

A recording of the September 3, 2020 Targeted Case Management (TCM) Training can be accessed here: [September TCM Training](#) (password is kTVbmep3)

General Questions

Q1. Will the PowerPoint for this training be distributed to all attendees?

A. Yes. The PowerPoint presentation will be distributed to all attendees, along with these questions and answers from the September 3, 2020 TCM Training.

Q2. How do stakeholders join the LEA Program listserv in order to receive e-blasts?

A. Subscribe to the LEA Program listserv using [this DHCS website link](#).

Q3. Will this training be provided again or to vendors?

A. The September 3, 2020 TCM Training was available for all stakeholders, including vendors. A recording of the training can be accessed here: [September TCM Training](#) (password is kTVbmep3).

Q4. Can DHCS provide additional guidance on the PAVE enrollment process for contracted practitioners?

A. DHCS will be providing additional guidance on the enrollment process in an upcoming e-blast and Policy and Procedure Letter.

TCM Overview

Q5. Slide #9: Are TCM services billable for general education students?

A. No. The current State Plan (amended through State Plan Amendment 15-021) limits TCM services to IDEA students. TCM services are currently billable if TCM is included in a student's IEP or IFSP. SPA 16-001, currently under review by CMS, will expand the TCM services population to include general education students, and will include additional TCM practitioners – Occupational Therapists, Physical Therapists, and Speech-Language Pathologists. DHCS will notify all stakeholders when SPA 16-001 is approved by CMS.

Q6. Slide #9: Where should TCM be included in the IEP/IFSP?

A. The IEP/IFSP is a dynamic document, and there is no standard across all LEAs in the Program. Although no specific page is required, DHCS recommends any TCM services that will be provided and rendered be clearly identified in the IEP/IFSP. In addition, it is important to identify duration and frequency of related services in the IEP/IFSP. DHCS does not dictate how or where TCM is added to the IEP/IFSP, but TCM services must be included in the IEP/IFSP if the LEA intends to bill Medi-Cal for TCM services. A TCM Service Plan is also required, as indicated in the training slides.

Q7. Slide #9: What language should LEAs use to identify TCM?

A. DHCS recommends using language that is easily identifiable and recognizable such as "Case Management" or "TCM."

TCM Billing Scenarios

Q8. Slide #18: How is TCM billable through the SMAA Program if TCM activities are identified as an extension of a direct medical service?

A. Because TCM services can look identical across both school-based programs, LEAs will need to choose which school-based program they will use to bill for TCM services. Section 2 of the training includes slides with three options for each LEA to consider, based on their mix of services provided to students.

Q9. Slide #19: To clarify, a TSP in Pool 1 who is certified as a TCM practitioner cannot receive reimbursement from other codes in the SMAA Program, even if a moment is not related to a “TCM” activity?

A. You are correct. Any TSP who is a certified TCM practitioner under the LEA Program will forfeit all SMAA Program reimbursement.

Q10. Slide #22: What will the process look like to determine certified TCM TSPs and non-TCM TSPs?

A. Certified TCM TSPs will be flagged in the RMTS system software platforms based on the information contained on the TCM Certification Form, which must be completed prior to the start of each quarter for LEAs that intend to bill the LEA Program for TCM services. TSPs will be flagged in the system as TCM TSPs so that central coding staff will be able to differentiate between certified TCM TSPs and non-TCM TSPs.

PPL Review – TCM PPL #20-033

Q11. Slide #32: Is there a list of practitioners DHCS considers “Program Specialists” for TCM billing?

A. There is no specific list of job titles; however, there are specific requirements that must be met by the Program Specialist. DHCS does not consider special education teachers to be appropriate to include on the TSP list as a “program specialist” since a teacher’s primary job function is not to provide medical services.

Q12. Slide #33: Do practitioners need to have a PPS credential to bill for TCM services?

A. No. A Pupil Personnel Services (PPS) credential is not required to bill for TCM services.

Q13. Slide #33: Is any case management training that is approved by the LEA acceptable to meet the requirement for an agency-approved training course?

A. DHCS will leave it up to the LEA to determine what will be included in training courses. However, at a minimum, the LEAs should cover the requirements that must be met in order to bill TCM under the LEA Program.

Q14. Slide #33: Is the agency-approved case management training still required for retroactively billed claims or is the requirement waived since there was no prior guidance provided?

A. The requirement for an agency-approved case management training was in place when TCM services were a billable LEA Program service, prior to July 1, 2015. Since DHCS knew that TCM was only being suspended and they planned to bring the service back as a billable

LEA Program service once CMS approved SPA 15-021, the Department retained the TCM services section of the LEA Provider Manual over the suspension period. By doing so, LEAs would be aware of requirements to bill TCM services, once billing was allowed to commence. The requirement that LEAs provide training to their TCM providers will not be waived for retroactively billed claims.

Q15. Slide #35: Will the deadline for submitting retroactive claims be 6/30/2021 or will LEAs have a 12-month retroactive claiming window?

A. DHCS will notify stakeholders when the retroactive claiming period will begin. DHCS is currently working to determine the timeline, which is expected to be 12-months.

Q16. Slide #36: For TCM services that were billed and denied back to July 1, 2015, will an Erroneous Payment Correction (EPC) be processed or do these claims need to be resubmitted?

A. An EPC will not be processed for TCM claims back to July 1, 2015. All claims will need to be resubmitted through the Fiscal Intermediary if the LEA chooses to participate in retroactive claiming.

Q17. Slide #40: Is the TCM Certification Form available now? Where can LEAs find it?

A. The TCM PPL #20-033 and Certification Form was sent to all stakeholders via e-blast on August 25, 2020. The PPL and Certification Form has also been posted to the [LEA Program PPL webpage](#).

Q18. Slide #41: Does the TCM Certification Form need to be submitted quarterly?

A. The TCM Certification Form does not need to be submitted to DHCS. Forms are retained by the LEA for audit purposes. However, LEAs that complete the TCM Certification Form must let their LEC/LGA representative know which TSPs they intend to bill TCM services so that those TSPs can be flagged in the RMTS software system.

Q19. Slide #41: In what format should LEAs provide their list of TCM practitioners to their LEC or LGA?

A. The Department recommends sending the TCM Certification Form itself to the LEC or LGA. If additional lines are needed, the last page of the TCM Certification Form can be duplicated to extend the Form.