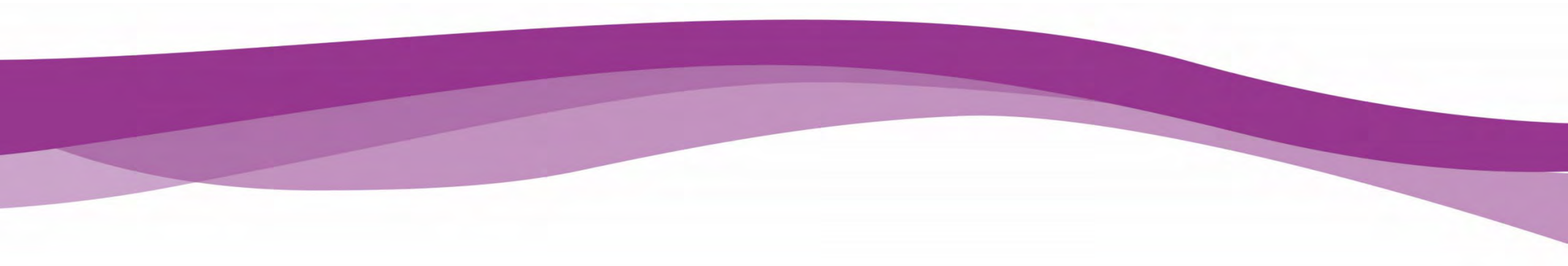
D-SNP Look-Alike Plan Non-Renewal

- » CMS is limiting enrollment into MA plans that are D-SNP look-alike plans.
 - » Starting in 2022, CMS will not enter into contracts with new MA plans that project 80% or more of the plan's enrollment will be entitled to Medicaid.
 - » Starting in 2023, CMS will not renew contracts with MA plans (except SNPs) that have enrollment of 80% or more dual eligibles (unless the MA plan has been active for less than one year and has enrollment of 200 or fewer individuals).




D-SNP Look-Alike Transition

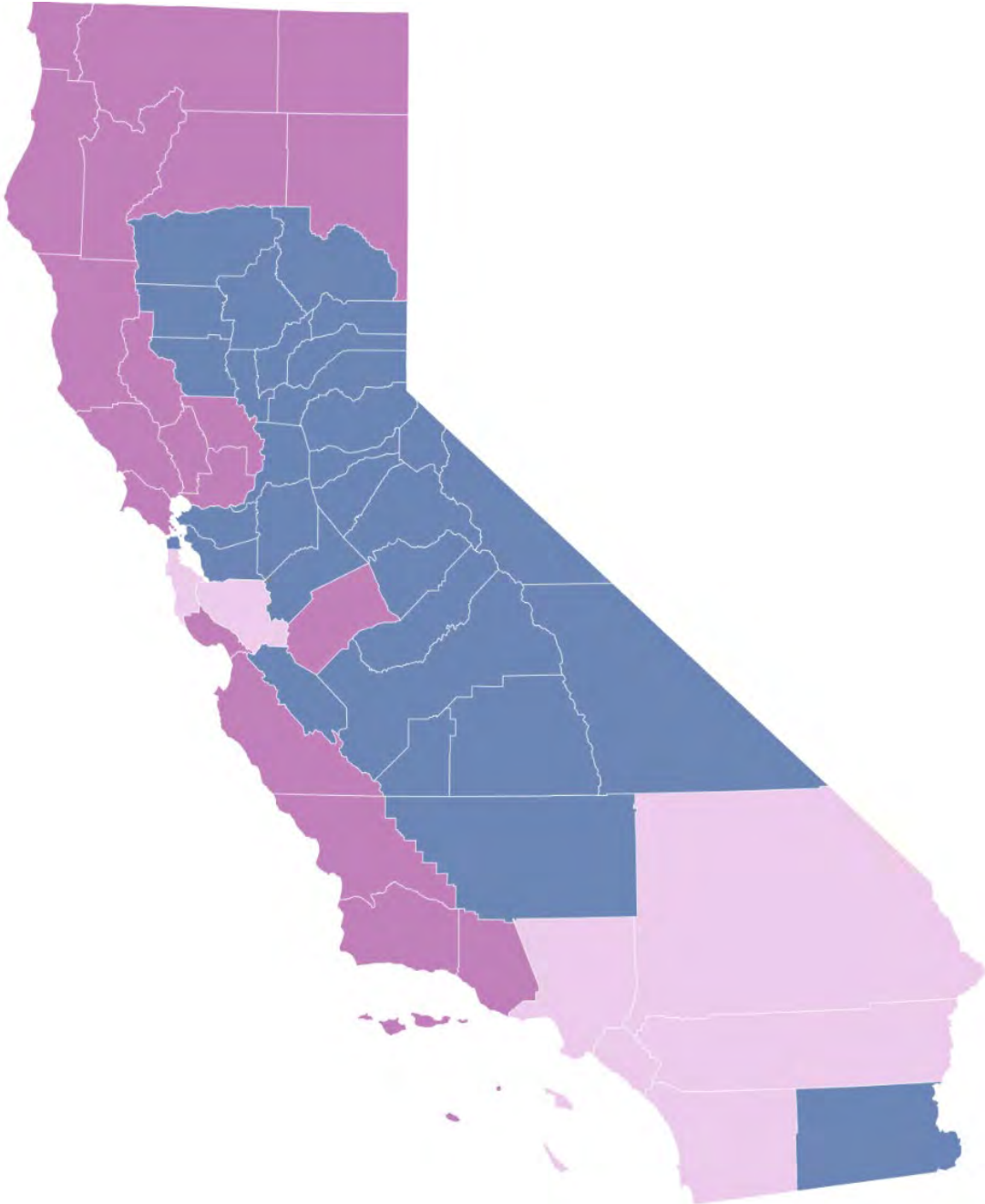
- » For 2023, MA organizations will transition D-SNP look-alike members (140,000 in California) into another MA plan (including into a true D-SNP) offered by the same MA organization.
- » The look-alike transition is designed to ensure continuity of care and cost-sharing protections for dual eligible beneficiaries, as well as provide better options for people currently enrolled in a look-alike plan.
- » CMS worked with plans to facilitate the “crosswalk” enrollment of their members to D-SNPs or other MA plans.
- » DHCS posted the crosswalk list in early October.

CalAIM Statewide Medi-Cal Managed Care



Statewide Medi-Cal Managed Care/Long-Term Care

-  COHS Counties with SNF Services and Duals already in Medi-Cal Managed Care
-  CCI Counties with SNF Services and MOST Duals already in Medi-Cal Managed Care
-  Counties where SNF Services and Duals will be transitioned to Medi-Cal Managed Care starting January 1, 2023



CalAIM Statewide Medi-Cal Managed Care

- » The Medi-Cal program provides benefits through both a fee-for-service (FFS) and managed care delivery system. Enrollment into one of two systems is based upon specific geographic areas, the health plan model, and/or beneficiary aid code.
- » **CalAIM:** January 2023, dual eligible beneficiaries in 31 counties will transition into Medi-Cal managed care enrollment.
- » **Medi-Cal managed care plan does NOT impact Medicare provider access, or choice of Original Medicare or Medicare Advantage.**
- » **Medicare providers do NOT need to be in Medi-Cal plans.**
- » **Fact sheets and Notices are available on DHCS [webpage](#).**

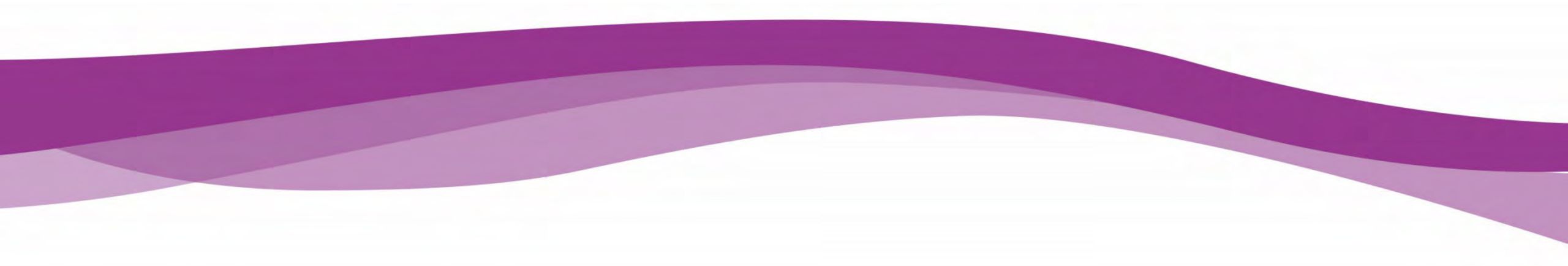
Medi-Cal Managed Care for Dual Eligible Beneficiaries

- » Currently over 70 percent, more than 1.1 million, dual eligible beneficiaries are enrolled in Medi-Cal managed care.
- » Starting January 2023, about 325,000 dual eligible beneficiaries will be newly enrolled in Medi-Cal managed care.
- » Key Impacted Counties: Alameda, Alpine, Amador, Butte, Calaveras, Colusa, Contra Costa, El Dorado, Fresno, Glenn, Imperial, Inyo, Kern, Kings, Madera, Mariposa, Mono, Nevada, Placer, Plumas, Sacramento, San Benito, San Francisco, San Joaquin, Sierra, Stanislaus, Sutter, Tehama, Tuolumne, Tulare, and Yuba.
- » Beneficiaries can choose a Medi-Cal plan using materials they will receive in fall 2022. In 12 counties, Medi-Cal matching plan policy applies.

Medi-Cal Managed Care Benefits for Dual Eligible Beneficiaries

- » Medi-Cal Plans coordinate Long-Term Services and Supports
- » Medi-Cal managed care plan benefits helpful for dual eligible beneficiaries include:
 - » Community Based Adult Services (CBAS)
 - » Transportation to medical appointments
 - » CalAIM Community Supports, such as home modifications, medically tailored meals, etc.
 - » CalAIM Enhanced Care Management (ECM)
 - » Long-Term Care (LTC; skilled nursing facility care)

Other Medi-Cal Changes



Medi-Cal Changes in 2022

- » **Older Adult Expansion:** Effective May 1, 2022, Medi-Cal Expansion for individuals aged 50 and older, regardless of immigration status. [OlderAdultExpansion \(ca.gov\)](#)
- » **Medi-Cal Asset Limit Increase:** Effective July 1, 2022, the Medi-Cal asset limit increased to \$130,000 for one person and \$65,000 for each additional person (up to ten maximum). Medi-Cal income limits still apply. [Asset Limit Changes \(ca.gov\)](#)
- » Asset limit increase also applies to [Medicare Savings Programs](#).

Questions

- » Questions on Medicare Medi-Cal Plans, or January 2023 Medi-Cal transitions?

September CMC Dashboard

A decorative graphic consisting of several overlapping, wavy, horizontal bands in various shades of purple, ranging from a deep magenta to a light lavender, positioned below the main title.

Ken Pham
Research Data Analyst II
Department of Health Care Services

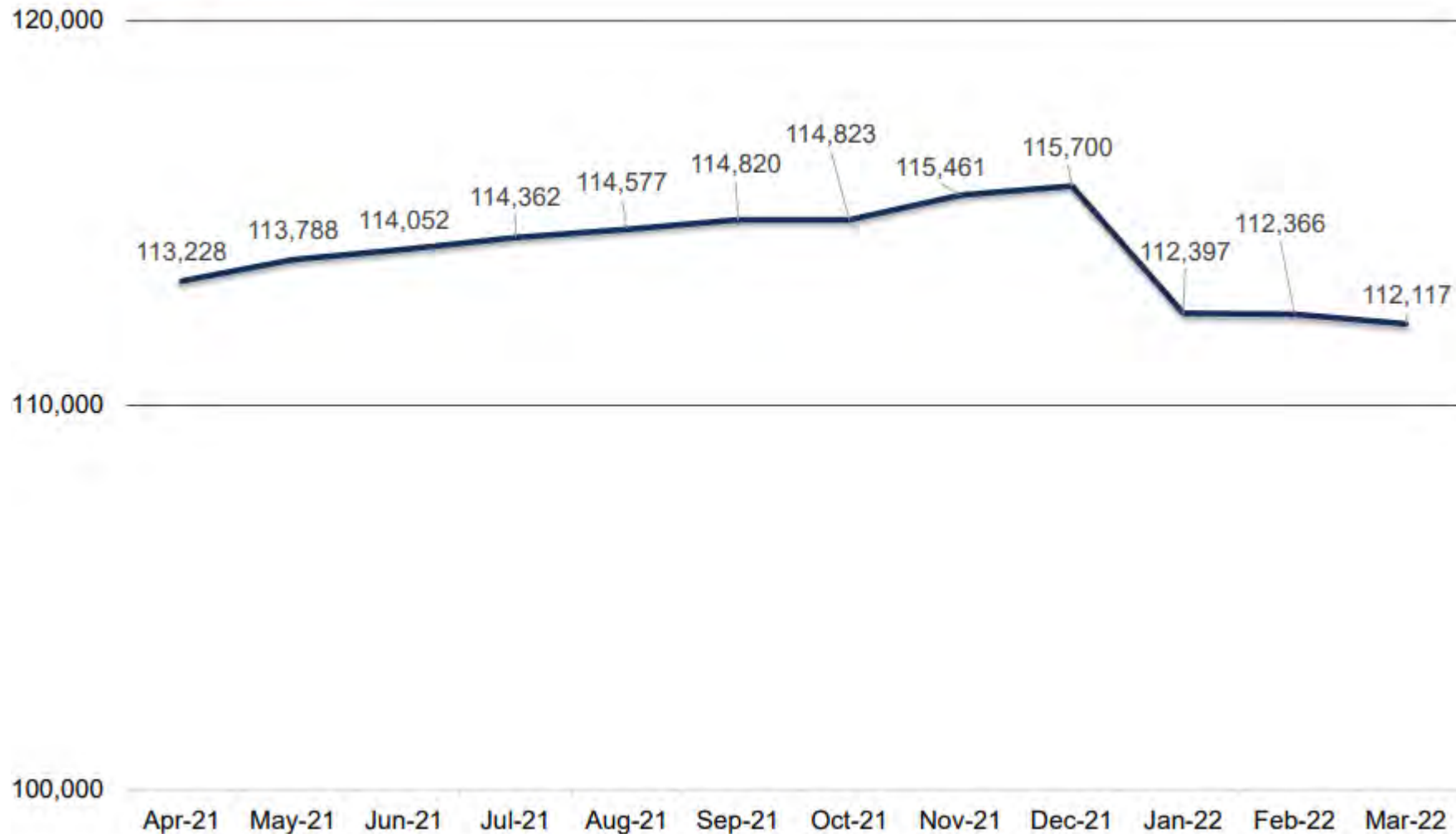
Cal MediConnect (CMC) Dashboard

» The September CMC Dashboard has been posted:

<https://www.dhcs.ca.gov/Documents/CMCDB-June-2022.pdf>

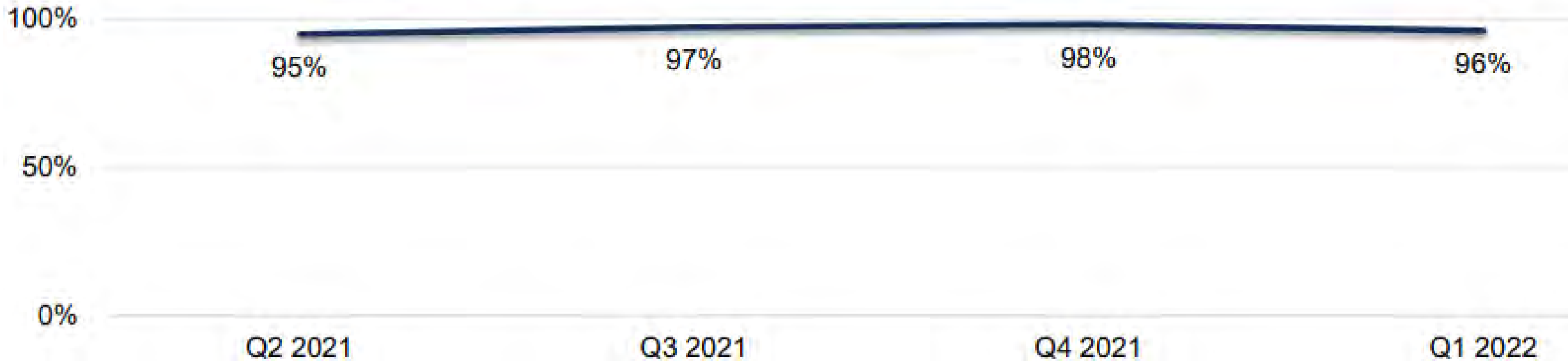
CMC Dashboard: Enrollment from January 2021 to December 2021

Fig. 1: Monthly Enrollment



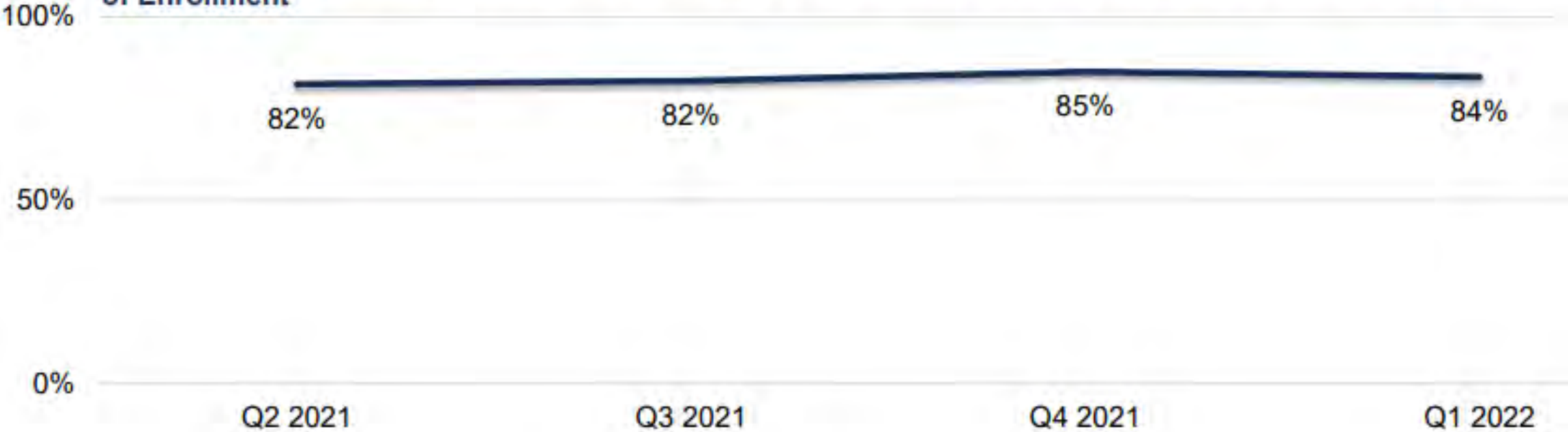
CMC Dashboard: Care Coordination from Q1 2021 to Q4 2021

Fig. 8: Quarterly Rolling Statewide Percentage of Members Willing to Participate and who the Plan was able to Locate with an Assessment Completed Within 90 Days of Enrollment



CMC Dashboard: Individualized Care Plan from Q1 2021 to Q4 2021

Fig. 12: Quarterly Rolling Statewide Percentage of Members with an ICP Completed Within 90 Days of Enrollment



CMC Dashboard: Behavioral Health Emergency Room Utilization from Q1 2021 to Q4 2021

Fig. 24: Quarterly Rolling Statewide Average Count of Emergency Room Behavioral Health Services Utilization per 10,000 Member Months



AGING & **INDEPENDENCE** SERVICES

Vaccine Access for Older Adults in San Diego County

Kristen D Smith, MPH
Chief, Agency Operations

October 26, 2022



AGING & INDEPENDENCE SERVICES

Independence

Dependence

**Volunteer/
Intergenerational
Health Promotion
Outreach &
Education**

**Senior Dining
Home-Delivered
Meals**

**Care Coordination
(MSSP and others)
Caregiver Support**

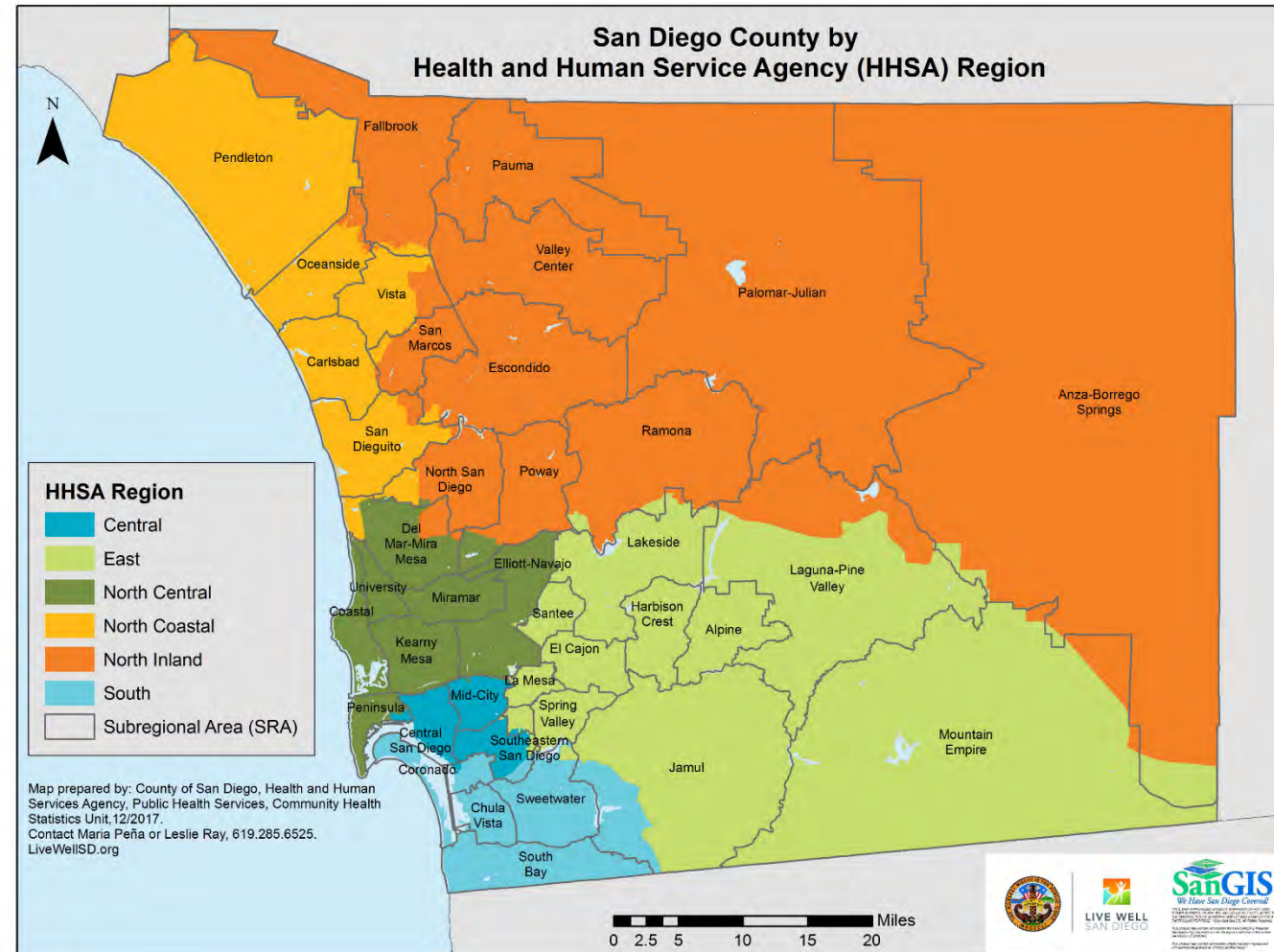
IHSS

**APS
Ombudsman
Public
Administrator
Public Guardian**

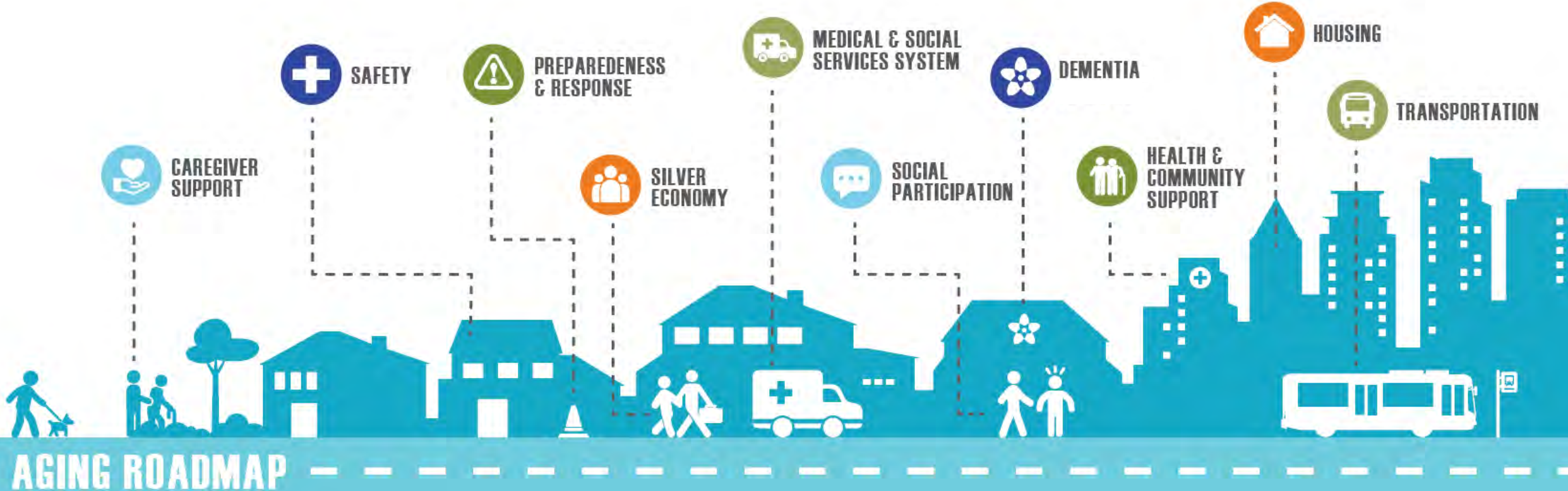
Call Center

San Diego County: Nearly 700,000 age 60+

- 5th largest U.S. County and 2nd largest in California
- 18 Tribal Nations
- Over 100 languages spoken
- Urban and Rural
- 18 municipalities



Aging Roadmap



Community Engagement



COVID-19 Community Outreach

Live Well Partners Sector Approach

- Older Adult & Disability Sector
- Long-Term Care Sector
 - Telebriefings
 - Email Newsletter
 - Subject Matter Experts
- Healthcare Professionals



Coronavirus Disease 2019

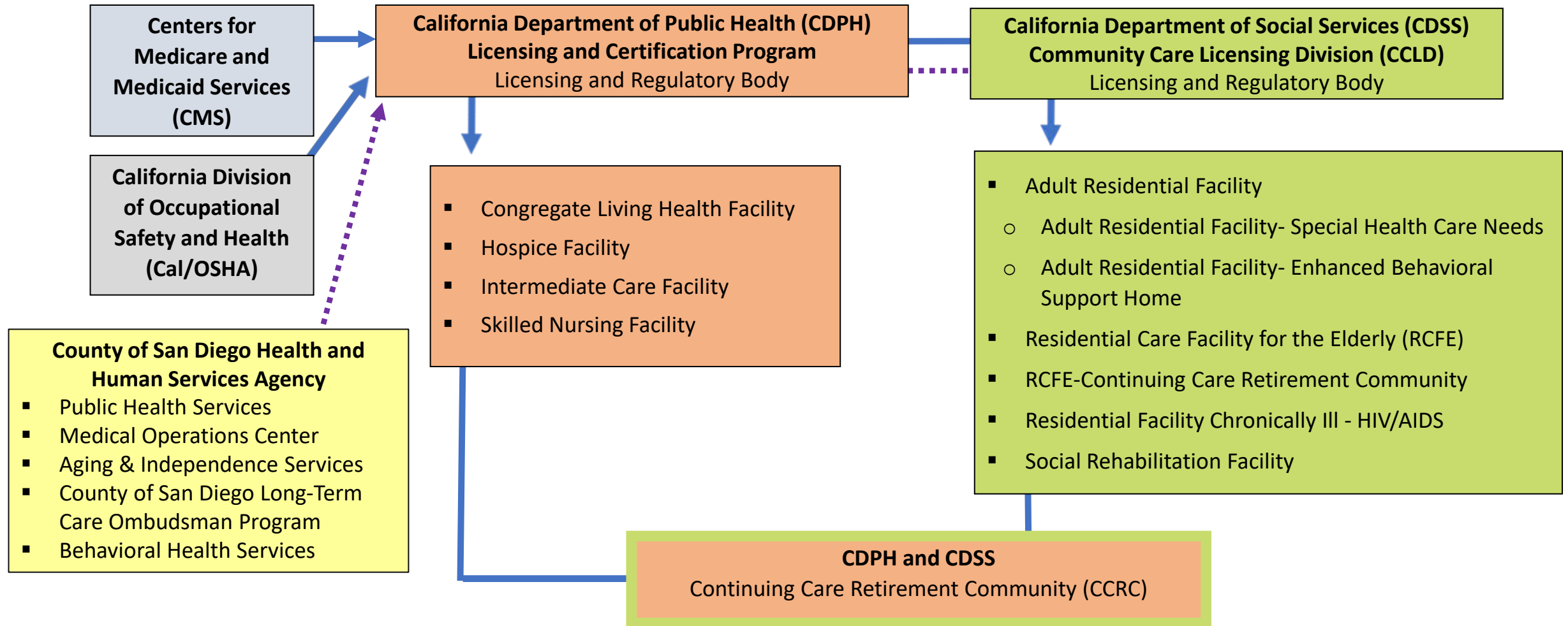
COVID-19 IN SAN DIEGO VACCINE TESTING HEALTH ORDER HEALTH PROFE

Community Sector Support

The County of San Diego wants to ensure that the community is being provided the support and resources they need to prepare for and prevent the spread of the COVID-19 virus in our region. Resources are available to provide important information on this rapidly evolving public health situation with local, state, and national guidance tailored to a variety of organization, agencies, and groups. Please remember, this situation is changing rapidly, visit the [CDC website](#) for the most up to date information and recommendations.

- Businesses and Employers
- Child Care Services
- Cities, Government and Tribal Nations
- Community-Based Organizations
- Faith-Based Organizations
- Health Professionals
- Homeless Sector
- Long-Term Care and Residential Care Facilities
- Military and Veterans
- Older Adult and Disability
- Restaurants, Food, and Beverage Providers
- Schools: K-12
- Schools: Colleges and Universities

Long-Term Care Facilities in San Diego



Legend: — Licensing/Regulations/Guidance - - - - Support/Technical Assistance/Education

Vaccines at SNF's and RCFE's



Vaccination Super Stations



Photo by: KGTV

COVID-19 vaccine super station at San Diego Padres' Petco Park Tailgate Lot



Transportation During the Pandemic

Ride Well to Age Well Guide

COVID-19 Special Edition



A resource guide to transportation services for San Diego County residents during COVID-19

Provided by members of the *Age Well San Diego* Transportation Theme Team


Transportation to Vaccination Sites

BE COVIDSAFE ✓

VACUNAS CONTRA EL COVID-19


OPCIONES DE TRANSPORTE HACIA CITAS DE VACUNACION PARA PERSONAS MAYORES

Los residentes mayores de 65 años son elegibles para la vacunación contra el COVID-19 y pueden recibir vacunas en los sitios del condado.




NORTH COUNTY TRANSIT DISTRICT

Distrito de Tránsito del Norte del Condado
NCTD proporciona viajes de tránsito gratuitos hacia y desde las estaciones de SuperVacunación, hospitales y otros lugares de inmunización en la comunidad. Se requiere una prueba de su cita de vacunación. Los clientes de LIFT pueden llamar al (760) 726-1111 para programar su viaje.



FACT™


Facilitar el Acceso al Transporte Coordinado
FACT proporciona viajes desde y hacia los sitios de vacunación por una tarifa pequeña. Los trayectos de ida y salida deben programarse por separado. Llame al (888) 924-3228 para programar un viaje.




DHCS

Servicios de Transporte Medi-Cal
Los miembros de Medi-Cal pueden comunicarse con su plan de salud para obtener información sobre los viajes gratuitos hacia y desde las citas de salud. Haga [clic aquí](#) para ver si este es un beneficio cubierto bajo su plan de salud.


NO OLVIDE...



Identificación con foto





Confirmación de cita



Documentación adicional

Para obtener más información sobre las vacunas contra el COVID-19, visite:
coronavirus-sd.com/vaccine


01-29-2021

BE COVIDSAFE ✓

COVID-19 VACCINATIONS


APPOINTMENT RIDE OPTIONS FOR SENIORS

Residents age 65 and over are now eligible for COVID-19 vaccination and can receive vaccinations at County sites. Need a ride to your COVID-19 vaccination appointment? See below for options available to you.




MTS

Metropolitan Transit System (MTS)
Provides free transit rides to and from Super Vaccination stations, hospitals, and other community immunization locations. Proof of COVID-19 vaccination appointment is required. MTS Access customers can call (800) 921-9664 to schedule a ride to drop-off locations only (not drive through).



FACT™

Facilitating Access to Coordinated Transportation (FACT)
Provides rides to and from vaccination sites for a small fee. Available for walk through sites only. Drop-off and pick-up rides must be scheduled separately. Call (888) 924-3228 to schedule a ride.



DHCS

Medi-Cal Transportation Services
If you are a Medi-Cal managed health care plan member, contact your health plan for information about free rides to and from vaccine appointments. [Click here](#) for more information.

DON'T FORGET...






Photo ID





Appointment Confirmation



Additional Documentation

For more information on COVID-19 vaccines, please visit:
coronavirus-sd.com/vaccine

01-29-2021

Outreach to Low-income Apartment Complexes



- 215 Complexes Called
- 54 PODs
- >500 vaccinated



Homebound San Diegan Vaccination Program

As of October 2022:

- **3353 in-home doses**



Outreach to Those Who Had Been Missed

From January-June 2022, Community Health Workers arranged appointments for:

- 976 first doses
- 854 second doses
- Over 3,500 booster doses

Lessons Learned

- Eliminate barriers
 - Go where the people are (homes, apartments)
 - Transportation
 - Equity Lens
- Build upon existing partnerships



AGING & INDEPENDENCE SERVICES

Vaccine Access for Older Adults in San Diego County

Kristen D Smith, MPH
Chief, Agency Operations
Kristen.Smith@sdcounty.ca.gov



Health & Human Services Agency

MENU PROGRAMS ALL SERVICES A-Z FACILITIES ADVISORY BOARDS CONT

AGING & INDEPENDENCE SERVICES

CALL CENTER: 800-339-4661

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AGE WELL. LIVE WELL.

OLDER ADULTS PERSONS WITH DISABILITIES

FAMILIES/CAREGIVERS COMMUNITY PARTNERS

COVID-19 & COMMUNITY RESOURCES

Welcome to Aging & Independence Services, part of the County of San Diego Health and Human Services Agency. Our agency is the region's federally-designated Area Agency on Aging, and we also provide many state and local programs. We offer assistance, information, and referrals to older adults, those with disabilities, and their family members. Our services and programs help people stay safe, healthy, and as independent as possible. With our Aging Roadmap as a guiding framework, and using an equity lens, we work with many community partners and residents on initiatives to improve our region's system of care and create age-friendly communities to benefit all San Diegans. I

Questions?

Promoting Flu Prevention and Vaccination Among Dually Eligible Beneficiaries

Everyone can do
their part to prevent
the spread of flu

#FIGHT FLU



Anna Williams
CMS – Medicare-Medicaid
Coordination Office

Flu Season 2022-2023

Unique Challenges and Considerations

- Ongoing COVID-19 pandemic
- Expected severity of flu this year
- Co-administration of flu vaccine and COVID-19 vaccination and boosters

Direct Beneficiary Outreach

Everyone can do
their part to prevent
the spread of flu

#FIGHT FLU



Medicare.gov

모두가 각자의 역할을
통해 독감 확산을 방지
할 수 있습니다

#FIGHT FLU



Medicare.gov

<https://www.cms.gov/flu-shot-outreach-media-material>

We need you!

Help Raise Awareness and #FightFlu this Season!

Spread the word through your social media and listserv network during National Influenza Vaccinations Week **December 5-9**



Resources for Dually Eligible Beneficiaries

Resources for Integrated Care

- [Promising Practices for Promoting Equitable and Culturally Competent Vaccinations for Dually Eligible Beneficiaries](#)
- [Leveraging Partnerships to Promote Flu Vaccinations Among Dually Eligible Beneficiaries During COVID-19: 2021 Webinar Key Takeaways](#)
- [Promising Practices for Promoting Flu Vaccinations for Dually Eligible Beneficiaries During COVID-19](#)
- [Building and Sustaining Vaccine Confidence and Uptake](#)
- [California Promising Practices for Improving Vaccination Rates](#)

CMS Resources

For Beneficiaries (Medicare.gov)

[Medicare blog](#): Take advantage of your flu shot—more important than ever this year (embedded video)

Flu shot coverage page - <https://www.medicare.gov/coverage/flu-shots>

Preventive & screening services page - <https://www.medicare.gov/coverage/preventive-screening-services>

Your Medicare Coverage page - <https://www.medicare.gov/coverage>

For Partners (CMS.gov)

One-stop-shopping to help you find CMS's flu vaccination information and resources – [CMS.gov/flu](https://www.cms.gov/flu)

Outreach & Media materials page for flu vaccination materials to reach people with Medicare, plus other audiences across our health care programs - <https://www.cms.gov/flu-shot-outreach-media-material>

CMS social media toolkit with posts and graphics for you to use ([English](#) & [Spanish](#))

Flu Vaccine Partner Toolkit - <https://www.cms.gov/outreach-education/partner-resources/flu-vaccine-partner-toolkit>

Influenza coverage and billing information - [cms.gov/flu-provider](https://www.cms.gov/flu-provider)

Questions?

Upcoming DHCS Stakeholder Workgroups and Webinars



Upcoming MLTSS & Duals Workgroups

- » [November MLTSS and Duals Integration Plan Workgroup](#) – Wednesday, November 17th from 10:00 a.m. – 12:00 p.m.
- » [December MLTSS and Duals Integration Plan Workgroup](#) – Thursday, December 15th from 10:00 a.m. – 12:00 p.m.
- » Additional information on the MLTSS & Duals Integration Stakeholder Workgroups, along with materials from previous meetings is available on the DHCS website:
<https://www.dhcs.ca.gov/provgovpart/Pages/MLTSS-Workgroup.aspx>

Upcoming SNF LTC Carve-In Webinars

- » Promising Practices for Contracting – Friday, November 4 1:00-2:00 p.m.
- » LTC Billing and Payment Rules – Friday, December 2 1:00-2:00 p.m.
- » Additional information on the SNF LTC Carve-In webinars including materials from previous webinars is available on the DHCS LTC Carve-In website: <https://www.dhcs.ca.gov/provgovpart/Pages/Long-Term-Care-Carve-In-Transition.aspx>

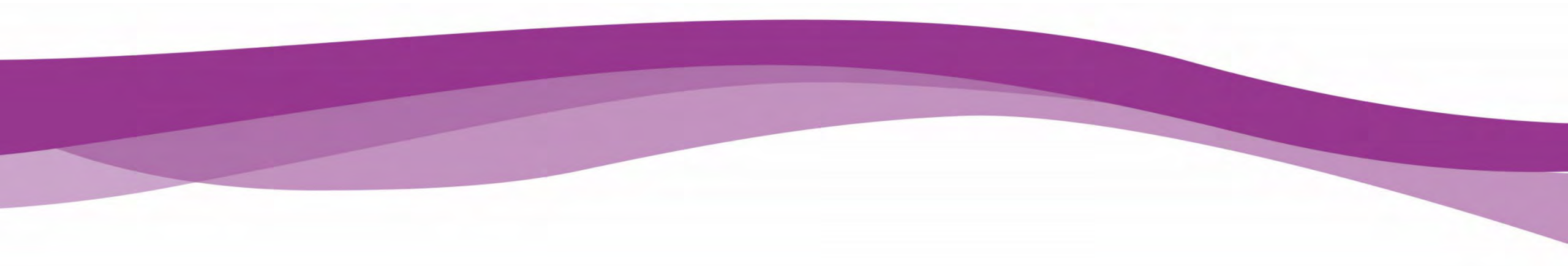
Resources

- » [DHCS Integrated Care for Dual Eligible Beneficiaries website](#) includes information on enrollment, policy resources, and workgroups including:
 - » [Medi-Cal “Matching Plan” Policy](#)
 - » [D-SNP Contracts and Policy Guide](#)
 - » SMAC Boilerplates and 2023 D-SNP Policy Guide
 - » [Future of Cal MediConnect](#)
 - » Information on the transition and Cal MediConnect Transition Notices
- » Please reach out to info@calduals.org with any questions.

Next Steps

- » For more information on the Coordinated Care Initiative (CCI) – including enrollment, quality data, and toolkits please see the [Coordinated Care Initiative Overview webpage](#). You can send any questions or comments to info@CalDuals.org.
- » Next Managed Long-Term Services and Supports (MLTSS) & Duals Integration Stakeholder Workgroup Meeting: **Thursday, November 17th at 10 a.m.**

Public Health Emergency (PHE) Unwinding



Public Health Emergency (PHE) Unwinding

- » **The COVID-19 PHE will end soon and millions of Medi-Cal beneficiaries may lose their coverage.**
- » **Top Goal of DHCS:** Minimize beneficiary burden and promote continuity of coverage for our beneficiaries.
- » **How you can help:**
 - Become a **DHCS Coverage Ambassador**
 - Download the Outreach Toolkit on the [DHCS Coverage Ambassador webpage](#)
 - [Join the DHCS Coverage Ambassador mailing list](#) to receive updated toolkits as they become available

DHCS PHE Unwind Communications Strategy

- » **Phase One: Encourage Beneficiaries to Update Contact Information**
 - Launch immediately
 - Multi-channel communication campaign to encourage beneficiaries to update contact information with county offices.
 - Flyers in provider/clinic offices, social media, call scripts, website banners
- » **Phase Two: Watch for Renewal Packets in the mail. Remember to update your contact information!**
 - **Launch 60 days prior to COVID-19 PHE termination.**
 - Remind beneficiaries to watch for renewal packets in the mail and update contact information with county office if they have not done so yet.