

State of California—Health and Human Services Agency  
Department of Health Services



GRAY DAVIS  
Governor



DIANA M. BONTÁ, R.N., Dr. P.H.  
Director

MMCD All Plan Letter 02-04

TO:  County Organized Health Systems Plan (COHS)  
 Geographic Managed Care (GMS) Plans  
 Prepaid Health Plans (PHP)  
 Primary Care Case Management (PCCM) Plans  
 Two-Plan Model Plans

SUBJECT: HEALTH PLAN EMPLOYER DATA AND INFORMATION SET (HEDIS®) AND CONSUMER ASSESSMENT OF HEALTH PLANS (CAHPS®) REPORTS ARE NOW AVAILABLE ON THE DHS INTERNET SITE

The Department of Health Services' (DHS), Medi-Cal Managed Care Division (MMCD) is pleased to announce that the HEDIS® and CAHPS® reports for 1999 and 2000 can be reviewed on DHS's Internet site ([www.dhs.ca.gov](http://www.dhs.ca.gov)). By clicking on the HEDIS® and CAHPS® report listings in the "Latest DHS Information" area on [www.dhs.ca.gov](http://www.dhs.ca.gov), you will be able to review the reports.

You can also locate the reports by going to  
<http://www.dhs.ca.gov/mcs/mcmcd/reports/index.htm>.

If you have any questions or concerns on either of the reports, please contact Francie Posey, Associate Governmental Program Analyst at (916) 654-0748.

Sincerely,

*Laura Blank for*  
Cheri Rice, Chief  
Medi-Cal Managed Care Division



Do your part to help California save energy. To learn more about saving energy, visit the following web site:  
[www.consumerenergycenter.org/flex/index.html](http://www.consumerenergycenter.org/flex/index.html)

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