



Targeted Case Management

PROGRAM OVERVIEW

Targeted Case Management (TCM) became a covered Medi-Cal benefit effective January 1, 1995. The TCM Program provides specialized case management services to Medi-Cal eligible individuals in a defined target population to gain access to needed medical, social, educational, and other services. The TCM Program is an optional Medi-Cal Program funded by federal and local funds. The TCM Program is authorized under Sections 1905(a)(19) and 1915(g) of the Federal Social Security Act and California's Welfare and Institutions Code, Sections 14132.44, 14132.47, 14132.48 and 14132.49. Regulations governing the TCM Program are contained in Title 22 of the California Code of Regulations (22 CCR), Division 3, Chapter 3, and the California State Plan. In addition, the Department periodically issues Policy and Procedure Letters regarding the Program.

GOAL

Ensure that the changing needs of Medi-Cal eligible persons are addressed on an ongoing basis and appropriate choices are provided among the widest array of options for meeting those needs.

TARGET POPULATIONS

The California State Plan was redefined from six target populations to five effective July 1, 2011. These target populations are:

- Children under the age of 21
- Medically Fragile Individuals
- Individuals at Risk of Institutionalization
- Individuals in Jeopardy of Negative Health or Psycho-Social Outcomes
- Individuals with a Communicable Disease

SERVICE COMPONENTS

The California State Plan is a comprehensive document describing the nature and scope of TCM services where one of the four approved TCM service components must be performed by the case manager during an encounter. These services include:

1. Comprehensive Assessment and Periodic Reassessment
2. Development and Periodic Revision of Specific Care Plan
3. Referral and Related Activities
4. Monitoring and Follow-up Activities

WHO BENEFITS

- High-risk persons
- Adults at risk of abuse or neglect
- Persons who have language or other comprehension barriers
- Persons abusing alcohol or drugs
- Adults at risk of institutionalization
- Persons who have exhibited an inability to handle personal or medical

WHO PROVIDES SERVICES

Providers of TCM services are limited to Local Governmental Agencies (counties and chartered cities) under contract with the Department of Health Care Services, as identified in the California State Plan.

FUNDING

The TCM program is funded with a combination of local and federal Title XIX (Medicaid) funds. The TCM program reimburses participating counties for the federal share of costs (typically 50%) for case management services provided to Medi-Cal beneficiaries in specific target populations. Participating counties use their certified public expenditures (CPEs) to draw down federal funds.