



State of California—Health and Human Services Agency
Department of Health Care Services



2019 Annual Network Certification

Mental Health Plan

Corrective Action Plan Report

Table of Contents

Contents

Background and Overview3

Network Certification Corrective Action Plan Requirements.....4

Mental Health Plans Subject to Corrective Actions5

Colusa Mental Health Plan7

El Dorado Mental Health Plan8

Fresno Mental Health Plan9

Imperial Mental Health Plan10

Inyo Mental Health Plan11

Kern Mental Health Plan12

Kings Mental Health Plan13

Lake Mental Health Plan14

Los Angeles Mental Health Plan15

Madera Mental Health Plan16

Mendocino Mental Health Plan17

Merced Mental Health Plan18

Modoc Mental Health Plan19

Orange Mental Health Plan20

Riverside Mental Health Plan21

San Benito Mental Health Plan22

San Bernardino Mental Health Plan23

San Joaquin Mental Health Plan24

Santa Barbara Mental Health Plan25

Shasta Mental Health Plan26

Siskiyou Mental Health Plan.....27

Stanislaus Mental Health Plan28

Sutter/Yuba Mental Health Plan29

Tehama Mental Health Plan30

Trinity Mental Health Plan31

Tulare Mental Health Plan32

Tuolumne Mental Health Plan33

Yolo Mental Health Plan.....34

Background and Overview

The Department of Health Care Services (DHCS) contracts with 56 Mental Health Plans (MHPs) responsible for providing, or arranging for the provision of, specialty mental health services (SMHS) to Medi-Cal beneficiaries who meet medical necessity criteria in a manner consistent with the beneficiary's mental health treatment needs and goals, and as documented in the beneficiary's treatment plan.

Each MHP must maintain and monitor a provider network adequate to serve, within scope of practice under State law, the population of adults and children/youth Medi-Cal beneficiaries eligible for SMHS. MHPs must meet or exceed network capacity requirements and proportionately adjust the number of network providers to support any anticipated changes in enrollment and the expected utilization of SMHS.

Federal regulations require each MHP to submit to DHCS data and documentation on which the State bases its certification that the MHP has complied with the State's requirements for availability and accessibility of services, including the adequacy of the provider network, as set forth in Title 42 Code of Federal Regulations parts 438.68 and 438.206, as specified in Chapter 738, Statutes of 2017, Assembly Bill (AB) 205.

DHCS certifies the network of each MHP and submits assurances of adequacy to the Centers for Medicare and Medicaid Services (CMS). DHCS reviews state and MHP-level data and information, including network data submissions by the MHPs, to conduct an analysis of the adequacy of each MHP's network. DHCS conducts a comprehensive review of each MHP's provider network in accordance with the annual network certification requirements set forth in Title 42 Code of Federal Regulations (CFR) part 438.207.

DHCS reviews each MHP's compliance in the following areas:

- I. Time and distance – geographic access mapping;
- II. Network composition and capacity – provider to beneficiary ratios;
- III. Mandatory provider types – American Indian Health Facilities;

DHCS evaluates the MHP's performance in each of these areas to determine compliance with the requirements. MHPs that did not meet requirements in all areas are subject to ongoing monitoring and are required to complete a corrective action plan (CAP) to improve access to SMHS for beneficiaries. While DHCS reviews the MHPs' compliance with reporting requirements related to language assistance capacity and system infrastructure, these elements are excluded from this

report.

In September 2019, 29 MHPs conditionally passed the network certification requirements; meaning the MHP did not meet the network adequacy requirements in one or more areas. Of the 29 counties, one immediately submitted a required AAS request for a time or distance deficiency and was no longer on a CAP. The remaining 28 counties submitted required documents in January 2020, and DHCS determined that 14 of those 28 MHPs remained non-compliant in one of more areas. This report identifies the MHPs that remain non-compliant with the applicable network certification requirements. The report also includes the 14 MHP's who resolved their CAP.¹ It fulfills the requirements of Assembly Bill (AB) 205, to annually publish on the DHCS website a report that details the results of DHCS' annual network certification of the MHPs.

Network Certification Corrective Action Plan Requirements

DHCS notified MHPs, in writing, of the results of the annual network certification. The MHPs, determined to conditionally pass the network certification requirements, were required to complete and submit a CAP detailing actions the MHP would immediately implement to ensure compliance with the requirements. The deadline to complete corrective actions was January 15, 2020. If a MHP did not comply with its CAP, DHCS would customarily impose additional corrective actions, including but not limited to, administrative and financial sanctions. In light of COVID-19 and the effects on counties, at this time DHCS is not imposing administrative or financial sanctions in regards to the 2019 Certification findings.

MHPs that do not meet the network certification standards and are unable to provide beneficiaries with timely access to necessary services within the applicable time and distance standards must adequately and timely cover these services with out-of-network providers. The MHP must permit out-of-network access for as long as the MHP's provider network is unable to provide the services in accordance with the standards.

The MHPs CAPs were required to address procedures for ensuring beneficiaries are informed and have access to out-of-network providers. The CAPs also included the provision of training to the MHP's 24/7 Access line staff, and other front line staff, who provide information to beneficiaries regarding appointments, as well as any staff responsible for processing authorization requests (including those of subcontractors), to ensure staff who interact with beneficiaries are aware of and trained on processing appointments including out-of-network access. The MHPs were further required to submit training materials and call center scripts to demonstrate compliance with these CAP requirements.

¹ California Welfare and Institutions Code (W&I Code) 14197(f)(3)

Mental Health Plans Subject to Corrective Actions

As aforementioned, 28 counties were non-compliant with Network Adequacy standards. Of the 28 counties, 14 MHPs were able to supply documentation that demonstrated that they resolved deficiencies. Those counties are as follows:

1. El Dorado Mental Health Plan
2. Imperial Mental Health Plan
3. Inyo Mental Health Plan
4. Kern Mental Health Plan
5. Madera Mental Health Plan
6. Mendocino Mental Health Plan
7. Merced Mental Health Plan
8. Modoc Mental Health Plan
9. Orange Mental Health Plan
10. San Bernardino Mental Health Plan
11. Santa Barbara Mental Health Plan
12. Siskiyou Mental Health Plan
13. Stanislaus Mental Health Plan
14. Yolo Mental Health Plan

The following 14 counties remained non-compliant in one or more required area(s):

1. Colusa Mental Health Plan
2. Fresno Mental Health Plan
3. Kings Mental Health Plan
4. Lake Mental Health Plan
5. Los Angeles Mental Health Plan
6. Riverside Mental Health Plan
7. San Benito Mental Health Plan
8. San Joaquin Mental Health Plan
9. Shasta Mental Health Plan
10. Sutter/Yuba Mental Health Plan
11. Tehama Mental Health Plan

12. Trinity Mental Health Plan
13. Tulare Mental Health Plan
14. Tuolumne Mental Health Plan

If an MHP failed to timely complete corrective actions, by January 15, 2020, and remains out-of-compliance with network adequacy requirements, the MHP is subject to additional corrective actions, including administrative and financial sanctions. DHCS has the authority to impose administrative and financial sanctions when DHCS determines a MHP has failed to comply with requirements in federal or state statutes, regulations, or the terms of the MHP contract. (W&I Code, § 14712, subd. (e) and § 14713, subd. (a); Cal. Code Regs, tit. 9, § 1810.380, subd. (b) and § 1810.385.)

As aforementioned, in light of COVID-19 and the effects on counties, at this time DHCS is not imposing administrative or financial sanctions in regards to the 2019 Certification findings.

The status of each CAP, as well as the specific areas of non-compliance and the MHPs' response to the CAP, are detailed in this report. DHCS will update the CAP status as the MHPs complete corrective actions to the Department's satisfaction. The status of each MHP's CAP is current as of April 2020.

Questions regarding the content of this report can be directed to: MHSDFinalRule@dhcs.ca.gov

Colusa Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Initial Findings (September 2019)	MHP CAP Response (January 2020)
Psychiatry	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Psychiatry	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 0.17 (full-time equivalent) FTE children/youth psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP remains out-of-compliance by 0.17 FTE children/youth psychiatry providers.
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Conditional Pass	The MHP's network does not meet the ratio standard. The MHP must increase its network by 0.10 FTE children/youth outpatient SMHS providers.	The MHP added providers to its children/youth outpatient SMHS network to meet the ratio standard.
Mandatory Provider Types – American Indian Health Facilities (AIHFs)		Pass		No corrective action required. The standards are met.	Not Applicable

El Dorado Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Initial Findings (September 2019)	MHP CAP Response (January 2020)
Psychiatry	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Psychiatry	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 0.29 FTE children/youth psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP added providers to its children/youth psychiatry network to meet the ratio standard.
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Mandatory Provider Types – American Indian Health Facilities (AIHFs)	Pass			No corrective action required. The standards are met.	Not Applicable

Fresno Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Initial Findings (September 2019)	MHP CAP Response (January 2020)
Psychiatry	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Psychiatry	Children/ Youth	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Adult	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 71.01 FTE adult outpatient SMHS providers.	The MHP added providers to its adult outpatient SMHS network to meet the ratio standard.
Outpatient SMHS	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 139.93 FTE children/youth outpatient SMHS providers.	The MHP remains out-of-compliance by 27.27 FTE children/youth outpatient SMHS providers.
Mandatory Provider Types – American Indian Health Facilities (AIHFs)		Pass		No corrective action required. The standard is met.	Not Applicable

Imperial Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Initial Findings (September 2019)	MHP CAP Response (January 2020)
Psychiatry	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Psychiatry	Children/ Youth	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Adult	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 22.56 FTE adult outpatient SMHS providers.	The MHP added providers to its adult outpatient SMHS network to meet the ratio standard.
Outpatient SMHS	Children/ Youth	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Mandatory Provider Types – American Indian Health Facilities (AIHFs)	Pass			No corrective action required. The standard is met.	Not Applicable

Inyo Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Initial Findings (September 2019)	MHP CAP Response (January 2020)
Psychiatry	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Psychiatry	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 0.04 FTE children/youth psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP added providers to its children/youth psychiatry network to meet the ratio standard.
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 0.81 FTE children/youth outpatient SMHS providers.	The MHP added providers to its children/youth outpatient SMHS network to meet the ratio standard.
Mandatory Provider Types – American Indian Health Facilities (AIHFs)	Pass			No corrective action required. The standards are met.	Not Applicable

Kern Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Initial Findings (September 2019)	MHP CAP Response (January 2020)
Psychiatry	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Psychiatry	Children/ Youth	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 204.79 FTE children/youth outpatient SMHS providers.	The MHP added providers to its children/youth outpatient SMHS network to meet the ratio standard.
Mandatory Provider Types – American Indian Health Facilities (AIHFs)	Not Applicable		There are no AIHFs in Kern MHP.		Not Applicable

Kings Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Initial Findings (September 2019)	MHP CAP Response (January 2020)
Psychiatry	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Psychiatry	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 0.67 FTE children/youth psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP provider network in children/youth psychiatry remains out-of-compliance due to data integrity issues with the NACT.
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 37.70 FTE children/youth outpatient SMHS providers.	The MHP provider network in children/youth outpatient SMHS remains out-of-compliance due to data integrity issues with the NACT.
Mandatory Provider Types – American Indian Health Facilities (AIHFs)	Pass			Not Applicable	Not Applicable

Lake Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Initial Findings (September 2019)	MHP CAP Response (January 2020)
Psychiatry	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Psychiatry	Children/ Youth	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 9.75 FTE children/youth outpatient SMHS providers.	The MHP remains out-of-compliance by 0.26 FTE children/youth outpatient SMHS providers.
Mandatory Provider Types – American Indian Health Facilities (AIHFs)	Pass			No corrective action required. The standard is met.	Not Applicable

Los Angeles Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Initial Findings (September 2019)	MHP CAP Response (January 2020)
Psychiatry	Adult	Conditional Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 49.61 FTE adult psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP added providers to its adult psychiatry network to meet the ratio standard.
Psychiatry	Children/ Youth	Conditional Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 12.46 FTE children/youth psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP remains out-of-compliance by 0.81 FTE children/youth psychiatry providers
Outpatient SMHS	Adult	Conditional Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 213.28 FTE adult outpatient SMHS providers.	The MHP added providers to its adult outpatient SMHS network to meet the ratio standard.
Outpatient SMHS	Children/ Youth	Conditional Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 776.37 FTE children/youth outpatient SMHS providers.	The MHP added providers to its children/youth outpatient SMHS network to meet the ratio standard.
Mandatory Provider Types – American Indian Health Facilities (AIHFs)	Not Applicable			There are no AIHFs in Los Angeles MHP.	Not Applicable

Madera Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Initial Findings (September 2019)	MHP CAP Response (January 2020)
Psychiatry	Adult	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 1.10 FTE adult psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP added providers to its adult psychiatry network to meet the ratio standard.
Psychiatry	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 1.17 FTE children/youth psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP added providers to its children/youth psychiatry network to meet the ratio standard.
Outpatient SMHS	Adult	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 5.49 FTE adult outpatient SMHS providers.	The MHP added providers to its adult outpatient SMHS network to meet the ratio standard.
Outpatient SMHS	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 29.30 FTE children/youth outpatient SMHS providers.	The MHP added providers to its children/youth outpatient SMHS network to meet the ratio standard.
Mandatory Provider Types – American Indian Health Facilities (AIHFs)		Pass		No corrective action required. The standard is met.	Not Applicable

Mendocino Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Initial Findings (September 2019)	MHP CAP Response (January 2020)
Psychiatry	Adult	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 0.21 FTE adult psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP added providers to its adult psychiatry network to meet the ratio standard.
Psychiatry	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 0.41 FTE children/youth psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP added providers to its children/youth psychiatry network to meet the ratio standard.
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Mandatory Provider Types – American Indian Health Facilities (AIHFs)		Pass		No corrective action required. The standard is met.	Not Applicable

Merced Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Initial Findings (September 2019)	MHP CAP Response (January 2020)
Psychiatry	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Psychiatry	Children/ Youth	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 19.35 FTE children/youth outpatient SMHS providers.	The MHP added providers to its children/youth outpatient SMHS network to meet the ratio standard.
Mandatory Provider Types – American Indian Health Facilities (AIHFs)	Not Applicable			There are no AIHFs in Merced MHP.	Not Applicable

Modoc Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Initial Findings (September 2019)	MHP CAP Response (January 2020)
Psychiatry	Adult	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 0.10 FTE adult psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP added providers to its adult psychiatry network to meet the ratio standard.
Psychiatry	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 0.03 FTE children/youth psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP added providers to its children/youth psychiatry network to meet the ratio standard.
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Mandatory Provider Types – American Indian Health Facilities (AIHFs)	Pass			No corrective action required. The standard is met.	Not Applicable

Orange Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Initial Findings (September 2019)	MHP CAP Response (January 2020)
Psychiatry	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Psychiatry	Children/ Youth	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Adult	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 151.82 FTE adult outpatient SMHS providers.	The MHP added providers to its adult outpatient SMHS network to meet the ratio standard.
Outpatient SMHS	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 188.75 FTE children/youth outpatient SMHS providers.	The MHP added providers to its children/youth outpatient SMHS network to meet the ratio standard.
Mandatory Provider Types – American Indian Health Facilities (AIHFs)	Pass			No corrective action required. The standard is met.	Not Applicable

Riverside Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Initial Findings (September 2019)	MHP CAP Response (January 2020)
Psychiatry	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Psychiatry	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 0.49 FTE children/youth psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP remains out-of-compliance by 2.47 FTE children/youth psychiatry providers.
Outpatient SMHS	Adult	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 239.57 FTE adult outpatient SMHS providers.	The MHP remains out-of-compliance by 15.78 FTE adult outpatient SMHS providers.
Outpatient SMHS	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 627.85 FTE children/youth outpatient SMHS providers.	The MHP remains out-of-compliance by 169.54 FTE children/youth outpatient SMHS providers.
Mandatory Provider Types – American Indian Health Facilities (AIHFs)	Pass			No corrective action required. The standard is met.	Not Applicable

San Benito Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Initial Findings (September 2019)	MHP CAP Response (January 2020)
Psychiatry	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Psychiatry	Children/ Youth	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 10.65 FTE children/youth outpatient SMHS providers.	The MHP remains out-of-compliance by 0.98 FTE children/youth outpatient SMHS providers.
Mandatory Provider Types – American Indian Health Facilities (AIHFs)	Not Applicable			There are no AIHFs in San Benito MHP.	Not Applicable

San Bernardino Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Initial Findings (September 2019)	MHP CAP Response (January 2020)
Psychiatry	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Psychiatry	Children/ Youth	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Adult	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 35.14 FTE adult outpatient SMHS providers.	The MHP added providers to its adult outpatient SMHS network to meet the ratio standard.
Outpatient SMHS	Children/ Youth	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Mandatory Provider Types – American Indian Health Facilities (AIHFs)		Pass		No corrective action required. The standard is met.	Not Applicable

San Joaquin Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Initial Findings (September 2019)	MHP CAP Response (January 2020)
Psychiatry	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Psychiatry	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 0.83 FTE children/youth psychiatry providers. The MHP submitted a telehealth contract with an estimated FTE of 3.34. The telehealth contract FTE was included and is insufficient to meet the standard.	The MHP remains out-of-compliance by 0.25 FTE children/youth psychiatry providers.
Outpatient SMHS	Adult	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 14.33 FTE adult outpatient SMHS providers.	The MHP added providers to its adult outpatient SMHS network to meet the ratio standard.
Outpatient SMHS	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 216.66 FTE children/youth outpatient SMHS providers.	The MHP remains out-of-compliance by 213.95 FTE children/youth outpatient SMHS providers.
Mandatory Provider Types – American Indian Health Facilities (AIHFs)	Pass			There are no AIHFs in San Joaquin MHP.	Not Applicable

Santa Barbara Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Initial Findings (September 2019)	MHP CAP Response (January 2020)
Psychiatry	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Psychiatry	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 1.28 FTE children/youth psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP added providers to its children/youth psychiatry network to meet the ratio standard.
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Conditional Pass	The MHP's network does not meet the ratio standard. The MHP must increase its network by 30.83 FTE children/youth Outpatient SMHS providers.	The MHP added providers to its children/youth outpatient SMHS network to meet the ratio standard.
Mandatory Provider Types – American Indian Health Facilities (AIHFs)	Pass			No corrective action required. The standards are met.	Not Applicable

Shasta Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Initial Findings (September 2019)	MHP CAP Response (January 2020)
Psychiatry	Adult	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 0.18 FTE adult psychiatry providers. The MHP submitted a telehealth contract with an estimated FTE of 2.54. The telehealth contract FTE was included and is insufficient to meet the standard.	The MHP provider network in adult psychiatry is out-of-compliance due to data integrity issues with the NACT.
Psychiatry	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 0.18 FTE children/youth psychiatry providers. The MHP submitted a telehealth contract with an estimated FTE of 2.54. The telehealth contract FTE was included and is insufficient to meet the standard.	The MHP provider network in children/youth psychiatry is out-of-compliance due to data integrity issues with the NACT.
Outpatient SMHS	Adult	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 9.26 FTE adult outpatient SMHS providers.	The MHP provider network in adult outpatient SMHS is out-of-compliance due to data integrity issues with the NACT.
Outpatient SMHS	Children/ Youth	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Mandatory Provider Types – American Indian Health Facilities (AIHFs)	Pass			No corrective action required. The standard is met.	Not Applicable

Siskiyou Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Initial Findings (September 2019)	MHP CAP Response (January 2020)
Psychiatry	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Psychiatry	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 0.38 FTE children/youth psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP added providers to its children/youth psychiatry network to meet the ratio standard.
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Conditional Pass	The MHP's network does not meet the ratio standard. The MHP must increase its network by 0.93 FTE children/youth Outpatient SMHS providers.	The MHP added providers to its children/youth outpatient SMHS network to meet the ratio standard.
Mandatory Provider Types – American Indian Health Facilities (AIHFs)	Pass			No corrective action required. The standard is met.	Not Applicable

Stanislaus Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Initial Findings (September 2019)	MHP CAP Response(January 2020)
Psychiatry	Adult	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 1.75 FTE adult psychiatry providers. The MHP submitted a telehealth contract with an estimated FTE of 4.30. The telehealth contract FTE was included and is insufficient to meet the standard.	The MHP added providers to its adult psychiatry network to meet the ratio standard.
Psychiatry	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 1.75 FTE children/youth psychiatry providers. The MHP submitted a telehealth contract with an estimated FTE of 4.30. The telehealth contract FTE was included and is insufficient to meet the standard.	The MHP added providers to its children/youth psychiatry network to meet the ratio standard.
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 35.74 FTE children/youth outpatient SMHS providers.	The MHP added providers to its children/youth outpatient SMHS network to meet the ratio standard.
Mandatory Provider Types – American Indian Health Facilities (AIHFs)	Pass			No corrective action required. The standard is met.	Not Applicable

Sutter/Yuba Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Initial Findings (September 2019)	MHP CAP Response (January 2020)
Psychiatry	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Psychiatry	Children/ Youth	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Adult	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 10.07 FTE adult outpatient SMHS providers.	The MHP remains out-of-compliance by 18.07 FTE adult outpatient SMHS providers.
Outpatient SMHS	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 21.05 FTE children/youth outpatient SMHS providers.	The MHP remains out-of-compliance by 29.25 FTE children/youth outpatient SMHS providers.
Mandatory Provider Types – American Indian Health Facilities (AIHFs)	Pass			No corrective action required. The standards are met.	Not Applicable

Tehama Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Initial Findings (September 2019)	MHP CAP Response (January 2020)
Psychiatry	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Psychiatry	Children/ Youth	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 14.24 FTE children/youth outpatient SMHS providers.	The MHP remains out-of-compliance by 17.18 FTE children/youth outpatient SMHS providers.
Mandatory Provider Types – American Indian Health Facilities (AIHFs)	Pass			No corrective action required. The standard is met.	Not Applicable

Trinity Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Initial Findings (September 2019)	MHP CAP Response (January 2020)
Psychiatry	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Psychiatry	Children/ Youth	Pass	Conditional Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Adult	Pass	Conditional Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 0.19 FTE children/youth outpatient SMHS providers.	The MHP remains out-of-compliance by 0.84 FTE children/youth outpatient SMHS providers.
Mandatory Provider Types – American Indian Health Facilities (AIHFs)	Pass			No corrective action required. The standard is met.	Not Applicable

Tulare Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Initial Findings (September 2019)	MHP CAP Response (January 2020)
Psychiatry	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Psychiatry	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 1.55 FTE children/youth psychiatry providers. The MHP is permitted to use telehealth to meet this requirement.	The MHP remains out-of-compliance by 4.50 FTE children/youth psychiatry providers.
Outpatient SMHS	Adult	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 64.91 FTE adult outpatient SMHS providers.	The MHP remains out-of-compliance by 54.08 FTE adult SMHS providers.
Outpatient SMHS	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 15.03 FTE children/youth outpatient SMHS providers.	The MHP remains out-of-compliance by 37.70 FTE children/youth outpatient SMHS providers.
Mandatory Provider Types – American Indian Health Facilities (AIHFs)	Pass			No corrective action required. The standards are met.	Not Applicable

Tuolumne Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Initial Findings (September 2019)	MHP CAP Response (January 2020)
Psychiatry	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Psychiatry	Children/ Youth	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 3.29 FTE children/youth outpatient SMHS providers.	The MHP remains out-of-compliance by 3.83 FTE children/youth outpatient SMHS providers.
Mandatory Provider Types – American Indian Health Facilities (AIHFs)	Pass			No corrective action required. The standards are met.	Not Applicable

Yolo Mental Health Plan

Network Certification CAP Summary					
Service Type	Age Group	Time & Distance Standard	Provider to Beneficiary Ratio Standard	Description of Initial Findings (September 2019)	MHP CAP Response (January 2020)
Psychiatry	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Psychiatry	Children/ Youth	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Adult	Pass	Pass	No corrective action required. The standards are met.	Not Applicable
Outpatient SMHS	Children/ Youth	Pass	Conditional Pass	The MHP does not meet the ratio standard. The MHP must increase its network by 1.58 FTE children/youth outpatient SMHS providers.	The MHP added providers to its children/youth outpatient SMHS network to meet the ratio standard.
Mandatory Provider Types – American Indian Health Facilities (AIHFs)	Pass			No corrective action required. The standards are met.	Not Applicable