

Commenter Name, Title, Organization and Date of Comment(s)

1. Assmaa Elayyat, Medi-Cal Program Specialist, County Welfare Directors Association (Email received June 12, 2014)

Comment 1.A.

Section 50188 (a) Reporting Updated Beneficiary Contact Information.

Should this also include authorized representatives and conservators for the beneficiary?

Response

This comment prompted the Department to add language to this subsection referencing the authorized representative. The Department made these additional changes available for a 15-Day Public Comment Period (from December 7, 2015 through December 22, 2015) and did not receive any additional comments.

No language was added regarding a conservator because a conservator is treated as an authorized representative, therefore it would have been duplicative.

Comment 1.B.

Section 50188 (b) Reporting Updated Beneficiary Contact Information.

Suggest adding information instructing the managed care plan when reporting a change they provide the county with the beneficiary's CIN, DOB, former name, former address and former number as outlined in ACWDL 15-19. Otherwise it can be difficult to identify the appropriate beneficiary/case record that should be updated.

Response

This comment prompted the Department to include language specifying that the managed care plan shall provide the Client Identification Number, date of birth, former address and former name, if reporting a change in name, in addition to the changed information, in order to identify the person about whom the change is being made as described in the comment.

Comment 1.CSection 50188 (d)(1) Reporting Updated Beneficiary Contact Information.

This should also indicate Covered California.

Response

The comment was in reference to a description of case files. No change was made to the language because the regulations don't provide an exhaustive list of the sources of information, but information from Covered California fall within the scope of the language, therefore it is unnecessary to explicitly state Covered California.

Comment 1.DSection 50188 (d)(2)(A) Reporting Updated Beneficiary Contact Information.

What is the appropriate course of action that the county should take if the information is still not verified after attempting contact? Should the county change the information anyway, or leave it as-is?

Response

This comment prompted the Department to add Subsection (d)(2)(B) to further describe the process that counties must follow in the described circumstance. The Department made these additional changes available for a 15-Day Public Comment Period (from December 7, 2015 through December 22, 2015) and did not receive any additional comments.

Commenter Name, Title, Organization and Date of Comment(s)

2. Elizabeth Evenson, State Programs Analyst, California Association of Health Plans (Email received August 18, 2015)

Comment 2.A

In addition to the requirements to share name, address, and telephone numbers, please consider including date of birth and gender. We find these two attributes can be problematic if they're incorrect.

Response

The Department believes this comment refers to subsection (c) which specifies the beneficiary contact information to be updated, as it appears to be specific to the information being transmitted for update, not identification. The Department did not make any changes based on this comment. Welfare and Institutions Code Section 14005.36 specifically states that only name, address, and telephone number may be transmitted for update by the Medi-Cal Managed Care plans, therefore the Department has no authority to include these pieces of information for update.