



TOBY DOUGLAS
DIRECTOR

State of California—Health and Human Services Agency
Department of Health Care Services



EDMUND G. BROWN JR.
GOVERNOR

DATE: December 23, 2014

ALL PLAN LETTER 14-020

TO: ALL MEDI-CAL MANAGED CARE HEALTH PLANS

SUBJECT: QUALITY MEASURES FOR ENCOUNTER DATA

PURPOSE:

The purpose of this All Plan Letter (APL) is to provide further specifications to the encounter data quality requirements for all Medi-Cal managed care health plans (MCPs) as described by the Department of Health Care Services' (DHCS) Quality Measures for Encounter Data (QMED) document (see attached) and as set forth in MCP contracts.

POLICY:

Effective January 1, 2015, the quality of the managed care encounter data will be measured for completeness, accuracy, reasonability, and timeliness using the most recently published version of the QMED document. DHCS shall grade MCPs as "High-Performing," "Low-Performing," or "Non-Compliant," in terms of encounter data quality, using the methodology described in the QMED document.

Note that the QMED document specifies how DHCS will measure the quality of encounter data submitted by MCPs, and does not specify how DHCS will measure the quality of the health care services described in the encounter data.

The most recently published version of the QMED is attached and DHCS will notify MCPs of updates to this QMED document. Contract amendments with the new requirements are forthcoming.

If you have any questions regarding the requirements in this APL, please contact Aaron Toyama, Chief of the Program Data Section, Managed Care Quality and Monitoring Division of DHCS, at aaron.toyama@dhcs.ca.gov or MMCDEncounterData@dhcs.ca.gov.

Sincerely,

Original Signed by Sarah C. Brooks

Sarah C. Brooks, Chief
Managed Care Quality and Monitoring Division
Department of Health Care Services

Attachment