AB 1296 Stakeholder Meeting
April 18, 2014

Topics for Discussion

- **Current web framing to CoveredCA.com web portal**

CoveredCA.com Homepage Option 1

CoveredCA.com Homepage Option 2

CoveredCA.com Homepage Option 3

CoveredCA.com Homepage Option 4

Apply for Benefits Page – R3.5.2

Customer Service 1-800-123-4567 | Online Chat | Find Help Near You | Help

Hello Gustav | My Profile | Log Out | Secure Mailbox (3) | AAA | Español | 🌐 | 🖨

| LEARN | PREVIEW PLANS | APPLY | MAINTAIN |

START — HOUSEHOLD — PERSONAL DATA — INCOME — ELIGIBILITY — ENROLLMENT

START

Overview

Starting Questions

Consent For Verification

APPLY FOR BENEFITS

Starting Questions

Apply now to see if you are eligible for Medi-Cal or AIM for pregnant women or ongoing enrollment [1] opportunities through Covered California.

Still need health insurance, but missed open enrollment? Did you lose your health insurance or have a big change in your life recently? You may be eligible for Covered California if you have a qualifying life event like getting married, having a baby or losing other coverage.

If none of these apply, don't worry, you should still apply, since you may be eligible for Medi-Cal, or AIM for pregnant women based on your income. Regardless of which life event you select, your application will still be reviewed for coverage through Medi-Cal and AIM.

If you want to see if you qualify for free or low cost plans, select "yes" on Question #1. You will answer questions about your income to see what help you qualify for. If you just want coverage without financial help, select "no."

1. Do you want to see if you qualify for free or low [2] cost plans? * ○ Yes ○ No

2. Do any of the following qualifying life events apply [3] [4] to you? * [Select One ▼] [5]

3. Enter today's date or the date of your qualifying [6] [7] life event if you have one * [mm/dd/yyyy 📅] [8]

4. How many members are in the household? [9] [Select One ▼]

5. How did you hear about Covered California? [10] [Select One ▼]

Drop Down Options
Lost my health insurance including Medi-Cal
Permanently moved to/within California
Had a baby
Adopted a child
Got married or entered into domestic partnership
Returned from active duty military service
Released from incarceration
Gained citizenship/lawful presence
American Indian/Alaskan Native
Other qualifying life event
None of the above

Application Signature – Consumer View – R4.3

Application Signature for Reported Changes – Consumer View – R4.3

Application Signature for Reported Changes – SCR View - R4.3 – Option 1

Scenario: SCR View for Application Signature for Reported Changes

Application Signature for Reported Changes – SCR View - R4.3 – Option 2

Scenario: SCR View for Application Signature for Reported Changes

Eligibility Results – SEP Eligible

Eligibility Results – SEP Ineligible – Option 1

Scenario: Consumer submits new application and is determined ineligible due to Special Enrollment.

Eligibility Results – SEP Ineligible – Option 2

Scenario:
Consumer submits a new application and is determined ineligible due to Special Enrollment.

Eligibility Results – SEP Eligible Report a Change

Scenario: Consumer submits report a change and is determined ineligible due to not having a Special Enrollment Reason or the life event was reported after 60 days. The eligibility results are not updated.

Enrollment Introduction – SEP Eligible

Scenario: Consumer is eligible for the Special Enrollment Period and proceeds to Plan Selection.

Enrollment Introduction – SEP Eligible

Scenario: Consumer is ineligible for Special Enrollment Period.