

**INFORMATION NOTICE**

**Unable to Verify United States (U.S.) Citizenship/  
Identity Through The Social Security Administration**

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Notice Date: \_\_\_\_\_

Case Number: \_\_\_\_\_

Worker Name: \_\_\_\_\_

Worker Number: \_\_\_\_\_

Worker Telephone Number: \_\_\_\_\_

Office Hours: \_\_\_\_\_

THIS NOTICE IS TO INFORM YOU THAT WE COULD NOT VERIFY YOUR U.S. CITIZENSHIP AND IDENTITY WITH THE SOCIAL SECURITY ADMINISTRATION (SSA). THIS AFFECTS THE FOLLOWING PERSONS:

*Insert Name(s) Here*

Federal law requires non-exempt Medi-Cal applicants and beneficiaries who claim to be U.S. Citizens or Nationals, to provide evidence of their U.S. Citizenship/National status and identity. For most persons, this is done by verifying your information with the SSA. However, the SSA was unable to verify that you are a U.S. Citizen or National.

Within 90 days, you will need to provide acceptable documentation of your U.S. citizenship and identity to your county case worker. This is required to continue to receive full scope Medi-Cal benefits.

- This 90-day period starts seven calendar days after the date of this notice.
- This notice is accompanied by information on which documents are acceptable. Please see "U.S. Citizens and Nationals Applying for Medi-Cal Must Show Proof of Citizenship and Identity (DHCS 0001)" or "Proof of Citizenship and Identity - New Requirements for Medi-Cal Beneficiaries Who Are U.S. Citizens or Nationals (DHCS 0002)."
- If you are otherwise eligible for full scope Medi-Cal benefits, you will receive these benefits during the 90-day period.
- If the county does not receive acceptable documentations from you, your benefits will be reduced to limited scope benefits following the end of the 90-day period. We are **NOT** reducing your benefits now. If your benefits are reduced in the future, another notice will be sent about that.

Limited benefits only cover emergency, pregnancy-related, and long-term care services. If you are not sure if something is an emergency, pregnancy-related, or a long-term care service, contact your medical provider.

You can also contact the SSA office to resolve this matter. If the SSA agrees to update its records to reflect your U.S. citizenship and identity, you must inform your county case worker. The county will then resend their request to verify your U.S. citizenship and identity.

This notice is required under Welfare and Institutions Code section 14011.2