

YOUR RIGHT TO A STATE HEARING

If you disagree with the action being taken, you have the right to ask for a State Fair Hearing upon receipt of this notice (California Code of Regulations, Title 22, Section 51014.1.) Under federal regulations, individuals may request a fair hearing not to exceed 90 days for eligibility or fee-for-service issues. DHCS received federal Section 1135 approval to temporarily extend the 90 days to up to an additional 120, or 210 days after the date of this notice. This temporary extension is effective March 1, 2020 and will terminate upon termination of the public health emergency.

To continue a service you are receiving, you must ask for a hearing within 10 days after the date of this notice. Your service will continue until the judge's decision. If you withdraw your hearing request your service will stop at that time.

To ask for a hearing

- You can use the attached State Fair Hearing Request Form

OR

- Write to:

California Department of Social Services
State Hearing Division
P.O. Box 944243, Mail Station 19-37
Sacramento, CA 94244-2430

INCLUDE

- Name of Medi-Cal Beneficiary
- Medi-Cal Number
- Address
- Telephone number
- Reason for asking for a hearing
- Language or dialect (in case you need an interpreter)
- Name and telephone number of person you will bring with you to hearing to help you

OR

- Call the Public Inquiry and Response Unit at 1-800-952-5253. This number can be very busy. You may get a message asking you to call back later. ***If you have trouble hearing or speaking, call TDD 1-800-952-8349.***

If you want to know more about your hearing rights call the Public Inquiry and Response Unit at 1-800-952-5253. ***If you have trouble hearing or speaking, call TDD 1-800-952-8349.***

- You can represent yourself, or you can bring a friend, relative, attorney, or any other person to help you at your hearing. You may also be able to get free legal help to represent you at your hearing. Look for "Legal Services" in the Community Services section of your local Yellow Pages.
- If you wish to see the Medi-Cal file related to your case you can arrange this by contacting the local Medi-Cal Field Office listed on the front page of this notice.