

# State of California—Health and Human Services Agency Department of Health Care Services



June 30, 2020

Sent via e-mail to: esergienko@mariposacounty.org

Dr. Eric Sergienko, MD, MPH, Interim Director Mariposa County Human Services 5362 Lemee Lane Mariposa, CA 95338

SUBJECT: Annual County Compliance Unit Report

Dear Interim Director Sergienko:

The Department of Health Care Services (DHCS) is responsible for monitoring compliance to requirements of the Substance Abuse Block Grant (SABG) and the terms of the Contract operated by Mariposa County.

The County Compliance Unit (CCU) within the Audits and Investigations Division (A&I) of DHCS conducted a review of the County's compliance with contract requirements based on responses to the monitoring instrument, discussion with county staff, and supporting documentation provided by the County.

Enclosed are the results of Mariposa County's State Fiscal Year 2019-20 SABG compliance review. The report identifies deficiencies, required corrective actions, advisory recommendations, and referrals for technical assistance.

Mariposa County is required to submit a Corrective Action Plan (CAP) addressing each deficiency noted to the Community Services Division (CSD), Community Support Branch (CSB), Policy, Monitoring and Financing Section (PMFS) Analyst by 7/30/2020. Please use enclosed CAP plan form when completing the CAP. CAP and supporting documentation to be e-mailed to the PMFS analyst at SABGcompliance@dhcs.ca.gov.

If you have any questions regarding this report, please contact me.

Sincerely,

Becky Counter (916) 713-8567 becky.counter@dhcs.ca.gov

> Audits and Investigations Division Medical Review Branch Behavioral Health Compliance Section County Compliance Unit 1500 Capitol Ave., MS 2305 Sacramento, CA 95814 http://www.dhcs.ca.gov

#### Distribution:

To: Interim Director Sergienko,

CC: Mateo Hernandez, Audits and Investigations, Medical Review Branch Acting Chief Lanette Castleman, Audits and Investigations, Behavioral Health Compliance Section Chief Mayumi Hata, Audits and Investigations, County Compliance Unit Chief Michael Bivians, Audits and Investigations, County Compliance Monitoring II Chief Janet Rudnick, Audits and Investigations, Provider Compliance Unit Chief Tracie Walker, Community Services Division, Community Support Branch Chief Donna Ures, Community Services Division, Policy, Monitoring and Financing Section Chief Katrina Cox, Community Services Division, Prevention Services Section Chief Jessica Fielding, Community Services Division, Family Services Unit Chief Angelina Azevedo, Community Services Division, Prevention Services Unit Chief Denise Galvez, Community Services Division, Youth Services Section Chief SABGcompliance@dhcs.ca.gov, Policy, Monitoring and Financing Section MCBHDMonitoring@dhcs.ca.gov, County and Provider Monitoring Unit Baljit Hundal, MSW, Mariposa County Interim Division Director for Behavioral Health Kathleen Paxton-Bailey, PhD, Mariposa County Social Worker Supervisor II Lynn Rumfelt, Mariposa County Administrative Analyst I

Lead CCU Analyst:	Date of Review:
Becky Counter	June 2020
Assisting CCU Analyst(s): N/A	
County:	County Address:
Mariposa	5362 Lemee Lane
	Mariposa, CA 95338
	·
County Contact Name/Title:	County Phone Number/Email:
Lynn Rumfelt / Administrative Analyst I	(209) 742-0821
	lrumfelt@mariposahsc.org
December 11	December 11
Report Prepared by:	Report Approved by:
Becky Counter	Mayumi Hata

#### **REVIEW SCOPE**

#### I. Regulations:

- a. California Code of Regulations, Title 22, section 51341.1 Drug Medi-Cal Substance Use Disorder Services
- b. Code of Federal Regulations; Title 45, Part 96; Subpart L; section 96.121 through 96.137: Substance Abuse Prevention and Treatment Block Grant
- c. United States Code, Title 42, Section 300x-21 through 300x-66: Block Grants regarding Mental Health and Substance Use
- d. Health and Safety Code, Division 10.5, Section 11750 11970: Alcohol and Drug Programs

#### II. Program Requirements:

- a. State Fiscal Year (SFY) 2019-20 State County Contract, herein referred to as State County Contract
- b. State of California Youth Treatment Guidelines Revised August 2002
- c. DHCS Perinatal Practice Guidelines FY 2018-19
- d. National Culturally and Linguistically Appropriate Services (CLAS)
- e. Mental Health and Substance Use Disorders Services (MHSUDS) Information Notices

# SUMMARY OF SFY 2019-20 COMPLIANCE DEFICIENCIES (CD)

Section: Number of CD's:

000000000000000000000000000000000000000	
1.0 Administration	1
2.0 SABG Monitoring	2
3.0 Perinatal	1
4.0 Adolescent/Youth Treatment	0
5.0 Primary Prevention	0
6.0 Cultural Competence	0
7.0 CalOMS and DATAR	1
8.0 Privacy and Information Security	0
9.0 Fiscal	1
10.0 Previous CAP	5

#### **CORRECTIVE ACTION PLAN**

Pursuant to the State County Contract, Exhibit A, Attachment I A2, Part I, Section 3, B, 5-8 each compliance deficiency (CD) identified must be addressed via a Corrective Action Plan (CAP). The CAP is due within thirty (30) calendar days of the date of this monitoring report.

Please provide the following within the completed SFY 2019-20 CAP.

- a) A statement of the CD.
- b) A list of action steps to be taken to correct the CD.
- c) A date of completion for each CD.
- d) The name of the person who will be responsible for corrections and ongoing compliance.

The PMFS analyst will monitor progress of the CAP completion.

#### 1.0 ADMINISTRATION

A review of the County's Organizational Chart, subcontracted contracts, and policies and procedures was conducted to ensure compliance with applicable regulations and standards. The following deficiency in regulations, standards, or protocol requirements was identified:

#### COMPLIANCE DEFICIENCY:

#### CD 1.2:

#### SABG State-County Contract, Exhibit A, Attachment I A2, Part III, G

G. Master Provider File (MPF) Documentation Requirements

The Department shall generate a County MPF Report for the Contractor on the last day of each month and shall send the report to the Contractor. The Contractor shall review the County MPF Report and confirm whether the information, including the contract status and identification information for each provider listed in the County MPF Report, is accurate and up to date.

If any information contained in the County MPF Report is inaccurate or has changed, Contractor shall send a written notification to the MPF mailbox at:

DHCSMPF@dhcs.ca.gov within five business days of the Department's issuance of the County MPF report. If a Non-DMC provider's information is not accurate or has changed, the Contractor shall submit the "Existing Provider Information Update/Change Form" to the MPF mailbox at: DHCSMPF@dhcs.ca.gov within five business days of the Department's issuance of the County MPF report. If the contract status has changed for either a DMC or Non-DMC provider, the Contractor shall submit the "Existing Provider Information Update/Change Form" to the MPF mailbox at: DHCSMPF@dhcs.ca.gov within five business days of the Department's issuance of the County MPF report. Specific types of changes and/or inaccuracies include, but are not limited to, a change in an existing provider's contract status with the County, a change in scope of services, remodeling of the provider's facility, relocation or facility expansion, or closing of a facility site.

When establishing a new subcontractor relationship, the Contractor shall submit the "New Provider Information Form (Non-DMC) Form" to request a new record be created in the MPF database to identify the new subcontractor. A new CalOMS Data Reporting Number (DRN) will be assigned to the facility. The Contractor's obligation to review the accuracy of the records of their sub-contracted provider(s) extends to all county and out-of-county SUD providers, regardless of the funding source or DHCS licensing and/or certification status.

All SUD Provider Information forms can be requested from the MPF Team through the electronic mail address: DHCSMPF@dhcs.ca.gov

Finding: The County did not provide evidence the County's MPF is accurate.

#### 2.0 SABG MONITORING

The following deficiencies in the SABG monitoring requirements were identified:

#### COMPLIANCE DEFICIENCIES:

#### CD 2.11:

#### SABG State-County Contract Exhibit A, Attachment I A2, Part I, Section 1, B, 3, c-d

- 3. As a subrecipient, the Contractor shall:
  - c. Evaluate and monitor its activities and the activities of all subcontractors for compliance with applicable statutes, regulations, and terms and conditions of the subaward.
  - d. Address any instances of noncompliance promptly, including noncompliance identified in audit findings.

## SABG State-County Contract Exhibit A, Attachment I A2, Part I, Section 1, C, 5

5. Contractor and all its subcontractors shall comply with the Minimum Quality Drug Treatment Standards for SABG for all Substance Use Disorder (SUD) treatment programs either partially or fully funded by SABG. The Minimum Quality Drug Treatment Standards for SABG are attached to this Contract as Document 2F(b), incorporated by reference. The incorporation of any new Minimum Quality Drug Treatment Standards into this Contract shall not require a formal amendment.

**Finding:** The County did not have all SABG program requirements within their monitoring tool. The following criteria are missing:

- Charitable Choice
- Trafficking Victims Protection Act
- Minimum Quality Drug Treatment Standards 2F(b)

#### SABG State-County Contract Exhibit A, Attachment I A2, Part I, Section 3, A, 1, e

- 1. Contractor's performance under this Exhibit A, Attachment I, Part I, shall be monitored by DHCS during the term of this Contract.
  - e. Whether the Contractor conducted annual onsite monitoring reviews of services and subcontracted services for programmatic and fiscal requirements. Contractor shall submit copy of its monitoring and audit reports to DHCS within two weeks of issuance. Reports shall be sent by secure, encrypted email to:

SUDCountyReports@dhcs.ca.gov or

Substance Use Disorder-Program, Policy, and Fiscal Division Performance Management Branch Department of Health Care Services PO Box 997413, MS-2627 Sacramento, CA 95899-7413

**Finding:** The County indicated a total of zero (0) SABG monitoring reports were sent to DHCS for SFY 2018-19. The County did not monitor all providers for SABG programmatic and fiscal requirements. The County did monitor two (2) of three (3) County and sub-contracted providers for SABG programmatic requirements. The County did submit two (2) of two (2) SABG programmatic monitoring reports in FY 2019-20 secure and encrypted within the two week time requirement, however no fiscal monitoring was submitted. The County did not monitor one (1) of three (3) providers for SABG programmatic and fiscal requirements.

#### 3.0 PERINATAL

The following deficiency in Perinatal Services regulations, standards, or protocol requirements was identified:

#### COMPLIANCE DEFICIENCY:

#### CD 3.22:

#### SABG State-County Contract, Exhibit A, Attachment I A2, Part I, Section 1, C, 1, g

- 1. Performance under the terms of this Exhibit A, Attachment I, Part I, is subject to all applicable federal and state laws, regulations, and standards. In accepting DHCS drug and alcohol SABG allocation pursuant to HSC Sections 11814(a) and (b), Contractor shall: (i) establish, and shall require its subcontractors to establish, written policies and procedures consistent with the control requirements set forth below; (ii) monitor for compliance with the written procedures; and (iii) be accountable for audit exceptions taken by DHCS against the Contractor and its subcontractors for any failure to comply with these requirements:
  - g. Title 45, Code of Federal Regulations (CFR), Sections 96.30 through 96.33 and Sections 96.120 through 96.137.

#### 45 C.F.R. § 96.126 (a)

(a) In order to obtain Block Grant funds, the State must require programs that receive funding under the grant and that treat individuals for intravenous substance abuse to provide to the State, upon reaching 90 percent of its capacity to admit individuals to the program, a notification of that fact within seven days. In carrying out this section, the State shall establish a capacity management program which reasonably implements this section - that is, which enables any such program to readily report to the State when it reaches 90 percent of its capacity - and which ensures the maintenance of a continually updated record of all such reports and which makes excess capacity information available to such programs.

#### Perinatal Practice Guidelines FY 18-19

- i. When a SUD treatment provider serving intravenous substance users reaches or exceeds 90 percent of its treatment capacity, the provider must report this information to the Drug and Alcohol Treatment Access Report (DATAR) on a monthly basis. The DATAR system is DHCS's capacity management program used to collect data on SUD treatment capacity and waiting lists.
- ii. A provider and/or county must also notify DHCS upon reaching or exceeding 90 percent of its treatment capacity within seven days.
  - a. Providers and/or counties must notify DHCS by emailing the PYSU email inbox at <a href="mailto:DHCSOWPS@dhcs.ca.gov">DHCSOWPS@dhcs.ca.gov</a>.
  - b. The subject line in the email must read "Capacity Management."

**Finding:** The County did not provide evidence of compliance with regulations regarding notification to DHCS when 90% capacity has been reached.

# 7.0 CALIFORNIA OUTCOMES MEASUREMENT SYSTEM TREATMENT (CalOMS Tx) AND DRUG AND ALCOHOL TREATMENT ACCESS REPORT (DATAR)

The following deficiency in CalOMS and DATAR regulations, standards, or protocol requirements was identified:

#### COMPLIANCE DEFICIENCY:

#### CD 7.34.b:

#### State-County Contract, Exhibit A, Attachment I A2, Part III, B, 3-6

- 3. Electronic submission of CalOMS-Tx data shall be submitted by Contractor within 45 days from the end of the last day of the report month.
- 4. Contractor shall comply with data collection and reporting requirements established by the DHCS CalOMS-Tx Data Collection Guide (Document 3J) and all former Department of Alcohol and Drug Programs Bulletins and DHCS Information Notices relevant to CalOMS-Tx data collection.
- 5. Contractor shall submit CalOMS-Tx admission, discharge, annual update, resubmissions of records containing errors or in need of correction, and "provider no activity" report records in an electronic format approved by DHCS.
- 6. Contractor shall comply with the CalOMS-Tx Data Compliance Standards established by DHCS identified in Document 3S for reporting data content, data quality, data completeness, reporting frequency, reporting deadlines, and reporting method.

### State-County Contract, Exhibit A, Attachment I A2, Part III, E, 3

3. The Contractor shall ensure that all DATAR reports are submitted by either Contractor-operated treatment services and by each subcontracted treatment provider to DHCS by the 10<sup>th</sup> of the month following the report activity month.

**Finding:** The County's Open Admission report is not current.

#### 9.0 FISCAL

The following deficiency in Privacy and Information Security regulations, standards, or protocol requirements was identified:

#### COMPLIANCE DEFICIENCY:

#### CD 9.38:

#### SABG State-County Contract, Exhibit A, Attachment I A2, Part I, Section 2, A

A. Restrictions on Salaries

Contractor agrees that no part of any federal funds provided under this Contract shall be used by the Contractor or its subcontractors to pay the salary and wages of an individual at a rate in excess of Level I of the Executive Schedule. Salary and wages schedules may be found at https://grants.nih.gov/grants/policy/salcap\_summary.htm. SABG funds used to pay a salary in excess of the rate of basic pay for Level I of the Executive Schedule shall be subject to disallowance. The amount disallowed shall be determined by subtracting the individual's actual salary from the Level I rate of basic pay and multiplying the result by the percentage of the individual's salary that was paid with SABG funds (Reference: Terms and Conditions of the SABG award).

**Finding:** The County did not provide evidence the County is monitoring compliance with regulations regarding SABG funds and the requirements on CEO salary caps.

#### 10.0 PREVIOUS CAP(s)

During the SFY 2019-20 review, the following CAPs with CDs were discussed and are still outstanding.

#### CD 10.41:

#### SABG State-County Contract, Exhibit A, Attachment I A2, Part I, Section 3, B, 8

8. If the Contractor does not submit a CAP, or, does not implement the approved CAP provisions within the designated timeline, then DHCS may withhold funds until the Contractor is in compliance. DHCS shall inform the Contractor when funds will be withheld.

#### SABG State-County Contract, Exhibit A, Attachment I A2, Part I, Section 1, B, 3, b

- 3. As a subrecipient, the Contractor shall:
  - b. Comply with federal statutes, regulations, including 45 CFR Part 75, and terms and conditions of the SABG grant.

#### 45 CFR 75.514(e)

Audit follow-up.

(e) The auditor must follow-up on prior audit findings, perform procedures to assess the reasonableness of the summary schedule of prior audit findings prepared by the auditee in accordance with § 75.511(b), and report, as a current year audit finding, when the auditor concludes that the summary schedule of prior audit findings materially misrepresents the status of any prior audit finding. The auditor must perform audit follow-up procedures regardless of whether a prior audit finding relates to a major program in the current year.

**Finding:** The County did not demonstrate compliance with requirements to implement the approved CAP deficiency provision in a timely manner. SFY 2017-18 CD 1.11 County did not provide guidelines for contracted housing providers.

#### CD 10.44:

#### SABG State-County Contract, Exhibit A, Attachment I A2, Part I, Section 3, B, 8

8. If the Contractor does not submit a CAP, or, does not implement the approved CAP provisions within the designated timeline, then DHCS may withhold funds until the Contractor is in compliance. DHCS shall inform the Contractor when funds will be withheld.

#### SABG State-County Contract, Exhibit A, Attachment I A2, Part I, Section 1, B, 3, b

- 3. As a subrecipient, the Contractor shall:
  - b. Comply with federal statutes, regulations, including 45 CFR Part 75, and terms and conditions of the SABG grant.

#### 45 CFR 75.514(e)

Audit follow-up.

(e) The auditor must follow-up on prior audit findings, perform procedures to assess the reasonableness of the summary schedule of prior audit findings prepared by the auditee in accordance with § 75.511(b), and report, as a current year audit finding, when the auditor concludes that the summary schedule of prior audit findings materially misrepresents the status of any prior audit finding. The auditor must perform audit follow-up procedures regardless of whether a prior audit finding relates to a major program in the current year.

**Finding:** The County did not demonstrate compliance with requirements to implement the approved CAP deficiency provision in a timely manner. SFY 2018-19 CD 1.7, the County did not provide evidence of guidelines for transitional housing providers.

#### CD 10.48:

#### SABG State-County Contract, Exhibit A, Attachment I A2, Part I, Section 3, B, 8

8 If the Contractor does not submit a CAP, or, does not implement the approved CAP provisions within the designated timeline, then DHCS may withhold funds until the Contractor is in compliance. DHCS shall inform the Contractor when funds will be withheld.

# SABG State-County Contract, Exhibit A, Attachment I A2, Part I, Section 1, B, 3, b

- 3 As a subrecipient, the Contractor shall:
  - c. Comply with federal statutes, regulations, including 45 CFR Part 75, and terms and conditions of the SABG grant.

#### 45 CFR 75.514(e)

Audit follow-up.

e The auditor must follow-up on prior audit findings, perform procedures to assess the reasonableness of the summary schedule of prior audit findings prepared by the auditee in accordance with § 75.511(b), and report, as a current year audit finding, when the auditor concludes that the summary schedule of prior audit findings materially misrepresents the status of any prior audit finding. The auditor must perform audit follow-up procedures regardless of whether a prior audit finding relates to a major program in the current year.

**Finding:** The County did not demonstrate compliance with requirements to implement the approved CAP deficiency provision in a timely manner. SFY 2018-19 CD 2.14, the County does not monitor its out of county subcontractors providing SABG services.

#### CD 10.49:

#### SABG State-County Contract, Exhibit A, Attachment I A2, Part I, Section 3, B, 8

8 If the Contractor does not submit a CAP, or, does not implement the approved CAP provisions within the designated timeline, then DHCS may withhold funds until the Contractor is in compliance. DHCS shall inform the Contractor when funds will be withheld.

#### SABG State-County Contract, Exhibit A, Attachment I A2, Part I, Section 1, B, 3, b

- 3 As a subrecipient, the Contractor shall:
  - d. Comply with federal statutes, regulations, including 45 CFR Part 75, and terms and conditions of the SABG grant.

#### 45 CFR 75.514(e)

Audit follow-up.

e The auditor must follow-up on prior audit findings, perform procedures to assess the reasonableness of the summary schedule of prior audit findings prepared by the auditee in accordance with § 75.511(b), and report, as a current year audit finding, when the auditor concludes that the summary schedule of prior audit findings materially misrepresents the status of any prior audit finding. The auditor must perform audit follow-up procedures regardless of whether a prior audit finding relates to a major program in the current year.

**Finding:** The County did not demonstrate compliance with requirements to implement the approved CAP deficiency provision in a timely manner. SFY 2018-19 CD 2.15, the County did not submit five of five of their SABG fiscal reports for SFY 17-18 to DHCS within two weeks of report issuance.

#### CD 10.51:

#### SABG State-County Contract, Exhibit A, Attachment I A2, Part I, Section 3, B, 8

8 If the Contractor does not submit a CAP, or, does not implement the approved CAP provisions within the designated timeline, then DHCS may withhold funds until the Contractor is in compliance. DHCS shall inform the Contractor when funds will be withheld.

# SABG State-County Contract, Exhibit A, Attachment I A2, Part I, Section 1, B, 3, b

- 3 As a subrecipient, the Contractor shall:
  - e. Comply with federal statutes, regulations, including 45 CFR Part 75, and terms and conditions of the SABG grant.

#### 45 CFR 75.514(e)

Audit follow-up.

e The auditor must follow-up on prior audit findings, perform procedures to assess the reasonableness of the summary schedule of prior audit findings prepared by the auditee in accordance with § 75.511(b), and report, as a current year audit finding, when the auditor concludes that the summary schedule of prior audit findings materially misrepresents the status of any prior audit finding. The auditor must perform audit follow-up procedures regardless of whether a prior audit finding relates to a major program in the current year.

**Finding:** The County did not demonstrate compliance with requirements to implement the approved CAP deficiency provision in a timely manner. SFY 2018-19 CD 7.34.b Open Admissions.

# TECHNICAL ASSISTANCE

Mariposa County did not request Technical Assistance during FY 2019-20.