



# Local Educational Agency Medi-Cal Billing Option Program

August 3, 2022

Advisory Workgroup Meeting

LEA BOP State Fiscal Year (SFY) 2021-22 Review

Meeting Begins at 1 p.m.



August 2022

# Introductions

## » **California Department of Health Care Services (DHCS)**

- » Administers the Local Educational Agency Medi-Cal Billing Option Program (LEA BOP) and School-Based Medi-Cal Administrative Activities Program (SMAA Program)

## » **Guidehouse**

- » Contractor to DHCS
- » Provides assistance to DHCS as a subject-matter expert

# Agenda

<b>Section</b>	<b>Topic</b>
1	SFY 2021-22 Year End Review
2	SFY 2022-23 Planning Session

# Reminders

## » Chat:

- Network, share resources and solutions

## » Q&A:

- Submit all questions for DHCS

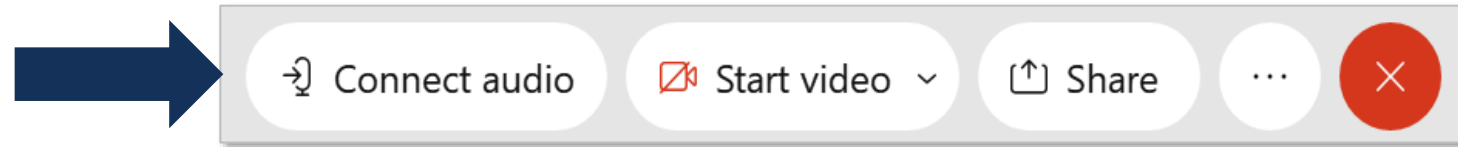
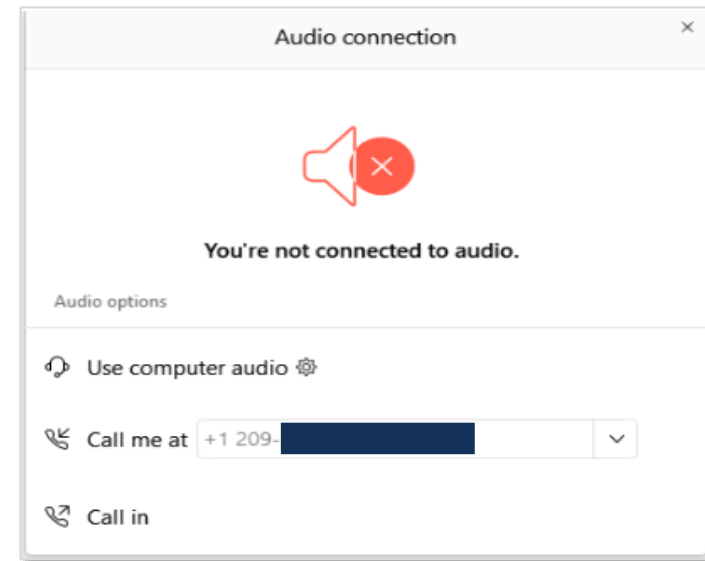
## » To sign up for the LEA BOP listserv:

<http://apps.dhcs.ca.gov/listsubscribe/default.aspx?list=DHCSLEA>

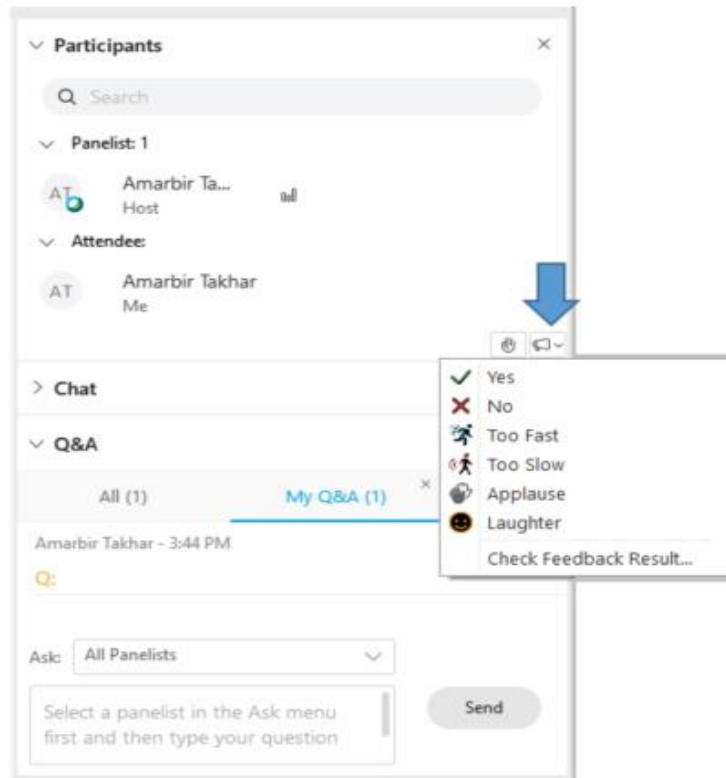
# Webex Audio Help

## » Connect to meeting audio:

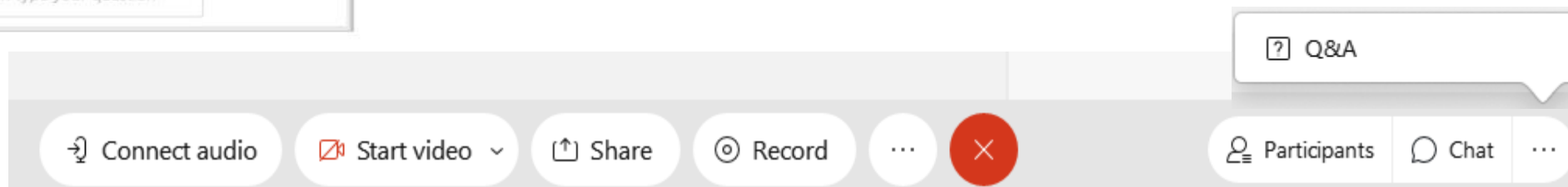
- Open the event from Webex rather than calling the Webex call-in number, and use the call-in options provided there
- Select microphone icon at bottom of screen
- Select the option for how you would like to connect



# Chat, Feedback, and Q&A



- Use the bottom right bubble to access the Participant, Chat, and Q&A window
- The Q&A window is accessed by clicking the button with three dots then select the Q&A pop up



# **LEA BOP**

## **SFY 2021-22 Year End**

### **Review**

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# Summary of SFY 2021-22 AWG Afternoon Sessions

## Afternoon Topic

## Meeting Date

Afternoon Breakout Sessions

*Meeting participants had the choice of 3 breakout sessions: LEA BOP 101, Billing for Non-IEP/IFSP Services, and LEA Networking*

October 2021

SFY 2019-20 and SFY 2020-21 CRCS Training

December 2021

LEA BOP 101 Training

February 2022

SFY 2015-16 and SFY 2016-17 CRCS Training

April 2022

SFY 2017-18 CRCS Training

June 2022



# October 2021: Breakout Sessions

## Breakout Session Topics

Stakeholders were invited to attend a breakout session on one of three topics: *LEA BOP 101*, *Billing for Non-IEP/IFSP Services*, and *LEA Networking*.

### 1. LEA BOP 101

- LEA website resource review (Provider Manuals, PPLs, subscription service, Onboarding Handbook, etc.)
- Discussion of program requirements, billable services/practitioner types, and timelines
- Understanding barriers for new LEAs, including the impact of COVID-related work
- Discussion regarding the need for additional training, topics of interest and timing
- Review of potential LEA resource guides and audit process

# October 2021 (continued)

## Breakout Session Topics

### 2. Billing for Non-IEP/IFSP Services

- Review of history and resources
- Review of the different requirements of assessments vs. treatments
- Discussion of SPA 15-021 expansion
- Understanding barriers for LEAs to billing for non-IEP/IFSP services
- Discussion about behavioral health and possible partnerships

### 3. LEA Networking Opportunities

- Discussion on workload concerns and potential new structures for networking among LEA colleagues
- Opportunities to connect with other stakeholders and share resources
- Discussion of future networking forums and events

# December 2021: SFY 19-20 and 20-21 CRCS Training

## Training Information

**Provider training session focused on these areas:**

### **1. Cost Settlement Overview**

- Overview of relationship between interim reimbursement and cost
- Discussion on purpose of the CRCS requirement and impacted SFYs
- Review of the CRCS templates
- Overview of the general types of costs on the CRCS
- Review of CRCS due dates

# December 2021 (continued)

## Training Information

### 2. SFY 2019-20 CRCS Sample Report Overview

- Reviewed details on new aspects of the SFY 2019-20 CRCS form, including:
  - Random Moment Time Survey (RMTS) percentage
  - New cost settlement for specialized medical transportation services
  - New methodology for determining maximum reimbursable costs

# December 2021 (continued)

## Training Information

### 3. SFY 2020-21 CRCS Overview

- Reviewed details on how form differs from SFY 2019-20, including:
  - Medicaid Eligibility Rate (MER) calculation
  - Worksheet B now requires quarterly payroll data
  - Link between the quarterly payroll data and quarterly TSP list

*Training materials, including the [PowerPoint presentation and FAQs](#), are posted on the LEA BOP website*

# February 2022: LEA BOP 101 Training

## Training Information

Training session geared at new LEA BOP Coordinators

### 1. Overview of LEA BOP

- LEA BOP background, including SPA 15-021 implementation
- SPA 15-021 new services and practitioners
- Reviewed LEA BOP responsibilities: DHCS, LEAs, Vendors

### 2. Program Documentation Overview, Submission Requirements, and Compliance

- Provider Participation Agreement (PPA) + Addendum
- Annual Report (AR) and Data Use Agreement (DUA)
- RMTS and TSP Lists; Model 2 Certification Form
- CRCS concepts and due dates

# February 2022 (continued)

## Training Information

### 3. RMTS

- LEA BOP + SMAA monthly meeting for RMTS
- Overview of RMTS and TSP List and processes, LEC/LGA responsibilities
- Responding to moments and documentation
- DHCS announced an upcoming No PHI in Moments Panel Discussion

### 4. LEA BOP Resources

- [LEA BOP Website](#)
- [LEA Onboarding Handbook](#), [LEA Toolbox](#) and [Glossary of Terms](#)
- [Technical Assistance site visit request](#)
- [LEA 101 Training Slides](#)

# **April 2022: SFY 2015-16 and SFY 2016-17 CRCS Training**

## **Training Information**

### **DHCS provider training session on amended cost reports**

#### **1. Cost Settlement Overview and Timelines**

- CRCS resources and relationship between interim reimbursement and cost
- Discussion on purpose of CRCS requirement
- CRCS due dates and general information



# April 2022 (Continued)

## Training Information

### DHCS provider training session on amended cost reports

#### 2. Template Updates (SFY 2019-20 and SFY 2020-21)

- Review of updated template and impact on Worksheet A and Worksheet E
- Discussed specialized medical transportation addendum for LEAs that submitted contractor costs on Worksheet E.2
- Reviewed submission timeline

# April 2022 (continued)

## Training Information

### **3. Overview of the Amended CRCS**

- Overview of CRCS requirement
- Comparison and overview of original vs amended CRCS template
- Review of as-audited source data
- Review of CRCS due dates costs

### **4. SFY 2015-16 and SFY 2016-17 CRCS Report Overview**

- Conducted sample walk-through of the template worksheets and data sources
- Reviewed CRCS training schedule and due dates

# June 2022: SFY 2017-18 CRCS Training

## Training Information

### DHCS provider training session on amended cost report

#### 1. Cost Settlement Overview and Timelines

- Reviewed resources to support CRCS process and submission
- Overview of relationship between interim reimbursement and cost
- Clarification of fee-for-service vs certified public expenditure program
- Discussion on purpose of CRCS requirement and review of due dates

# June 2022 (continued)

## Training Information

### 2. SFY 2017-18 CRCS Report Overview

- Overview of SFY 2017-18 worksheets and review of as-audited source data
- Conducted a sample walk-through of CRCS template
- Reviewed of CRCS training schedule

# SFY 2021-22 Accomplishments

- » Continued effort to implement SPA 15-021
- » CRCS report submission – movement toward settling LEAs to costs under the new reimbursement methodology
- » Launch of School Behavioral Health Incentive Program (SBHIP) and DHCS priority on the importance of behavioral health services for children and youth
- » LGFD/A&I partnership on SPA 15-021
- » DHCS/stakeholder partnering to form No PHI in Moments Panel
- » Joint LEA BOP/SMAA RMTS meetings

# SFY 2021-22 Accomplishments (continued)

- » Compliance focus to create baseline LEA BOP requirements
- » Development of RMTS Manual and submission to CMS (additional coding detail will help clarify coding of moments for all stakeholders)
- » Policy communication - continued refinement and updating to clarify policy using PPLs and Provider Manual
- » Continued effort to provide technical support to stakeholders (e.g., MER Guidance, CRCS check-in meetings, ongoing training efforts)

# SFY 2021-22 Challenges

- » Lack of CMS response on manuals and requests for clarification
- » Policy on medically necessary behavioral health services and clarity of roles/responsibilities of Managed Care Plans
- » Data Match and impact on LEAs
- » SPA 15-021 “growing pains”
- » RMTS moments
  - » Need more thorough TSP responses; more CQs will be necessary
  - » Documenting moments is challenging, especially indirect service moments
  - » More clarity of Code 2A/2Z is necessary

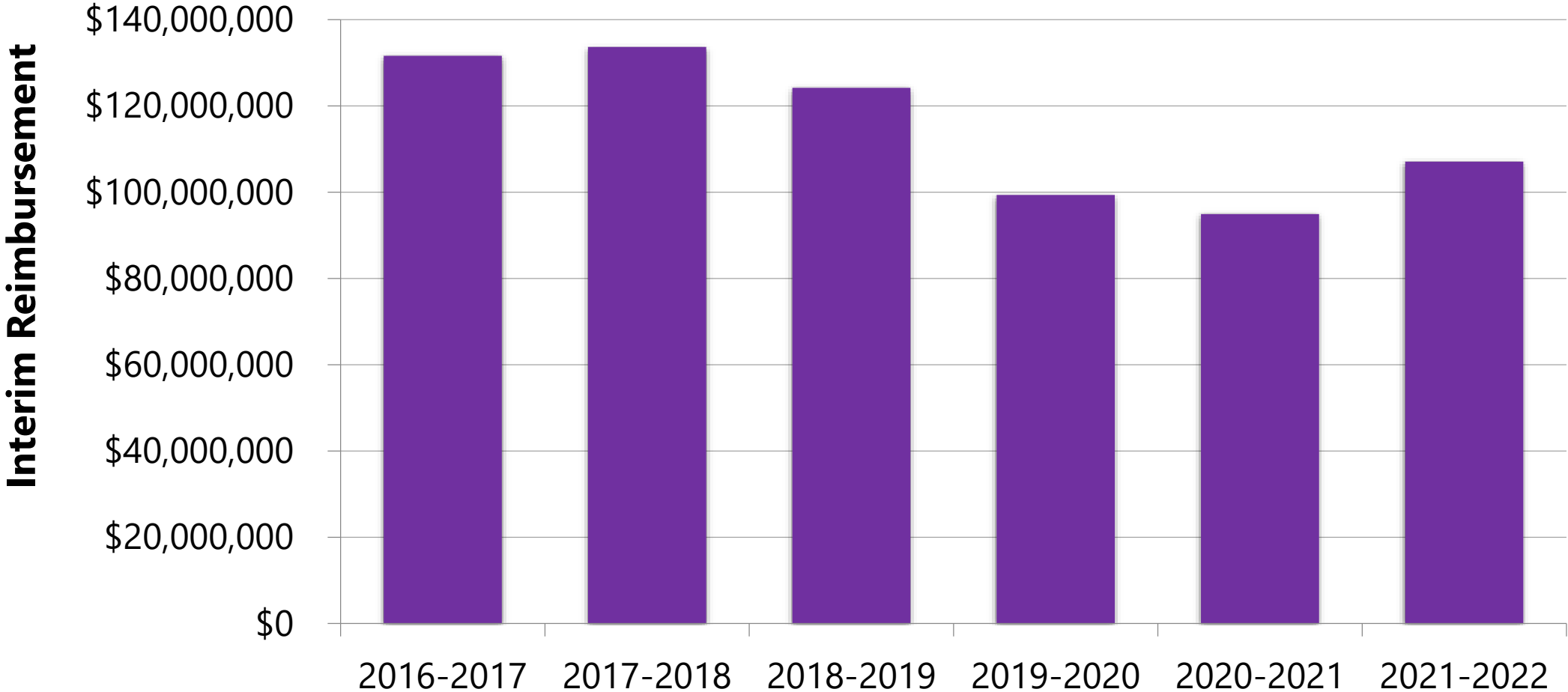
# Overview of LEA BOP Billing Trends

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Note: SFY 2021-22 data on the following slides will **not** be final until August 2023.

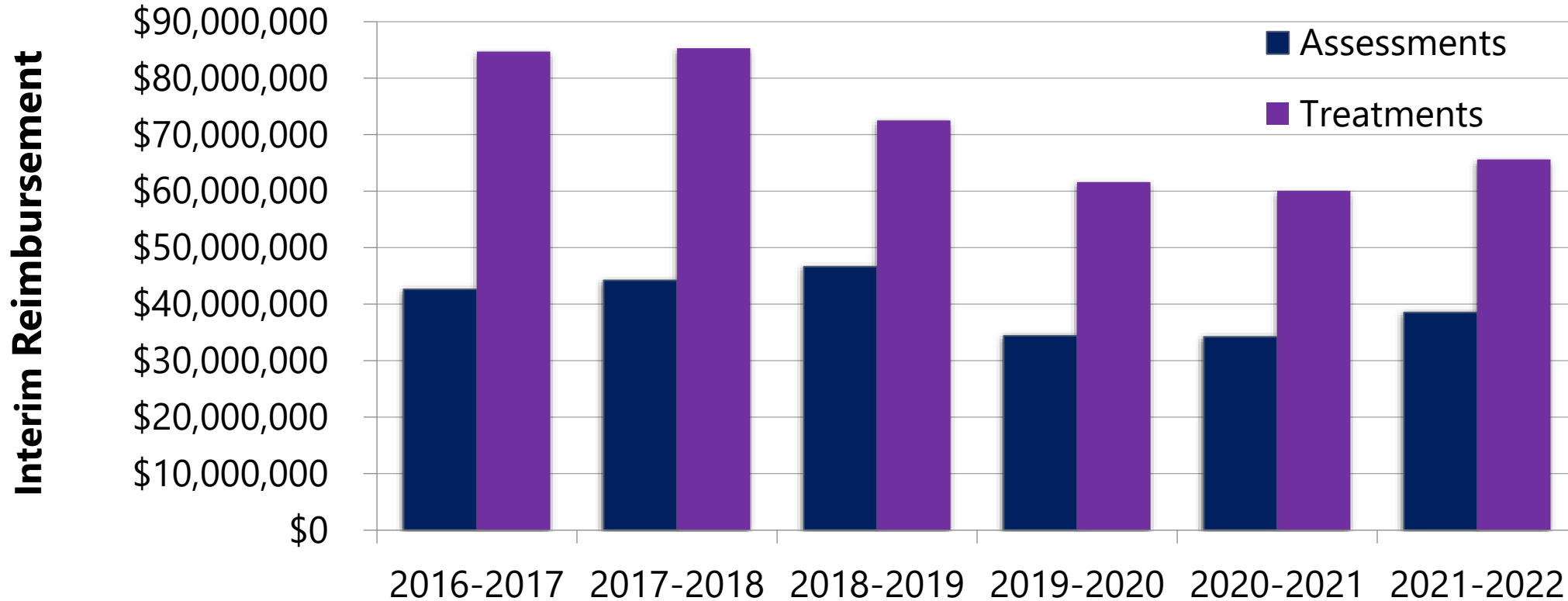


# Interim Reimbursement Over Time



Note: SFY 2021-22 interim reimbursement is not final until August 2023.

# Interim Reimbursement – Assessments vs. Treatments



<b>Total Reimbursement (millions)</b>	<b>\$131.6</b>	<b>\$133.7</b>	<b>\$124.2</b>	<b>\$99.4</b>	<b>\$94.9</b>	<b>\$107.1</b>
<b># of LEAs</b>	<b>538</b>	<b>539</b>	<b>537</b>	<b>534</b>	<b>521</b>	<b>485</b>

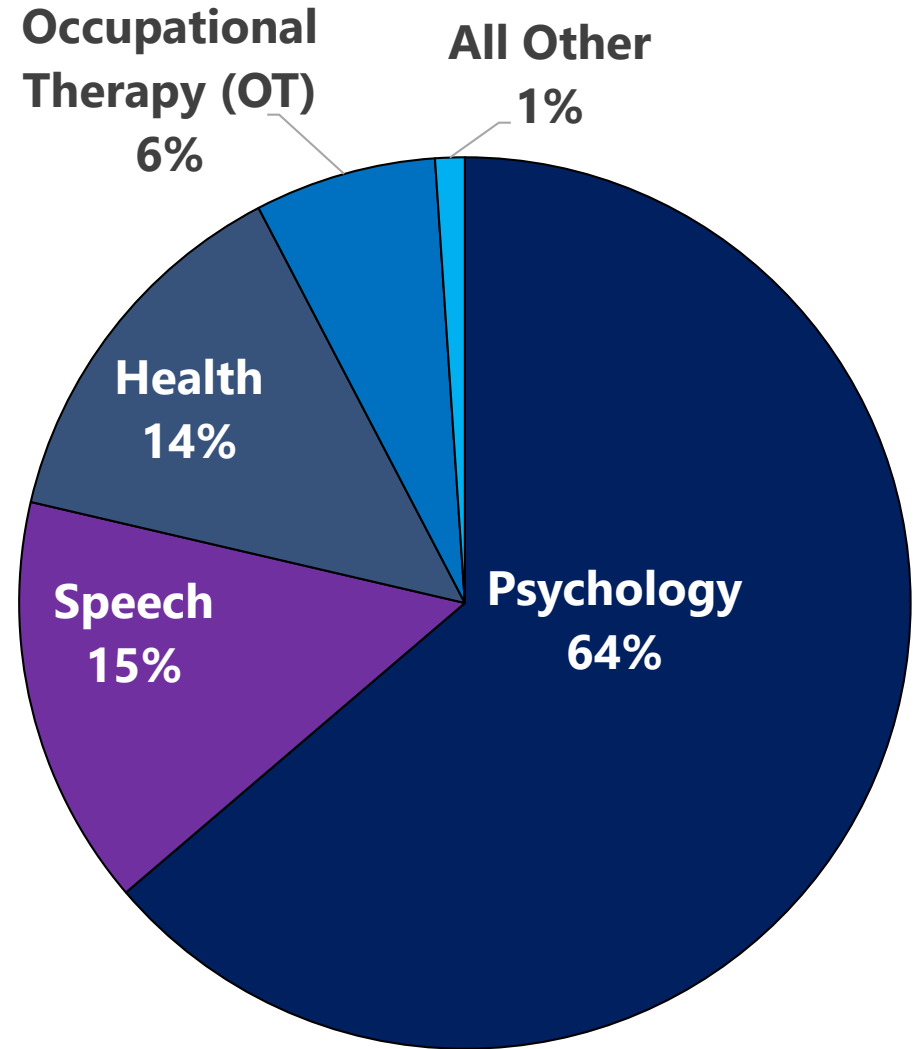
**Note:** SFY 2021-22 interim reimbursement is not final until August 2023.

# Summary of SFY 2020-21 Assessments

» Assessments Total: \$34.2 million

Assessment Type	Interim Reimbursement	% of Total
Psychology	\$21.8 million	63.75%
Speech	\$5.1 million	14.89%
Health	\$4.7 million	13.70%
Occupational Therapy (OT)	\$2.3 million	6.59%
Physical Therapy (PT)	\$259,924	0.76%
Audiology	\$94,045	0.27%
Vision	\$13,162	0.04%

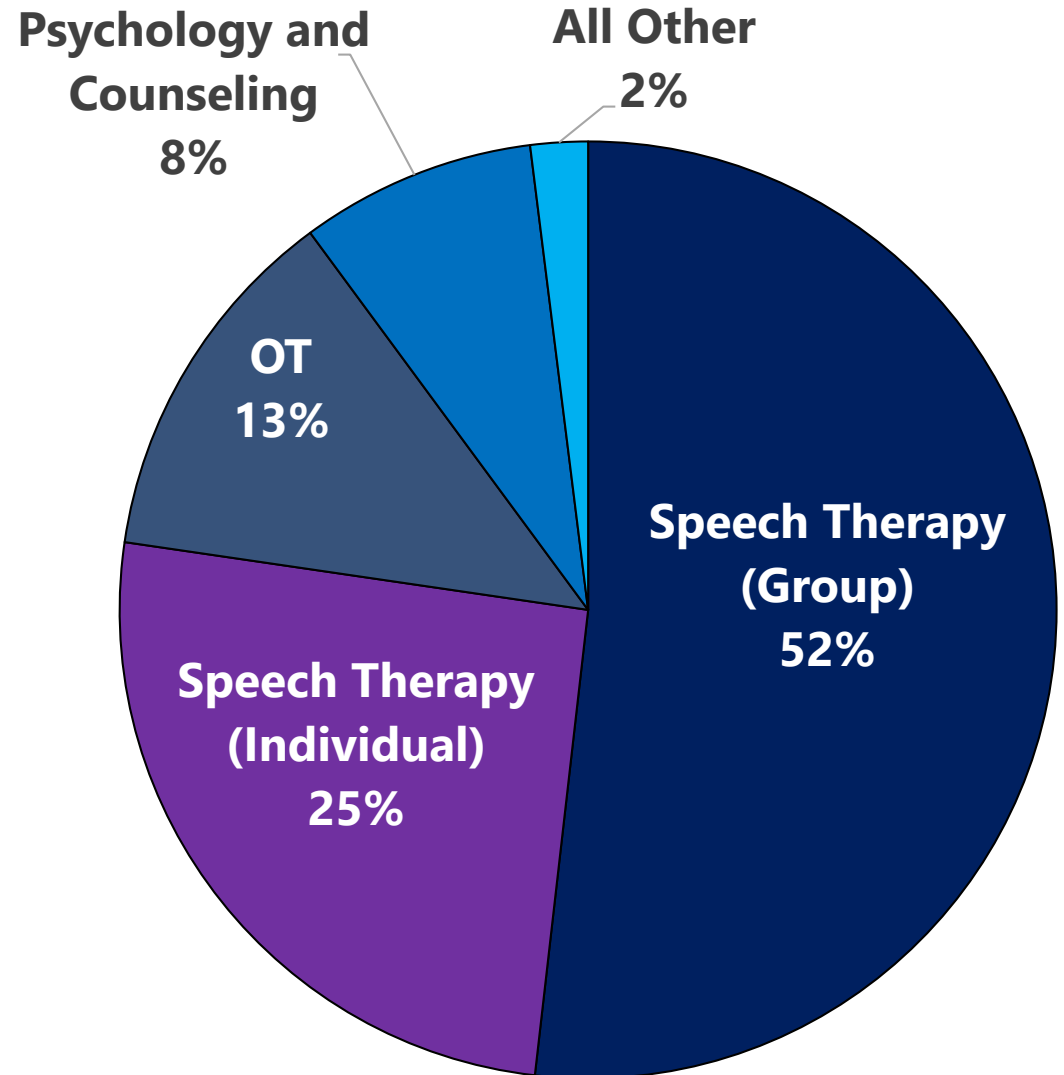
Note: Top three assessment types account for 92% of total assessment reimbursement.



# Summary of SFY 2020-21 Treatments

» Treatments Total: \$60 million

Treatment Type	Interim Reimbursement	% of Total
Speech Therapy	\$46.4 million	77.32%
OT	\$7.5 million	12.58%
Psychology and Counseling	\$4.9 million	8.13%
PT	\$726,858	1.21%
Nursing Services	\$383,267	0.64%
Audiology	\$70,938	0.12%
Orientation & Mobility	\$3,924	0.01%



Note: Top three treatment types account for 98% of total treatment reimbursement.

# Targeted Case Management (TCM) and Specialized Medical Transportation

## » Targeted Case Management

<b>SFY</b>	<b>Billing LEAs</b>	<b>Interim Reimbursement</b>
SFY 2019-20	1	\$ 458
SFY 2020-21	23	\$ 61,620
SFY 2021-22	27	\$ 73,729

## » Specialized Medical Transportation

<b>SFY</b>	<b>Billing LEAs</b>	<b>Interim Reimbursement</b>
SFY 2019-20	158	\$ 3,297,622
SFY 2020-21	47	\$ 620,662
SFY 2021-22	49	\$ 2,884,540

**Note:** SFY 2021-22 interim reimbursement is not final until August 2023.

# Interim Billing by New Practitioners

Practitioner	Modifier	SFY 20-21 Billing LEAs	SFY 20-21 Interim Payments	SFY 21-22 Billing LEAs	SFY 21-22 Interim Payments (to date)
SLP Assistant	HM	198	\$1,931,470	209	\$3,078,028
OT Assistant	CO	41	\$286,678	38	\$395,468
AMFT	HL	20	\$92,056	20	\$99,197
ACSW	HM	15	\$54,816	21	\$66,831
PT Assistant	CQ	3	\$1,801	5	\$6,435
Registered Dietician	AE	0	N/A	0	N/A
Physician Assistant	U7	0	N/A	0	N/A
<b>Total</b>			<b>\$2.4 million</b>		<b>\$3.6 million</b>

# Interim Settlement Process

- » CRCS will be **due on March 1**, following the close of each SFY
  - Interim payments will not be final until August (one year after the close of the SFY).
  - A&I will include interim payments not reported on the CRCS during review process
- » If a final audit report is not issued by mid-February each year, DHCS will move forward with the interim settlement process
  - LEAs that are owed money from DHCS will receive a percentage of their reported amount
  - LEAs that owe DHCS money will be put on withhold for the reported amount due

# Planning Session for SFY 2022-23



# Training Ideas for SFY 2022-23

1. CRCS trainings (SFY 21-22)
2. Annual LEA 101 Training (for new coordinators)
3. Vendor Training
4. MER Training (a “how to” training to determine Medi-Cal enrolled students for the SFY 22-23 CRCS)
5. Documentation
6. Common Audit Findings (new SPA 15-021 methodology)
7. Others??

# SFY 2022-23 Work-In-Process

1. Finalizing CRCS templates and instructions for all backcasted SFYs
2. Preparing for the Public Health Emergency termination
3. Finalizing telehealth expansion policy
4. Legislative Report
5. Provider Manual updates (i.e., building out CRCS information, adding clarity on behavioral health services, school counselor role, etc.)

# SFY 2022-23 Work-In-Process (continued)

6. Partnering with A&I to implement interim cost settlement process
7. Finalizing “fair share” withhold calculations
8. LEA BOP Outreach and Onboarding of new participating providers
9. Expanding Technical Assistance services and opportunities
10. Continued work on researching/responding to provider questions
11. Regulations Package - OT/PT/Speech Authorization