



State of California—Health and Human Services Agency
Department of Health Care Services



EDMUND G. BROWN JR.
GOVERNOR

DATE: December 11, 2017

MHSUDS INFORMATION NOTICE NO.: 17-062

TO: COUNTY BEHAVIORAL HEALTH DIRECTORS
COUNTY DRUG & ALCOHOL ADMINISTRATORS
COUNTY BEHAVIORAL HEALTH DIRECTORS ASSOCIATION OF CALIFORNIA
CALIFORNIA COUNCIL OF COMMUNITY BEHAVIORAL HEALTH AGENCIES
COALITION OF ALCOHOL AND DRUG ASSOCIATIONS
CALIFORNIA ASSOCIATION OF ALCOHOL & DRUG PROGRAM EXECUTIVES, INC.
CALIFORNIA ALLIANCE OF CHILD AND FAMILY SERVICES
CALIFORNIA OPIOID MAINTENANCE PROVIDERS

SUBJECT: MEDI-CAL MANAGED CARE PLAN NON-MEDICAL TRANSPORTATION POLICY

PURPOSE:

This Information Notice is providing guidance for Substance Use Disorders Drug Medi-Cal (DMC) State Plan and Drug Medi-Cal Organized Delivery System (DMC-ODS) counties in response to an updated Medi-Cal Managed Care policy for Non-Medical Transportation (NMT) pursuant to [All Plan Letter \(APL\) 17-010](#) NON-EMERGENCY MEDICAL AND NON-MEDICAL TRANSPORTATION SERVICES.

BACKGROUND:

APL 17-010 ensures that Medi-Cal Managed Care beneficiaries have access to Non-Emergency Medical and NMT for all covered services, both offered by the Managed Care Plan (MCP) and those not offered by the MCP. The addition of NMT as a covered benefit in the MCP is effective October 1, 2017.

According to the Medi-Cal Managed Care policy:

“Effective October 1, 2017, in part to comply with CMS-2333-F and to have a uniform delivery system, MCPs must also provide NMT for Medi-Cal services that are not covered under the MCP contract. Services that are not covered under the MCP contract include, but are not limited to, specialty mental health, substance use disorder, dental, and any other services delivered through the Medi-Cal fee-for-service delivery system”.

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Please see [APL 17-010](#) for a complete description of this Medi-Cal Managed Care Policy.

DISCUSSION:

In order to ensure access to transportation for DMC and DMC-ODS beneficiaries who are enrolled with a MCP, the DMC County or DMC-ODS county plan and its contracted providers can refer beneficiaries to their MCP when the need for NMT is identified. The MCP is reimbursed for this service as part of their capitated rate and each beneficiary that is enrolled with an MCP is entitled to the service. This guidance is specific to beneficiaries who are enrolled in managed care only.

QUESTIONS:

Questions regarding this Informational Notice should be addressed to Marco Zolow, Health Program Specialist, SUD Program, Policy, and Fiscal Division at marco.zolow@dhcs.ca.gov.

Sincerely,

Original signed by

Karen Baylor, Ph.D., LMFT, Deputy Director
Mental Health & Substance Use Disorder Services