

**Mental Health Services Act (MHSA) Performance Review Report
Glenn County Program Review
October 25, 2022**

FINDINGS

Finding #1: Glenn County did not provide a description of the county demographics, including, but not limited to size of the County, threshold languages, unique characteristics, age, gender, and race/ethnicity in the adopted Fiscal Year (FY) 2021-22 Annual Update (Update). (California Code of Regulations, title 9, section 3300(b)(4); Mental Health Services Oversight & Accountability Commission (MHSOAC) FY 2015-16 MHSA Annual Update Instructions (pg 5); MHSOAC FY 2014-15 Through FY 2016-17 MHSA Plan Instructions (pg 4)).

Recommendation #1: The County must provide a description of the demographics of the County, including but not limited to, size of the County, threshold languages, unique characteristics, age, gender, and race/ethnicity in each subsequent adopted Plan and Update thereafter.

Finding #2: Glenn County did not report the cost per person for Prevention Early Intervention (PEI) and Innovation (INN) services/programs in the adopted FY 2020-23 Plan and FY 2021-22 Update. However, the County did provide cost per person for Community Services and Support (CSS) services/programs. (Welfare & Institution Code (W&I Code) section 5847(e); MHSOAC FY 2014-15 through FY 2016-17 MHSA Plan Instructions (pg 4); MHSOAC FY 2015-16 MHSA Annual Update Instructions (p 4-5)).

Recommendation #2: The County must report the cost per person for CSS, PEI, and INN services/programs in each subsequent adopted Plan and Update thereafter.

Finding #3: Glenn County did not include a narrative description of the training provided to participants in the Community Program Planning Process (CPPP) in the adopted FY 2020-23 Plan and FY 2021-22 Update. (Cal. Code of Regs., tit. 9, § 3300(c); MHSOAC FY 2014-15 through FY 2016-17 MHSA Plan Instructions (pg 3); MHSOAC FY 2015-16 MHSA Annual Update Instructions (pg 2)).

Recommendation #3: The County must include a description of the training provided to participants in the CPPP in each subsequent adopted Plan and Update thereafter.

Finding #4: Glenn County did not submit the adopted FY 2021-22 Update to the Department of Health Care Services (DHCS) within 30 days after adoption by the County Board of Supervisors, which occurred on July 20, 2021. The adopted FY 2021-22 Update was submitted to DHCS on December 13, 2021. (W&I Code section 5847(a)).

Recommendation #4: The County must submit each subsequent adopted Plan and Update thereafter to DHCS within 30 days of adoption by the County Board of Supervisors by June 30th and prior to the FY starting July 1. For example, the adopted FY 2021-22 Update needs to be submitted by June 30th, 2021, and prior to the FY starting July 1, 2021. The FY 2020-23 Plan needs to be submitted by June 30th, 2020,

**Mental Health Services Act (MHSA) Performance Review Report
Glenn County Program Review
October 25, 2022**

and prior to the FY starting July 1, 2020. And each subsequent adopted Plan and Update thereafter needs to be submitted to DHCS no later than June 30th and prior to the FY starting July 1.

Finding #5: Glenn County did not include an assessment of the County's capacity to implement mental health programs and services in the adopted FY 2020-23 Plan. (Cal. Code Regs, tit. 9, § 3650(a)(5)).

Recommendation #5: The County must include an assessment of its capacity to implement mental health programs and services in each subsequent adopted Plan thereafter:

- a. The strengths and limitations of the County and service providers that impact their ability to meet the needs of racially and ethnically diverse populations. The evaluation should include an assessment of bilingual proficiency in threshold languages.
- b. Percentages of diverse cultural, racial/ethnic and linguistic groups represented among direct service providers, as compared to percentage of the total population needing services and the total population being served.
- c. Identification of possible barriers to implementing the proposed programs/services and methods of addressing these barriers.

Finding #6: Glenn County did not provide an estimate of the number of clients, in each age group, to be served in the Full-Service Partnership (FSP) category for each fiscal year of the adopted FY 2020-23 Plan. (Cal. Code of Regs., tit. 9, § 3650(a)(3)).

Recommendation #6: The County must provide an estimate of the number of clients, in each age group, to be served in the FSP service category for each fiscal year of the adopted Plan and in each subsequent adopted Plan thereafter.

Finding #7: Glenn County did not indicate the number of children, adults, and seniors to be served in the adopted FY 2021-22 Update. (W&I Code section 5847(e)).

Recommendation #7: The County must indicate the number of children, adults, and seniors to be served in each subsequent adopted Update thereafter.

SUGGESTED IMPROVEMENTS

Suggested Improvement #1: The County included the Annual PEI Report within the PEI component section of the adopted FY 2021-22 Update. (Calif. Code of Regs., tit. 9, § 3560.010(a)(1)). However, the Annual PEI Report is not to be used in lieu of Cal.

Mental Health Services Act (MHSA) Performance Review Report
Glenn County Program Review
October 25, 2022

Code of Regs., tit. 9, § 3755; which are the regulations for the PEI Component of the Plan and Update, and not consistent with the regulations for the Annual PEI Report (Cal. Code of Regs., tit. 9, § 3560.010). DHCS will accept the Annual PEI Report submitted to MHSOAC, as an addendum or attachment, as being a part of the Plan or Update; if it is clearly labeled, indicates what years are being reported and the location of the report is identified within the Plan or Update. DHCS recommends the county include a cover page for the Annual PEI Report with the title *Annual PEI Report FY XXXX to XXXX* and included as an addendum or attachment to the Plan or Update. The Annual PEI Report is not to be used in lieu of Cal. Code of Regs., tit. 9, § 3755 (Prevention and Early Intervention Component of the Plan and Update).

Suggested Improvement #2: The Annual PEI Report is not due in years in which a Three-Year PEI Evaluation Report is due. (Calif. Code of Regs., tit. 9, § 3560.010(a)(1)).