

**AB 1296 Stakeholder Workgroup**  
**Meeting Notes**



**Date:** May 31, 2017  
**Time:** 10:00 AM – 12:00 PM  
**Location:** Department of Health Care Services, 1700 K Street, 1<sup>st</sup> Floor Conference Room, Sacramento, California  
**Conference Call:** 866-600-1649 ; Passcode: 6409337

**Meeting Facilitators:** Doina Culiuc & Fei Collier

**Meeting Sponsors:** Katie Ravel (Covered California); Rene Mollow (DHCS); James Duckens (CalHEERS)

**ATTENDEES:**

<b><u>Covered California (CC)</u></b>	<b><u>DHCS</u></b>	<b><u>CalHEERS</u></b>	<b><u>Stakeholder Community</u></b>
<input type="checkbox"/> Katie Ravel	<input checked="" type="checkbox"/> Rene Mollow	<input checked="" type="checkbox"/> James Duckens	<input checked="" type="checkbox"/> Cori Racela
<input type="checkbox"/> Thien Lam	<input checked="" type="checkbox"/> Sandra Williams	<input checked="" type="checkbox"/> Chris Martinez	<input checked="" type="checkbox"/> Jen Flory
<input checked="" type="checkbox"/> Karen Johnson	<input checked="" type="checkbox"/> Fei Collier	<input checked="" type="checkbox"/> Amanda Hutchinson	<input type="checkbox"/> Jessica Haspel
<input checked="" type="checkbox"/> Karen Ruiz	<input checked="" type="checkbox"/> Robert Sugawara		<input checked="" type="checkbox"/> Other Stakeholders
<input checked="" type="checkbox"/> CC Team Members	<input type="checkbox"/> Anna Molander	<b><u>CWDA</u></b>	
	<input checked="" type="checkbox"/> MCED Team Members	<input checked="" type="checkbox"/> Cathy Senderling/Assmaa Elayyat	

**AGENDA and NOTES**

	<b><u>Agenda Topic</u></b>	<b><u>Discussion Facilitator</u></b>	<b><u>Notes</u></b>
1.	<b>Introductions</b>	<ul style="list-style-type: none"> <li>Fei Collier (DHCS)</li> </ul>	<ul style="list-style-type: none"> <li>In the interest of time, introductions took place in the room only. Individuals on the phone only introduced themselves as they had comments or questions.</li> </ul>
2.	<b>AB x1-1</b>	<ul style="list-style-type: none"> <li>Mary Engstrom (DHCS)</li> </ul>	<ul style="list-style-type: none"> <li>DHCS/Mary informed the workgroup of the status on the ABx1 1 reports. The reports will be posted onto the website and available for viewing on a rolling basis.</li> </ul>

3.	R17.2	<ul style="list-style-type: none"> <li>Chris Martinez (CalHEERS)</li> </ul>	<ul style="list-style-type: none"> <li>CalHEERS/Chris shared highlights of key change requests that were implemented on February 13, 2017.</li> </ul>
4.	R17.6	<ul style="list-style-type: none"> <li>DHCS Team Members</li> <li>Cov CA Team Members</li> <li>CalHEERS</li> </ul>	<p><u>DHCS CRs</u></p> <ul style="list-style-type: none"> <li>CR 70497 – This CR will modify the online single streamline application (SSApp) to meet regulatory and statutory requirements. The changes will enable consistency with the paper application. It will identify US veterans and American Indians and collect optional information like gender identify, as examples. CalHEERS/James Duckens shared with the workgroup that the scope of this change request for release will be delayed and the new target is tentatively set for R17.7.</li> </ul> <p><u>Covered California CRs</u></p> <ul style="list-style-type: none"> <li>CR 56179 – This CR will consolidate online provider directory for all Covered CA QHPs. The provider directory will enable consumers to conduct a search for their doctor, a dentist for their children, or hospital prior to selecting a health plan through CalHEERS.</li> </ul> <p><u>Single Streamline Application (SSApp) Transformation – Current &amp; New</u></p> <ul style="list-style-type: none"> <li>CalHEERS/Amanda presented to the workgroup a “Before” and “In Progress” view of the Single Streamline Application changes that are under development and planned for implementation.</li> </ul>
5.	R17.7	<ul style="list-style-type: none"> <li>DHCS Team Members</li> <li>Cov CA Team Members</li> <li>CalHEERS</li> </ul>	<p><u>DHCS CRs</u></p> <ul style="list-style-type: none"> <li>CR 76084 – The purpose of this CR is to work in conjunction with CR 70497. Currently, all consumers are asked the same set of questions and have to navigate through the full application. There will be checkpoints performed throughout the application process to determine what questions to display to the consumers.</li> </ul> <p><u>Covered California CRs</u></p> <ul style="list-style-type: none"> <li>No R17.7 Covered CA changes to highlight.</li> </ul>

6.	R17.9	<ul style="list-style-type: none"> <li>• Rene Mollow (DHCS)</li> <li>• DHCS Team Members</li> <li>• Cov CA Team Members</li> <li>• CalHEERS</li> </ul>	<p><u>DHCS CRs</u></p> <ul style="list-style-type: none"> <li>• CR 64475 – DHCS/Rene shared with the workgroup the DHCS and CalHEERS have discontinued the development and plans for implementation of this change request for the Affordability and Benefit Program for New Qualified Immigrants, per the Governor’s May Budget Revision (released on May 12, 2017).</li> <li>• CR 69974 – DHCS and Covered CA requested this change to add system refinements related to immigrant eligibility. This CR will change the immigration document information fields to be optional, refine the request for the grant date, and enhance the calls to the federal hub for immigration status verification.</li> <li>• CR 82977 – This CR will implement the State Inmate Program in CalHEERS. DHCS will be the case managers for this population. The system change will include the addition of inmate program aid codes to the manual drop-down list in CalHEERS for DHCS to administer.</li> <li>• CR 82978 – This CR will implement the county inmate program and indicator to the CalHEERS system. CalHEERS will interface with the SAWS systems through the eHIT interface for the eligibility determination. The CalHEERS system will process the county inmate application indicator as self attestation for the Covered CA programs eligibility determination and will deny eligibility to APTC/CSR for an individual that attests to being incarcerated.</li> <li>• CR 83286 – This CR modifies the eligibility determination request to produce a standby eligibility result that requires authorization in order to finalize the determination and initiate downstream eligibility processes. This CR will also provide functionality to CEWs to manually override CalHEERS eligibility determinations based upon defined conditions.</li> <li>• CR 82920 – This CR will modify both the CalHEERS portal and the eHIT interface architecture to add a separate verifications only service to the federal hubs, while continuing to maintain existing functionality to combine the verification and the business rules engine services.</li> <li>• CR 83395 – The purpose of this CR is to add functionality in CalHEERS allowing MCAP subscribers to retain their current IAP and ensuring the necessary transactions are sent to MEDS to avoid gaps in coverage when subscribers transition to Medi-Cal from MCAP or CCHIP.</li> </ul>
----	-------	--	---

			<p><u>Covered California CRs</u></p> <ul style="list-style-type: none"> <li>• CR 90113 – This CR will continue the user interface upgrades of the CalHEERS consumer portal. The focus of this change is the flow for renewal and report-a-change. These enhancements are designed to increase the ease of use and understanding for the consumers when they are reporting changes or renewing coverage.</li> <li>• CR 6614 – This CR automates the eligibility discontinuance or redetermination for consumers that fail to provide valid documentation to verify an inconsistency for income.</li> <li>• CR 82949 – This CR optimizes the CalHEERS system for consumers who will be participating in the 2018 renewals. Enhancements includes notices, consumer portal functionality, batch processes, and portal contents.</li> </ul>
7.	<b>Subgroup Reports</b>	<ul style="list-style-type: none"> <li>• Sandra Williams (DHCS)</li> </ul>	<ul style="list-style-type: none"> <li>• DHCS/Sandie informed the workgroup that the last subgroup (Immigration) will be discontinued and reiterated information provided in her 5/24/17 email.</li> <li>• DHCS remains dedicated to addressing immigration-related program and policy issues, and all immigration-related concerns will be directed to the monthly Consumer-Focused Stakeholder Workgroup (CFSW).</li> </ul>
8.	<b>IAP Transition Updates</b>	<ul style="list-style-type: none"> <li>• DHCS Team Members</li> <li>• Cov CA Team Members</li> </ul>	<ul style="list-style-type: none"> <li>• CC/Karen shared with the workgroup status and answered questions regarding the Medi-Cal to Covered CA transition and tax filing intention.</li> </ul>
9.	<b>Next AB 1296 Meeting</b>	<ul style="list-style-type: none"> <li>• Fei Collier (DHCS)</li> </ul>	<ul style="list-style-type: none"> <li>• The date has been set for August 24, 2017.</li> </ul>

**NEW ACTION ITEMS:**

	<u>Action Item</u>	<u>Owner</u>	<u>Due Date</u>
1.	No new action items from meeting.		
2.			
3.			
4.			