



Population Health Management (PHM) Advisory Group Meeting

February 8th, 2023

Chat Log

13:42:12 From Lynn Kersey to Everyone:

Do the health plan navigators help the parent enroll in a health plan other than the mother's health plan, if that's desired? Glad that hospital staff are trained, too - Thank you.

13:44:27 From Lupe Gonzalez to Hosts and panelists:

Yes, the Health Navigators helped with Medi-Cal enrollment.

13:45:45 From Heather Summers to Everyone:

Did you define KPI?

13:45:59 From Jonathan Goldfinger to Everyone:

Key Performance Indicators

13:46:15 From Laurie Soman to Everyone:

GCHP project is very interesting. Could DHCS staff address how plan-based PHM programs like this align at state/local levels with existing public health MCH programs?

13:47:49 From Dipa Patolia to Hosts and panelists:

For KPIs, will the monitoring and KPI reporting also include MCPs to report on the KPIs we defined in our readiness attestation?

13:49:16 From Katherine Haynes, CHCF to Hosts and panelists:

Since birthing people are a focus, have you considered getting data from CMQCC and HCAHPS to track outcomes and experience in the hospital?

13:50:50 From Heather Summers to Everyone:

How is this information shared at local provider offices so they understand the KPI's and QM's set by DHCS and they meet the expectations by the MCP's.

13:51:58 From Bhumi Shah to Hosts and panelists:



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Are we going to set targets based on 50th percentile or gap closure based on 90th percentile for Medicaid?

13:52:55 From John Zweifler to Everyone:

Do you use hospitalization and ER rates for chronic diseases as outcome measures?

13:53:33 From Edward Jai to Hosts and panelists:

How will the audit incorporate NCQA requirements, since the PHM Strategy and Roadmap spoke to Plans needing to meet these standards?

13:54:40 From Rebecca Boyd Anderson to Hosts and panelists:

Just want to raise again the concern about the goal of every plan being above the 90th percentile. Recognizing it is statistically impossible for everyone to be well above average, how does the state intend to meet plans where they are at and allow time for growth?

13:58:50 From Edward Jai to Hosts and panelists:

Yes monitoring

13:59:24 From Tangerine Brigham to Everyone:

just to clarify, here will not be MPLs for these PRM monitoring measures, correct?

13:59:34 From Edward Jai to Hosts and panelists:

Thanks

14:01:40 From Bhumi Shah to Hosts and panelists:

Confirming these metrics will be reported on rolling 12 months basis so we can leverage HEDIS specs and infrastructure?

14:02:11 From Mike Odeh to Hosts and panelists:

Will KPIs be reported by Measurement Year similar to the MCAS?

14:02:37 From Jonathan Goldfinger to Everyone:



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Why not include well-child visits and perinatal care specifically in line with the Bold Goals? Or does the Primary Care:ED ratio include that?

14:03:06 From Dipa Patolia to Hosts and panelists:

How are you thinking of ambulatory visits and would love to understand your thinking behind it

14:04:36 From Mike Odeh to Everyone:

Other than the fluoride varnish measure, is there any reflection of Medi-Cal Dental (like seeing a dentist for a preventive visit)?

14:04:40 From Jonathan Goldfinger to Everyone:

Immunization and dental access

14:04:42 From Lynn Kersey to Everyone:

thanks for CalFresh emphasis, for future, and if newborn visitors - GCHP and others - could be reminded that newborns are eligible - it's not intuitive for parents, wouldn't make sense necessarily - and could/should be addressed at time of MC enrollment for newborns - thanks!

14:04:49 From Deena Margolis to Everyone:

Developmental screening

14:04:53 From Nina Park to Hosts and panelists:

to add to Dipa's question, do these include laboratory/diagnostics, nurse advice line calls, e-visits, pt portal engagement?

14:06:18 From Tangerine Brigham to Everyone:

Percentage of members who received CHW benefit is tied to expansion of the CHW workforce. How will this be taken into account? what other data could be reported?

14:06:29 From Jonathan Goldfinger to Everyone:

The CHW benefit also aligns with ACEs screening as they can educate and connect to social supports as a buffer of toxic stress. How



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might ACEs/trauma-informed care be included? (Or is it assumed within primary care and ACEs screening).

14:06:32 From Kristine Shultz to Everyone:

Can you explain more about the vision screening KPIs?

14:06:36 From Erin Slack to Everyone:

When will we receive the template with more information on the numerator and the denominator to calculate these percentages?

14:06:44 From Daniel Dean to Everyone:

For measures lacking a "within X months" component, what is the relevant measurement period when reporting on a quarterly basis?

14:08:11 From Daniel Dean to Everyone:

Answer: 12 mos rolling. Thanks.

14:08:50 From Elizabeth Hernandez to Everyone:

FQHCs cannot bill Medi-Cal for the CHW benefit, as it is part of their PPS rate. A large portion of Medi-Cal patients receive care at FQHCs, and the penetration of FQHCs really varies geographically. This seems like a major limitation in measuring CHW benefits.

14:13:39 From Tangerine Brigham to Everyone:

Palav's response on CHW is helpful and should be included in documentation

14:14:36 From Takashi Wada to Everyone:

Agree with Elizabeth - FQHCs use CHWs, ECM teams have CHWs, Health Plans have CHWs which provide services, but I assume the CHW benefit integration metric is only referring to CHW services provided through the benefit? Thx.

14:18:09 From Rebecca Boyd Anderson to Hosts and panelists:

what percentage of membership do you anticipate being in medium-rising or high risk?



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14:19:08 From Mike Odeh to Everyone:

Will these measures be stratified by children and adults?

14:20:22 From Tangerine Brigham to Everyone:

why would a high-risk member be enrolled in both CCM and ECM?

14:26:45 From Jessica Ayala to Everyone:

In my experience ECM monitors patients better than what MCP CCM can manage especially when it comes to homelessness.

14:33:40 From Ericka Danczak to Everyone:

The policy guide refers to the ECM provider being the transitional care coordinator when applicable. Would these members be factored into the KPI percentage?

14:36:12 From Ericka Danczak to Everyone:

Thank you

14:42:13 From Bhumi Shah to Hosts and panelists:

Nobody likes another committee! Though we may want to consider a "Metrics Technical Advisory Committee" to bring as much alignment as possible with HEDIS specs and existing infrastructure that MCPs have.

14:44:22 From Priya Motz to Everyone:

Asthma Medical Ratio is disaggregated by age in the measure spec (5-11, 12-18, 19-50, & 51-64 yrs)

14:44:32 From Lynn Kersey to Everyone:

can't raise hand for some reason, but is the postpartum depression screening captured from the infant visits as well, if done, since 4 screenings are part of Bright Futures recommendations?

14:46:02 From Lynn Kersey to Everyone:

Thank you -

14:46:05 From Mike Odeh to Everyone:



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thanks Priya!

14:51:17 From Anand Chabra to Hosts and panelists:

Will there be a measure of autism services for children?

14:51:35 From Lynn Kersey to Everyone:

I will put in a plug for measuring provision of CPSP as collected on the triennial audits finally, at least. These are SDOH measures that are critical for pregnancy - thank you.

14:53:24 From Bhumi Shah to Hosts and panelists:

Can we allow plans 1-2 weeks to review, discuss and provide comments. Feb 10 is just two days and we may not get a lot of comments.

14:53:42 From Takashi Wada to Everyone:

For the KPIs and Quality metrics, when will the benchmarks, algorithms for MCP comparisons, year over year improvement targets/goals, be announced? Will these be plan specific targets or a statewide target threshold goal similar to MCAS Quality MPLs? Will geographic or workforce variations, local resource limitations/SDoH/Healthy Places Index scores be taken into account when developing targets? Thx.

15:00:27 From Katherine Haynes, CHCF to Hosts and panelists:

Thanks for all the hard work.

15:00:29 From Takashi Wada to Everyone:

Thank you.

15:00:39 From Rebecca Boyd Anderson to Hosts and panelists:

thank you!

15:00:54 From Amanda Clarke to Everyone:

Is it possible to post the slides today, so we have the information in hand to prepare comments within a week?



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15:00:58 From Mike Odeh to Everyone:

thanks