



TOBY DOUGLAS
DIRECTOR

State of California—Health and Human Services Agency
Department of Health Care Services



EDMUND G. BROWN JR.
GOVERNOR

PPL 12-004

DATE: March 6, 2012

TO: Local Governmental Agency (LGA) Targeted Case Management (TCM) Coordinators

SUBJECT: Implementation of New TCM Service State Plan Amendments in the TCM On-Line System

This Policy and Procedure Letter (PPL) announces the implementation of five new TCM target populations in the TCM On-Line System. These five new target populations are effective for services provided July 1, 2011, and are fully described in PPLs 11-014, 11-015, 11-016, 11-017, and 11-018.

The target populations of Public Health, Outpatient Clinic, Public Guardian, Linkages, Adult Probation, and Community are no longer effective for services provided after June 30, 2011. Consequently, encounters with dates of service after June 30, 2011, identified with these target populations will not be valid claimable encounters.

Below are the five new target populations or Program Types, and their identifiers used in the TCM On-Line System, TCM invoices, Annual Participation Survey, State Plan Amendments, and other TCM Program documentation.

Program No.	TCM On-Line System Name	Initials
14	Children	CH
15	Fragile Adults	FA
16	Institutional Risks	IR
17	Negative Outcomes	NO
18	Communicable Diseases	CD
Program No.	Full Target Population Name	
14	Children Under the Age of 21	
15	Medically Fragile Individuals	
16	Individuals at Risk of Institutionalization	
17	Individuals in Jeopardy of Negative Health or Psycho-Social Outcomes	
18	Individuals with a Communicable Disease	

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The five new target populations are effective for dates of service beginning July 1, 2011. Encounters entered in the TCM On-Line System with dates of services on or after July 1, 2011, must have the new target population Program Type number and name, and the proper date of service for the encounter to be recognized as valid by the TCM On-Line System.

The Department of Health Care Services has updated the TCM On-Line system to flag an encounter status as “End Program” (ENDP) if the target population is not in effect for the date of service of the encounter. Any encounters that have a status of “ENDP” will have to be modified by the LGA with the proper target population and date of service information in order for the encounter to become valid and claimable (see TCM Provider Manual Section 5).

When entering encounters into the TCM On-Line System, be sure to select the target population with a valid 4-digit Sub Program Type, or Sub Code. If encounters are entered with no Sub Code, the status of the encounter will default to “Pending”. If this occurs, the encounter will have to be modified by the LGA to become valid and claimable.

Prior to entering encounters, LGA Administrators need to update the TCM On-Line System users’ permissions to reflect the new target populations that are accessible to each user.

If you have any questions regarding this PPL, please contact Denise Boyd, by phone at (916) 559-9079, or by email at Denise.Boyd@dhcs.ca.gov.

Sincerely,

ORIGINAL SIGNED BY GERI BAUCOM

Geri Baucom, Chief
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