Mental Health Services Act (MHSA) Performance Review Report Madera County Program Review February 1, 2022

FINDINGS

Finding #1: Madera County's adopted Fiscal Year (FY) 2017-20 Three Year Plan (Plan) and FY 2019-20 Annual Update (Update) does not contain a budget summary for each fiscal year, including the total budgeted for each funding category of Community Services Support (CSS), Prevention Early Intervention (PEI), Innovation (INN), Workforce Education and Training (WET), Capital Facilities (CF), and Technological Needs (TN). (Welfare and Institution Code (W&I Code) section 5847(e); California Code of Regulations, title 9, sections 3650(a)(6)(c), 3755(I), 3930(d), 3820(e) (Cal. Code Regs., tit. 9,); Information Notice (IN) 08-09 Enclosure 1, 2, & 3; Mental Health Services Oversight & Accountability Commission (MHSOAC) FY 2014-2015 through FY 2016-2017 MHSA Plan Instructions; MHSOAC FY 2015 through 2016 MHSA Update Instructions).

<u>Recommendation #1</u>: The County must include a budget summary each fiscal year, including the total budgeted for each funding category of CSS, PEI, INN, WET, CF, and TN in each subsequent adopted Plan and Update thereafter.

Finding #2: Madera County did not report the cost per person for CSS, PEI and INN services/programs in the adopted FY 2019-20 Update. (W&I Code section 5847(e); MHSOAC FY 2015-2016 MHSA Annual Update Instructions (p 4-5)).

<u>Recommendation #2</u>: The County must report the cost per person for CSS, PEI, and INN programs in each subsequent adopted Plan and Update thereafter.

Finding #3: Madera County did not identify each Program funded with PEI funds as a Prevention, Early Intervention, Outreach for Increasing Recognition of Early Signs of Mental Illness, Stigma and Discrimination Reduction, Access and Linkage to Treatment, Improve Timely Access to Services for Underserved Populations or Suicide Prevention (optional). (Cal. Code Regs., tit. 9, § 3755(I)(2)).

<u>Recommendation #3</u>: The County must identify each Program funded with PEI funds as a Prevention, Early Intervention, Outreach for Increasing Recognition of Early Signs of Mental Illness, Stigma and Discrimination Reduction, Access and Linkage to Treatment, Improve Timely Access to Services for Underserved Populations, or Suicide Prevention (optional); in each subsequent adopted Plan and Update thereafter.

Finding #4: Madera County did not include a narrative description of the training provided to participants in the Community Program Planning Process (CPPP) in the adopted FY 2019-20 Update. (Cal. Code Regs., tit. 9, § 3300(c); MHSOAC FY 2015-2016 MHSA Annual Update Instructions (pg 3); MHSOAC FY 2014-2015 Through FY 2016-2017 MHSA Plan Instructions (pg 3)).

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<u>Recommendation #4</u>: The County must include a description of the training provided to participants in the CPPP in each subsequent adopted Plan and Update thereafter.

Finding #5: Madera County's adopted FY 2019-20 Update did not include a description of how stakeholder involvement demonstrates a partnership with constituents and stakeholders throughout the process that includes meaningful stakeholder involvement on: mental health policy, monitoring, quality improvement, evaluation, and budget allocations. The County's adopted FY 2019-20 Updated did include a description of stakeholder involvement in the program planning and implementation process. (W&I Code section 5848(a); MHSOAC FY 2015-2016 MHSA Annual Update Instructions (pg 2); MHSOAC FY 2014-2015 Through FY 2016-2017 MHSA Plan Instructions (pg 3)).

<u>Recommendation #5</u>: The County must include a description of how stakeholder involvement demonstrates a partnership with constituents and stakeholders throughout the process that includes meaningful stakeholder involvement on mental health policy, program planning and implementation, monitoring, quality improvement, evaluation, and budget allocations in each subsequent adopted Plan and Update thereafter.

Finding #6: Madera County's adopted FY 2017-20 Plan and FY 2019-20 Update did not contain a narrative description of the stakeholders who participated in the local review process in enough detail to establish that the required stakeholders were included and reflected the diversity of the County. (W&I Code section 5848; Cal. Code Regs., tit. 9, §§ 3315, 3300; MHSOAC FY 2015-2016 MHSA Annual Update Instructions (pg 3); MHSOAC FY 2014-2015 Through FY 2016-2017 MHSA Plan Instructions).

<u>Recommendation #6</u>: The County must include a narrative description of the stakeholders who participated in the local review process in enough detail to establish that the required stakeholders were included and reflected the diversity of the County in each subsequent adopted Plan and Update thereafter.

Finding #7: Madera County's adopted FY 2017-20 Plan and FY 2019-20 Update did not include documentation that the Board of Supervisors adopted the Plan or Update and the date of that adoption. (W&I Code section 5847(a); MHSOAC FY 2015-2016 MHSA Annual Update Instructions (pg 6); MHSOAC FY 2014-2015 Through FY 2016-2017 MHSA Plan Instructions (pg 5)).

<u>Recommendation #7</u>: The County must include documentation that the Board of Supervisors adopted the Plan or Update and the date of that adoption in each subsequent adopted Plan and Update thereafter.

Finding #8: Madera County did not include any substantive written recommendations for revisions received during the 30 day comment period in either the adopted FY 2017-20 Plan or FY 2019-20 Update. (W&I Code section 5848(b)).

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<u>Recommendation #8</u>: The County must include any substantive written recommendations for revisions received during the 30 day comment period in each subsequent adopted Plan and Update thereafter. If no recommendations for revisions received, identify no recommendations received in the Plan or Update.

Finding #9: Madera County did not include a description of any substantive changes made to the adopted FY 2017-20 Plan or FY 2019-20 Update that was circulated. (Cal. Code Regs., tit. 9, § 3315(a)(4); MHSOAC FY 2015-2016 MHSA Plan Instructions (pg 4)).

<u>Recommendation #9</u>: The County must include a description of any substantive changes made to each subsequent adopted Plan and Update thereafter that was circulated. If no changes made, identify no changes made in the Plan or Update.

SUGGESTED IMPROVEMENT

Item #1: Reporting

<u>Suggested Improvement 1a</u>: DHCS recommends the County ensure that the County Program Certification form in the Plan and Update must be signed and dated.

<u>Suggested Improvement 1b</u>: DHCS recommends the County ensure that the County Fiscal Accountability Certification form in the Plan and Update must be signed and dated.

<u>Suggested Improvement 1c</u>: DHCS recommends the County ensure that supporting documents referenced in the Plan and Update be included as addendums/attachments.

Item #2: CPPP

<u>Suggested Improvement 2a</u>: DHCS recommends the County incorporate into the CPPP policy and procedure, how stakeholders are trained with enough detail to establish that the required stakeholders were included and trained on the overall CPPP.

<u>Suggested Improvement 2b</u>: DHCS recommends the County identifies the local stakeholders involved in the development of the Plan and Update to those referenced in W&I Code section 5848(a) such as adults and severe mental illness; families of children, adults, and adults with severe mental illness; providers of services; law enforcement agencies; education; social services agencies; veterans; providers of alcohol and drug services; health care organizations; etc; to ensure stakeholders are included and reflect the diversity of the County. The County's adopted FY 2019-20 Update did include demographic information related to primary language, age, and race/ethnicity from surveys collected.