

**Department of Health Care Services  
Medi-Cal Healthier California for All  
National Committee for Quality Assurance (NCQA) Workgroup  
January 21, 2020 10:00 a.m. – 3:00 p.m.**

**1700 K Street, First Floor Conference Room, Sacramento**

**Public Call-in Option:**

**<https://attendee.gotowebinar.com/register/2147035449605546251>**

## **Agenda**

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| 10:00 – 10:05 | Welcome and Introductions  |
| 10:05 – 10:20 | DHCS Overview of Medi-Cal Healthier California for All<br>NCQA Goals and Workgroup Charter<br>Nathan Nau, Chief, Managed Care Monitoring Division  |
| 10:20 – 11:20 | Overview of NCQA Accreditation and Timeframes<br>Kristine Toppe, Director of NCQA's State Affairs  |
| 11:20 – 11:50 | Health Plan NCQA Certification Experience<br>Valerie Martinez, DrPH(c), MPH, Director, Clinical Quality, United<br>Health Care   |
| 11:50 – 12:45 | Break for Lunch  |
| 12:45 - 1:15  | Overview of the DHCS/NCQA Crosswalk and Potential Deeming<br>Lisa Albers, MD, Medical Consultant II, Quality Improvement Unit  |
| 1:15 - 1:45   | Integration of NCQA Accreditation into DHCS' Monitoring Process<br>Kelly Molohan, Chief, Medical Review Branch, Audits and<br>Investigation<br>Nathan Nau, Chief, Managed Care Monitoring Division |
| 1:45 – 2:30   | Discuss Workgroup Focus Questions  |
| 2:30 – 2:45   | Public Comment   |
| 2:45 – 3:00   | Closing and Next Steps   |

The agenda and meeting materials can be viewed on the [DHCS website](#). The meeting facility is accessible to people with mobility impairments. Please contact DHCS at [CalAIM@dhcs.ca.gov](mailto:CalAIM@dhcs.ca.gov) or 916-440-7660 with questions regarding the meeting.

*The CalAIM workgroup process has been made possible by the generous support of the California Health Care Foundation.*

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