



Department of Health Care Services
BULLETIN 2022-006

DATE: 11/15/2022

TO: All Participating Counties and Community-Based Organizations

FROM: Medi-Cal Health Enrollment Navigators Project (Navigators Project)

SUBJECT: Affordable Connectivity Program

The Department of Health Care Services (DHCS) is seeking to disseminate useful information to persons enrolled in or eligible for the Medi-Cal Program regarding the federally funded Affordable Connectivity Program (ACP). DHCS is looking to work with our Navigator Project partners to assist with the communication of this information to current and potential beneficiaries.

DHCS recognizes that the cost of internet plans can be a burden on disadvantaged families and communities, which account for a large share of the Medi-Cal beneficiary population. While discount programs for internet already exist for seniors and students, this new program expands the discount availability to additional populations.

As our Navigator Project partners, you have the ability to help spread the word about this program while simultaneously assisting vulnerable populations with enrollment into Medi-Cal.

DHCS will allow certain activities through the Navigators Outreach and Enrollment Project to facilitate this effort. Such activities may include:

- Providing information on how to sign up (informational fliers can be provided)
- Assisting with completing the application document (online or hardcopy)
- Developing and distributing outreach materials that include information about the program

This is an opportunity for our Navigator Project partners to engage in an effort to enable access to low-cost home internet services, which is needed for healthcare purposes now more than ever.

Below is a list of links with valuable resource information about this program:

- Affordable Connectivity Program
 - <https://www.fcc.gov/acp>
- Affordable Connectivity Program Frequently Asked Questions
 - <https://www.fcc.gov/affordable-connectivity-program-consumer-faq>

If you have any questions please contact your assigned Navigator Project analyst or email HealthNavigators@dhcs.ca.gov.