

DEPARTMENT OF ALCOHOL AND DRUG PROGRAMS

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**ADP BULLETIN**

Title

Drug Medi-Cal Point of Service (POS) Network Maintenance

Deputy Director Approval

Function:

 Information Management

SIGNED BY

 Quality Assurance

Issue Date:

 Service Delivery

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GLORIA J. MERK, II, Deputy Director
 Program Operations Division

 Fiscal

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 Administration

Letter No.

PURPOSE

The purpose of this bulletin is to inform counties and Drug Medi-Cal providers that the **Health and Human Services Data Center (HHSDC) will be scheduling electrical outages during a 24-48 hour period during Memorial Day Weekend, May 25-27, 2001.** The attached bulletin was issued by the Department of Health Services (DHS). The purpose of these outages is to transition new updated electrical systems, install backup generators, and install batteries to ensure that the Data Center will not be affected by any future rolling blackouts or any accidental power outages.

DISCUSSION

What this means is that all of the communications equipment for performing eligibility verification that is housed at the HHSDC will be shut down. There will be a minimum of two 15-20 minute outages to switch over from the regular system to the alternative system. The first outage is scheduled to begin at noon on Saturday, May 26, 2001. The second outage is scheduled between the hours of 6 AM and 12 Noon; the exact time is unknown.

The Point of Service (POS), Automated Eligibility Verification System (AVES), Share of Cost, and Internet Medi-Cal Eligibility checking systems will be unavailable during both of the scheduled outages. It is recommended that counties and provider perform eligibility transactions before the Memorial Day weekend.

REFERENCES

Enclosed is the Medi-Cal Bulletin dated April 2001 from the HHSDC which explains the specifics.

HISTORY

None

QUESTIONS/MAINTENANCE

If you have any concerns or questions regarding this process, please contact the POS/Internet help desk at 1-800-427-1295 as identified in the Medi-Cal Bulletin.

EXHIBITS

HHSDC Medi-Cal Bulletin dated April 2001

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