



Medi-Cal
Targeted Case Management
Provider Manual

Introduction



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I. **HOW TO USE THE TARGETED CASE MANAGEMENT PROVIDER MANUAL**

The Targeted Case Management (TCM) Provider Manual provides guidance to Local Governmental Agencies (LGAs) for participation in the TCM program and contains the policies and procedures that a participating LGA must follow when claiming Federal Financial Participation (FFP) for TCM services.

1. **Organization**

The TCM Provider Manual is the primary reference for information concerning the TCM program, which includes:

- Section 1 - TCM Program Overview
- Section 2 - Program Descriptions
- Section 3 - Participation and Program Requirements
- Section 4 - Time Survey
- Section 5 - TCM Cost Report Instruction Manual
- Section 6 - TCM Program Reimbursement Methodology Requirements
- Section 7 - LGA Subcontractors
- Section 8 - Claiming for TCM Services in the TCM System
- Section 9 - TCM Documentation and Oversight
- Appendix A - TCM Resources
- Appendix B - Acronyms and Abbreviations
- Appendix C - Glossary of Terms

2. **Page Configuration**

a. Header

At the top of each page in the TCM Provider Manual, you will see the following header:



- The Header will show the manual name and the name of the section.

b. Footer

At the bottom of each page in the TCM Provider Manual, you will see the following footer:



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Section 1- TCM Program Overview

1-1

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- The bottom left side of the page will list the section number and the section title.
- The bottom right side of the page will list the last date the section was updated.
- The bottom center of the page has a unique number that identifies the section and page. For example, the number 1-1 refers to Section 1, page 1.

3. Inquiries

If you have any questions regarding the content of the TCM Provider Manual, please contact TCM at DHCS-TCM@dhcs.ca.gov.

If you have questions regarding participation in the TCM program, please contact your LGA's County based Medi-Cal Administrative Activities (CMAA)/TCM Coordinator at the following link.

<http://maa-tcm.com/roster>