



# **CalAIM Managed Long-Term Services and Supports (MLTSS) and Duals Integration Workgroup**

August 19, 2021

California Department of Health Care Services



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- Click on the “Participants” icon at the bottom of the window.
- Hover over your name in the “Participants” list on the right side of the Zoom window and click “More.”
- Select “Rename.”
- Enter your name and add your organization as you would like it to appear.
  - For example: Hilary Haycock – Aurrera Health Group



# Workgroup Purpose and Structure

- Serve as stakeholder collaboration hub for CalAIM MLTSS and integrated care for dual eligible beneficiaries, including the transition of the Coordinated Care Initiative (CCI) and Cal MediConnect (CMC).
- Provide an opportunity for stakeholders to give feedback and share information about policy, operations, and strategy for upcoming changes for Medicare and Medi-Cal.
- Open to the public. Charter posted on the Department of Health Care Services (DHCS) website.
- ***We value our partnership with plans, providers, advocates, beneficiaries, caregivers, and the Centers for Medicare & Medicaid Services in developing and implementing this work.***



# Agenda

- Review of July 15 Workgroup Meeting
- DHCS Policy Updates
  - Model of Care and State Medicaid Agency Contract
  - Trailer Bill Provisions
  - Cal MediConnect Enrollment Policy Update
  - Multipurpose Senior Services Program (MSSP) Transition Update
- Upcoming Meeting Topics



# **Key Takeaways from the July MLTSS and Duals Integration Stakeholder Workgroups**

Maya Altman, Chief Executive Officer  
Health Plan of San Mateo



# July Workgroup Summary

- Sarah Steenhausen with the SCAN Foundation shared summaries and takeaways from May and June's workgroups.
- DHCS presented on the Dual Eligible Special Needs Plan (D-SNP) and Medi-Cal care management models, including how they coordinate care and differences between the two.
- Alexandra Kruse with the Center for Health Care Strategies presented D-SNP care management models from other states.
- Stakeholders participated in breakout discussions.
- DHCS presented policy updates related to the Health Omnibus Trailer Bill.



# July Key Takeaways: Care Coordination Elements

- Important elements of care coordination for dual eligible beneficiaries and how the State Medicaid Agency Contract (SMAC) can define the elements:
  - Care coordinators must match members in language, gender, background, etc., and act as single points of contact to avoid confusion.
  - More focus on unique member needs and outcomes.
  - Beneficiaries need clear information about the role of care coordinators and how care coordination can benefit them.
  - Data sharing between entities involved in care coordination and provision is necessary to support beneficiaries and care coordination.



# July Key Takeaways: Special Considerations for Care Coordination

- Special Considerations for specific populations or programs:
  - Care coordinators can be trained to meet the unique needs of beneficiaries with dementia, disabilities, experiencing homelessness, or with behavioral health needs.
  - Increase the diversity of care coordinators and other staff supporting beneficiaries to better meet language and cultural needs.
  - Improve and increase coordination with services supporting beneficiaries such as In-Home Supportive Services (IHSS), county behavioral health, Skilled Nursing, regional centers, and homeless support agencies.
  - Ensure caregivers and family members are supported and part of the coordination process.





# DHCS Policy Updates

Model of Care (MOC) & 2023 State Medicaid Agency Contract (SMAC)  
Trailer Bill Language  
Cal MediConnect (CMC) Enrollment Policy  
Multipurpose Senior Services Program (MSSP) Transition



# **2023 Model of Care (MOC) and State Medicaid Agency Contract (SMAC) Updates**

Anastasia Dodson, Associate Director for Policy,  
Director's Office, DHCS



# Key Sections of the MOC and SMAC

- Health Risk Assessment & Risk Stratification
- Individualized Care Plan & Interdisciplinary Care Team
- Transition of Care & Discharge Planning
- Model of Care Submission Timing
- Data Sharing
- Connections to Carved-Out Services
- Network Adequacy
- Aligned Networks
- Continuity of Care



# **CalAIM D-SNP Trailer Bill Language**



# CalAIM D-SNP Trailer Bill Provisions

- Assembly Bill (AB) 133, Chapter 143, Statutes of 2021, is the health omnibus budget trailer bill.
- 2022:
  - Medi-Cal Managed Care Plan (MCP) or subcontracted plan may transition beneficiaries enrolled in affiliated non-D-SNP Medicare Advantage (MA) plan into affiliated D-SNP (if D-SNP approved 1/1/2013).
  - DHCS will conduct feasibility study of D-SNPs in non-CCI counties.



# CalAIM D-SNP Trailer Bill Provisions

- 2023:
  - Medi-Cal prime plans in CCI counties required to have D-SNP (delegates not required to have D-SNP). New non-aligned D-SNPs not permitted in CCI counties.
  - Cal MediConnect (CMC) will sunset 12/31/2022, and members will transition into D-SNPs with aligned MCPs on 1/1/2023.
  - Under aligned enrollment, Medicare choice will drive Medi-Cal plan enrollment at the prime and delegate level.
  - 2023 SMAC will include requirements for network adequacy, aligned networks, and continuity of care.
- 2026: MCPs in all counties must stand up a D-SNP, pending outcome of feasibility study.



# Feedback and Q&A



# **Cal MediConnect Enrollment Policy Update**

**Stephanie Conde, Branch Chief, Managed  
Care Operations, DHCS**





# Cal MediConnect Special Deeming Period

- Currently, CMC plans provide a two-month deeming period for enrollees who lose their Medi-Cal eligibility.
- DHCS will implement a “special” MMP deeming period for September 1 through December 31, 2022. The last 2-month deeming period would be July 1, 2022 through August 31, 2022.
- CMC members who lose Medi-Cal eligibility effective October 2022 or later would remain enrolled in the MMP through the end of the demonstration via an extended deeming period.



# Feedback and Q&A



# **Multipurpose Senior Services Program (MSSP) Transition**

Joseph Billingsley, Branch Chief, Integrated Systems of  
Care, DHCS



# MSSP Transition: Noticing

- DHCS is developing notices
- The Noticing Plan includes:
  - 90/60/30 Day Notices and FAQs
- DHCS will mail out the 90-Day Notice
  - In hand date: 10/1/2021
- Plans will mail 60- & 30-Day Notices
  - In hand date for 60 Day: 11/1/2021
  - In hand date for 30 Day: 12/1/2021
- DHCS has received stakeholder feedback and is reviewing notices internally



# MSSP Transition: Readiness, Contracts, & Member Handbook

- Readiness Deliverables
  - DHCS released the final MSSP Deliverables List to the Plans at the end of July.
- Contract Updates
  - DHCS is updating contract/amendments for all impacted Plans - Releasing draft in Q3.
- Member Handbook Updates
  - DHCS released the final 2022 EOC Template to the Plans at the end of July.



# **MSSP Transition: Provider Manual & California Advancing and Innovating Medi-Cal Initiative (CaAIM)**

- **Provider Manual Updates**
  - DHCS is in the process of making updates to the Provider Manual.
- **Plan Readiness**
  - Plan readiness requirements are included in the Deliverables List released to Plans on July 29, 2021.



# MSSP: Post Transition Monitoring

- Plans will be required to complete Post Transition Monitoring after implementation for two weeks from January 3, 2022 – January 14, 2022.
- More details on this and the reporting template will be shared with the plans in the future.



# Feedback and Q&A





# Topics for Upcoming Meetings

Future topics may include, but not limited to:

- Beneficiary communications and integrated member materials
- Care coordination, including:
  - Coordination with carved-out benefits and delivery systems, including behavioral health and long-term services and supports programs
- Data sharing
- Quality reporting
- Cal MediConnect Transition



# Next Steps

- Next MLTSS & Duals Integration Stakeholder Workgroup meeting: **Thursday, September 16, at 10 a.m.**