

Sacramento County Plan of Correction
Per the County Performance Contract Review Report for Review Dates May 4, 2021

Finding #, Suggested Improvement # or Technical Assistance #	Finding, Suggested Improvement or Technical Assistance	Recommendation # (State Corrective Action Step/Identify Timeline/and Evidence of Corrections/Mechanisms for Monitoring Effectiveness)		Score – Comments/Notes
Finding #1	Sacramento County's FY 2019-20 Annual Revenue and Expenditure Report (ARER) was not posted on the County's website. (California Code of Regulations, title 9, section 3510.010(b)(1)); Welfare and Institutions Code (W&I Code) section 5899).	<p>Recommendation #1</p> <p>The County must post a copy of the FY 2020-21 ARER to the county's website within 30 days of submitting to the Department of Health Care Services (DHCS) and for each subsequent ARER thereafter.</p>	<p><u>Corrective Action Step/Evidence of Correction</u> Sacramento County has posted the FY 2017-18, FY 2018-19, and FY 2019-20 ARERs to the County website at https://dhs.saccounty.gov/BHS/Pages/GI-BHS-Reports.aspx. Future ARERs, including FY 2020-21, will be posted within 30 days of submission to DHCS.</p> <p><u>Timeline/Evidence of Corrections/ Mechanisms for Monitoring Effectiveness</u> Sacramento County will send a weblink and screenshot to DHCS showing evidence of posting the FY 2020-21 ARER to the County website by March 1, 2022.</p>	The submitted plan is accepted.
Finding #2	Sacramento County included performance outcomes for Innovation (INN) programs/services in the approved FY 2019-20 Update.	<p>Recommendation #2</p> <p>The County must include reports on the achievement</p>	<p><u>Corrective Action Step/Evidence of Correction</u> Sacramento County has included reports on achievement of performance outcomes for CSS, PEI and INN</p>	The submitted plan is accepted.

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	<p>However, the county did not include performance outcomes for Community Service and Support (CSS) and Prevention and Early Intervention (PEI) programs/services in the approved FY 2019-20 Update. (County Performance Contract (6)(A)(5)(d); W&I Code section 5848).</p>	<p>of performance outcomes for CSS, PEI, and INN programs/services in the approved FY 2020-23 Plan and FY 2021-22 Update and each subsequent Plan and Update thereafter.</p>	<p>programs/services in the approved FY 2021-24 Plan.</p> <p>CSS client success stories can be found in blue shaded boxes on pages 24-46. CSS performance outcomes can be found on pages 47-54 and 56-58.</p> <p>PEI participant success stories can be found in yellow shaded boxes on pages 61-82. PEI performance outcomes can be found on pages 88, 430, 439-441, 445-447, and 455.</p> <p>INN performance outcomes can be found on pages 479-504.</p> <p>Sacramento County will further expand these areas in the FY 2022-23 Update and future Plans and Updates moving forward.</p> <p><u>Timeline/Evidence of Corrections/ Mechanisms for Monitoring Effectiveness</u> A weblink/screenshot will be sent to DHCS showing evidence of inclusion in</p>	

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			<p>the FY 2022-23 Update by the June 30, 2022 deadline.</p> <p>Additionally, Sacramento County will develop a Policy and Procedure to ensure inclusion of performance outcomes in future Plans and Updates. A copy of this Policy and Procedure will be provided to DHCS by March 1, 2022.</p>	
Finding #3	Sacramento County did not provide a cost per person for CSS, PEI and INN programs in the approved FY 2019-20 Update. (Cal. Code Regs., tit. 9, § 3650(a)(3); W&I Code section 5847(e)).	<p>Recommendation #3</p> <p>The County must provide an estimate of the number of children (0-15 years), TAY (16-25 yrs), adults (26-59 yrs), and older adults (60+ years) to be served in CSS, PEI and INN programs and the cost per person for each fiscal</p>	<p><u>Corrective Action Step/Evidence of Correction</u></p> <p>Sacramento County has included estimates of numbers to be served by age group in CSS, PEI and INN programs, as well as the cost per person, in the approved FY 2021-24 Plan.</p> <p>Estimated numbers to be served by age group are included in the introduction of each CSS, PEI and INN program.</p> <p>CSS cost per person is included on page 46. PEI cost per participant is included on page 97. INN cost per participant is included on page 119. Sacramento County will continue to include this information in future Plans and Updates.</p>	The submitted plan is accepted.

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		<p>year in their approved FY 2020-23 Plan and FY 2021-22 Update and each subsequent Plan and Update thereafter.</p>	<p><u>Timeline/Evidence of Corrections/ Mechanisms for Monitoring Effectiveness</u> A weblink/screenshot will be sent to DHCS showing evidence of inclusion in the FY 2022-23 Update by the June 30, 2022 deadline.</p> <p>Additionally, Sacramento County will develop a Policy and Procedure to ensure inclusion of the estimated number to be served by age group in CSS, PEI and INN programs and the cost per person for each in future Plans and Updates. A copy of this Policy and Procedure will be provided to DHCS by March 1, 2022.</p>	
Finding #4	Sacramento County did not specify the methods and activities to be used in each of their Stigma and Discrimination Reduction Programs, to change attitudes, knowledge, and/or behavior regarding being	<p>Recommendation #4</p> <p>The County must specify the methods and activities to be used in each of their Stigma and</p>	<p><u>Corrective Action Step/Evidence of Correction</u> Sacramento County has included more specificity on the methods and activities used to measure the impact of Stigma and Discrimination Reduction work in the approved FY 2021-24 Plan.</p>	The submitted plan is accepted.

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	<p>diagnosed with mental illness, having mental illness and/or seeking mental health services including timeframes for measurement in the approved FY 2019-20 Update. (Cal. Code Regs., tit. 9, §§ 3750(d), 3755(f)(3); W&I Code section 5840).</p>	<p>Discrimination Reduction Programs, to change attitudes, knowledge, and/or behavior regarding being diagnosed with mental illness, having mental illness and/or seeking mental health services including timeframes for measurement in the approved FY 2020-23 Plan and FY 2021-22 Update, and each subsequent Plan and Update thereafter.</p>	<p>Specific methods and activities are included on pages 84-95. Sacramento County will continue to include this information in future Plans and Updates.</p> <p><u>Timeline/Evidence of Corrections/ Mechanisms for Monitoring Effectiveness</u> A weblink/screenshot will be sent to DHCS showing evidence of inclusion in the FY 2022-23 Update by the June 30, 2022 deadline.</p>	
Finding #5	Sacramento County does not dedicate at least 51% of PEI funds to serve individuals 25 years or younger per the	<p>Recommendation #5</p> <p>The County must demonstrate that</p>	<p><u>Corrective Action Step/Evidence of Correction</u></p> <p>Participation in PEI programming, especially for school age children, was impacted by the pandemic. Sacramento</p>	The submitted plan is accepted.

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	FY 2019-20 ARER (Cal. Code Regs., tit. 9, § 3706(b)).	at least 51% of the PEI funds used shall be to serve individuals 25 years or younger and reflected in the FY 2020-21 ARER. The county should develop and implement accounting and cost allocation policies and procedures that will allow the County to allocate the majority of PEI funds to serve individuals who are 25 years or younger.	<p>County and contracted providers have adapted and expanded PEI programming for individuals age 25 years and younger to address this in the approved FY 2021-24 Plan and will continue to carefully monitor this moving forward in future Plans and Updates.</p> <p><u>Timeline/Evidence of Corrections/ Mechanisms for Monitoring Effectiveness</u> Sacramento County will submit the FY 2020-21 ARER to DHCS by January 31, 2022, which will demonstrate the majority of PEI funds used shall be to serve individuals 25 years or younger.</p> <p>A weblink/screenshot will be sent to DHCS showing evidence of PEI programming budgeted to support and serve individuals 25 years or younger in the FY 2022-23 Update by the June 30, 2022 deadline.</p>	
Suggested Improvement #1	Consistency	Suggested Improvement #1	<u>Corrective Action Step/Evidence of Correction</u> Sacramento County will continue to carefully review the ARER for	The submitted plan is accepted.

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		<p>DHCS recommends the ARER be consistent with the budget in the approved Plan and Update. If the program or service did not occur, report the program or service on the ARER and indicate zero expenditures.</p>	<p>consistency with the approved Plan and Update and will add language to clarify the Plan and Update crosswalk with the Workforce, Education and Training categories in the FY 2020-21 ARER and future ARERs.</p> <p><u>Timeline/Evidence of Corrections/ Mechanisms for Monitoring Effectiveness</u> Sacramento County will submit the FY 2020-21 ARER to DHCS reflecting this consistency by January 31, 2022.</p>	
Technical Assistance #1	<p>The approved FY 2020-23 Plan and FY 2021-22 Update must include a description of county demographics, including but not limited to, size of the county, threshold languages, unique characteristics, age, gender, and race/ethnicity. (Cal. Code Regs., tit. 9, § 3300; MHSOAC FY 2014-2015</p>	Technical Assistance #1	<p><u>Corrective Action Step/Evidence of Correction</u> Sacramento County has expanded the description of county demographics to include these areas in the approved FY 2021-24 Plan.</p> <p>County demographics can be found on page 4. Sacramento County will continue to include these additional details moving forward in future Plans and Updates.</p>	The submitted plan is accepted.

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	Through FY 2016-2017 MHSa Plan Instructions and FY 2015-2016 MHSa Update Instructions).		<p><u>Timeline/Evidence of Corrections/ Mechanisms for Monitoring Effectiveness</u> A weblink/screenshot will be sent to DHCS showing evidence of inclusion in the FY 2022-23 Update by the June 30, 2022 deadline.</p> <p>Additionally, Sacramento County will develop a Policy and Procedure to ensure inclusion of county demographics in future Plans and Updates. A copy of this Policy and Procedure will be provided to DHCS by March 1, 2022.</p>	
Technical Assistance #2	The approved FY 2020-23 Plan and FY 2021-22 Update must include a description of training provided to participants in community planning process. (Cal. Code Regs., tit. 9, § 3300; W&I Code section 5848).	Technical Assistance #2	<p><u>Corrective Action Step/Evidence of Correction</u> Sacramento County has included an expanded description of the community program planning process training provided to staff and community participants in the approved FY 2021-24 Plan.</p> <p>This description can be found on pages 9-10. Sacramento County will continue to include this more detailed description in future Plans and Updates.</p>	The submitted plan is accepted.

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			<p><u>Timeline/Evidence of Corrections/ Mechanisms for Monitoring Effectiveness</u> A weblink/screenshot will be sent to DHCS showing evidence of inclusion in the FY 2022-23 Update by the June 30, 2022 deadline.</p>	
Technical Assistance #3	The approved FY 2020-23 Plan and FY 2021-22 Update must include a description of how stakeholder involvement demonstrates a partnership with constituents and stakeholders throughout the process that includes meaningful stakeholder involvement on: Mental health policy, Program planning and implementation, Monitoring, Quality improvement, Evaluation, and Budget allocations.	Technical Assistance #3	<p><u>Corrective Action Step/Evidence of Correction</u> Sacramento County has included an expanded description of the meaningful stakeholder involvement in these areas and the partnership with constituents and stakeholders throughout the process in the approved FY 2021-24 Plan.</p> <p>This expanded description can be found on pages 8-10. Sacramento County will continue to include this more detailed description in future Plans and Updates.</p> <p><u>Timeline/Evidence of Corrections/ Mechanisms for Monitoring Effectiveness</u> A weblink/screenshot will be sent to DHCS showing evidence of inclusion in</p>	The submitted plan is accepted.

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	(W&I Code section 5848).		the FY 2022-23 Update by the June 30, 2022 deadline.	
Technical Assistance #4	The approved FY 2021-2022 Update must include any challenges or barriers with each of the programs and strategies to mitigate those challenges or barriers in future approved Updates. (MHSOAC FY 2015-2016 MHSOAC Update Instructions).	Technical Assistance #4	<p><u>Corrective Action Step/Evidence of Correction</u> Sacramento County has included information regarding program challenges or barriers, as well as strategies to mitigate those, in the approved FY 2021-24 Plan.</p> <p>Barriers and challenges can be found on page 7, as well as embedded within the descriptions of each program throughout the Plan. Sacramento County will further expand these areas in the FY 2022-23 Update and future Plans and Updates.</p> <p><u>Timeline/Evidence of Corrections/ Mechanisms for Monitoring Effectiveness</u> A weblink/screenshot will be sent to DHCS showing evidence of inclusion in the FY 2022-23 Update by the June 30, 2022 deadline.</p>	The submitted plan is accepted.

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Technical Assistance #5	<p>The County’s approved FY 2017-20 Plan and FY 2019-20 Update included the statement, “Sacramento County’s community planning processes for previously approved CSS, PEI, WET, INN, CF and TN Component plans and activities have been described in-depth in prior plan updates and documents submitted to the State. Those documents are available on the Reports and Work Plans page of our website”. However, the link: Reports and Work Plans was broken and not accessible. DHCS recommends the county correct the linkage and confirm their website links are correct and functioning. (Cal. Code Regs., tit. 9, §§ 3300, 3315; W&I Code section</p>	Technical Assistance #5	<p><u>Corrective Action Step/Evidence of Correction</u> Sacramento County has corrected the broken link in the approved FY 2021-24 Plan and will carefully review links included in future Plans and Updates.</p> <p><u>Timeline/Evidence of Corrections/ Mechanisms for Monitoring Effectiveness</u> A weblink/screenshot will be sent to DHCS reflecting active working weblinks in the FY 2022-23 Update by the June 30, 2022 deadline.</p>	The submitted plan is accepted.

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	5848; MHSOAC FY 2014-2015 Through FY 2016-2017 MHSOAC Plan Instructions and FY 2015-2016 MHSOAC Update Instructions).			