

MENTAL HEALTH SERVICES ACT (MHSA) PLAN OF CORRECTION (POC)

1.	County/City:	Mendocino
2.	POC Submitted for:	MHSA Performance Review
3.	Date of Audit/Performance Review	-
4.	Name of Preparer:	-
5.	Preparer Contact Email:	-
6.	Preparer Contact Telephone:	-

	A	B	C	D
#	Finding #	Finding	Recommendation	Action Taken to Correct Finding (Identify Timeline / Evidence of Correction)
7.	Finding #1	Mendocino County did not report the cost per person for Community Services Support (CSS), Prevention Early Intervention (PEI) and Innovation (INN) services/programs in the adopted FY 2017-20 Three-Year Program and Expenditure Plan (Plan) and adopted FY 2019-20 Annual Update (Update). (Welfare and Institution Code (W&I Code) section 5847(e); Mental Health Services Oversight & Accountability Commission (MHSOAC) FY 2015-2016	The County must report the cost per person for CSS, PEI, and INN programs in each subsequent adopted Plan and Update thereafter.	Mendocino County MHSA will include the cost per person in our Annual Summary document, a supplement to our Update. The 22/23 Annual Update is already in the finalization process in order to be approved in August 30, 2022. Information about the 21/22 cost per person will be compiled in evidence in the form of an "Annual Summary" addendum to the 22/23 Annual Update, and will be completed by January 1, 2023. Beginning in the FY 23/24 Annual Update cost per person for the prior completed year will be included in the Annual Update annually thereafter. Evidence will be in the form of the completed "Annual Summary" and subsequent Annual Updates. Mendocino County will update Policy and Procedure III.A-3M to include the requirement of cost per client as part of the Annual Update.

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		MHSA Annual Update Instructions (p 4-5)).		The policy update and Annual Update will be submitted by October 30, 2022.
8.	Finding #2	Mendocino County did not include a narrative description of the training provided to participants in the Community Program Planning Process (CPPP) in the adopted FY 2019-20 Update. (California Code of Regulations, title 9, section 3300(c); MHSOAC FY 2015-2016 MHSA Annual Update Instructions (pg 3); MHSOAC FY 2014-2015 Through FY 2016-2017 MHSA Plan Instructions (pg 3)).	The County must include a narrative description of the training provided to participants in the CPPP in each subsequent adopted Plan and Update thereafter.	Mendocino County will include a narrative description of the CPPP training activities provided to stakeholders in the Annual update beginning in the FY 22/23 Annual Update, which will be completed by or before August 30, 2022 and will include it annually thereafter. Evidence will be in the form of the completed Annual Update. Mendocino County will update Policy and procedure III.A-3M to include the requirement of a narrative description of the CPPP training activities provided to stakeholders as part of the Annual Update. The updated policy and Annual Update will be submitted by October 30, 2022.
9.	Finding #3	Mendocino County did not include an assessment of the County’s capacity to implement mental health programs and services in the adopted FY 2017-20	The county must include an assessment of its capacity to implement mental health programs and services in each	Mendocino County will provide additional detail in the capacity assessment section of the Annual Updates, including specifically identifying the following: a. The strengths and limitations of the county and service providers that impact

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		Plan. (Cal. Code Regs., title. 9, § 3650(a)(5)).	subsequent adopted Plan thereafter.	<p>their ability to meet the needs of racially and ethnically diverse populations</p> <ul style="list-style-type: none"> b. Bilingual proficiency in threshold languages c. Percentages of diverse cultural, racial/ethnic, and linguistic groups represented among direct service providers, as compared to the total population needing services and the total population being served. d. Identification of possible barriers to implementing the proposed programs/services and methods of addressing these barriers. <p>Mendocino County will include these in the “Annual Summary” Addendum to the FY 22/23 Annual Update, which will be completed by or before January 1, 2023 and will include this information for the most recent completed fiscal year annually thereafter. Evidence will be in the form of the completed “Annual Summary” and subsequent Annual Updates.</p> <p>Mendocino County will update Policy III.A-3M to add details regarding the requirements for Capacity Assessment, specifically including the details listed above as part of the Annual</p>

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				Update. The updated policy and Annual Update will be submitted by October 30, 2022.
10	Finding #4	Mendocino County did not include documentation of achievement in performance outcomes for CSS programs in the adopted FY 2017-20 Plan and FY 2019-20 Update. (County Performance Contract (6.)(A.)(5)(d.); W&I Code section 5848; MHSOAC FY 2015-2016 MHSA Plan Instructions).	The County must include documentation of achievement in performance outcomes for CSS programs in each subsequent adopted Plan and Update there after.	Mendocino county will include documentation of the performance outcomes for CSS programs in the next “Annual Summary” addendum to the Annual Update for FY 22/23, which will be completed by or before January 1, 2023 and will include this information for the most recent completed fiscal year annually thereafter. Evidence will be in the form of the completed “Annual Summary” and subsequent Annual Updates. Mendocino County will update Policy III.A-3M to include the requirements for CSS performance outcomes with the details listed above as part of the Annual Update. The updated policy and Annual Update will be submitted by October 30, 2022.
11	Suggested Improvement #1	Community Program Planning Process	Department of Health Care Services (DHCS) recommends that the county must include a narrative description of the local stakeholder	Mendocino County will expand our existing stakeholder process description in out MHSA Plans and Updates to include the schedule of meetings, planning activities, and additional CPPP activities. These will be included in the FY 22/23 “Annual Summary” addendum to the Annual Update to be completed by or before

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			process including date(s) of the meeting(s) and any other planning activities conducted in each subsequent adopted Plan and Update thereafter.	January 1, 2023 and will include this information for the most completed fiscal year annually thereafter. Evidence will be in the form of the completed Annual Updates. Mendocino County will update Policy III.A-3M to include the requirements of including the schedule of CPP activities as part of the Annual Update. The updated policy and Annual Update will be submitted by October 30, 2022.

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Instructions: Complete the MHSA Plan of Correction (POC) to address Findings from the Fiscal Audit Report or Performance Review Report.

Row 1: Enter County/City name.

Row 2: Select from the drop down menu if this POC is submitted in response to a Fiscal Audit or a Performance Review.

Row 3: Enter the date that the Fiscal Audit or Performance Review was conducted.

Row 4: Enter the name of the person who prepared the Plan of Correction or is responsible for responding to inquiries about the Plan of Correction.

Row 5: Enter the contact email address of the person who prepared the Plan of Correction or is responsible for responding to inquiries about the Plan of Correction.

Row 6: Enter the contact telephone number of the person who prepared the Plan of Correction or is responsible for responding to inquiries about the Plan of Correction.

Rows 7-28, Column A: Enter the number of the specific Finding from the Fiscal Audit Report or Performance Review Report.

Rows 7-28, Column B: Enter the specific Finding from the Fiscal Audit Report or Performance Review Report.

Rows 7-28, Column C: Enter the specific recommendation from the Fiscal Audit Report or Performance Review Report.

Rows 7-28, Column D: Enter the description of the actions taken to correct the Finding. Must include 1) timeline for implementation and/or completion of actions; 2) proposed (or actual) evidence of correction to be submitted to DHCS.

This completed form must be submitted to MHSA@dhcs.ca.gov.