



C A L I F O R N I A D E P A R T M E N T O F
Mental Health

1600 9th Street, Sacramento, CA 95814
(916) 654-2309

June 23, 2008

DMH LETTER NO.: 08-04

TO: LOCAL MENTAL HEALTH DIRECTORS
LOCAL MENTAL HEALTH PROGRAM CHIEFS
LOCAL MENTAL HEALTH ADMINISTRATORS
COUNTY ADMINISTRATIVE OFFICERS
CHAIRPERSONS, LOCAL MENTAL HEALTH BOARDS

SUBJECT: REACTIVATION OF THE SHORT-DOYLE / MEDI-CAL (SD/MC)
SYSTEM DUPLICATE SERVICE EDIT

REFERENCE: CALIFORNIA CODE OF REGULATIONS, TITLE 9, SECTIONS:
1810.440 AND 1840.100, .215, .306, .360, .362, .364, .366, .368,
.370, .372, AND .374

This letter is to inform counties of the Department of Mental Health's (DMH) planned reactivation of the Short-Doyle / Medi-Cal (SD/MC) System duplicate service edit to be effective for the claims cutoff on August 8, 2008. All claims submitted for this and subsequent cutoff dates will be subject to the duplicate service edit.

From August 17, 2007 through October 31, 2007, some counties received a large volume of Duplicate Error Correction Reports (ECR) due to the implementation of a finer level of duplicate service checking in the SD/MC system. While these services may appear to be duplicates at the State level, counties may have additional service information that would otherwise indicate that these services are not duplicates.

Due to the large volume of the Duplicate ECR and several counties' need to update their billing systems, DMH and the Department of Health Care Services (DHCS) suspended the duplicate edit for claims submitted on and after November 1, 2007. Since November 2007, DMH, DHCS and the counties have worked collaboratively via the bi-weekly SD/MC Claiming System Workgroup Meetings to address claiming issues and plan for the reactivation of the duplicate service edit.

The SD/MC system test environment will be available for county testing of the duplicate service edit and override processing on June 30, 2008. Additional technical information regarding the duplicate edit, including several claiming scenarios, is enclosed with this letter.

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To participate in statewide discussions relating to SD/MC claiming system, including the duplicate claim edit, please send an email to the SD/MC claiming system workgroup administrator at Kevin.Tse@dmh.ca.gov. For assistance with submitting test claims, please submit your request to HIPAA.TCS@dmh.ca.gov.

If you have any questions regarding reactivation of the SD/MC System service duplicate edit, please contact the DMH Medi-Cal Claims Customer Service Office at (916) 651-3283 or MedCCC@dmh.ca.gov.

Sincerely,

Original signed by

STEPHEN W. MAYBERG, Ph.D.
Director

Enclosure

cc: Irvin B. White, Jr, Chief, Medi-Cal Benefits, Waivers Analysis, and Rates Division,
Department of Health Care Services
Fei Collier, Chief, ITSD / Application Support Branch,
Department of Health Care Services
John Dong, Chief, Medi-Cal Applications Section,
Department of Health Care Services