

**Mental Health Services Act (MHSA) Performance Review Report
Mendocino County Program Review
February 1, 2022**

FINDINGS

Finding #1: Mendocino County did not report the cost per person for Community Services Support (CSS), Prevention Early Intervention (PEI) and Innovation (INN) services/programs in the adopted FY 2017-20 Three-Year Program and Expenditure Plan (Plan) and adopted FY 2019-20 Annual Update (Update). (Welfare and Institution Code (W&I Code) section 5847(e); Mental Health Services Oversight & Accountability Commission (MHSOAC) FY 2015-2016 MHSA Annual Update Instructions (p 4-5)).

Recommendation #1: The County must report the cost per person for CSS, PEI, and INN programs in each subsequent adopted Plan and Update thereafter.

Finding #2: Mendocino County did not include a narrative description of the training provided to participants in the Community Program Planning Process (CPPP) in the adopted FY 2019-20 Update. (California Code of Regulations, title 9, section 3300(c); MHSOAC FY 2015-2016 MHSA Annual Update Instructions (pg 3); MHSOAC FY 2014-2015 Through FY 2016-2017 MHSA Plan Instructions (pg 3)).

Recommendation #2: The County must include a narrative description of the training provided to participants in the CPPP in each subsequent adopted Plan and Update thereafter.

Finding #3: Mendocino County did not include an assessment of the County's capacity to implement mental health programs and services in the adopted FY 2017-20 Plan. (Cal. Code Regs., title. 9, § 3650(a)(5)).

Recommendation #3: The County must include an assessment of its capacity to implement mental health programs and services in each subsequent adopted Plan thereafter:

- a. The strengths and limitations of the county and service providers that impact their ability to meet the needs of racially and ethnically diverse populations.
- b. Bilingual proficiency in threshold languages.
- c. Percentages of diverse cultural, racial/ethnic and linguistic groups represented among direct service providers, as compared to percentage of the total population needing services and the total population being served.
- d. Identification of possible barriers to implementing the proposed programs/services and methods of addressing these barriers.

Finding #4: Mendocino County did not include documentation of achievement in performance outcomes for CSS programs in the adopted FY 2017-20 Plan and

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FY 2019-20 Update. (County Performance Contract (6.)(A.)(5)(d.); W&I Code section 5848; MHSOAC FY 2015-2016 MHSA Plan Instructions).

Recommendation #4: The County must include documentation of achievement in performance outcomes for CSS programs in each subsequent adopted Plan and Update thereafter.

SUGGESTED IMPROVEMENTS

Item #1: Community Program Planning Process (CPPP)

Suggested Improvement #1: Department of Health Care Service (DHCS) recommends that the County must include a narrative description of the local stakeholder process including date(s) of the meeting(s) and any other planning activities conducted in each subsequent adopted Plan and Update thereafter.