



WILL LIGHTBOURNE  
DIRECTOR

State of California—Health and Human Services Agency  
Department of Health Care Services



GAVIN NEWSOM  
GOVERNOR

September 30, 2020

Bill Brooks, DMCO Director  
Centers for Medicare & Medicaid Services  
San Francisco Regional Office  
90 Seventh Street, Suite 5-300 (5W)  
San Francisco, CA 94103-6706

Dear Mr. Brooks,

This letter is to certify that the Drug Medi-Cal Organized Delivery System (DMC-ODS) Plans contracted with the Department of Health Care Services (DHCS), are compliant or have received a conditional pass with the network certification requirements found under the Medicaid Managed Care Final Rule CMS 2390-F (Final Rule) and the State of California's requirements for availability of services, as set forth in 42 Code of Federal Regulations (C.F.R.) §§ 438.206, 438.207, and 438.68.

DMC-ODS Plans that were unable to meet one or more standard have received a conditional pass and have a temporary standard mandated by DHCS. DHCS is also mandating that DMC-ODS Plans allow beneficiaries to obtain services out of network until the deficiency is ameliorated, regardless of travel time and/or the rate, if applicable timely access standards cannot be met.

In addition, the State of California is submitting an annual assurance of compliance Executive Summary for all contracted DMC-ODS Plans, in accordance with 42 C.F.R. § 438.207(d). This summary includes an overview of the process used by DHCS to ensure each provider network's ability to adequately serve the eligible beneficiaries for the upcoming contract year.

Enclosed you will find supporting documentation that all 30 DMC-ODS Plans received a conditional pass and will be subject to ongoing monitoring and oversight. Should you have any questions or concerns regarding this summary, please contact Kamilah Holloway, the Chief of the Quality and Network Adequacy Oversight Branch at (916) 713-8759 or by her email at [Kamilah.Holloway@dhcs.ca.gov](mailto:Kamilah.Holloway@dhcs.ca.gov).

Sincerely,

ORIGINAL SIGNED BY

Jacey Cooper  
Health Care Programs  
Medicaid Director,  
Enclosure