Chat Log

0:31:14 From Alice H - Manatt Events to Everyone:

Link for both English and Spanish captioning:
https://www.streamtext.net/player?event=0d650d4d-6a0b-458c-b9cc-500bcff2e368

10:32:22 From Thuy Trinh to Hosts and panelists:

I hear no audio

10:33:03 From Emma P - Manatt Events to Thuy Trinh and all panelists:

Hi Thuy - please try logging off and back on or changing your speaker settings.

10:46:11 From Phuong Luu to Hosts and panelists:

Thank you for the PHM Service Overview, however, I do not see public health specifically called out in the population health stakeholders' list. (Phuong Luu, MD, MHS, FACP, CCLHO Health Systems Integration Chair)

10:49:39 From Katherine Haynes, CHCF (she/her) to Everyone:

Do you envision any interaction between the data collected by PHM Service and HCAI?

10:52:33 From Susan Mahonga to Everyone:

Will data exchange between PHMS and MCPs be bi-directional (for any additional info the MCP may have that the DHCS does not have)?

10:53:36 From Dipa Patolia to Everyone:

What is the process by which DHCS/PHM service will recruit Provider pilot participants for 1/1/23?

10:55:55 From Phebe Bell to Hosts and panelists:

I know this is kind of an old question, but I am still struggling with the various levels of protection around different data sets that will be merged together in the PHM service. For example, would I as a BH department have access to someone's HIV data? And this gets more complicated to me when we talk about non-HIPAA covered entities?

11:02:59 From Tangerine Brigham to Hosts and panelists:

Since the data in the PHM Service will be retrospective, but used to determine RSST. How will the State ensure that the RSST is current for use by health plan and providers. Fine to answer later

11:03:34 From Susan Mahonga to Everyone:

Come 2024, will both Primary MCPs and subcontracted MCPs be able to interact with PHMS or will access only be between PHMS and Primacy MCPs (and subcontracted MCPs would need to develop a mechanism to get member PHMS data from Primary MCP)?

11:08:45 From Bhumil Shah to Hosts and panelists:

Can we define the outcome metrics for PHM and use that to identify data needed to support those metrics for the phased approach for PHM service? For example, if priority is childhood immunization for Jul 2023, start with CAIR, PBM, etc. data.

Will beneficiaries by completing their screening/assessments in this platform? If yes, how will that be available at point of care to providers in the systems that they already use

Is this an opt-in service? For example, if provider/plans already have data sharing at County level, Epic/Care Everywhere with more real time information are they mandated to use some or all these services.

What will be the risk stratification based on? E.g. cost, unnecessary ED visits, etc.

Will there a technical help desk to address data quality concerns that get reported?

11:10:19 From Kim Lewis to Everyone:

How will this work in FFS, who will have access and what will be shared?

11:13:26 From Stacey Davis to Hosts and panelists:

"Point of care" can also include public health programs

11:18:47 From Thuy Trinh to Hosts and panelists:

Linette, do you mean X12 data format?

11:20:16 From Dipa Patolia to Everyone:

thank you - very helpful

11:20:43 From Elizabeth Hernandez to Everyone:

Which EHR vendors have been involved in the advisory of ingesting data from the PHM Service? What feedback and concerns have they given? If none, can this be a topic of a future meeting, engaging the top 5 EHR vendors in the state to see their input on closing the loop on the PHM Service by bringing it back to the point of care?

11:23:34 From Robert Scrase to Hosts and panelists:

What is the T is RSST?

11:23:39 From Jonah Frohlich to Hosts and panelists:

Tiering

11:24:12 From Michelle Kuppich to Everyone:

Will health plans that already have population health management capabilities (in terms of data, strategies, interventions) have to change what they are doing to align with what DHCS is doing? Or will DHCS algorithm serve to augment what MCPs are already doing?

11:29:19 From Caroline Sanders to Hosts and panelists:

How will you take into account as part of risk stratification populations that typically underutilize health care but be more likely to face inequitable health outcomes?

11:29:49 From Mike Odeh to Hosts and panelists:

+1 to Cary's question.

11:30:54 From Susan Mahonga to Everyone:

Can DHCS also post the PHM Q&A meeting that was held of 0/28 at 8:00am? Thanks!

11:31:07 From Susan Mahonga to Everyone:

09/28

11:33:31 From Michelle Kuppich to Everyone:

Will CBOs (e.g., those contracted to provide services in CalAIM) have any access to participant/enrollee data? If you already answered this, no need to respond. I missed the 1st 30 minutes. Will go back and listen to the 1st segment.

11:38:07 From Jonah Frohlich to Everyone:

nerds need apply

11:43:58 From Michelle Kuppich to Hosts and panelists:

Aren't there already (interoperability) standards for demographic data? So is this work going beyond that - or to focus on implanting if not already standardized?

11:44:30 From Katherine Haynes, CHCF (she/her) to Everyone:

What is the enrollee-facing communicational campaign? Does it use asset framing versus risk mitigation framing? Does it tell them the positive reason they should share data?

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11:44:31 From Michelle Kuppich to Hosts and panelists:

Yes

11:44:50 From Michelle Kuppich to Hosts and panelists:

Thank you. sorry for my multiple questions :)

11:44:52 From Beth Malinowski to Hosts and panelists:

Glad to hear about this work. Will this BCDI Initiative be helpful in supporting county employees, plans, and providers in supporting enrollee in more smoothly transitioning their care/plans when they move across county lines? We hear this is still an area where process improvements are needed.

11:50:28 From Tangerine Brigham to Hosts and panelists:

it would be helpful if health plans shared member determination dates with providers/health care delivery systems so that they can assist in helping ensure that information is current

11:52:07 From Peter Shih to Hosts and panelists:

Amen Katherine.

11:52:19 From Jonah Frohlich to Everyone:

so we need a really good marketing and outreach plan?

11:53:03 From Dipa Patolia to Everyone:

@Jonah - I think that would be very helpful yes

11:53:27 From Carrie Whitaker to Hosts and panelists:

Noting "asset framing" concept Katherine lifted up for member engagement as vested partners in data quality

11:54:56 From Mike Odeh to Hosts and panelists:

Will PHM readiness responses be shared publicly?

11:57:18 From Veronica Adamson to Hosts and panelists:

Thank you all, exciting!