

CALHEERS UPDATED RELEASE PLAN

(Subject to Revision)

July 2014 – December 2014

Clear Medi-Cal Pending Cases and eHIT Improvements

- Income Reporting Enhancements (Completed)
- Remote Identity Proofing (Completed)
- Provide ability to Determine Retro Eligibility (“Prior Months Pending”) (Completed)
- Send Notice of Withdrawal of Apps in CalHEERS to SAWS (Completed)
- Special Batch Processing for Missing Verifications (Ongoing)
- Verification Plan Updates (including Caching values to reduce hits to FedHub) (Completed)
- Suspend California Residency Verification as condition of eligibility for MAGI Medi-Cal (November 2014)

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August 2014 – December 2014

MAGI Medi-Cal and Covered California Renewals

- Pre-notifications to consumers to update on-line accounts (Completed) and e-verification authorizations (Completed)
- Renewal notices for Covered California and Support for SAWS pre-populated renewals (October 2014)
- Mixed household (APTC and MAGI) renewals (October 2014)
- Support for carrier renewal transactions and notices (November 2014)
- Eligibility notices for 2015 enrollment (November – December 2014)

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November - December 2014

Second Year Open Enrollment for QHP

- Full scope voter registration requirements (Completed)
- IVR Redesign (November 2014)
- Updates to Agent Management Portal (November 2014)
- Updates based on consumer / usability feedback (November 2014 Partial)
 - Usability experts have been engaged and are building a more unified website incorporating learning opportunities and more streamlined access to application for insurance
- On-line payments for QHP enrollments (November 2014)

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January 2015

Second Year Open Enrollment for QHP

- New 1095 (APTC Credit notices) to IRS and consumers for 2014 Tax Year (January 2015)

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February – March 2015

Post Open Enrollment

- Updates based on consumer / usability feedback (TBD for remaining functionality not delivered in November Release)
- Updates based on advocate feedback (TBD)
 - Examples include updating wording and instructions for pregnant women and foster youth
- Provide Eligibility Workers Ability to Remove “Soft Pause” (TBD, Moved to Negative Action Discussions)
- Real-time Error Reporting to Eligibility Workers (TBD, See Discussion on Open Enrollment)