



State of California—Health and Human Services Agency
Department of Health Care Services



November 2021

**MEDI-CAL MANAGED CARE HEALTH PLANS
ANNUAL NETWORK CERTIFICATION
ASSURANCE OF COMPLIANCE REPORT**

Table of Contents

1. Overview	3
2. Annual Network Certification Components	3
2.1 Provider-to-Member Ratios	3
2.2 Mandatory Provider Types	4
2.3 Time or Distance Standards	5
2.4 Timely Access	5
3. Alternative Access Standards	6
3.1 Alternative Access Standard Requests	6
3.2 Delivery System Alternative Access Standard	6
4. Network Adequacy Determinations	7
5. Network Validations	7
5.1 Provider and Facility Validations	7
5.2 Mandatory Provider Type Validations	7
5.3 Alternative Access Standard Validations	8
5.4 Out-of-Network Access Validations	8
6. Compliance Mechanisms and Actions	8
6.1 Corrective Action Plans	8
6.2 Quarterly Monitoring	8
7. Significant Network Change Recertification	9
7.1 Description of Significant Changes	9
8. Significant State Initiatives	11
9. Exhibit A: MCP-Specific Findings	12

Assurance of Compliance Report

1. Overview

The Department of Health Care Services (DHCS) submits its Assurance of Compliance Report (Assurance) to the federal Centers for Medicaid & Medicaid Services (CMS) to demonstrate network adequacy of Medi-Cal managed care health plans (MCP) for the July 2021 contract year. DHCS received CMS approval to submit this report on November 1, 2021, which includes MCPs with contract years starting July 2021.

DHCS assesses network adequacy standards compliance in accordance with Part 438 of the Code of Federal Regulations (CFR) sections 438.68, 438.206 and 438.207 and corresponding state law and policy guidance.¹ DHCS will provide all Annual Network Certification (ANC) documentation collected by DHCS from each MCP to CMS, upon request.² DHCS' policy and compliance guidance for MCPs regarding ANC components and submission requirements are published in All Plan Letter (APL) 21-006.³

For this November 1, 2021 Assurance, DHCS has identified significant changes or deficiencies in MCP networks that could impact the ability of members to obtain all medically necessary services for the July 2021 contract year.⁴ DHCS continuously monitors and works with MCPs that are designated as "Pass with Conditions" on the ANC to ensure continuing access to all medically necessary services.

2. Annual Network Certification Components

During the ANC process, DHCS evaluates each MCP's compliance with contractual, State, and Federal requirements related to network adequacy standards. This evaluation includes reviewing all MCP reported data through DHCS' monthly 274 provider file and additional MCP submissions for compliance with provider to member ratios, mandatory provider types, and Time or Distance standard requirements. The findings of DHCS' evaluation of all MCPs are detailed in Exhibit A: MCP-Specific Findings.

2.1 Provider-to-Member Ratios

Physician Ratios

MCPs are contractually required to meet provider-to-member ratios for full-time equivalent (FTE) primary care physicians (PCPs) of one PCP to every 2,000 members, and for total network physicians of one FTE physician to every 1,200 members. Non-

¹ Managed Care Final Rule, Federal Register, Vol. 81, No. 88; Welfare & Institutions Code section 14197.7, All Plan Letter 19-001 and any subsequent revisions.

² Title 42 Code of Federal Regulation (C.F.R.) section 438.207(e).

³ APL available at: <https://www.dhcs.ca.gov/formsandpubs/Pages/AllPlanLetters.aspx>

⁴ DHCS contracts with SCAN to serve Medi-Cal members with specialized needs. Enrollment in SCAN is optional as there are full scope Medi-Cal managed care health plans (MCP) operating in the same service areas.

physician medical practitioners may be used to demonstrate a sufficient network of PCPs; however, non-physician medical practitioners are not included in the assessment of provider-to-member ratios.

DHCS calculates provider-to-member ratios by dividing each MCP's total number of network providers by the MCP's projected member enrollment for the following contract year. The projected enrollment is based on each MCP reporting unit's monthly enrollment of the 18-month period prior to the contract year. Monthly enrollments are reported in four member populations: Seniors and Persons with Disabilities (SPDs), non-SPDs, age groups 0–17, and 18+.

DHCS projects total enrollment per the Healthcare Effectiveness Data and Information Set (HEDIS) reporting unit for the next contract year by combining the four member populations. MCPs are required to have the capacity to cover a percentage of projected enrollment as specified in the MCP contract, which varies by Medi-Cal managed care model type. The FTE provider count is based on the sum of FTEs divided by 100 for all distinct providers at the primary MCP level. Each provider has a maximum FTE of 100% for each MCP.

Outpatient Mild-to-Moderate Mental Health Services

MCPs must meet adult and pediatric provider-to-member ratios to ensure access to medically necessary mild-to-moderate outpatient mental health services for State Plan approved providers including: psychologists, licensed clinical social workers, and licensed marriage and family therapists. DHCS calculates provider-to-member ratios annually by taking into account current service utilization, dedicated provider time for providing mental health services, and anticipated utilization of mild-to-moderate mental health services.

Specialty Mental Health Services – MCP Contract Inclusions

In California, county agencies typically provide specialty mental health services through county and local Mental Health Plans (MHPs). However, if an MCP has specialty mental health services included in its contract with DHCS as a covered benefit, it is required to meet the same provider-to-member ratios as the MHPs. Kaiser Permanente (Kaiser) and Partnership Health Plan, through a subcontract with Kaiser, provide specialty mental health services (SMHS) to their members in Sacramento and Solano counties, respectively. In those counties, Kaiser is required to meet the same provider-to-member ratios required of MHPs when providing SMHS services in Sacramento County and as a subcontractor of Partnership Health Plan in Solano County.

2.2 Mandatory Provider Types

The Social Security Act set forth that Federally Qualified Health Center (FQHC), Rural Health Clinic (RHC), and Freestanding Birth Center (FBC) services are mandatory Medicaid benefits.⁵ As outlined in CMS SHO Letter #16-006, CMS has determined that,

⁵ Sections 1905(a)(2)(B) and (C) and 1905(a)(28) of the Act, as well as sections 1905(l)(1) through (3) of the Act

in order for an MCP's provider network to be sufficient, the MCP must include access to FQHC, RHC, and FBC services, if available, from FQHCs, RHCs, and FBCs. Federal law requires MCPs to contract with at least one FQHC, RHC, and FBC in each of the MCPs' service area(s), where available.⁶ SHO Letter #16-006 further allows States the flexibility to require MCPs to contract beyond this minimum standard. Pursuant to WIC Section 14087.325 MCPs that operate in a local initiative (LI) health plan model are required to offer to contract with all available FQHCs and RHCs in each of their service area(s)⁷. LI MCPs must provide supporting documentation of their contracting efforts with all FQHCs and RHCs, even if they have a minimum of one active contract with an FQHC and RHC in each service area. MCPs operating under Non-LI health plan models are required to only meet SHO Letter #16-006 requirements. Nonetheless, non-LI MCPs that do not meet this federal requirement must submit a justification or attestation detailing the reasons for not being able to establish a contract. Additionally, the MCP must provide supporting documentation of their contracting efforts.

MCPs must also contract with at least one certified nurse midwife (CNM) and one licensed midwife (LM) in each of their service areas, where available, per State and federal network adequacy requirements.^{8,9,10} Indian Health Facilities (IHF) are not required to contract with MCPs; however, MCPs are required to offer to contract with all IHFs in each of the MCP's service areas and maintain documentation of all contracting efforts.

2.3 Time or Distance Standards

DHCS established network adequacy standards in accordance with State and Federal law and regulations based on county population density for specific provider types.¹¹ MCPs must submit geographic accessibility analyses and narratives, if applicable, to demonstrate compliance with Time or Distance standards for each of their service areas, by ZIP code, to account for current and anticipated service utilization. If the MCP is unable to meet Time or Distance standards based upon the geographic accessibility analysis, it must request DHCS approval for an alternative access standard (AAS) as detailed below in Section 3: Alternative Access Standards.

2.4 Timely Access

DHCS conducts an annual Timely Access Survey that measure compliance with appointment wait time standards and shares the results quarterly to each MCP. DHCS' contracted External Quality Review Organization (EQRO) conducts the survey using a statistically valid random sample of network providers to confirm the first three available

⁵ State Health Official (SHO) Letter #16-006: <https://www.medicaid.gov/federal-policy-guidance/downloads/smd16006.pdf>

⁷ WIC section 14087.325 places the expanded obligation on LIs. Non-LIs are held to the SHO Letter #16-006 MPT contracting requirements.

⁸ MCP Contract, Exhibit A, Attachment 9, Nurse Midwife and Nurse Practitioner Services.

⁹ WIC section 14132.39; WIC section 14132.4

¹⁰ 42 USC section 1396d(a)(17). The USC is available at: <http://uscode.house.gov/>.

¹¹ Pediatric and adult PCPs, pediatric and adult core specialists, OB/GYN specialist, pediatric and adult mental health providers, hospitals, and pharmacies.

times for urgent and non-urgent primary, specialty, mental health and ancillary appointments for pediatric and adult members; the availability of interpreter services; and the languages spoken by the network providers and provider site locations.

As part of the ANC, DHCS also verifies timely access to Long Term Services and Supports (LTSS) based on county population density. MCPs must submit policies and procedures to ensure compliance with timely access standards for Skilled Nursing Facility (SNF) services, Intermediate Care Facility (ICF) services, and Community-Based Adult Services (CBAS). MCPs must confirm they have processes for verifying SNF, ICF and CBAS providers are meeting timely access standards within the MCP network. Additionally, for MCPs that do not have SNF, ICF or CBAS providers in their network, those MCPs' policies and procedures must demonstrate how the MCP provides access to SNF, ICF, or CBAS services and attest to the availability of services out-of-network.

MCPs must submit a response to any timely access deficiencies found in the quarterly survey results and identify any changes or corrections necessary to achieve compliance with timely access requirements.

3. Alternative Access Standards

3.1 Alternative Access Standard Requests

MCPs that are unable to meet Time or Distance standards and have exhausted all reasonable contracting efforts with closer providers must submit a request for an alternative access standard (AAS) to DHCS for review and approval. The AAS request is by ZIP code and provider type and must detail the specific reasons demonstrating the need for the AAS.¹² An AAS request can include telehealth and mail order pharmacy when appropriate for the member's health condition and supported by justification that in-person care is not available. All AAS findings are posted on the DHCS website.

3.2 Delivery System Alternative Access Standard

In cases where an MCP is unable to meet Time or Distance standards due to its unique delivery system, the MCP must demonstrate its capability to deliver the appropriate level of care and access to members. DHCS reviews the MCP's formal justification to determine if its unique delivery system can meet the needs of its members and ensure appropriate and timely access to care.¹³ For this ANC submission, DHCS has approved delivery system AAS for AIDS Healthcare Foundation, Kaiser Permanente, and Rady Children's Hospital.

¹² Health Professional Shortage Areas (HPSAs) are designated by Health Resources and Services Administration (HRSA) as having shortages of health providers. See <https://bhwh.hrsa.gov/shortage-designation>.

¹³ See WIC §14197(e)(1)(B)

4. Network Adequacy Determinations

DHCS evaluates MCP data submissions for each ANC component and makes the following ANC designations:

- A **Pass** designation means the required standards were met.
- An **AAS Pass** designation mean the required standard was not met but an AAS was approved for the MCP or a Delivery System Alternative Access Standard was granted.
- A **Pass with Conditions** designation means the MCP did not fully meet the required standards, and DHCS imposed a temporary access compliance standard for the MCP to maintain until all ANC deficiencies are corrected.

MCPs under the Pass with Conditions designation will face a Corrective Action Plan (CAP). Under the CAP, DHCS establishes temporary access standards with which each MCP must comply. These, include, but are not limited to, authorization of out-of-network referrals and provisions transportation services. DHCS also mandates CAPs for each deficient ANC component for specific MCPs. MCPs must comply with the CAP requirements until the MCP corrects all specified deficiencies and DHCS closes the CAP. DHCS publishes a report detailing each MCP's CAP on its website and the findings of DHCS' network adequacy determinations are detailed in Exhibit A.¹⁴

5. Network Validations

DHCS conducts validations of the providers and facilities by sampling and reviewing MCPs' monthly 274 network provider file submissions, Mandatory Provider Type (MPT) contracts and approved AAS compliance through various activities specific to each requirement set forth below. Specific validation findings are detailed in Exhibit A.

5.1 Provider and Facility Validations

DHCS validates that MCPs are contracted with network providers entered in the monthly 274 file submission through the Timely Access Survey. The Timely Access Survey question asks whether the provider is contracted with the MCP in order to validate the provider's response as compared to the MCP's monthly 274 file. Further, DHCS reviews supporting evidence such as contracts between MCPs and network providers to ensure there are valid contracts in place. Therefore, MCPs designated as a Pass with Conditions for Provider Validations in Exhibit A will be required to provide updates on provider training and outreach through the quarterly monitoring process.

5.2 Mandatory Provider Type Validations

DHCS validates each MCP contracts with the required MPTs including FQHCs, RHCs, IHFs, FBCs, CNMs and LMs.¹⁵ As part of the validation process, DHCS reviews that MCPs have an active contract with an MPT, if there is one in the service area. MCPs

¹⁴ DHCS Reporting on Network Adequacy can be found at:
<https://www.dhcs.ca.gov/formsandpubs/Pages/NetworkAdequacy.aspx>

¹⁵ SHO Letter #16-006

with no contract are required to submit additional documentation demonstrating that either they attempted to contract and the MPT refused, or that no active MPTs operate in the service area. DHCS reviews all documentation submitted to ensure compliance with the MPT requirement. DHCS' validation findings are detailed in Exhibit A.

5.3 Alternative Access Standard Validations

DHCS validates MCP approved AAS requests through review of contracting efforts, verification of contract signature pages, and other evidence and supporting documentation that validates the MCP's compliance with its approved AAS. MCPs that fail to provide necessary documentation or provide inaccurate information may have their approval rescinded, a CAP may be imposed, and may face sanctions for failures to provide necessary or accurate documentation or data. Since MCPs are required to demonstrate good faith contracting efforts before requesting an AAS, the number of AAS requests are minimized.

5.4 Out-of-Network Access Validations

DHCS validates out-of-network member access for MCPs with provider types identified as Pass with Conditions. The validation process includes a review of access and transportation services policies and procedures, member services call scripts, and training materials, and a call campaign. A call campaign entails DHCS calling the member services lines of the MCPs under a corrective action plan to ensure they member services representatives are using the approved call scripts and providing members with accurate information. MCPs that fail to provide accurate information during the call campaign receive technical assistance and additional call rounds as needed until compliance is achieved. MCPs who continually fail the out-of-network validation process may face additional CAPs and/or sanctions.

6. Compliance Mechanisms and Actions

6.1 Corrective Action Plans

MCPs unable to meet ANC requirements are designated as Pass with Conditions and face CAPs. DHCS monitors MCPs to assess whether they are making progress and meeting the requirements under the CAPs. MCPs must correct all MCP specific ANC deficiencies within six months of the CAP start date. MCPs that fail to comply with CAP requirements, or fail to correct all ANC deficiencies within the six month timeframe, may face additional CAP and/or sanctions.¹⁶ DHCS will close a CAP after confirming that the MCP has corrected all ANC deficiencies.

6.2 Quarterly Monitoring

In addition to the ANC process, DHCS monitors compliance for access and member protection requirements, including provider-to-member ratios, timely access, MPTs, grievances, State Fair Hearings, and out-of-network access through its quarterly monitoring process. MCPs are required to review and provide responses to additional

¹⁶ See WIC section 14197.7.

inquiries from DHCS when they are out of compliance and/or do not sufficiently demonstrate improvements in any identified deficiencies.

7. Significant Network Change Recertification

MCPs are required to resubmit ANC documentation any time there is a significant change to their network that could impact the ability to provide all covered benefits to MCP members. A significant change can occur when:

- An MCP enters into a new contract with DHCS;
- Enrollment of a new population;
- Change in services or benefits;
- Change in geographic service areas covered by the MCP; or
- Change in the compositions of, or payments to, network providers.¹⁷

Knox-Keene licensed MCPs are required to submit material modifications that often constitute significant changes to the MCP network, to the Department of Managed Health Care (DMHC) for approval and to DHCS for informational purposes. In some cases, a significant change to an MCP's network may require the MCP to undergo a network recertification. However, DHCS evaluates the significant change submission to determine if a recertification is necessary, in addition to the ANC process.

DHCS will include any required recertification in its Assurance as part of the ANC process if a significant change occurs during the ANC reporting and validation timeframe. As required by the Final Rule, DHCS will make available to CMS, upon request, all documentation collected by the State from each affected MCP.¹⁸

7.1 Description of Significant Changes

Terminations impacting 2,000 or more members from the terminating network provider, or that result in an MCP's non-compliance with any of the ANC components regardless of the number of members impacted are deemed significant and require additional DHCS reporting requirements.¹⁹ All other terminations that fall outside of this criteria must be reported quarterly through the Quarterly Monitoring process.

DHCS has identified significant changes to the MCPs network for the following MCPs:

- CalViva Health (CalViva)
- Health Net Community Solutions (Health Net)

¹⁷ 42 C.F.R. 438.207(c)(3);

¹⁸ 42 C.F.R. 438.207(e)

¹⁹ DHCS [All Plan Letter 21-003](#)

- Anthem, Inc. (Anthem)

LAGS Spine and SportsCare Medical Group (LAGS)

LAGS was placed on DHCS' Restricted Provider Database due to a fraud investigation conducted by DHCS Audits and Investigations Division against LAGS. This resulted in CalViva and Health Net terminating its contracts with LAGS effective May 19, 2021. On May 26, 2021, LAGS closed all California locations.

On May 28, 2021, CalViva and Health Net notified DHCS about the contract termination and submitted the required narrative and member notices to DHCS for review and approval. DHCS required CalViva and Health Net to submit a proposed Transition Plan to evaluate the overall impact on members' access to care. As stated on their Transition Plan, the LAGS termination impacted 2,503 CalViva and 534 Health Net Medi-Cal members in Kings and Sacramento Counties. Since these MCPs no longer met Time or Distance standards for the impacted ZIP codes, DHCS required CalViva and Health Net to submit updated accessibility analyses and if needed, adjusted AAS requests. CalViva's members were impacted in ZIP codes 93201, 93212 and 93239 for Physical Medicine and Rehabilitation (Pediatric). Health Net's members were impacted in ZIP codes 95641 and 95690 for Physical Medicine and Rehabilitation (Adult and Pediatric). DHCS determined that CalViva's and Health Net's AAS requests were reasonable and approved them.

Primary Care Physician, Dr. Ben Rad, M.D.

Dr. Ben Rad, M.D. affiliated with First Choice Medical Group and Lasalle Medical Associates in CalViva's network, was terminated from CalViva because he no longer practiced as a PCP. On April 1, 2021, CalViva notified DHCS that it had terminated its contract with Dr. Rad and submitted the required narrative and member notices for DHCS' review and approval. DHCS required CalViva to submit a proposed Transition Plan to evaluate the overall impact on members' access to care. The PCP termination impacted 5,207 members in Fresno and Madera Counties. CalViva's members were impacted in ZIP codes 93619, 93210, 93622, 93630, 93631, 93634, 93637, 93638, 93644, 93648, 93654, 93657, 93662, 93675 and 93667 for PCP. Since CalViva did not meet Time or Distance standards for 33 members, DHCS required CalViva to submit PCP accessibility analyses and AAS requests. DHCS determined that CalViva's AAS requests were reasonable and approved them.

Sierra Nevada Memorial Hospital

Anthem and Sierra Nevada Memorial Hospital were unable to reach an agreement to extend their provider contract, which resulted in the termination of their contract. On May 17, 2021, Anthem notified DHCS that the contract will be terminating, effective July 15, 2021, and submitted the required narrative and member notices to DHCS for review and approval. DHCS required Anthem to submit a proposed Transition Plan to evaluate the overall impact on members' access to care. The Sierra Nevada Hospital termination impacted 469 members in Nevada County. Anthem's members were impacted in ZIP codes 95945, 95959 and 95960. Since Anthem did not meet Time or Distance standards for 469 members, DHCS required Anthem to submit updated accessibility

analyses and updated AAS requests. DHCS determined that Anthem's AAS requests were reasonable and approved them.

8. Significant State Initiatives

As part of the ANC submission, DHCS is required to conduct certification of a network when an MCP enters into a contract with the State or when there are significant State initiatives that would affect the adequacy of capacity and services.^{20,21} At the time of this submission, DHCS did not implement any significant State initiatives.

²⁰ 42 C.F.R. section 438.207(c)(1)

²¹ 42 C.F.R. section 438.207(c)(3)

9. Exhibit A: MCP-Specific Findings

MCP Name	Reporting Unit	Overall Result
Aetna Better Health	Sacramento County	Pass with Conditions

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass with Conditions
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass with Conditions
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass with Conditions
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Nephrology	Pediatric	Pass with Conditions
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass with Conditions
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	Pass with Conditions
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass with Conditions

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Aetna Better Health	San Diego County	Pass with Conditions

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass with Conditions
PCP	Pediatric	Pass with Conditions
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass with Conditions
Cardiology/ Interventional Cardiology	Adult	Pass with Conditions
Dermatology	Adult	Pass with Conditions
Endocrinology	Adult	Pass with Conditions
ENT/ Otolaryngology	Adult	Pass with Conditions
Gastroenterology	Adult	Pass with Conditions
General Surgery	Adult	Pass with Conditions
Hematology	Adult	Pass with Conditions
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions
Nephrology	Adult	Pass with Conditions
Neurology	Adult	Pass with Conditions
Oncology	Adult	Pass with Conditions
Ophthalmology	Adult	Pass with Conditions
Orthopedic Surgery	Adult	Pass with Conditions
Physical Medicine and Rehabilitation	Adult	Pass with Conditions
Psychiatry	Adult	Pass with Conditions
Pulmonology	Adult	Pass with Conditions
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions
Dermatology	Pediatric	Pass with Conditions
Endocrinology	Pediatric	Pass with Conditions
ENT/ Otolaryngology	Pediatric	Pass with Conditions
Gastroenterology	Pediatric	Pass with Conditions
General Surgery	Pediatric	Pass with Conditions
Hematology	Pediatric	Pass with Conditions
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions
Nephrology	Pediatric	Pass with Conditions
Neurology	Pediatric	Pass with Conditions
Oncology	Pediatric	Pass with Conditions
Ophthalmology	Pediatric	Pass with Conditions
Orthopedic Surgery	Pediatric	Pass with Conditions

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions
Psychiatry	Pediatric	Pass with Conditions
Pulmonology	Pediatric	Pass with Conditions
Mental Health Outpatient Services	Adult	Pass with Conditions
Mental Health Outpatient Services	Pediatric	Pass with Conditions
Hospitals	N/A	Pass with Conditions
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	Pass with Conditions
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass with Conditions

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
AIDS Healthcare Foundation	Los Angeles County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	N/A

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	AAS Pass
PCP	Pediatric	N/A
OB/GYN (Primary Care)	N/A	AAS Pass
OB/GYN (Specialty Care)	N/A	AAS Pass
Cardiology/ Interventional Cardiology	Adult	AAS Pass
Dermatology	Adult	AAS Pass
Endocrinology	Adult	AAS Pass
ENT/ Otolaryngology	Adult	AAS Pass
Gastroenterology	Adult	AAS Pass
General Surgery	Adult	AAS Pass
Hematology	Adult	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	AAS Pass
Neurology	Adult	AAS Pass
Oncology	Adult	AAS Pass
Ophthalmology	Adult	AAS Pass
Orthopedic Surgery	Adult	AAS Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	AAS Pass
Pulmonology	Adult	AAS Pass
Cardiology/ Interventional Cardiology	Pediatric	N/A
Dermatology	Pediatric	N/A
Endocrinology	Pediatric	N/A
ENT/ Otolaryngology	Pediatric	N/A
Gastroenterology	Pediatric	N/A
General Surgery	Pediatric	N/A
Hematology	Pediatric	N/A
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	N/A
Nephrology	Pediatric	N/A
Neurology	Pediatric	N/A
Oncology	Pediatric	N/A
Ophthalmology	Pediatric	N/A
Orthopedic Surgery	Pediatric	N/A
Physical Medicine and Rehabilitation	Pediatric	N/A

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	N/A
Pulmonology	Pediatric	N/A
Mental Health Outpatient Services	Adult	AAS Pass
Mental Health Outpatient Services	Pediatric	N/A
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	N/A
Alternative Access Standards Requests	N/A

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Alameda Alliance for Health	Alameda County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	AAS Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	AAS Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Anthem Blue Cross	Alameda County	Pass with Conditions

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass with Conditions
Alternative Access Standards Requests	Pass with Conditions

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Anthem Blue Cross	Contra Costa County	Pass with Conditions

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	AAS Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass with Conditions
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass with Conditions
Alternative Access Standards Requests	Pass with Conditions

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Anthem Blue Cross	Fresno County	Pass with Conditions

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	AAS Pass
PCP	Pediatric	AAS Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass with Conditions
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass with Conditions
Alternative Access Standards Requests	Pass with Conditions

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Anthem Blue Cross	Kings County	Pass with Conditions

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass with Conditions
Alternative Access Standards Requests	Pass with Conditions

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Anthem Blue Cross	Madera County	Pass with Conditions

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass with Conditions
Alternative Access Standards Requests	Pass with Conditions

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Anthem Blue Cross	Region 1: Butte County	Pass with Conditions

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass with Conditions
PCP	Pediatric	Pass with Conditions
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass with Conditions
Cardiology/ Interventional Cardiology	Adult	Pass with Conditions
Dermatology	Adult	Pass with Conditions
Endocrinology	Adult	Pass with Conditions
ENT/ Otolaryngology	Adult	Pass with Conditions
Gastroenterology	Adult	Pass with Conditions
General Surgery	Adult	Pass with Conditions
Hematology	Adult	Pass with Conditions
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass with Conditions
Nephrology	Adult	Pass with Conditions
Neurology	Adult	Pass with Conditions
Oncology	Adult	Pass with Conditions
Ophthalmology	Adult	Pass with Conditions
Orthopedic Surgery	Adult	Pass with Conditions
Physical Medicine and Rehabilitation	Adult	Pass with Conditions
Psychiatry	Adult	Pass with Conditions
Pulmonology	Adult	Pass with Conditions
Cardiology/ Interventional Cardiology	Pediatric	Pass with Conditions
Dermatology	Pediatric	Pass with Conditions
Endocrinology	Pediatric	Pass with Conditions
ENT/ Otolaryngology	Pediatric	Pass with Conditions
Gastroenterology	Pediatric	Pass with Conditions
General Surgery	Pediatric	Pass with Conditions
Hematology	Pediatric	Pass with Conditions
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass with Conditions
Nephrology	Pediatric	Pass with Conditions
Neurology	Pediatric	Pass with Conditions
Oncology	Pediatric	Pass with Conditions
Ophthalmology	Pediatric	Pass with Conditions
Orthopedic Surgery	Pediatric	Pass with Conditions

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions
Psychiatry	Pediatric	Pass with Conditions
Pulmonology	Pediatric	Pass with Conditions
Mental Health Outpatient Services	Adult	Pass with Conditions
Mental Health Outpatient Services	Pediatric	Pass with Conditions
Hospitals	N/A	Pass with Conditions
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	Pass with Conditions
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass with Conditions
Alternative Access Standards Requests	Pass with Conditions

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Anthem Blue Cross	Region 1: Colusa County	Pass with Conditions

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	AAS Pass
PCP	Pediatric	AAS Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass with Conditions
Alternative Access Standards Requests	Pass with Conditions

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Anthem Blue Cross	Region 1: Glenn County	Pass with Conditions

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	AAS Pass
PCP	Pediatric	AAS Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass with Conditions

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass with Conditions
Alternative Access Standards Requests	Pass with Conditions

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Anthem Blue Cross	Region 1: Plumas County	Pass with Conditions

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	AAS Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass with Conditions
Alternative Access Standards Requests	Pass with Conditions

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Anthem Blue Cross	Region 1: Sierra County	Pass with Conditions

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	AAS Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass with Conditions
Alternative Access Standards Requests	Pass with Conditions

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Anthem Blue Cross	Region 1: Sutter County	Pass with Conditions

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	N/A
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass with Conditions
Alternative Access Standards Requests	N/A

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Anthem Blue Cross	Region 1: Tehama County	Pass with Conditions

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	AAS Pass
PCP	Pediatric	AAS Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass with Conditions
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	Pass with Conditions
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass with Conditions
Alternative Access Standards Requests	Pass with Conditions

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Anthem Blue Cross	Region 2: Alpine County	Pass with Conditions

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	AAS Pass
PCP	Pediatric	AAS Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass with Conditions
Alternative Access Standards Requests	Pass with Conditions

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Anthem Blue Cross	Region 2: Amador County	Pass with Conditions

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	N/A
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass with Conditions
Alternative Access Standards Requests	N/A

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Anthem Blue Cross	Region 2: Calaveras County	Pass with Conditions

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	AAS Pass
PCP	Pediatric	AAS Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass with Conditions
Alternative Access Standards Requests	Pass with Conditions

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Anthem Blue Cross	Region 2: El Dorado County	Pass with Conditions

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass with Conditions
Alternative Access Standards Requests	Pass with Conditions

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Anthem Blue Cross	Region 2: Inyo County	Pass with Conditions

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	AAS Pass
PCP	Pediatric	AAS Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	AAS Pass
Cardiology/ Interventional Cardiology	Adult	AAS Pass
Dermatology	Adult	AAS Pass
Endocrinology	Adult	AAS Pass
ENT/ Otolaryngology	Adult	AAS Pass
Gastroenterology	Adult	AAS Pass
General Surgery	Adult	AAS Pass
Hematology	Adult	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	AAS Pass
Neurology	Adult	AAS Pass
Oncology	Adult	AAS Pass
Ophthalmology	Adult	AAS Pass
Orthopedic Surgery	Adult	AAS Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	AAS Pass
Pulmonology	Adult	AAS Pass
Cardiology/ Interventional Cardiology	Pediatric	AAS Pass
Dermatology	Pediatric	AAS Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	AAS Pass
Gastroenterology	Pediatric	AAS Pass
General Surgery	Pediatric	AAS Pass
Hematology	Pediatric	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	AAS Pass
Oncology	Pediatric	AAS Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	AAS Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	AAS Pass
Psychiatry	Pediatric	AAS Pass
Pulmonology	Pediatric	AAS Pass
Mental Health Outpatient Services	Adult	AAS Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass with Conditions
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass with Conditions
Alternative Access Standards Requests	Pass with Conditions

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Anthem Blue Cross	Region 2: Mariposa County	Pass with Conditions

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass with Conditions
PCP	Pediatric	Pass with Conditions
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	Pass with Conditions
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass with Conditions
Alternative Access Standards Requests	Pass with Conditions

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Anthem Blue Cross	Region 2: Mono County	Pass with Conditions

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	AAS Pass
PCP	Pediatric	AAS Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	AAS Pass
General Surgery	Adult	Pass
Hematology	Adult	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	AAS Pass
Neurology	Adult	Pass
Oncology	Adult	AAS Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	AAS Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	AAS Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	AAS Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass with Conditions
Alternative Access Standards Requests	Pass with Conditions

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Anthem Blue Cross	Region 2: Nevada County	Pass with Conditions

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	AAS Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass with Conditions
Certified Nurse Midwife (CNM)	Pass with Conditions

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass with Conditions
Alternative Access Standards Requests	Pass with Conditions

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Anthem Blue Cross	Region 2: Placer County	Pass with Conditions

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	AAS Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass with Conditions

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass with Conditions
Alternative Access Standards Requests	Pass with Conditions

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Anthem Blue Cross	Region 2: Tuolumne County	Pass with Conditions

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass with Conditions
PCP	Pediatric	Pass with Conditions
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass with Conditions
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	Pass with Conditions
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass with Conditions
Alternative Access Standards Requests	Pass with Conditions

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Anthem Blue Cross	Region 2: Yuba County	Pass with Conditions

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	N/A
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass with Conditions
Alternative Access Standards Requests	N/A

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Anthem Blue Cross	Sacramento County	Pass with Conditions

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	AAS Pass
Gastroenterology	Adult	AAS Pass
General Surgery	Adult	Pass
Hematology	Adult	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	AAS Pass
Neurology	Adult	Pass
Oncology	Adult	AAS Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	AAS Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	AAS Pass
Gastroenterology	Pediatric	AAS Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	AAS Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	AAS Pass
Psychiatry	Pediatric	AAS Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass with Conditions
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass with Conditions
Alternative Access Standards Requests	Pass with Conditions

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Anthem Blue Cross	San Benito County	Pass with Conditions

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	AAS Pass
PCP	Pediatric	AAS Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass with Conditions
Alternative Access Standards Requests	Pass with Conditions

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Anthem Blue Cross	San Francisco County	Pass with Conditions

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass with Conditions
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass with Conditions
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	N/A
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass with Conditions
Alternative Access Standards Requests	N/A

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Anthem Blue Cross	Santa Clara County	Pass with Conditions

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	AAS Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	AAS Pass
General Surgery	Adult	Pass
Hematology	Adult	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	AAS Pass
Neurology	Adult	Pass
Oncology	Adult	AAS Pass
Ophthalmology	Adult	AAS Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	AAS Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	AAS Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass with Conditions
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass with Conditions
Alternative Access Standards Requests	Pass with Conditions

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Anthem Blue Cross	Tulare County	Pass with Conditions

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	AAS Pass
PCP	Pediatric	AAS Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass with Conditions
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass with Conditions
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	Pass with Conditions
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass with Conditions
Alternative Access Standards Requests	Pass with Conditions

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Blue Shield of CA Promise Health Plan	San Diego County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	AAS Pass
Cardiology/ Interventional Cardiology	Adult	AAS Pass
Dermatology	Adult	AAS Pass
Endocrinology	Adult	AAS Pass
ENT/ Otolaryngology	Adult	AAS Pass
Gastroenterology	Adult	AAS Pass
General Surgery	Adult	AAS Pass
Hematology	Adult	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	AAS Pass
Neurology	Adult	AAS Pass
Oncology	Adult	AAS Pass
Ophthalmology	Adult	AAS Pass
Orthopedic Surgery	Adult	AAS Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	AAS Pass
Pulmonology	Adult	AAS Pass
Cardiology/ Interventional Cardiology	Pediatric	AAS Pass
Dermatology	Pediatric	AAS Pass
Endocrinology	Pediatric	AAS Pass
ENT/ Otolaryngology	Pediatric	AAS Pass
Gastroenterology	Pediatric	AAS Pass
General Surgery	Pediatric	AAS Pass
Hematology	Pediatric	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	AAS Pass
Oncology	Pediatric	AAS Pass
Ophthalmology	Pediatric	AAS Pass
Orthopedic Surgery	Pediatric	AAS Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	AAS Pass
Psychiatry	Pediatric	AAS Pass
Pulmonology	Pediatric	AAS Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
CalOptima	Orange County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	N/A
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	N/A

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
California Health and Wellness Plan	Imperial County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	AAS Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	AAS Pass
Endocrinology	Adult	AAS Pass
ENT/ Otolaryngology	Adult	AAS Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	AAS Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	AAS Pass
Endocrinology	Pediatric	AAS Pass
ENT/ Otolaryngology	Pediatric	AAS Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	AAS Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
California Health and Wellness Plan	Region 1: Butte County	Pass with Conditions

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
California Health and Wellness Plan	Region 1: Colusa County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	AAS Pass
PCP	Pediatric	AAS Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	AAS Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	AAS Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
California Health and Wellness Plan	Region 1: Glenn County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	AAS Pass
PCP	Pediatric	AAS Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
California Health and Wellness Plan	Region 1: Plumas County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	AAS Pass
Neurology	Adult	AAS Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	AAS Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	AAS Pass
Oncology	Pediatric	AAS Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
California Health and Wellness Plan	Region 1: Sierra County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	AAS Pass
PCP	Pediatric	AAS Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	AAS Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
California Health and Wellness Plan	Region 1: Sutter County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	N/A
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	N/A

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
California Health and Wellness Plan	Region 1: Tehama County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	AAS Pass
PCP	Pediatric	AAS Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	AAS Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	AAS Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
California Health and Wellness Plan	Region 2: Alpine County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	AAS Pass
PCP	Pediatric	AAS Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	AAS Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
California Health and Wellness Plan	Region 2: Amador County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	AAS Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	AAS Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
California Health and Wellness Plan	Region 2: Calaveras County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	AAS Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
California Health and Wellness Plan	Region 2: El Dorado County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	AAS Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	AAS Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
California Health and Wellness Plan	Region 2: Inyo County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	AAS Pass
PCP	Pediatric	AAS Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	AAS Pass
Cardiology/ Interventional Cardiology	Adult	AAS Pass
Dermatology	Adult	AAS Pass
Endocrinology	Adult	AAS Pass
ENT/ Otolaryngology	Adult	AAS Pass
Gastroenterology	Adult	AAS Pass
General Surgery	Adult	AAS Pass
Hematology	Adult	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	AAS Pass
Neurology	Adult	AAS Pass
Oncology	Adult	AAS Pass
Ophthalmology	Adult	AAS Pass
Orthopedic Surgery	Adult	AAS Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	AAS Pass
Cardiology/ Interventional Cardiology	Pediatric	AAS Pass
Dermatology	Pediatric	AAS Pass
Endocrinology	Pediatric	AAS Pass
ENT/ Otolaryngology	Pediatric	AAS Pass
Gastroenterology	Pediatric	AAS Pass
General Surgery	Pediatric	AAS Pass
Hematology	Pediatric	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	AAS Pass
Oncology	Pediatric	AAS Pass
Ophthalmology	Pediatric	AAS Pass
Orthopedic Surgery	Pediatric	AAS Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	AAS Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	AAS Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
California Health and Wellness Plan	Region 2: Mariposa County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	AAS Pass
PCP	Pediatric	AAS Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	AAS Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	AAS Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	AAS Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
California Health and Wellness Plan	Region 2: Mono County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	AAS Pass
PCP	Pediatric	AAS Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	AAS Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	AAS Pass
General Surgery	Adult	Pass
Hematology	Adult	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	AAS Pass
Neurology	Adult	AAS Pass
Oncology	Adult	AAS Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	AAS Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	AAS Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	AAS Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	AAS Pass
Oncology	Pediatric	AAS Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	AAS Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	AAS Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
California Health and Wellness Plan	Region 2: Nevada County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	AAS Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
California Health and Wellness Plan	Region 2: Placer County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	AAS Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	AAS Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	AAS Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	AAS Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
California Health and Wellness Plan	Region 2: Tuolumne County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	AAS Pass
PCP	Pediatric	AAS Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	AAS Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	AAS Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
California Health and Wellness Plan	Region 2: Yuba County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
CalViva	Fresno County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	AAS Pass
PCP	Pediatric	AAS Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	AAS Pass
ENT/ Otolaryngology	Adult	AAS Pass
Gastroenterology	Adult	AAS Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	AAS Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	AAS Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	AAS Pass
ENT/ Otolaryngology	Pediatric	AAS Pass
Gastroenterology	Pediatric	AAS Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	AAS Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	AAS Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	AAS Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	AAS Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
CalViva	Kings County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	AAS Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	AAS Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
CalViva	Madera County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
CenCal Health	San Luis Obispo County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	Pass
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	N/A

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
CenCal Health	Santa Barbara County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	Pass
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	N/A

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Central California Alliance for Health	Merced County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	N/A
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	N/A

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Central California Alliance for Health	Monterey County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	AAS Pass
PCP	Pediatric	AAS Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	AAS Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	AAS Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	AAS Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	AAS Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	AAS Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	Pass
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Central California Alliance for Health	Santa Cruz County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	N/A
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	N/A

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Community Health Group Partnership Plan	San Diego County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	AAS Pass
Cardiology/ Interventional Cardiology	Adult	AAS Pass
Dermatology	Adult	AAS Pass
Endocrinology	Adult	AAS Pass
ENT/ Otolaryngology	Adult	AAS Pass
Gastroenterology	Adult	AAS Pass
General Surgery	Adult	AAS Pass
Hematology	Adult	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	AAS Pass
Neurology	Adult	AAS Pass
Oncology	Adult	AAS Pass
Ophthalmology	Adult	AAS Pass
Orthopedic Surgery	Adult	AAS Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	AAS Pass
Pulmonology	Adult	AAS Pass
Cardiology/ Interventional Cardiology	Pediatric	AAS Pass
Dermatology	Pediatric	AAS Pass
Endocrinology	Pediatric	AAS Pass
ENT/ Otolaryngology	Pediatric	AAS Pass
Gastroenterology	Pediatric	AAS Pass
General Surgery	Pediatric	AAS Pass
Hematology	Pediatric	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	AAS Pass
Oncology	Pediatric	AAS Pass
Ophthalmology	Pediatric	AAS Pass
Orthopedic Surgery	Pediatric	AAS Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	AAS Pass
Psychiatry	Pediatric	AAS Pass
Pulmonology	Pediatric	AAS Pass
Mental Health Outpatient Services	Adult	AAS Pass
Mental Health Outpatient Services	Pediatric	AAS Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Contra Costa Health Plan	Contra Costa County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	N/A
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	N/A

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Gold Coast Health Plan	Ventura County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	AAS Pass
PCP	Pediatric	AAS Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	N/A

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Health Net Community Solutions, Inc.	Kern County	Pass with Conditions

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	AAS Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	AAS Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	AAS Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	AAS Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	AAS Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	AAS Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	AAS Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	AAS Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass with Conditions

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Health Net Community Solutions, Inc.	Los Angeles County	Pass with Conditions

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	AAS Pass
Cardiology/ Interventional Cardiology	Adult	AAS Pass
Dermatology	Adult	AAS Pass
Endocrinology	Adult	AAS Pass
ENT/ Otolaryngology	Adult	AAS Pass
Gastroenterology	Adult	AAS Pass
General Surgery	Adult	AAS Pass
Hematology	Adult	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	AAS Pass
Neurology	Adult	Pass with Conditions
Oncology	Adult	AAS Pass
Ophthalmology	Adult	AAS Pass
Orthopedic Surgery	Adult	AAS Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	AAS Pass
Cardiology/ Interventional Cardiology	Pediatric	AAS Pass
Dermatology	Pediatric	AAS Pass
Endocrinology	Pediatric	AAS Pass
ENT/ Otolaryngology	Pediatric	AAS Pass
Gastroenterology	Pediatric	AAS Pass
General Surgery	Pediatric	AAS Pass
Hematology	Pediatric	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	Pass with Conditions
Oncology	Pediatric	AAS Pass
Ophthalmology	Pediatric	AAS Pass
Orthopedic Surgery	Pediatric	AAS Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	AAS Pass
Psychiatry	Pediatric	AAS Pass
Pulmonology	Pediatric	AAS Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass with Conditions
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	Pass with Conditions
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass with Conditions

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Health Net Community Solutions, Inc.	Sacramento County	Pass with Conditions

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	AAS Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	AAS Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	AAS Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	AAS Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	AAS Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	AAS Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass with Conditions

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Health Net Community Solutions, Inc.	San Diego County	Pass with Conditions

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	AAS Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	AAS Pass
Cardiology/ Interventional Cardiology	Adult	AAS Pass
Dermatology	Adult	AAS Pass
Endocrinology	Adult	AAS Pass
ENT/ Otolaryngology	Adult	AAS Pass
Gastroenterology	Adult	AAS Pass
General Surgery	Adult	AAS Pass
Hematology	Adult	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	AAS Pass
Neurology	Adult	AAS Pass
Oncology	Adult	AAS Pass
Ophthalmology	Adult	AAS Pass
Orthopedic Surgery	Adult	AAS Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	AAS Pass
Pulmonology	Adult	AAS Pass
Cardiology/ Interventional Cardiology	Pediatric	AAS Pass
Dermatology	Pediatric	AAS Pass
Endocrinology	Pediatric	AAS Pass
ENT/ Otolaryngology	Pediatric	AAS Pass
Gastroenterology	Pediatric	AAS Pass
General Surgery	Pediatric	AAS Pass
Hematology	Pediatric	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	AAS Pass
Oncology	Pediatric	AAS Pass
Ophthalmology	Pediatric	AAS Pass
Orthopedic Surgery	Pediatric	AAS Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	AAS Pass
Psychiatry	Pediatric	AAS Pass
Pulmonology	Pediatric	AAS Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass with Conditions

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Health Net Community Solutions, Inc.	San Joaquin County	Pass with Conditions

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	N/A
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	N/A

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Health Net Community Solutions, Inc.	Stanislaus County	Pass with Conditions

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass with Conditions

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Health Net Community Solutions, Inc.	Tulare County	Pass with Conditions

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	AAS Pass
PCP	Pediatric	AAS Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass with Conditions

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Health Plan of San Joaquin	San Joaquin County	Pass

Provider to Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	N/A
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	N/A

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Health Plan of San Joaquin	Stanislaus County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	N/A
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	N/A

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Health Plan of San Mateo	San Mateo County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	AAS Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	N/A

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Inland Empire Health Plan	Riverside County	Pass with Conditions

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	AAS Pass
PCP	Pediatric	Pass with Conditions
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	AAS Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	AAS Pass
Endocrinology	Adult	AAS Pass
ENT/ Otolaryngology	Adult	Pass with Conditions
Gastroenterology	Adult	AAS Pass
General Surgery	Adult	AAS Pass
Hematology	Adult	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	Pass
Neurology	Adult	AAS Pass
Oncology	Adult	AAS Pass
Ophthalmology	Adult	AAS Pass
Orthopedic Surgery	Adult	Pass with Conditions
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	AAS Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	AAS Pass
Endocrinology	Pediatric	AAS Pass
ENT/ Otolaryngology	Pediatric	Pass with Conditions
Gastroenterology	Pediatric	AAS Pass
General Surgery	Pediatric	AAS Pass
Hematology	Pediatric	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	AAS Pass
Oncology	Pediatric	AAS Pass
Ophthalmology	Pediatric	AAS Pass
Orthopedic Surgery	Pediatric	Pass with Conditions

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	AAS Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	Pass with Conditions
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass with Conditions

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Inland Empire Health Plan	San Bernardino County	Pass with Conditions

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass with Conditions
PCP	Pediatric	Pass with Conditions
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	AAS Pass
Cardiology/ Interventional Cardiology	Adult	AAS Pass
Dermatology	Adult	AAS Pass
Endocrinology	Adult	AAS Pass
ENT/ Otolaryngology	Adult	AAS Pass
Gastroenterology	Adult	AAS Pass
General Surgery	Adult	AAS Pass
Hematology	Adult	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	AAS Pass
Neurology	Adult	AAS Pass
Oncology	Adult	Pass with Conditions
Ophthalmology	Adult	AAS Pass
Orthopedic Surgery	Adult	AAS Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	AAS Pass
Pulmonology	Adult	AAS Pass
Cardiology/ Interventional Cardiology	Pediatric	AAS Pass
Dermatology	Pediatric	AAS Pass
Endocrinology	Pediatric	AAS Pass
ENT/ Otolaryngology	Pediatric	AAS Pass
Gastroenterology	Pediatric	AAS Pass
General Surgery	Pediatric	AAS Pass
Hematology	Pediatric	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	AAS Pass
Oncology	Pediatric	AAS Pass
Ophthalmology	Pediatric	AAS Pass
Orthopedic Surgery	Pediatric	AAS Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass with Conditions
Psychiatry	Pediatric	AAS Pass
Pulmonology	Pediatric	AAS Pass
Mental Health Outpatient Services	Adult	AAS Pass
Mental Health Outpatient Services	Pediatric	AAS Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	Pass with Conditions
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass with Conditions

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Kaiser NorCal (KP Cal LLC)	Amador County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	AAS Pass
PCP	Pediatric	AAS Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	AAS Pass
Cardiology/ Interventional Cardiology	Adult	AAS Pass
Dermatology	Adult	AAS Pass
Endocrinology	Adult	AAS Pass
ENT/ Otolaryngology	Adult	AAS Pass
Gastroenterology	Adult	AAS Pass
General Surgery	Adult	AAS Pass
Hematology	Adult	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	AAS Pass
Neurology	Adult	AAS Pass
Oncology	Adult	AAS Pass
Ophthalmology	Adult	AAS Pass
Orthopedic Surgery	Adult	AAS Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	AAS Pass
Pulmonology	Adult	AAS Pass
Cardiology/ Interventional Cardiology	Pediatric	AAS Pass
Dermatology	Pediatric	AAS Pass
Endocrinology	Pediatric	AAS Pass
ENT/ Otolaryngology	Pediatric	AAS Pass
Gastroenterology	Pediatric	AAS Pass
General Surgery	Pediatric	AAS Pass
Hematology	Pediatric	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	AAS Pass
Oncology	Pediatric	AAS Pass
Ophthalmology	Pediatric	AAS Pass
Orthopedic Surgery	Pediatric	AAS Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	AAS Pass
Psychiatry	Pediatric	AAS Pass
Pulmonology	Pediatric	AAS Pass
Mental Health Outpatient Services	Adult	AAS Pass
Mental Health Outpatient Services	Pediatric	AAS Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	N/A
Mandatory Provider Types	Pass
Alternative Access Standards Requests	N/A

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Kaiser NorCal (KP Cal LLC)	El Dorado County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	AAS Pass
PCP	Pediatric	AAS Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	AAS Pass
Cardiology/ Interventional Cardiology	Adult	AAS Pass
Dermatology	Adult	AAS Pass
Endocrinology	Adult	AAS Pass
ENT/ Otolaryngology	Adult	AAS Pass
Gastroenterology	Adult	AAS Pass
General Surgery	Adult	AAS Pass
Hematology	Adult	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	AAS Pass
Neurology	Adult	AAS Pass
Oncology	Adult	AAS Pass
Ophthalmology	Adult	AAS Pass
Orthopedic Surgery	Adult	AAS Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	AAS Pass
Pulmonology	Adult	AAS Pass
Cardiology/ Interventional Cardiology	Pediatric	AAS Pass
Dermatology	Pediatric	AAS Pass
Endocrinology	Pediatric	AAS Pass
ENT/ Otolaryngology	Pediatric	AAS Pass
Gastroenterology	Pediatric	AAS Pass
General Surgery	Pediatric	AAS Pass
Hematology	Pediatric	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	AAS Pass
Oncology	Pediatric	AAS Pass
Ophthalmology	Pediatric	AAS Pass
Orthopedic Surgery	Pediatric	AAS Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	AAS Pass
Psychiatry	Pediatric	AAS Pass
Pulmonology	Pediatric	AAS Pass
Mental Health Outpatient Services	Adult	AAS Pass
Mental Health Outpatient Services	Pediatric	AAS Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	N/A
Mandatory Provider Types	Pass
Alternative Access Standards Requests	N/A

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Kaiser NorCal (KP Cal LLC)	Placer County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	AAS Pass
PCP	Pediatric	AAS Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	AAS Pass
Cardiology/ Interventional Cardiology	Adult	AAS Pass
Dermatology	Adult	AAS Pass
Endocrinology	Adult	AAS Pass
ENT/ Otolaryngology	Adult	AAS Pass
Gastroenterology	Adult	AAS Pass
General Surgery	Adult	AAS Pass
Hematology	Adult	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	AAS Pass
Neurology	Adult	AAS Pass
Oncology	Adult	AAS Pass
Ophthalmology	Adult	AAS Pass
Orthopedic Surgery	Adult	AAS Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	AAS Pass
Pulmonology	Adult	AAS Pass
Cardiology/ Interventional Cardiology	Pediatric	AAS Pass
Dermatology	Pediatric	AAS Pass
Endocrinology	Pediatric	AAS Pass
ENT/ Otolaryngology	Pediatric	AAS Pass
Gastroenterology	Pediatric	AAS Pass
General Surgery	Pediatric	AAS Pass
Hematology	Pediatric	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	AAS Pass
Oncology	Pediatric	AAS Pass
Ophthalmology	Pediatric	AAS Pass
Orthopedic Surgery	Pediatric	AAS Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	AAS Pass
Psychiatry	Pediatric	AAS Pass
Pulmonology	Pediatric	AAS Pass
Mental Health Outpatient Services	Adult	AAS Pass
Mental Health Outpatient Services	Pediatric	AAS Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	N/A
Mandatory Provider Types	Pass
Alternative Access Standards Requests	N/A

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Kaiser NorCal (KP Cal LLC)	Sacramento County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Psychiatry Specialty Mental Health Services	Adult	Pass
Psychiatry Specialty Mental Health Services	Pediatric	Pass
Outpatient Specialty Mental Health Services	Adult	Pass
Outpatient Specialty Mental Health Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	AAS Pass
PCP	Pediatric	AAS Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	AAS Pass
Cardiology/ Interventional Cardiology	Adult	AAS Pass
Dermatology	Adult	AAS Pass
Endocrinology	Adult	AAS Pass
ENT/ Otolaryngology	Adult	AAS Pass
Gastroenterology	Adult	AAS Pass
General Surgery	Adult	AAS Pass
Hematology	Adult	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	AAS Pass
Neurology	Adult	AAS Pass
Oncology	Adult	AAS Pass
Ophthalmology	Adult	AAS Pass
Orthopedic Surgery	Adult	AAS Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	AAS Pass
Pulmonology	Adult	AAS Pass
Cardiology/ Interventional Cardiology	Pediatric	AAS Pass
Dermatology	Pediatric	AAS Pass
Endocrinology	Pediatric	AAS Pass
ENT/ Otolaryngology	Pediatric	AAS Pass
Gastroenterology	Pediatric	AAS Pass
General Surgery	Pediatric	AAS Pass
Hematology	Pediatric	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	AAS Pass
Oncology	Pediatric	AAS Pass
Ophthalmology	Pediatric	AAS Pass
Orthopedic Surgery	Pediatric	AAS Pass
Physical Medicine and Rehabilitation	Pediatric	AAS Pass
Psychiatry	Pediatric	AAS Pass
Pulmonology	Pediatric	AAS Pass
Mental Health Outpatient Services	Adult	AAS Pass
Mental Health Outpatient Services	Pediatric	AAS Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	N/A
Mandatory Provider Types	Pass
Alternative Access Standards Requests	N/A

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Kaiser SoCal (KP Cal LLC)	San Diego County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	AAS Pass
PCP	Pediatric	AAS Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	AAS Pass
Cardiology/ Interventional Cardiology	Adult	AAS Pass
Dermatology	Adult	AAS Pass
Endocrinology	Adult	AAS Pass
ENT/ Otolaryngology	Adult	AAS Pass
Gastroenterology	Adult	AAS Pass
General Surgery	Adult	AAS Pass
Hematology	Adult	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	AAS Pass
Neurology	Adult	AAS Pass
Oncology	Adult	AAS Pass
Ophthalmology	Adult	AAS Pass
Orthopedic Surgery	Adult	AAS Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	AAS Pass
Pulmonology	Adult	AAS Pass
Cardiology/ Interventional Cardiology	Pediatric	AAS Pass
Dermatology	Pediatric	AAS Pass
Endocrinology	Pediatric	AAS Pass
ENT/ Otolaryngology	Pediatric	AAS Pass
Gastroenterology	Pediatric	AAS Pass
General Surgery	Pediatric	AAS Pass
Hematology	Pediatric	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	AAS Pass
Oncology	Pediatric	AAS Pass
Ophthalmology	Pediatric	AAS Pass
Orthopedic Surgery	Pediatric	AAS Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	AAS Pass
Psychiatry	Pediatric	AAS Pass
Pulmonology	Pediatric	AAS Pass
Mental Health Outpatient Services	Adult	AAS Pass
Mental Health Outpatient Services	Pediatric	AAS Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	N/A
Mandatory Provider Types	Pass
Alternative Access Standards Requests	N/A

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Kern Family Health Care	Kern County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	AAS Pass
PCP	Pediatric	AAS Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	AAS Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	AAS Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	AAS Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	AAS Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	Pass
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
L.A. Care Health Plan	Los Angeles County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	AAS Pass
PCP	Pediatric	AAS Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	AAS Pass
Cardiology/ Interventional Cardiology	Adult	AAS Pass
Dermatology	Adult	AAS Pass
Endocrinology	Adult	AAS Pass
ENT/ Otolaryngology	Adult	AAS Pass
Gastroenterology	Adult	AAS Pass
General Surgery	Adult	AAS Pass
Hematology	Adult	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	AAS Pass
Neurology	Adult	AAS Pass
Oncology	Adult	AAS Pass
Ophthalmology	Adult	AAS Pass
Orthopedic Surgery	Adult	AAS Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	AAS Pass
Pulmonology	Adult	AAS Pass
Cardiology/ Interventional Cardiology	Pediatric	AAS Pass
Dermatology	Pediatric	AAS Pass
Endocrinology	Pediatric	AAS Pass
ENT/ Otolaryngology	Pediatric	AAS Pass
Gastroenterology	Pediatric	AAS Pass
General Surgery	Pediatric	AAS Pass
Hematology	Pediatric	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	AAS Pass
Oncology	Pediatric	AAS Pass
Ophthalmology	Pediatric	AAS Pass
Orthopedic Surgery	Pediatric	AAS Pass
Physical Medicine and Rehabilitation	Pediatric	AAS Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	AAS Pass
Pulmonology	Pediatric	AAS Pass
Mental Health Outpatient Services	Adult	AAS Pass
Mental Health Outpatient Services	Pediatric	AAS Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Molina Healthcare of California Partner Plan, Inc.	Imperial County	Pass with Conditions

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	AAS Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	AAS Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass with Conditions

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Molina Healthcare of California Partner Plan, Inc.	Riverside County	Pass with Conditions

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass with Conditions

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Molina Healthcare of California Partner Plan, Inc.	Sacramento County	Pass with Conditions

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	AAS Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	AAS Pass
Endocrinology	Adult	AAS Pass
ENT/ Otolaryngology	Adult	AAS Pass
Gastroenterology	Adult	AAS Pass
General Surgery	Adult	AAS Pass
Hematology	Adult	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	AAS Pass
Neurology	Adult	AAS Pass
Oncology	Adult	AAS Pass
Ophthalmology	Adult	AAS Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	AAS Pass
Pulmonology	Adult	AAS Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	AAS Pass
Endocrinology	Pediatric	AAS Pass
ENT/ Otolaryngology	Pediatric	AAS Pass
Gastroenterology	Pediatric	AAS Pass
General Surgery	Pediatric	AAS Pass
Hematology	Pediatric	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	AAS Pass
Oncology	Pediatric	AAS Pass
Ophthalmology	Pediatric	AAS Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	AAS Pass
Psychiatry	Pediatric	AAS Pass
Pulmonology	Pediatric	AAS Pass
Mental Health Outpatient Services	Adult	AAS Pass
Mental Health Outpatient Services	Pediatric	AAS Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass with Conditions

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Molina Healthcare of California Partner Plan, Inc.	San Bernardino County	Pass with Conditions

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	AAS Pass
PCP	Pediatric	AAS Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	AAS Pass
Endocrinology	Adult	AAS Pass
ENT/ Otolaryngology	Adult	AAS Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	AAS Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	AAS Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	AAS Pass
Endocrinology	Pediatric	AAS Pass
ENT/ Otolaryngology	Pediatric	AAS Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	AAS Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	AAS Pass
Psychiatry	Pediatric	AAS Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	AAS Pass
Mental Health Outpatient Services	Pediatric	AAS Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass with Conditions

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Molina Healthcare of California Partner Plan, Inc.	San Diego County	Pass with Conditions

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	AAS Pass
Cardiology/ Interventional Cardiology	Adult	AAS Pass
Dermatology	Adult	AAS Pass
Endocrinology	Adult	AAS Pass
ENT/ Otolaryngology	Adult	AAS Pass
Gastroenterology	Adult	AAS Pass
General Surgery	Adult	AAS Pass
Hematology	Adult	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	AAS Pass
Neurology	Adult	AAS Pass
Oncology	Adult	AAS Pass
Ophthalmology	Adult	AAS Pass
Orthopedic Surgery	Adult	AAS Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	AAS Pass
Pulmonology	Adult	AAS Pass
Cardiology/ Interventional Cardiology	Pediatric	AAS Pass
Dermatology	Pediatric	AAS Pass
Endocrinology	Pediatric	AAS Pass
ENT/ Otolaryngology	Pediatric	AAS Pass
Gastroenterology	Pediatric	AAS Pass
General Surgery	Pediatric	AAS Pass
Hematology	Pediatric	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	AAS Pass
Oncology	Pediatric	AAS Pass
Ophthalmology	Pediatric	AAS Pass
Orthopedic Surgery	Pediatric	AAS Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	AAS Pass
Psychiatry	Pediatric	AAS Pass
Pulmonology	Pediatric	AAS Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass with Conditions

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Partnership Health Plan of California	Northeast: Lassen County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	AAS Pass
PCP	Pediatric	AAS Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	AAS Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	AAS Pass
Ophthalmology	Adult	AAS Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	AAS Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	AAS Pass
Ophthalmology	Pediatric	AAS Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	AAS Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Partnership Health Plan of California	Northeast: Modoc County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	AAS Pass
PCP	Pediatric	AAS Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	AAS Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	AAS Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	AAS Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	AAS Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	AAS Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	AAS Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	AAS Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Partnership Health Plan of California	Northeast: Shasta County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	AAS Pass
PCP	Pediatric	AAS Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Partnership Health Plan of California	Northeast: Siskiyou County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	AAS Pass
PCP	Pediatric	AAS Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	AAS Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	AAS Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	AAS Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	AAS Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	AAS Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Partnership Health Plan of California	Northeast: Trinity County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	AAS Pass
PCP	Pediatric	AAS Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Partnership Health Plan of California	Northwest: Del Norte County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	AAS Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Partnership Health Plan of California	Northwest: Humboldt County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Partnership Health Plan of California	Southeast: Napa County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	N/A
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	N/A

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Partnership Health Plan of California	Southeast: Solano County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	N/A
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	N/A

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Partnership Health Plan of California	Southeast: Yolo County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Partnership Health Plan of California	Southwest: Lake County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	N/A
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	N/A

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Partnership Health Plan of California	Southwest: Marin County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Partnership Health Plan of California	Southwest: Mendocino County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	AAS Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Partnership Health Plan of California	Southwest: Sonoma County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	Pass
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Rady Children's Hospital	San Diego County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	N/A
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	N/A
PCP	Pediatric	AAS Pass
OB/GYN (Primary Care)	N/A	N/A
OB/GYN (Specialty Care)	N/A	N/A
Cardiology/ Interventional Cardiology	Adult	N/A
Dermatology	Adult	N/A
Endocrinology	Adult	N/A
ENT/ Otolaryngology	Adult	N/A
Gastroenterology	Adult	N/A
General Surgery	Adult	N/A
Hematology	Adult	N/A
HIV/AIDS Specialists/ Infectious Diseases	Adult	N/A
Nephrology	Adult	N/A
Neurology	Adult	N/A
Oncology	Adult	N/A
Ophthalmology	Adult	N/A
Orthopedic Surgery	Adult	N/A
Physical Medicine and Rehabilitation	Adult	N/A
Psychiatry	Adult	N/A
Pulmonology	Adult	N/A
Cardiology/ Interventional Cardiology	Pediatric	AAS Pass
Dermatology	Pediatric	AAS Pass
Endocrinology	Pediatric	AAS Pass
ENT/ Otolaryngology	Pediatric	AAS Pass
Gastroenterology	Pediatric	AAS Pass
General Surgery	Pediatric	AAS Pass
Hematology	Pediatric	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	AAS Pass
Oncology	Pediatric	AAS Pass
Ophthalmology	Pediatric	AAS Pass
Orthopedic Surgery	Pediatric	AAS Pass
Physical Medicine and Rehabilitation	Pediatric	AAS Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	AAS Pass
Pulmonology	Pediatric	AAS Pass
Mental Health Outpatient Services	Adult	N/A
Mental Health Outpatient Services	Pediatric	AAS Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	N/A

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	N/A
Mandatory Provider Types	N/A
Alternative Access Standards Requests	N/A

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
San Francisco Health Plan	San Francisco County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	N/A
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	N/A

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
Santa Clara Family Health Plan	Santa Clara County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	Pass
Cardiology/ Interventional Cardiology	Adult	Pass
Dermatology	Adult	Pass
Endocrinology	Adult	AAS Pass
ENT/ Otolaryngology	Adult	Pass
Gastroenterology	Adult	Pass
General Surgery	Adult	Pass
Hematology	Adult	Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	Pass
Neurology	Adult	Pass
Oncology	Adult	Pass
Ophthalmology	Adult	Pass
Orthopedic Surgery	Adult	Pass
Physical Medicine and Rehabilitation	Adult	Pass
Psychiatry	Adult	Pass
Pulmonology	Adult	Pass
Cardiology/ Interventional Cardiology	Pediatric	Pass
Dermatology	Pediatric	Pass
Endocrinology	Pediatric	AAS Pass
ENT/ Otolaryngology	Pediatric	Pass
Gastroenterology	Pediatric	Pass
General Surgery	Pediatric	Pass
Hematology	Pediatric	Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	Pass
Neurology	Pediatric	Pass
Oncology	Pediatric	Pass
Ophthalmology	Pediatric	Pass
Orthopedic Surgery	Pediatric	Pass
Physical Medicine and Rehabilitation	Pediatric	AAS Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Psychiatry	Pediatric	Pass
Pulmonology	Pediatric	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass
Hospitals	N/A	Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass

2021 ASSURANCE OF COMPLIANCE REPORT

MCP Name	Reporting Unit	Overall Result
United Health Care	San Diego County	Pass

Provider-to-Member Ratios	Adult/Pediatric	Results
PCP Ratio (1:2,000)	All	Pass
Total Physician Ratio (1:1,200)	All	Pass
Mental Health Outpatient Services	Adult	Pass
Mental Health Outpatient Services	Pediatric	Pass

Time or Distance Provider Types	Adult/Pediatric	Results
PCP	Adult	Pass
PCP	Pediatric	Pass
OB/GYN (Primary Care)	N/A	Pass
OB/GYN (Specialty Care)	N/A	AAS Pass
Cardiology/ Interventional Cardiology	Adult	AAS Pass
Dermatology	Adult	AAS Pass
Endocrinology	Adult	AAS Pass
ENT/ Otolaryngology	Adult	AAS Pass
Gastroenterology	Adult	AAS Pass
General Surgery	Adult	AAS Pass
Hematology	Adult	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Adult	AAS Pass
Nephrology	Adult	AAS Pass
Neurology	Adult	AAS Pass
Oncology	Adult	AAS Pass
Ophthalmology	Adult	AAS Pass
Orthopedic Surgery	Adult	AAS Pass
Physical Medicine and Rehabilitation	Adult	AAS Pass
Psychiatry	Adult	AAS Pass
Pulmonology	Adult	AAS Pass
Cardiology/ Interventional Cardiology	Pediatric	AAS Pass
Dermatology	Pediatric	AAS Pass
Endocrinology	Pediatric	AAS Pass
ENT/ Otolaryngology	Pediatric	AAS Pass
Gastroenterology	Pediatric	AAS Pass
General Surgery	Pediatric	AAS Pass
Hematology	Pediatric	AAS Pass
HIV/AIDS Specialists/ Infectious Diseases	Pediatric	AAS Pass
Nephrology	Pediatric	AAS Pass
Neurology	Pediatric	AAS Pass
Oncology	Pediatric	AAS Pass
Ophthalmology	Pediatric	AAS Pass
Orthopedic Surgery	Pediatric	AAS Pass

2021 ASSURANCE OF COMPLIANCE REPORT

Time or Distance Provider Types	Adult/Pediatric	Results
Physical Medicine and Rehabilitation	Pediatric	AAS Pass
Psychiatry	Pediatric	AAS Pass
Pulmonology	Pediatric	AAS Pass
Mental Health Outpatient Services	Adult	AAS Pass
Mental Health Outpatient Services	Pediatric	AAS Pass
Hospitals	N/A	AAS Pass
Pharmacies	N/A	Pass

Mandatory Provider Types	Results
Federally Qualified Health Center (FQHC)	Pass
Rural Health Clinic (RHC)	Pass
Freestanding Birthing Center (FBC)	Pass
Indian Health Facilities (IHF)	Pass
Licensed Midwife (LM)	Pass
Certified Nurse Midwife (CNM)	Pass

Timely Access	Results
Long Term Supports and Services (LTSS) - Policies and Procedures	Pass

Alternative Access Standards	Results
Alternative Access Standards Requests	AAS Pass
Telehealth	N/A
Mail Order Pharmacy	N/A

Provider Validations	Results
Facilities	Pass
Mandatory Provider Types	Pass
Alternative Access Standards Requests	Pass