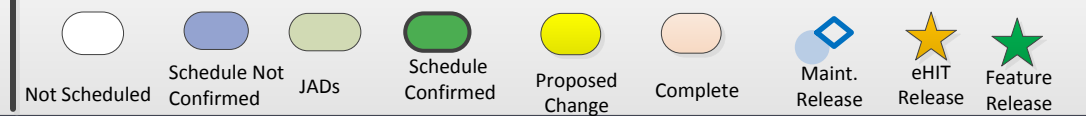




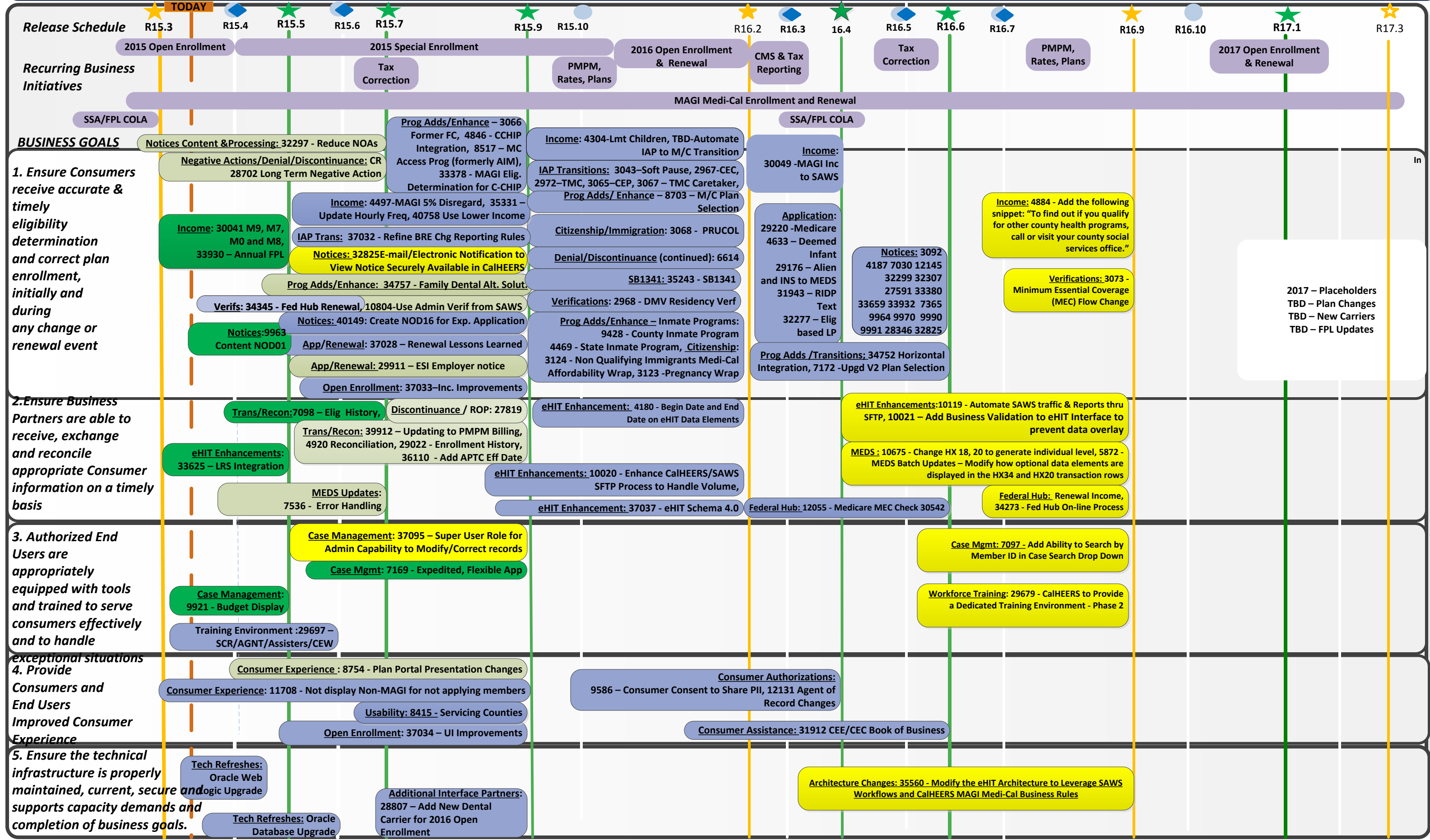
# IAP 24 Month Plan Roadmap

March 23, 2015

Legend



Mar 2015 April 2015 July 2015 October 2015 Jan 2016 April 2016 July 2016 October 2016 Jan 2017 Mar 2017



**Release Schedule**

**Recurring Business Initiatives**

**BUSINESS GOALS**

1. Ensure Consumers receive accurate & timely eligibility determination and correct plan enrollment, initially and during any change or renewal event

2. Ensure Business Partners are able to receive, exchange and reconcile appropriate Consumer information on a timely basis

3. Authorized End Users are appropriately equipped with tools and trained to serve consumers effectively and to handle exceptional situations

4. Provide Consumers and End Users Improved Consumer Experience

5. Ensure the technical infrastructure is properly maintained, current, secure and supports capacity demands and completion of business goals.

R15.3 R15.4 R15.5 R15.6 R15.7 R15.9 R15.10 R16.2 R16.3 16.4 R16.5 R16.6 R16.7 R16.9 R16.10 R17.1 R17.3

2015 Open Enrollment 2015 Special Enrollment 2016 Open Enrollment & Renewal CMS & Tax Reporting Tax Correction PMPM, Rates, Plans 2017 Open Enrollment & Renewal

SSA/FPL COLA MAGI Medi-Cal Enrollment and Renewal SSA/FPL COLA

Notices Content & Processing: 32297 - Reduce NOAs Negative Actions/Denial/Discontinuance: CR 28702 Long Term Negative Action Prog Adds/Enhance - 3066 Former FC, 4846 - CCHIP Integration, 8517 - MC Access Prog (formerly AIM), 33378 - MAGI Elig. Determination for C-CHIP Income: 4304-Lmt Children, TBD-Automate IAP to M/C Transition IAP Transitions: 3043-Soft Pause, 2967-CEC, 2972-TMC, 3065-CEP, 3067 - TMC Caretaker, Prog Adds/ Enhance - 8703 - M/C Plan Selection Income: 30049 -MAGI Inc to SAWS

Income: 30041 M9, M7, M0 and M8, 33930 - Annual FPL Income: 4497-MAGI 5% Disregard, 35331 - Update Hourly Freq, 40758 Use Lower Income IAP Trans: 37032 - Refine BRE Chg Reporting Rules Citizenship/Immigration: 3068 - PRUCOL Denial/Discontinuance (continued): 6614 SB1341: 35243 - SB1341 Verifications: 2968 - DMV Residency Verf Application: 29220 -Medicare 4633 - Deemed Infant and INS to MEDS 31943 - RIDP Text 32277 - Elig based LP Notices: 3092 4187 7030 12145 32299 32307 27591 33380 33659 33932 7365 9964 9970 9990 9991 28346 32825

Income: 4884 - Add the following snippet: "To find out if you qualify for other county health programs, call or visit your county social services office." Verifications: 3073 - Minimum Essential Coverage (MEC) Flow Change

Verifs: 34345 - Fed Hub Renewal, 10804-Use Admin Verif from SAWS Notices: 40149: Create NOD16 for Exp. Application Notices:9963 Content NOD01 App/Renewal: 37028 - Renewal Lessons Learned App/Renewal: 29911 - ESI Employer notice Open Enrollment: 37033-Inc. Improvements

Trans/Recon:7098 - Elig History, Discontinuance / ROP: 27819 eHIT Enhancement: 4180 - Begin Date and End Date on eHIT Data Elements eHIT Enhancements: 10020 - Enhance CalHEERS/SAWS SFTP Process to Handle Volume, eHIT Enhancement: 37037 - eHIT Schema 4.0 Federal Hub: 12055 - Medicare MEC Check 30542

eHIT Enhancements: 33625 - LRS Integration Trans/Recon: 39912 - Updating to PMPM Billing, 4920 Reconciliation, 29022 - Enrollment History, 36110 - Add APTC Eff Date MEDS Updates: 7536 - Error Handling

Case Management: 37095 - Super User Role for Admin Capability to Modify/Correct records Case Mgmt: 7169 - Expedited, Flexible App Case Mgmt: 9921 - Budget Display Training Environment :29697 - SCR/AGNT/Assisters/CEW

Case Mgmt: 7097 - Add Ability to Search by Member ID in Case Search Drop Down Workforce Training: 29679 - CalHEERS to Provide a Dedicated Training Environment - Phase 2

Consumer Experience : 8754 - Plan Portal Presentation Changes Consumer Experience: 11708 - Not display Non-MAGI for not applying members Usability: 8415 - Servicing Counties Consumer Authorizations: 9586 - Consumer Consent to Share PII, 12131 Agent of Record Changes

Consumer Experience : 8754 - Plan Portal Presentation Changes Usability: 8415 - Servicing Counties Open Enrollment: 37034 - UI Improvements Consumer Assistance: 31912 CEE/CEC Book of Business

Tech Refreshes: Oracle Web Logic Upgrade Tech Refreshes: Oracle Database Upgrade Additional Interface Partners: 28807 - Add New Dental Carrier for 2016 Open Enrollment Architecture Changes: 35560 - Modify the eHIT Architecture to Leverage SAWS Workflows and CalHEERS MAGI Medi-Cal Business Rules

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2017 - Placeholders TBD - Plan Changes TBD - New Carriers TBD - FPL Updates

