

Mental Health Services Act (MHSA) Performance Review Report
El Dorado County Program Review
June 21, 2022

FINDINGS

Finding #1: El Dorado County did not report the cost per person for Prevention Early Intervention (PEI) and Innovation (INN) services/programs in the adopted Fiscal Year (FY) 2019-20 Annual Update (Update). (Welfare & Institution Code (W&I Code) section 5847(e); Mental Health Services Oversight & Accountability Commission (MHSOAC) FY 2014-2015 through FY 2016-2017 MHSA Plan Instructions (pg 4); MHSOAC FY 2015-2016 MHSA Annual Update Instructions (p 4-5)).

Recommendation #1: The County must report the cost per person for Community Services and Support (CSS), PEI, and INN programs in each subsequent adopted Three-Year Program and Expenditure Plan (Plan) and Update thereafter.

Finding #2: El Dorado County did not include a narrative description of the training provided to participants in the Community Program Planning Process (CPPP) in the adopted FY 2017-20 Plan and FY 2019-20 Update. (California Code of Regulations, title 9, section 3300(c); MHSOAC FY 2014-2015 through FY 2016-2017 MHSA Plan Instructions (pg 3); MHSOAC FY 2015-2016 MHSA Annual Update Instructions (pg 2)).

Recommendation #2: The County must include a description of the training provided to participants in the CPPP in each subsequent adopted Plan and Update thereafter.

Finding #3: El Dorado County's adopted FY 2019-20 Update did not include a description of how stakeholder involvement demonstrates a partnership with constituents and stakeholders throughout the process that includes meaningful stakeholder involvement on: mental health policy, program planning and implementation, monitoring, quality improvement, evaluation, and budget allocations. (W&I Code section 5848(a); MHSOAC FY 2014-2015 through FY 2016-2017 MHSA Plan Instructions (pg 3); MHSOAC FY 2015-2016 MHSA Annual Update Instructions (pg 2)).

Recommendation #3: The County must include a description of how stakeholder involvement demonstrates a partnership with constituents and stakeholders throughout the process that includes meaningful stakeholder involvement on mental health policy, program planning and implementation, monitoring, quality improvement, evaluation, and budget allocations in each subsequent adopted Plan and Update thereafter.

Finding #4: El Dorado County did not ensure stakeholder involvement in the CPPP for the INN Project. (W&I Code section 5848(a), 5898; Cal. Code Regs., tit. 9, § 3930(b)(1)).

Mental Health Services Act (MHSA) Performance Review Report
El Dorado County Program Review
June 21, 2022

Recommendation #4: The County must provide a narrative of how the County ensures stakeholder involvement in the CPPP for INN Projects in each subsequent adopted Plan and Update thereafter.

Finding #5: El Dorado County did not include an assessment of the County's capacity to implement mental health programs and services in the adopted FY 2017-20 Plan. (Cal. Code Regs, tit. 9, § 3650(a)(5)).

Recommendation #5: The County must include an assessment of its capacity to implement mental health programs and services in each subsequent adopted Plan thereafter:

- a. The strengths and limitations of the County and service providers that impact their ability to meet the needs of racially and ethnically diverse populations. The evaluation should include an assessment of bilingual proficiency in threshold languages.
- b. Percentages of diverse cultural, racial/ethnic and linguistic groups represented among direct service providers, as compared to percentage of the total population needing services and the total population being served.
- c. Identification of possible barriers to implementing the proposed programs/services and methods of addressing these barriers.

Finding #6: El Dorado County did not identify in the FY 2019-20 Update the types of problem(s) and need(s) for which the Early Intervention Program would be directed; and the activities to be included in the program that are intended to bring about mental health and related functional outcomes including reduction of the negative outcomes referenced in W&I Code section 5840(d) for individuals with early onset of potentially serious mental illness. (Cal Code Regs., tit. 9, § 3755(c)(3)).

Recommendation #6: The County must identify the type(s) of problem(s) and need(s) for which the Early Intervention Program will be directed; and the activities to be included in the program that are intended to bring about mental health and related functional outcomes including reduction of the negative outcomes referenced in W&I Code section 5840(d) for individuals with early onset of potentially serious mental illness in each subsequent adopted Plan and Update thereafter.

Finding #7: El Dorado County did not specify the methods to be used to reach out and engage potential responders or the methods to be used for potential responders and public mental health service providers to learn together about how to identify and respond supportively to signs and symptoms of potentially serious mental illness for each Outreach for Increasing Recognition of Early Signs of Mental Illness Program in the adopted FY 2019-20 Update. (Cal. Code Regs., tit. 9, § 3755(e)(3)).

Recommendation #7: The County shall specify the methods to be used to reach out and engage potential responders and the methods to be used for potential responders

Mental Health Services Act (MHSA) Performance Review Report
El Dorado County Program Review
June 21, 2022

and public mental health service providers to learn together about how to identify and respond supportively to signs and symptoms of potentially serious mental illness for each Outreach for Increasing Recognition of Early Signs of Mental Illness Program in the next adopted Plan and Update and in each subsequent adopted Plan and Update thereafter.

Finding #8: El Dorado County did not identify in the FY 2019-20 Update the types of problem(s) and need(s) for which the Prevention Program would be directed; and the activities to be included in the program that are intended to bring about mental health and related functional outcomes including reduction of the negative outcomes referenced in W&I Code section 5840(d) for individuals with early onset of potentially serious mental illness. (Cal. Code Regs., tit. 9, § 3755(c)(3)).

Recommendation #8: The County must identify the type(s) of problem(s) and need(s) for which the Prevention Program will be directed; and the activities to be included in the program that are intended to bring about mental health and related functional outcomes including reduction of the negative outcomes referenced in W&I Code section 5840(d) for individuals with early onset of potentially serious mental illness in each subsequent adopted Plan and Update thereafter

Finding #9: El Dorado County did not specify the methods and activities to be used to change attitudes, knowledge, and/or behavior regarding being diagnosed with mental illness, having mental illness and or seeking mental health services for each Stigma and Discrimination Program in the adopted FY 2019-20 Update. (Cal. Code Regs., tit. 9, § 3755(f)(3)).

Recommendation #9: The County shall specify the methods and activities to be used to change attitudes, knowledge, and or behavior regarding being diagnosed with mental illness, having mental illness and or seeking mental health services for each Stigma and Discrimination Program in each subsequent adopted Plan and Update thereafter.

Finding #10: El Dorado County did not explain how individuals, and, as applicable, their parents, caregivers, or other family members, will be linked to County mental health services, a primary care provider, or other mental health treatment for each Access and Linkage to Treatment Program or how each Access and Linkage to Treatment Program will follow up with the referral to support engagement in treatment in the adopted FY 2019-20 Update. (Cal. Code Regs., tit. 9, §§ 3755(h)(4), 3755(h)(5)).

Recommendation #10: The County shall explain how individuals, and, as applicable, their parents, caregivers, or other family members, will be linked to County mental health services, a primary care provider, or other mental health treatment and how the program will follow up with the referral to support engagement in treatment for each Access and Linkage to Treatment Program in each subsequent adopted Plan and Update thereafter.