



CALIFORNIA ELIGIBILITY AND ENROLLMENT REPORT IN
FULFILLMENT OF ABx1-1:

INSURANCE AFFORDABILITY PROGRAMS

For the Reporting Period
October 2013 through September 2014

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HIGHLIGHTS

With the launch of Covered California, California's Health Insurance Marketplace, in 2013 and the expansion of Medicaid in 2014, Californians have access to a range of affordable health insurance choices. This report responds to California Assembly Bill 1-1, which requires quarterly reporting on eligibility and enrollment processes for all California insurance affordability programs, including Medi-Cal, the Medi-Cal Access Program (formerly the Access for Infants and Mothers Program, or AIM), and Qualified Health Plans (QHPs) available through Covered California. The report represents eligibility and enrollment data collected from October 1, 2013 –September 30, 2014, to provide a full picture of activity since the start of the first Covered California open enrollment period.

How Many Californians Have Applied and Enrolled?

- Bullet 1
- Bullet 2
- Bullet 3

Which Californians Have Gained Health Insurance?

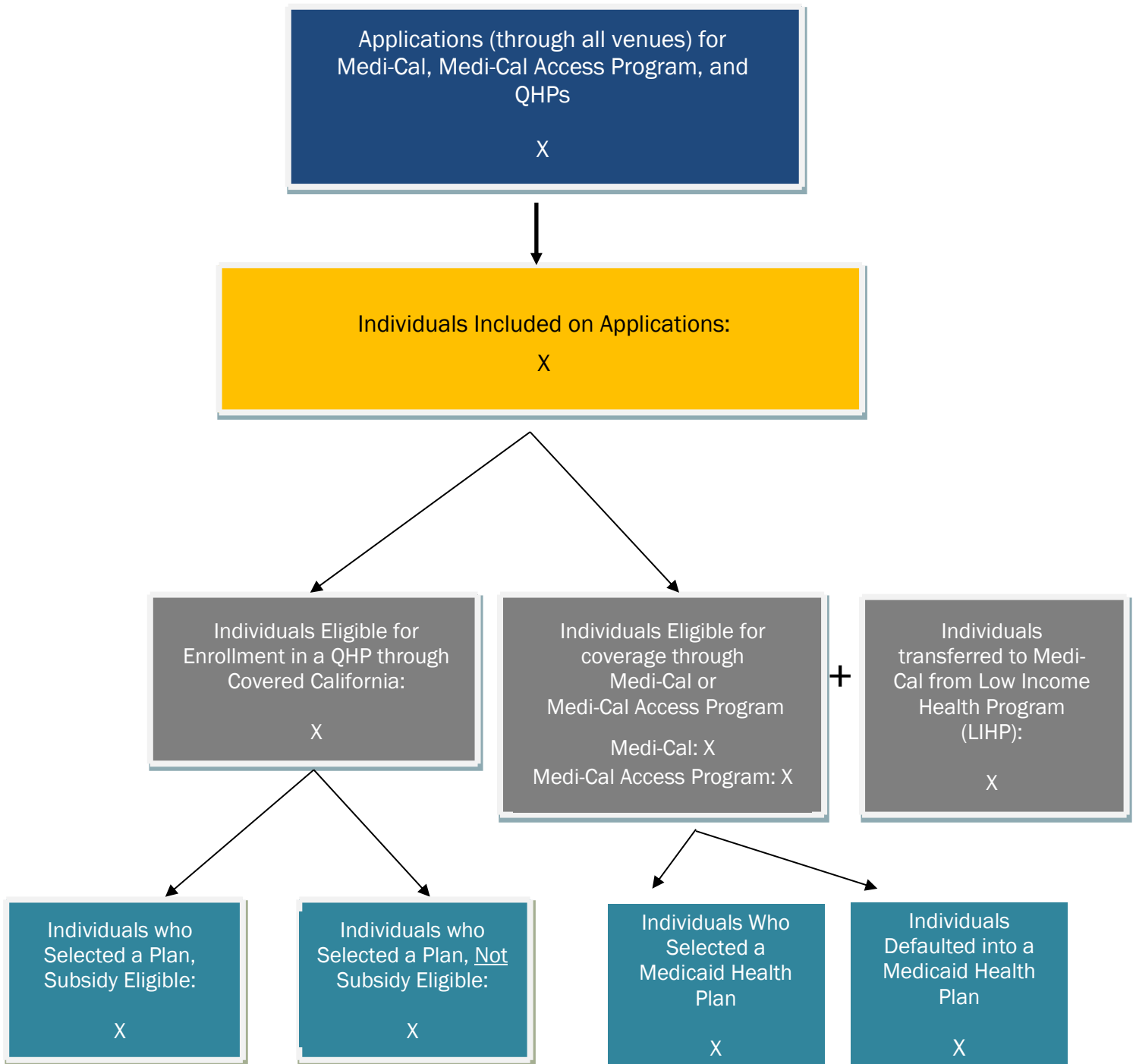
- Bullet 1
- Bullet 2
- Bullet 3

How Did Californians Apply for Coverage?

- Bullet 1
- Bullet 2
- Bullet 3

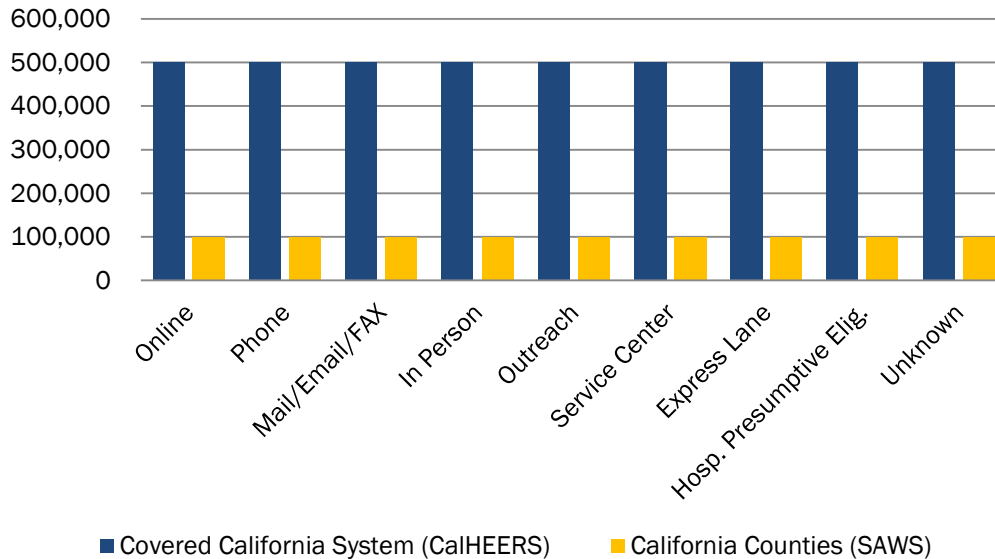
OVERVIEW

This report represents California eligibility and enrollment data collected from October 1, 2013 –September 30, 2014. The report responds to California Assembly Bill 1-1, which requires quarterly reporting on eligibility and enrollment processes for all California insurance affordability programs, including Medi-Cal, Medi-Cal Access Program (formerly the Access for Infants and Mothers Program, or AIM), and Qualified Health Plans (QHPs) available through Covered California.



APPLICATIONS RECEIVED

Applications by Venue October 1, 2013 - September 30, 2014



The counts displayed sum to more than the total number of applications in the initial flow chart because applicants may choose to use more than one submission venue to complete their application.
Source: CalHEERS and SAWS

- About X percent of all applicants used the Covered California or California County online web portals at some point during the application process.
- Approximately X% of all applications were filed with the help of an assister or navigator.

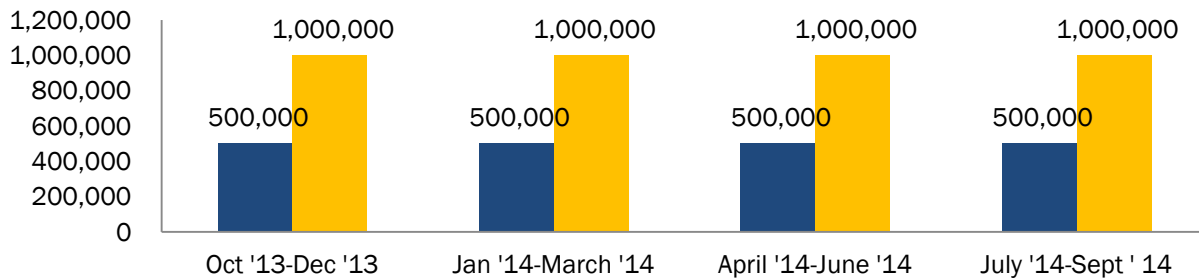
Applications Filed with the Help of an Assister or Navigator

- Among applications containing information about the presence of application assistance, X percent were completed with the help of an agent and X percent were completed with the involvement of a certified enrollment counselor.
- Another X percent of applications were completed with other forms of formal assistance, including Service Center Representatives (X percent), plan-based enrollers and county eligibility workers.

INDIVIDUALS INCLUDED ON APPLICATIONS

Number of Applications Received through the Covered California System (QHP and Income-Eligible Medi-Cal) and Individuals Included on Applications

October 1, 2013-September 30, 2014



Note: The counts displayed sum to more than the stated total number of applications and individuals on applications due to instances of duplication.

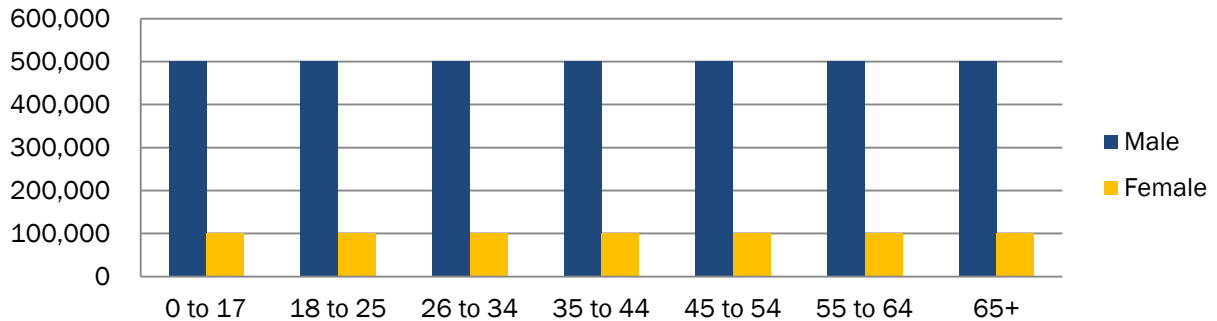
Source: CalHEERS.

Average Number of Individuals per Application: X

- The X total applications submitted through the Covered California system from October 1, 2013 – September 30, 2014 represented X individuals.
- X percent of these applications were submitted during the open enrollment period, between October 1, 2013 and March 31, 2014.

APPLICANT DEMOGRAPHICS (GENDER, AGE)

**Age and Gender of Applicants Determined
through the Covered California System, including
QHP and Income-Based Medi-Cal Coverage
October 1, 2013 - September 30, 2014**



Source: CalHEERS.

- More than X million youth (ages 0- 17) and X million young adults (ages 18 to 25) applied for health insurance.

Applications → Individual Applicants → Eligibility Determination → Health Plan Enrollment

APPLICANT DEMOGRAPHICS (RACE, ETHNICITY)

**Race & Ethnicity of Applicants Determined Through the Covered California System, Including QHP and Income-Based Medi-Cal Coverage
October 1, 2013 – September 30, 2014**

Race	Number of Individual Applicants
White	500,000
Black or African American	500,000
Mixed Race	500,000
Chinese	500,000
Vietnamese	500,000
Filipino	500,000
Korean	500,000
Asian Indian	500,000
Other Asian	500,000
American Indian and/or Alaska Native	500,000
Japanese	500,000
Other Pacific Islander	500,000
Samoan	500,000
Native Hawaiian	500,000
Guamanian or Chamorro	500,000
Other	500,000
Not Reported	500,000
Total	8,500,000

Source: CalHEERS

Ethnicity*	Number of Individual Applicants
Mexican/Mexican American/Chicano	500,000
Mixed Ethnicity	500,000
Puerto Rican	500,000
Cuban	500,000
Other	500,000
Ethnic Origin Not Given	500,000
Total	3,000,000

Source: CalHEERS

*A total of 2,500,000 checked the Hispanic/Latino box and/or answered the specific ethnicity question

Race & Ethnicity of Applicants Determined by Other Medi-Cal Criteria October 1, 2013 – September 30, 2014

Race & Ethnicity	Number of Individual Applicants
Hispanic	100,000
White	100,000
Black	100,000
Vietnamese	100,000
Chinese	100,000
Filipino	100,000
Other Asian or Pacific Islander	100,000
Alaskan Native or American Indian	100,000
Asian Indian	100,000
Korean	100,000
Cambodian	100,000
Laotian	100,000
Samoan	100,000
Amerasian	100,000
Hawaiian	100,000
Japanese	100,000
Guamanian	100,000
Other	100,000
No response, client declined to state	100,000
Total	1,900,000

- More than X% of applicants determined by other Medi-Cal criteria indicated their race or ethnicity. Applicants are not required to indicate their race or ethnicity.

Source: MEDS

APPLICANT DEMOGRAPHICS (LANGUAGE)

Primary Language of Applicants Determined Through the Covered California System, Including QHP and Income-Based Medi-Cal Coverage, October 1, 2013 – September 30, 2014

Primary Language	Number of Applicants	
	Written	Spoken
English	500,000	500,000
Spanish	500,000	500,000
Traditional Chinese Character	500,000	N/A
Vietnamese	500,000	500,000
Korean	500,000	500,000
Mandarin	500,000	500,000
Farsi	500,000	500,000
Tagalog	500,000	500,000
Russian	500,000	500,000
Arabic	500,000	500,000
Armenian	500,000	500,000
Cambodian	500,000	500,000
Hmong	500,000	500,000
Cantonese	500,000	500,000
Not Reported	500,000	500,000
Total	7,000,000	6,500,000

Source: CalHEERS

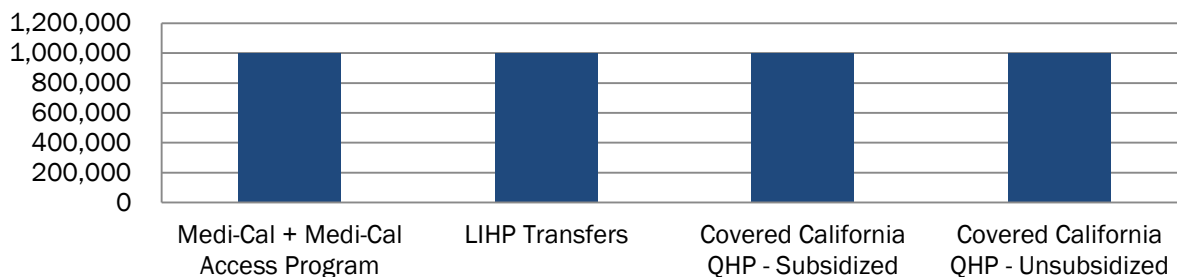
Primary Spoken Language of Applicants Determined by Other Medi-Cal Criteria October 1, 2013-September 30, 2014

Primary Language	Number of Applicants	Primary Language	Number of Applicants
English	100,000	Japanese	100,000
Spanish	100,000	Samoan	100,000
Vietnamese	100,000	Portuguese	100,000
Cantonese	100,000	Mien	100,000
Mandarin	100,000	American Sign Language (ASL)	100,000
Arabic	100,000	French	100,000
Armenian	100,000	Ilacano	100,000
Korean	100,000	Turkish	100,000
Tagalog	100,000	Hebrew	100,000
Farsi	100,000	Polish	100,000
Other Chinese Languages	100,000	Other Sign Language	100,000
Russian	100,000	Italian	100,000
Cambodian	100,000	Other Non-English	100,000
Hmong	100,000	Declined to state	100,000
Thai	100,000	Total	3,000,000
Lao	100,000		

Source: MEDS. MEDS tracks applicants' primary spoken language; it does not track primary written language.

ELIGIBLE INDIVIDUALS

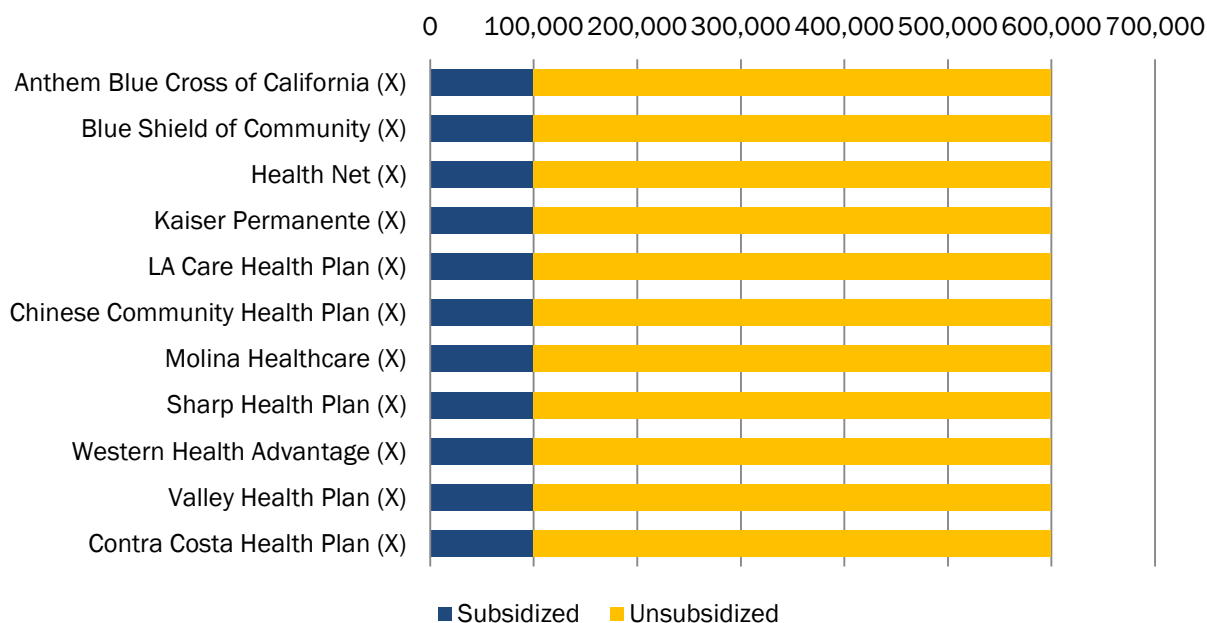
Distribution of Eligible Individuals Across Insurance Affordability Programs October 1, 2013 - September 30, 2014



- Overall, X% of eligible individuals qualified for Medi-Cal, Medi-Cal Access Program, or subsidized QHPs.
- X% of individuals who were eligible for QHPs qualified for subsidies.
- Individuals enrolled in LIHP were automatically transferred into Medi-Cal.

HEALTH PLAN ENROLLMENT (COVERED CALIFORNIA HEALTH PLANS)

Health Plans Selected by Covered California Enrollees (# of Counties Served by Plan) October 1, 2013 - September 30, 2014



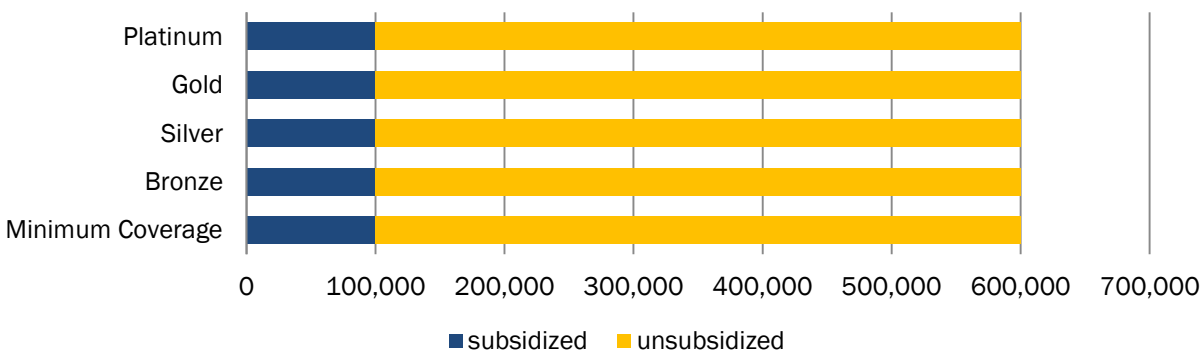
Note: This figure represents health plans selected by applicants; applicants are not fully enrolled until they submit their first premium payment.

- Individuals who were subsidy eligible and those who were not subsidy eligible made similar health plan selections.

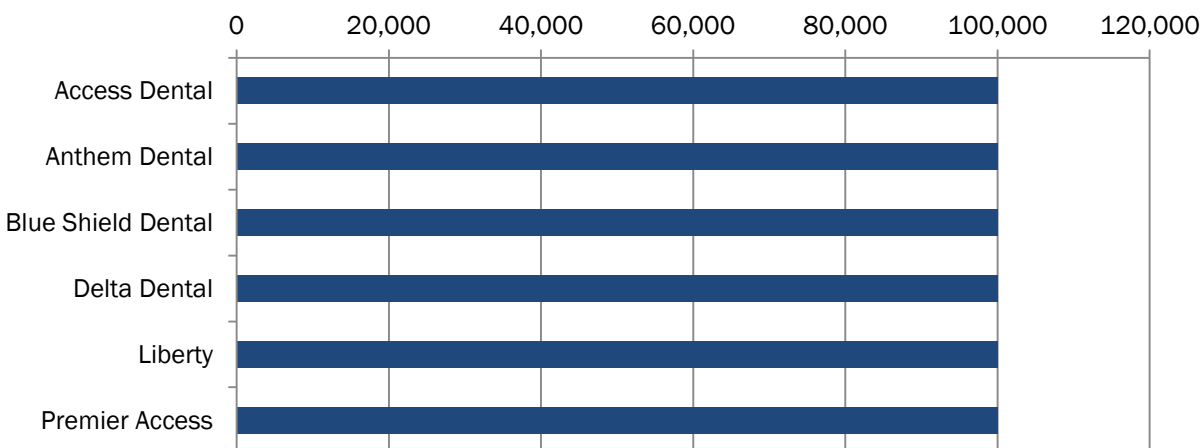
Applications → Individual Applicants → Eligibility Determination → Health Plan Enrollment

HEALTH PLAN ENROLLMENT (COVERED CALIFORNIA)

Covered California Health Plan Selections by Metal Tier, October 1, 2013 - September 30, 2014

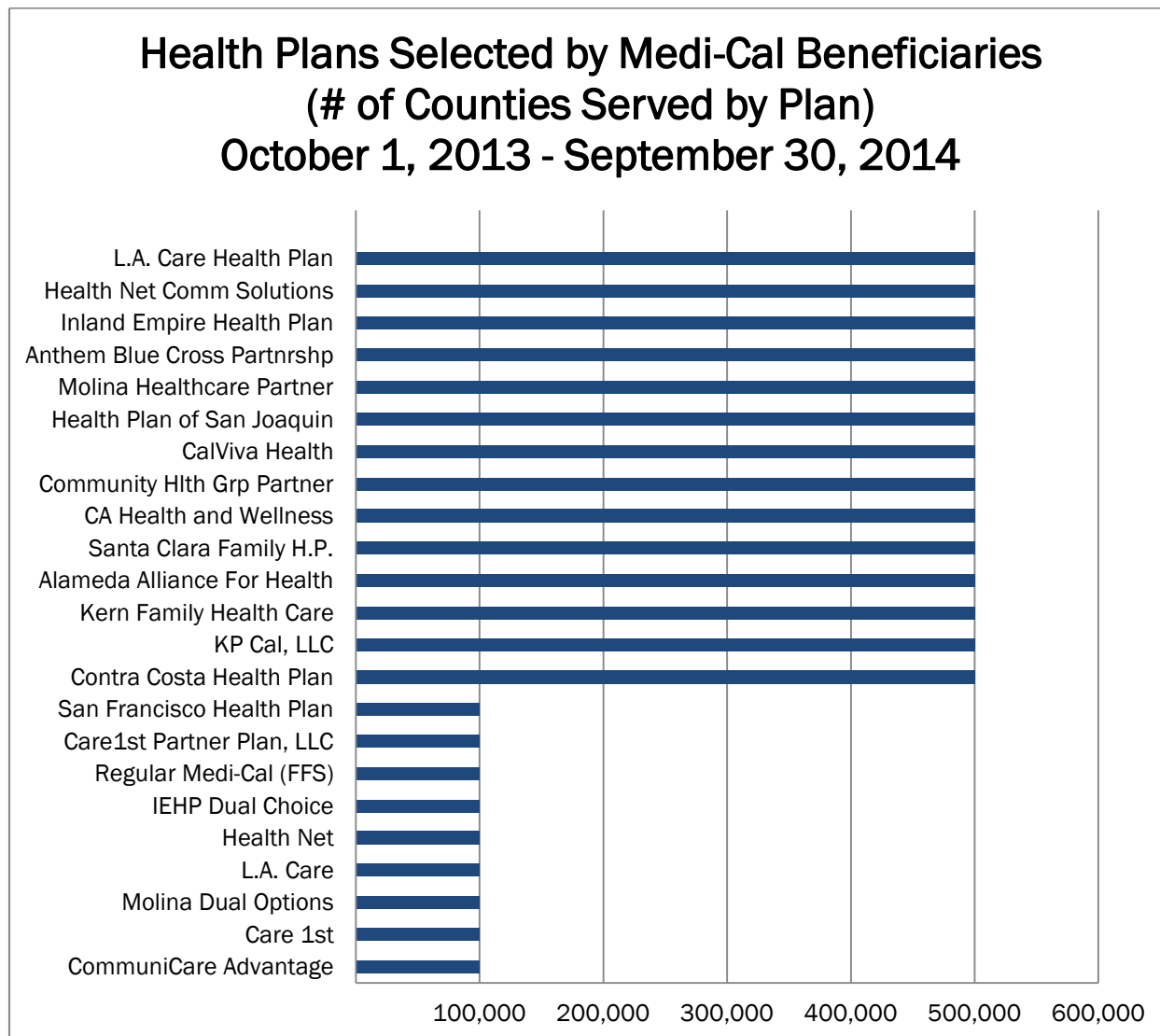


Pediatric Dental Plans Selected by Covered California Enrollees (Ages 0 -18), October 1, 2013 - September 30, 2014



- Dental plans are available through Covered California for children ages 0 – 18. Children who are eligible for Medi-Cal receive dental coverage through Medi-Cal.

HEALTH PLAN ENROLLMENT (MEDI-CAL HEALTH PLANS)



- An additional X Medi-Cal beneficiaries did not select but were instead defaulted into a health plan.

APPEALS

Applications → Individual Applicants → Eligibility Determination → Health Plan Enrollment