DIANA M. BONTÁ, R.N., Dr. P.H. Director

State of California—Health and Human Services Agency Department of Health Services



GRAY DAVIS Governor

October 22, 2003

MMCD All Plan Letter No. 03011

TO:

County Organized Health System (COHS) Plan

Geographic Managed Care (GMC) Plan

Prepaid Health Plans (PHP)

Primary Care Case Management (RCCM

Two-Plan Model Plans

FROM:

Luis R. Rico, Acting Chief

Medi-Cal Managed Care Division

SUBJECT: Fraud Referral Procedure to Audits and Investigations (A&I)

Each of the five regional offices of the Investigations Branch is responsible for investigating beneficiary fraud cases for the assigned counties. Please find enclosed a document to assist you in referring fraud issues to the appropriate regional office.

The document lists the Investigations Branch Office addresses, telephone, fax and hotline numbers, the name of a contact person and the counties assigned to each office by county code and name.

All provider fraud issues should be referred directly to the Western Region office in Commerce, CA.

If you have any questions, please feel free to contact your Contract Manager.

Enclosure



Do your part to help California save energy. To learn more about saving energy, visit the following web site: www.consumerenergycenter.org/flex/index.html

Investigations Branch Offices

INVESTIGATIONS NORTHERN REGION

591 North 7th Street, First Floor P.O. Box 942732 Sacramento, CA 94234-7320 Phone: (916) 324-8447 HOTLINE: (800) 822-6222

Wayne Duguid, Section Chief

County code & name

County code & name

01	Alameda	32	Plumas	
02	Alpine	34	Sacramento	
03	Amador	35	San Benito	
04	Butte	38	San Francisco	
05	Calaveras	39	San Joaquin	
06	Colusa	41	San Mateo	
07	Contra Costa	43	Santa Clara	
80	Del Norte	44	Santa Cruz	
09	El Dorado	45	Shasta	
11	Glenn	46	Sierra	
12	Humboldt	47	Siskiyou	
17	Lake	48	Solano	
18	Lassen	49	Sonoma	
21	Marin	50	Stanislaus	
23	Mendocino	51	Sutter	
25	Modoc	52	Tehema	
27	Monterey	53	Trinity	
28	Napa	55	Tuolumne	
29	Nevada	57	Yolo	
31	Placer	58	Yuba	

INVESTIGATIONS NORTHERN REGION 1782 East Bullard, Suite 104 Fresno, CA 93710 Phone: (559) 446-2440

Fax: (559) 446-2455 Emile Jastram, Unit Chief

10 16 20 22 24	Fresno Kings Madera Mariposa Merced	26 40 42 54	Mono San Luis Obispo Santa Barbara Tulare
		INVESTIGATIONS SOUTHERN REGION 7575 Metropolitan Dr., Suite 330 San Diego, CA 92108 Phone: (619) 688-0143 Fax: (619) 688-0250 HOTLINE: (800) 822-6222 Bruce Edwards, Section Chief	
13	Imperial	37	San Diego
		INVESTIGATIONS EASTERN REGION 770 The City Drive South, Suite 730 Orange, CA 92868 Phone: (714) 703-2600 Fax: (714) 703-2617 Michael Pearlman, Section Chief	
30 33	Orange Riverside	36	San Bernadino
		INVESTIGATIONS WESTERN REGION 5701 South Eastern Avenue, Suite 6 Commerce, CA 90040 Phone: (323) 838-7000 Fax: (323) 838-7015 Barbara Naimark, Section Chief	00
14 15	Inyo Kern	19 56	Los Angeles Ventura