



California Electronic Visit Verification (CalEVV) Jurisdictional Entity Aggregator Training

November 17, 2022



Agenda

- Welcome and Introductions
- EVV Overview and Provider Compliance
- Aggregator Access and Function
- Demonstration
- Next Steps
- Resources
- Questions
- Survey



EVV Overview and Provider Compliance



Jurisdictional Entities (JE)

- Local organizations that authorize and pay providers for services and provide oversight of service delivery. They include:
 - Home and Community-Based Alternatives (HCBA) Waiver Agencies
 - Managed Care Plans (MCPs)
 - California Children's Services (CCS) Counties
 - Department of Health Care Services (DHCS)
 - Regional Centers (RCs)
 - Multipurpose Senior Services Program (MSSP) Sites
 - Medi-Cal Waiver Program (MCWP) Agencies
 - County In-Home Supportive Services (IHSS)





EVV Overview - Federal Mandate Requirements

The 21st Century Cures Act, enacted in 2016, directs states to require the use of an EVV system for Medicaid-provided personal care services (PCS) and home health care services (HHCS).

The Cures Act requires that EVV systems electronically capture six data elements for every PCS or HHCS service that is provided in the home:

1. Individual/member receiving the services.
2. Individual/caregiver providing the service.
3. Type of service performed.
4. Location of the service delivery.
5. Date of service.
6. Time service begins and ends.



EVV Overview

- All services provided in the home that are identified as PCS or HHCS must have an EVV visit record in the CalEVV system.
- California implementation timeline:
 - PCS implemented on January 1, 2022
 - HHCS by January 1, 2023
- Which providers are impacted?
 - For a complete list of services subject to EVV, please refer to DHCS' [Provider Types and Codes](#) or DDS' [Service Codes subject to EVV](#).

Provider Compliance

- Compliance means providers are registered and submitting complete EVV visit data for services that are provided in the home.
 - Live-in caregivers are exempt from EVV requirements.
- EVV visit data must be captured in the CalEVV system, or an alternate EVV system, at the time of the visit.
 - Manual entry or editing of a visit should only be done to ensure a compliant visit is recorded.
- EVV will not change where or how services are being provided.
- EVV does not impact authorizations or billing processes.
- JEs to disseminate state department communications to impacted providers to ensure providers are receiving communications and are aware of EVV requirements and timelines.

Aggregator Access and Function



CalEVV Aggregator Overview

The JE staff members who will access the Aggregator can:

- Review the registration status and visits submitted to the state by their providers.
 - No one, including providers, can edit visit data in the Aggregator.
- Run several reports, allowing users to quickly check certain segments of data.
 - Reports can be scheduled to run at a future time.

The Aggregator user can:

- View and access all required EVV data submissions.
- Search, sort, and generate reports for EVV visit information.
- Review EVV data submitted by providers via CalEVV, or an alternate EVV system, to verify compliance.
- Verify the visit status, (e.g., Incomplete, Verified, etc.).



Aggregator Overview



First Time User Login



Hi Jim Roberts,
Your Sandata.aggregator temporary password is:

9b}W)7Xi6Hr*

2

Please click below to login to Sandata.aggregator and change your password.

Login

1
Your Email Address



* indicates required field

AGENCY

Enter Agency

USERNAME *

1

jim.roberts@mailinator.com

PASSWORD *

2

.....

REMEMBER ME

LOGIN

FORGOT PASSWORD?



Your New Password

Sandata
Get more right from the start

Change Password

* indicates required field

OLD PASSWORD *

1 Enter Old Password

NEW PASSWORD *

2 Enter New Password

CONFIRM NEW PASSWORD *

3 Confirm New Password

Note: Password is case sensitive

SAVE

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1 Enter the temporary password from the welcome email

2 Create a new password.
Minimum password requirements:

- 12 characters
- 1 UPPERCASE letter
- 1 lowercase letter
- 1 number
- 1 special character

3 Reenter new password

Note: To see the password, click the eye icon.

Demonstration



Next Steps



Next Steps

- If Aggregator access is still needed, or if Aggregator access should be removed, please follow the instructions below, according to your state agency.
 - **DHCS** – Entities listed below are authorized to email EVV@dhcs.ca.gov asking for the Aggregator / Business Intelligence Tool Request form.
 - Counties – CCS Administrator or Medical Director
 - MCPs – primary and/or secondary contact
 - HCBA Waiver Agency – Waiver Agency Administrator
 - **DDS** – RC staff can email EVV@dds.ca.gov copying the authorizing RC Executive
 - **California Department of Public Health** – Email Drew.Young@cdph.ca.gov asking for the Aggregator / Business Intelligence Tool Request form.
 - **California Department of Aging** – Email CA Customer Care to request access at CACustomerCare@Sandata.com to begin CDA review/approval process.

Resources



CalEVV Helpful Resources

- DHCS EVV webpage: <https://www.dhcs.ca.gov/provgovpart/Pages/EVV.aspx>
- DDS EVV webpage: <https://www.dds.ca.gov/services/evv/>
- Aggregator training video: <https://sandata.zendesk.com/hc/en-us/articles/5125132454931--California-BI-JE-Users-Video-Library> (must be registered and logged in)
- For CalEVV Technical Support:
 - Email CACustomerCare@sandata.com
 - Phone: 1 (855) 943-6070



Questions?



Survey

- Link to survey - <https://www.surveymonkey.com/r/CALEVV-JEAGG>

- QR code

