

County Mental Health Plan Arbitrators List

According to the California Code of Regulations, Title 9, Sections 1810.228, 1850.405, 1850.415, and 1850.420, Mental Health Plans (MHP) are required to identify at least one individual that is available to serve as an arbitrator. Under the arbitration process, the MHP of the beneficiary may be determined to be different than specified in the Medi-Cal Eligibility Data System (MEDS). The “MHP of the beneficiary” means the MHP is responsible for providing or arranging and paying for the Specialty Mental Health Services (SMHS) for a beneficiary.

The Medi-Cal Eligibility Data System (MEDS) identifies the MHP of the beneficiary in a field labeled “County of Responsibility.” The MHP for the county listed as the “County of Responsibility” in MEDS is the MHP responsible for providing or arranging and paying for a particular beneficiary’s SMHS, including out-of-county hospitalizations. In the event of a dispute that cannot be resolved between the MHPs, the Behavioral Health Information Notice [21-072](#) addresses the arbitration between MHPs and requires the implementation of an arbitrator’s decision within 14 calendar days.

COUNTY MHP	ARBITRATOR	ARBITRATOR	ARBITRATOR
Alameda	Imo Momoh, BH Care Services Deputy Director/Plan Administrator 2000 Embarcadero Cove, Suite 400 Oakland, CA 94606 (510) 567-8285 imo.momoh@acgov.org		
Alpine	Teri McAlpin, Fiscal & Technical Specialist 40 Diamond Valley Rd. Markleeville, CA 96120 (530) 694-1816 tmcalpin@alpinecountyca.com	Richard Kuhns, Director 40 Diamond Valley Rd. Markleeville, CA 96120 (530) 694-1816 rkuhns@alpinecountyca.com	
Amador	Karen Vaughn, Deputy Director 10877 Conductor Blvd. Suite #300 Sutter Creek, CA 95685 (209) 223-6394 kvaughn@amadorgov.org		
Butte	Bianca Naron, Compliance Officer 3217 Cohasset Rd. Chico, CA 95973 (530) 891-2850 bnaron@buttecounty.net		

COUNTY MHP	ARBITRATOR	ARBITRATOR	ARBITRATOR
Calaveras	Dianne Johnson, Quality Assurance Specialist 891 Mountain Ranch Rd. San Andreas, CA 95249 (209) 754-6844 dljohnson@co.calaveras.ca.us		
Colusa	Heather Bullis-Cruz, Compliance Officer 162 East Carson St. Colusa, CA 95932 (530) 458-0533 hbulliscruz@countyofcolusa.com		
Contra Costa	Matthew Luu, Deputy Director 1340 Arnold Dr. Suite 200 Martinez, CA 94553 (925) 957-5130 matthew.luu@cchealth.org		
Del Norte	Michelle Stephens, Administrative Analyst 455 K St. Crescent City, CA 95531 (707) 464-7224 ext. 2554 mstephens@co.del-norte.ca.us		
El Dorado	Nicole Ebrahimi-Nuyken, Director 769 Pleasant Valley Rd. Suite 201 Diamond Springs, CA 95619 (530) 621-6545 nicole.ebrahimi-nuyken@edcgov.us		
Fresno	Elizabeth Vasquez, Compliance Officer 1925 E. Dakota Ave. Fresno, CA 93726 (559) 600-6728 evasquez@fresnocountyca.gov	Katherine Anderson, Principal Staff Analyst 3133 N. Millbrook Ave. Fresno, CA 93703 (559) 600-6060 kathyanderson@fresnocountyca.gov	

COUNTY MHP	ARBITRATOR	ARBITRATOR	ARBITRATOR
Glenn	Alysia Miller, Quality Improvement and Compliance Program Manager 242 N. Villa Ave. Willows, CA 95988 (530) 934-6582 amiller@countyofglenn.net		
Humboldt	Kayleigh Emry, Quality Management Coordinator 720 Wood St. Eureka, CA 95501 (707) 296-5580 kemry@co.humboldt.ca.us	Elvira Schwarz, Program Manager Quality Improvement 720 Wood St. Eureka, CA 95501 (707) 572-0153 eschwarz@co.humboldt.ca.us	Paul Bugnacki, Deputy Director 720 Wood St. Eureka, CA 95501 (707) 362-0610 pbugnacki@co.humboldt.ca.us
Imperial	Sarah Moore, Behavioral Health Manager 202 N. 8th St. El Centro, CA 92243 (442) 265-1560 sarahmoore@co.imperial.ca.us		
Inyo	Stephanie Tanksley, Manager/Compliance Office 1360 N. Main St. Suite 201 Bishop, CA 93514 (760) 872-3273 stanksley@inyocounty.us		
Kern	Alison Burrowes, Deputy Director PO Box 1000 Bakersfield, CA 93301 (661) 868-7564 aburrowes@kernbhhrs.org	Jessica Armstrong, Administrator PO Box 1000 Bakersfield, CA 93301 (661) 868-7520 jarmstrong@kernbhhrs.org	Lesleigh Davis, Administrator PO Box 1000 Bakersfield, CA 93301 (661) 868-7824 ldavis@kernbhhrs.org
Kings	Christi Lupkes, Quality Assurance Manager 460 Kings County Dr. Ste 101 Hanford, CA 93230 (559) 852-2268 christi.lupkes@co.kings.ca.us		

COUNTY MHP	ARBITRATOR	ARBITRATOR	ARBITRATOR
Lake	Elise Jones, Deputy Director PO Box 1024 Lucerne, CA 95458 (707) 274-9101 elise.jones@lakecountyca.gov	Kate Lewis, Staff Services Analyst PO Box 1024 Lucerne, CA 95458 (707) 274-9101 kate.lewis@lakecountyca.gov	
Lassen	Scott Nordstrom, Clinical Therapist Supervisor 555 Hospital Lane Susanville, CA 96130 (530) 251-8108 icbh@co.lassen.ca.us		
Los Angeles	Bradley Bryant, Chief of Quality Assurance 510 South Vermont, 17th Floor Los Angeles, CA 90020 (213) 943-8267 bbryant@dmh.lacounty.gov		
Madera	Julie Morgan, Assistant Director PO Box 1288 Madera, CA 93639 (559) 673-3508 julie.morgan@maderacounty.com	Eva Weikel, Division Manager PO Box 1288 Madera, CA 93639 (559) 673-3508 eva.weikel@maderacounty.com	
Marin	Michelle Nobori, Operations Director 20 N. San Pedro Rd. San Rafael, CA 94903 (415) 473-7068 mnobori@marincounty.org	Rosanna Lallana, Compliance/Privacy & Security Officer 20 N. San Pedro Rd. San Rafael, CA 94903 (415) 473-2531 rlallana@marincounty.org	
Mariposa	Lynn Rumfelt, QA Supervisor PO Box 99 Mariposa, CA 95338 (209) 742-0821 lrumfelt@mariposacounty.org		

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Mendocino	Mary Alice Willeford, Deputy Director of Operations 1120 S. Dora St. Ukiah, CA 95482 (707) 472-2374 willefom@mendocinocounty.org		
Merced	Matthew Reed, Program Manager PO Box 208 Merced, CA 95341 (209) 381-6800 ext. 3647 matthew.reed@countyofmerced.com		
Modoc	Michael Traverso, Branch Director 441 N. Main St. Alturas, CA 96101 (530) 233-6312 michaeltraverso@co.modoc.ca.us		
Mono	Jimmy Lee, Quality Assurance Coordinator PO Box 2619 Mammoth Lakes, CA 93546 (760) 924-1752 jlee@mono.ca.gov		
Monterey	Nicholas Cronkhite, Billing Manager 1270 Natividad Rd. Salinas, CA 93906 (831) 796-1270 cronkhiten@co.monterey.ca.us		
Napa	Kevin Powers, Principal Quality Management Specialist 2751 Napa Valley Corporate Dr. Bldg A Napa, CA 94558 (707) 253-6192 kevin.powers@countyofnapa.org		

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Nevada	<p>Jamie Maxwell, Quality Assurance Manager 500 Crown Point Circle Suite 120 Grass Valley, CA 95945 (530) 470-2542 jamie.maxwell@nevadacountyca.gov</p>	<p>Kim Cuisinot, BH Licensed Therapist 500 Crown Point Circle Suite 120 Grass Valley, CA 95945 (530) 470-2458 kim.cuisinot@nevadacountyca.gov</p>	
Orange	<p>Berenice Moran, Administrative Manager II 400 West Civic Center Dr. Suite 400 Santa Ana, Ca 92701 (714) 796-0248 bmoran@ochca.com</p>	<p>Diana Mentas, LPS Designation Consultant 400 West Civic Center Dr. Suite 400 Santa Ana, Ca 92701 (714) 834-2216 dmentas@ochca.com</p>	
Placer	<p>Amy Haynes, Assistant Director Adult System of Care 101 Cirby Hills Dr. Roseville, CA 95678 (916) 787-8981 ahaynes@placer.ca.gov</p>		
Plumas	<p>Sharon Sousa, Interim Director 270 County Hospital Road #109 Quincy, CA 95971 (530) 283-6307 ssousa@kingsview.org</p>	<p>Jessica McGill, QA Coordinator 270 County Hospital Road #109 Quincy, CA 95971 (530) 283-6307 jmcgill@kingsview.org</p>	
Riverside	<p>Ashley Trevino-Kwong, Administrative Services Manager 4095 County Circle Dr. Riverside, CA 92503 (951) 358-4739 ajtrevino@ruhealth.org</p>		
Sacramento	<p>Alexandra Rechs, Program Manager 7001-A East Parkway, Suite 300 Sacramento, CA 95823 (916) 875-0847 rechsa@saccounty.net</p>		

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San Benito	Rumi Saikia, LMFT/QI Supervisor 1131 Community Parkway Hollister, CA 95023 (831) 636-4020 rsaikia@sbcmh.org	Maxe Cendana, MPA/QI Supervisor 1131 Community Parkway Hollister, CA 95023 (831) 636-4020 mcendana@sbcmh.org	
San Bernardino	Gayle Morrow, MHSA Program Specialist 1950 S. Sunwest Ln. Suite 200 San Bernardino, CA 92415 (909) 252-4064 gmorrow@dbh.sbcounty.gov		
San Diego	Tabatha Lang, Operations Administrator 3255 Camino del Rio South San Diego, CA 92108 (619) 957-4708 tabatha.lang@sdcountry.ca.gov		
San Francisco	Jena Jenson, BHS Eligibility Manager 1360 Mission St. 2nd Floor San Francisco, CA 94103 (628) 217-7751 jena.jenson@sfdph.org		
San Joaquin	Donna Bickham, Deputy Director 1212 N. California St. Stockton CA, 95202 (209) 468-8482 dbickham@sjcbhs.org		
San Luis Obispo	Anne Robin, LMFT 2180 Johnson Ave. San Luis Obispo, CA 93401 (805) 781-4719 arobin@co.slo.ca.us	Amanda Getten, Quality Support Team Division Manager 2180 Johnson Ave. San Luis Obispo, CA 93401 (805) 781-4733 agetten@co.slo.ca.us	

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San Mateo	Scott Gruendl, Assistant Director 2000 Alameda de las Pulgas Suite 235 San Mateo, CA 94403 (650) 573-2491 sgruendl@smcgov.org		
Santa Barbara	Celeste Andersen, Chief of Compliance 315 Camino del Remedio Bldg 3 Santa Barbara, CA 93110 (805) 681-4092 candersen@sbcbswell.org		
Santa Clara	Courtney Gray, Quality Management Director 828 S. Bascom Ave, Suite 200 San Jose, CA 95128 (408) 793-1846 ext. 31846 courtney.gray@hhs.sccgov.org		
Santa Cruz	Erik G. Riera, Behavioral Health Director 1400 Emeline Ave. Santa Cruz, CA 95060 (831) 454-4515 mailto:merik.riera@santacruzcouty.us		
Shasta	Andrew Bastaros, Program Manager HD-410-MC PO Box 496005 Redding, CA 96049 (530) 225-5075 abastaros@co.shasta.ca.us	Adam Hilton, Clinical Program Coordinator HD-410 2640 Breslauer Way Redding, CA 96001 (530) 225-5940 ahilton@co.shasta.ca.us	Christina Stewart, Clinical Program Coordinator HD-410-CH 1560 Market St. Redding, CA 96001 (530) 225-3673 cstewart@co.shasta.ca.us

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Sierra	Amy Haynes, Assistant Director Adult System of Care 101 Cirby Hills Dr. Roseville, CA 95678 (916) 787-8981 ahaynes@placer.ca.gov		
Siskiyou	Dee Barton, Compliance Officer 2060 Campus Dr. Yreka, CA 96097 (530) 841-4805 dbarton1@co.siskiyou.ca.us		
Solano	Judeth Greco-Gregory, Clinical Supervisor 275 Beck Ave, MS 5-270 Fairfield, CA 94533 (707) 784-8059 jmgreco-gregory@solanocounty.com		
Sonoma	Teresa "Sid" McColley, RN, CNS 2227 Capricorn Way, Suite 203 Santa Rosa, CA 95407 (707) 565-4935 sid.mccolley@sonoma-county.org		
Stanislaus	Gabriela Marquez, Mental Health Coordinator 800 Scenic Dr. Modesto, CA 95350 (209) 525-5352 gmarquez@stanbhrs.org	Monica Salazar, Compliance Officer 800 Scenic Dr. Modesto, CA 95350 (209) 525-6100 msalazar@stanbhrs.org	
Sutter-Yuba	Kristine Hughes, Q.A. Mental Health Therapist 1965 Live Oak Blvd. Yuba City, CA 95991 (530) 822-7200 khughes@co.sutter.ca.us		

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Tehama	Alexis Ross, Assistant Executive Director PO Box 400 Red Bluff, CA 96080 (530) 527-8491 ext. 3175 alexis.ross@tchsa.net		
Trinity	Connie Cessna Smith, Director PO Box 1640 Weaverville, CA 96093 (530) 623-8293 csmith@trinitycounty-ca.gov		
Tulare	Gilberto Rivas, Division Manager 5957 S. Mooney Blvd. Visalia, CA 93277 (559) 624-8042 grivas@tularecounty.ca.gov		
Tuolumne	Brock Kolby, Deputy Director 2 S. Green St. Sonora, CA 95370 (209) 533-6245 bkolby@co.tuolumne.ca.us		
Ventura	Karen Lee, LMFT-LPCC/QA Manager 1911 Williams Dr. Suite #210 Oxnard, CA 93036 (661) 904-2480 karen.lee@ventura.org	Ophra Ashur, LCSW/QA/Compliance Sr. Manager 1911 Williams Dr. Suite #210 Oxnard, CA 93036 (805) 981-2836 ophra.ashur@ventura.org	
Yolo	Tony Kildare, Deputy Branch Director 137 North Cottonwood St. Woodland, CA 95695 (530) 661-2929 tony.kildare@yolocounty.org		

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