

Glenn Plan of Correction
Per the County Performance Contract Review Report for Review Dates April 9 – 11, 2019

Finding # or Suggested Improvement #	Finding or Suggested Improvement	Recommendation # (State Corrective Action Step / Identify Timeline / and Evidence of Corrections / Mechanisms for Monitoring Effectiveness)		Score – Comments/Notes
Finding #1	Glenn County lacked a narrative analysis that assesses the mental health needs of the unserved, underserved/inappropriately served, and fully served county residents who qualify for MHSA services and an assessment of its capacity to implement proposed programs and services in their adopted FY 2017-20 Three-Year Program and Expenditure Plan (Plan). (Cal.Code Regs., tit. 9, § 3650(a)).	<p>Recommendation #1: The County shall include a narrative analysis of its assessment of the County’s mental health needs, its capacity to implement proposed programs/services and address all components of Cal. Code Regs., tit 9, § 3650(a) in the adopted FY 2020-23 Plan and each subsequent Plan, thereafter. Recommendation</p>	<p>A needs assessment is currently occurring within our annual Cultural Competency Plan. Please see the addendum of the Cultural Competency plan as evidence of our annual needs assessment. In the next MHSA plan and subsequent years thereafter, we will include a narrative illustrating the assessment. (Addendum # 1)</p>	The submitted plan is accepted.
		<p>Recommendation #1a: The County should use the results of the assessment to develop the approved Plan.</p>	<p>Glenn County runs quarterly data to assess the current Mental Health needs for the underserved/ inappropriately served and fully served county residents who qualify for MHSA services. We review and analyze this data during our System Improvement Committee. This data is used to make program decisions and evaluate the effectiveness.</p>	The submitted plan is accepted.

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Finding #2	Glenn County’s adopted FY 2017-20 Plan and FY 2018-19 Update does not demonstrate that the County has at least one of each of the required Prevention and Early Intervention (PEI) programs, specifically; Outreach for Increasing Recognition of Early Signs of Mental Illness and Stigma and Discrimination Reduction. (Cal. Code Regs., tit. 9, § 3706 (a)).	Recommendation #2: The County must incorporate a Stigma and Discrimination Reduction PEI program, and include a description of the program per the requirements of the Cal. Code. Regs., tit.9, § 3755 in the adopted FY 2020-23 Plan and FY 2019-20 Update and each subsequent Plan and Update, thereafter.	Our Prevention and Early Intervention (PEI) Programs plan includes an Outreach plan. We will include language to reflect Outreach of Early Signs of Mental Illness and Stigma and Discrimination Reduction. WE will ensure that the outreach programs include information regarding early sign of mental illness and stigma reduction. We use the Each Mind Matter handouts, Know the Signs, and social marketing brochures at all outreach- tabling events. This information is found in the annual PEI report 19/20 under Suicide Prevention, starting on page 49. (addendum #3) The 20/23 plan will have description of the program per the requirement and each subsequent plan thereafter.	The submitted plan is accepted.
Finding #2a	The County did not obtain a declaration for opting out of having an Outreach for Increasing Recognition of Early Signs of Mental Illness PEI program from the Board of Supervisors, and that they could not	Recommendation #2a: The County must obtain a declaration from the County Board of Supervisors that they are opting out of having an Outreach for Increasing Recognition of Early Signs of Mental Illness PEI	This finding has been removed from the Plan of Correction. The county is not opting out of this funding. We will continue to use MHSA PEI funding for Outreach for Increasing Recognition of Early Signs of Mental Illness and Stigma and Discrimination Reduction.	N/A

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	meet the requirements of the Cal. Code Regs., tit. 9, § 3705(a)(A)(1).	program and they could not meet the requirements.		
Finding #2b	The County did not include in its Plan and/or Update, documentation describing the rationale for the County’s decision to opt out of having an Outreach for Increasing Recognition of Early Signs of Mental Illness PEI program and how the County ensured meaningful involvement in the decision to opt out. (Cal. Code Regs., tit. 9, § 3705(a)(B).	<p>Recommendation #2b: The County must include in its Plan and/or Update, documentation describing the rationale for the County’s decision to opt out of having an Outreach for Increasing Recognition of Early Signs of Mental Illness PEI program and how the County ensured meaningful involvement in the decision to opt out in the adopted FY 2020- 23 Plan and/or FY 2019-20 Update and each subsequent Plan and Update, thereafter.</p> <p>Recommendation #2c: The County shall clearly identify which PEI programs fall under each PEI program category funded with PEI funds as a Prevention Program, an</p>	<p>This finding has been removed from the Plan of Correction.</p> <p>This is not applicable, as we are not opting out of this funding.</p> <p>Our current plan delineates specific programs under each PEI category please see attached MHSA 19/20 annual update. The 2020-2023 MHSA plan and subsequent years after will clearly reflect the programs</p>	N/A

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		Early Intervention Program, Outreach for Increasing Recognition of Early Signs of Mental Illness Program, Stigma and Discrimination Reduction Program, Suicide Prevention Program (if applicable), or Access and Linkage to Treatment Program, in the FY 2020-23 Plan and FY 2019-20 Update and each subsequent Plan and Update, thereafter.	listed under each PEI program category.	
Finding #3	Glenn County lacked evidence of a validated method used to measure changes in attitudes, knowledge, and/or behavior related to mental illness or seeking mental health services for each Prevention and Early Intervention (PEI) Stigma and Discrimination Reduction Program in	Recommendation #3: The County shall select and include documentation of the validated measure(s) used for each PEI Stigma and Discrimination Reduction Program and address all components of Cal. Code of Regs., tit. 9 §§ 3750(d), 3755(f) in their approved FY 2020-23 Plan and FY 2019-20 Update and each	A Mental Health Perception Questionnaire is collected from participants to evaluate Glenn County Stigma Programs. Please see the questionnaire, attached as an addendum to the report. (addendum #4) We will include these outcomes in our 2020-2023 plan and each subsequent years.	The submitted plan is accepted.

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	the approved FY 2017-20 Plan and FY 2018-19 Update. (Cal. Code of Regs., tit. 9, §§ 3750(d), 3755(f)(3)).	subsequent Plan and Update, thereafter.		
Finding #4	Glenn County lacked documentation of evidence to ensure stakeholder involvement in the Community Program Planning Process (CPPP) for the Innovation (INN) SMART project (2014-19). The County submitted the CPPP for the 2011-2014 INN project: Weekend Wellness. (Welfare and Institutions Code (W&I) Section 5848(a), 5898; Cal. Code Regs., tit. 9, § 3930(b)(1)).	Recommendation #4: The approved FY 2020-23 Plan and FY 2019-20 Update, and each subsequent Plan and Update thereafter, will include a description for each new INN project and how the County ensures that staff and stakeholders were informed about and understood the purpose and requirements of the MHSa Innovation component.	Glenn County MHSa 2014-2017 three- year plan on page 17 clearly describes our Community Planning Process, which includes, stakeholder involvement and community surveys, for the SMART INN project. Please see attached MHSa 2014-2017 plan (addendum #5).	The submitted plan is accepted.
Suggested Improvement Item #1	MHSa Transparency and Consistency	Suggested Improvement #1: The Department of Health Care Services	Glenn County MHSa Annual Revenue and Expenditure Report in 2018-2019 matched the names	The submitted plan is accepted.

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		<p>(DHCS) recommends programs identified in the adopted Plan and Update (e.g. has distinct program descriptions) match program names and services consistently within the approved Plan, Update, budget and Annual Revenue and Expenditure Report (ARER).</p>	<p>form the plan to the ARER. We will continue to do that in subsequent years in the future. Please see attached MHPA 19/20 ARER.(addendum #6)</p> <p>In our 20-21 to 22-23 plan Glenn County has updated our program names. For CSS we have one FSP program and one non-FSP program. There are different types of services and programming that is offered under each of these programs. We will collect and report information off of the program names listed in the 3 Year Plan.</p> <p>Program tracking requirements guidance from the state for frontier/ small counties was to not break our programs by age range and activities on separate line items on the ARER. We consider WRAP, Weekend Wellness, etc. activities under the CSS program, not separate programs.</p> <p>We have been combining the CSS</p>	

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			<p>activities in FSP and non FSP categories since year 10/11 per state recommendations. In the future, we will make sure the programs will match between the plan & ARER</p> <p>The Glenn County PEI plan has been updated for FY 20-21 and we will report our expenditures off of each program that is listed in the plan</p>	
Suggested Improvement Item #1a	MHSA Transparency and Consistency	Suggested Improvement #1a: The ARER should be consistent with the budget in the adopted Plan and Update. If the program or service did not occur, report the program or service on the ARER and indicate zero expenditures.	<p>Glenn County MHSA Annual Revenue and Expenditure Report in 2018-2019 matched the names form the plan to the ARER. We will continue to do that in subsequent years in the future. Please see attached MHSA 19/20 ARER.(addendum #6).</p> <p>Glenn County has updated their 3 year plan from FY 20-21 to 22-23. Beginning with the 20-21 ARER we will be sure to have our programs match with the county plan.</p>	The submitted plan is accepted.